Managing Content

The web portal presents the information necessary to develop a “common operational picture” between all humanitarian actors.

This can include, with some variation, the following:

1. **Who and where is the affected population?** (Age and sex breakdown per population type, Demographics, Maps etc.),
2. **How is the population affected?** (Sectorial indicators and gap analysis, News and Highlights),
3. **What has been done to improve the situation?** (Who’s doing what? Assistance and Distribution tracking, Funding).

Different types of content are extracted from a variety of primary data collection tools and are managed through a dedicated backend (fig.3).

Dashboard & Modules

Information is presented via different dashboards reflecting the crisis at different scales:

1. Regional Overview,
2. National dashboard,
3. Sub-national dashboard (operational regions or administrative regions),
4. Settlement level.

Depending on operations, the portal is configured with a specific selection from the modules library (fig.2).

Working in Partnership

The portal reflects the operational commitment of different humanitarian actors (fig.4).

Each partner is provided with an encrypted link to update its own information directly in the portal.

Portal Administration

The relevance of the web portal depends entirely on its maintenance. The administration of the portal requires the constant attention of all stakeholders as well as regular data quality checks.

UNHCR is now deploying “Information Management Officers” to facilitate the Information Management Working group with partners and guarantee the clearance of all shared information.

For more information, contact FICSS/DPSM @ UNHCR or legoupil@unhcr.org