



AAP TASK FORCE

Meeting Details			
Date	19th June		
Time	16:00 hr – 17:00 hrs		
Co-Chair	Irene Basiul, National Congress of Ukrainians in Moldova Monica Vazquez, Associate Inter-Agency Coordination (AAP) Officer UNHCR		
Reporting	N/A		
Email	vazquezm@unhcr.org ; basiul.i@ncum.md		
Agenda			
<ol style="list-style-type: none"> 1. Presentation of the RAC's assessment on information. 2. Collective reporting 3. Temporary Protection: the Commission and next steps on information provision. 			
Information collection and relevant links			
<ul style="list-style-type: none"> • AAP TF Presentations Folder • Data portal Moldova 			
Participants			
Irene Basiul, NCUM	Vitalie Popov, Refugee Green Line	Andrei Hincu, Care	Elena Ciorba, World Vision
Monica Vazquez, UNHCR	Cristina Stratulat, UNICEF	Adela Fofiu, Mercy Corps	Lovisa Salomonsson, UN Women
Kyrylo Prykhodko, NCUM	Yulia Pyndus, ACTED	Liviu Cazacliu, World Vision	Emily Cowlrick, Internews
Igor Turchin, UNHCR	Andrea Cuisana, UNHCR	Maryna Bozkurt, OHCHR	Alexander Macuhin, Dopomoga
Sean Sager, UNHCR	Dan-Cristian Cubreacov, WFP	Leanne Hanmore, Plan International	
Olena Koval, UNHCR	Casey Coneill, CWS	Nicoleta Poloboc, CRS	



Summary of discussions and agreements/ action points

Agenda	Discussion	Agreements/ Actions
<p>Introduction</p>	<p>Registration and welcoming of AAP Task Force members.</p> <p>Presentation of the agenda by Monica and Irene.</p>	
<p>RAC's assessment on information.</p> <p>Yulia Pyndus, ACTED</p> <p>Andrea Cuisana, UNHCR</p>	<ul style="list-style-type: none"> ● The accommodation working group presented an informative assessment of RACs aimed to identify information materials available in the RACs, information needs and gaps. ● In total 57 RACs <p>The main purpose of the assessment is to coordinate the information dissemination among the various partners and WGs, what kind of information is offered, the quality of the provided information, and key relevant categories for refugees.</p> <p>The main identified points: not updated posters, leaflets with the information, placed in inaccessible and inconvenient places.</p> <p>The proposed solution:</p> <ul style="list-style-type: none"> ● Relevance and convenience of the information placement <ul style="list-style-type: none"> ○ to share the key areas of provided information, improve the visibility of info materials, and disaggregate the information on food, health, education, cash assistance, employment, and other relevant topics <p>The technical and visibility component</p> <ul style="list-style-type: none"> ● The front is supposed to be visible; ● Point type is supposed to be bigger, colors must be user friendly. <p>Clear duplications were identified:</p> <ul style="list-style-type: none"> ● Transportation 3 duplications ● Employment 4 ● Legal Assistance 3 	<p>■ Info points assessment pres...</p> <p>A proposal to follow up on this issue will be shared with partners, and the Basic Needs WK (accommodation).</p> <p>AAP TF will coordinate directly Helplines and Complaint and Feedback Mechanisms</p>



	<p>The AAP co-chairs expressed their concern. Duplications create more gaps, the coordination is key and should include a unified message to be produced.</p> <p>Leane from Plan International, pointed out the importance of having beneficiaries' feedback on information placement.</p> <p>The discussion on increasing visibility took place with the solution: to place whole produced information in one place: information point/panel.</p> <p>Monica suggested 3 main points in terms of taking the coordination:</p> <ul style="list-style-type: none"> - the information materials must be localized - create "boxes" sections on employment, education, other required section information - create a template for how to reach different regions 	
<p>Collective reporting</p> <p>Igor Turchin, Information Management, UNHCR</p>	<p>The tool for collective reporting was presented by Igor. The tool was prepared based on the documents shared and reviewed by partners in the past months. .</p> <p>The solution is a Kobo form for the use of all interested partners. As previously discussed, the goal is to have a general understanding of the trends in a dashboard to inform the Refugee Response, and to coordinate our efforts. At the moment many collect and analyze information and feedback from refugees, but this is at the individual level and we can't see the trends, more importantly the gaps that require attention.</p> <p>Reporting can proceed on a daily and a monthly manner, depending on the organization. The resulting product will be accessible to everyone and doesn't include personal information.</p>	<p>The proposed collective reporting tool can be accessed here: https://enketo.unhcr.org/x/7bOZcYxd</p> <p>Partners will provide feedback in the following document: 230619_AAPTF_Collective r...</p>
<p>Updates on Government Commissions in terms of Temporary Protection Status</p> <p>Monica Vazquez, UNHCR</p>	<p>Kyrylo (NCUM) claimed the request received from the Government to lead the information campaign with the coordination from the IGO and NGO Partners.</p> <p>The main difficulties have been changing, and while we can say that the majority of the Ukrainian refugee community is informed about Temporary Protection (TP), there are other gaps and information needs.</p>	



<p>Kyrylo Prykhodko, NCUM</p>	<p>Among the pending issues identified:</p> <ul style="list-style-type: none">• informing of the local authorities• informing the host community to avoid social tensions. Host community is not informed on their obligations and rights, there are numerous rumors regarding the consequences of refugees registration in their houses.• detailed information on specifics of the procedure, and tailored to the specific needs of some population groups. <p>In this regard, NCUM claimed that the next communication efforts will be more inclusive and more demonstrated.</p> <p>Updates on the Government meeting of the Commission of Asylum and Migration on 5th June, and the follow up meetings on 14th and 15th June. As of this date, 4,700 refugees received TP, still a low number.</p> <p>During the meeting of June 15 the main issue discussed among the government representatives, and the few representatives of NGOs and UN agencies, was the need of Ministries to produce information in regards to access to services for Temporary Protection beneficiaries. In addition, to information gaps and the need to reinforce outreach in particular to persons with disabilities, older persons, unaccompanied children, and Roma refugees.</p> <p>It was agreed that GIM and the Ministries will produce a series of information materials on the following topics: education, health, employment, accommodation, legal stay. The process will be supported by UNHCR with the involvement of the different working groups, and assistance of Dopomoga and NCUM in the translation to Russian and Ukrainian.</p> <p>Furthermore, they agreed on simplifying the language as long as the law is quoted in the information piece for further consultation.</p> <p>Information Campaign on TP in Transnistria region will not be held by the Government. But other entities are welcomed to conduct information campaigns on TPS in the Transnistria region. The Bureau of Integration and IGM informed verbally that they will recognize documents from Transnistria when it comes to the requirement of proof of residency.</p>	
-------------------------------	--	--