Refugee Coordination Forum

Chisinau, August 10

Agenda

15h00 – 15h05: Welcoming (Ms. Francesca Bonelli, UNHCR Representative)
15h00 - 15h15: Refugee Response Plan Updated - Mid Year Figures (IAC TEAM)
15h15 - 15h45: Temporary Protection Updates (RCF Sector Leads)
15h45 - 16h15: Plenary Discussion on Temporary Protection
16h15 to 16h30: Update - RAC Consolidation Process (Basic Needs and Protection WG)
16h30 - 16h45: Plenary Discussion on RAC Consolidation Process
16h45 - 16h55: Update on the 2023 Winterization Planning (IAC Team)
16h55 - 17h00: Wrap-up

2023 Refugee Response Plan

Quarter 2 - Overview

75
Reporting agencies

200k
People targeted

117k
People reached

Regional indicator	Achievement	Target	Progress
# of individuals who received support in livelihoods and socio-economic inclusion services	1,892	66,379	3%
# of individuals who have been supported in accessing protection services	39,756	163,190	24%
# of children provided with child protection and related services	26,017	75,300	35%
# of participants trained on child protection and children's rights	431	1,570	27%
# of GBV Referral Pathways Established and Functional	6	6	100%
# of persons reached through community outreach and prevention activities on GBV	3,763	174,220	2%
# of PSEA network members and partner personnel trained on SEA risk mitigation, prevention and response	863	2,321	37%
# of individuals who received assistance for basic needs	88,304	120,000	74%
# of children enrolled in formal education in host countries (*Government enrollment figure)	1,862	46,636	4%
# of children participating in non-formal education programmes in the host countries	11,242	10,000	112%
# of consultations provided for mental health and psychosocial support	8,300	45,914	18%
# of people supported in accessing health care services	7,398	59,600	12%
# people trained to provide health services to refugees and host populations	2,986	8,720	34%
# of individuals who received cash assistance	118,004	207,060	57%

FUNDING

$ 426.9M
Required

$ 160.2M
Received

37%
Progress*

BASIC NEEDS (includes In-kind, Shelter, WASH, Food Security, Multi-purpose Cash)	$ 82.13M
EDUCATION	$ 15.72M
PROTECTION (Including GBV & CP)	$ 37.09M
HEALTH & NUTRITION (includes MHPSS)	$ 16.98M
LIVELIHOOD & SOCIO-ECONOMIC INCLUSION	$ 3.99M
LOGISTICS, TELECOMS & OPERATIONAL SUPPORT	$ 1.93M
NOT YET ALLOCATED	$ 2.44M

* as reported in the Refugee Funding Tracker. The actual funding level is higher, but currently is not reflected.

Regional Refugee Response for the Ukraine Situation

Moldova

Cash Assistance (Updates)

- Partners continues cash assistance programmes targeting refugees and host families.
- Cash for Refugees: Around 52,000 refugee individuals currently benefit from regular multi-purpose cash assistance.
- Cash for Host Families: More than 5,700 Moldovan families hosting refugees are currently being supported with cash assistance.
- Total Amount Distributed (2023): USD 55.3 million
- Winterization Plans: Additional winter support to refugees to alleviate the financial burdens related to increasing sessional needs.

Temporary Protection

Temporary Protection

Figures (as of 08.08)

109k

Ukrainian refugees staying in Moldova

Male	Female
41%	59%

Children	Adults
46%	54%

50.6k active refugees currently enrolled in UNHCR cash programme

10,747 Ukrainian refugees received temporary protection

1,148 Ukrainian refugees registered in the asylum system

6,990 Ukrainians received residence permits

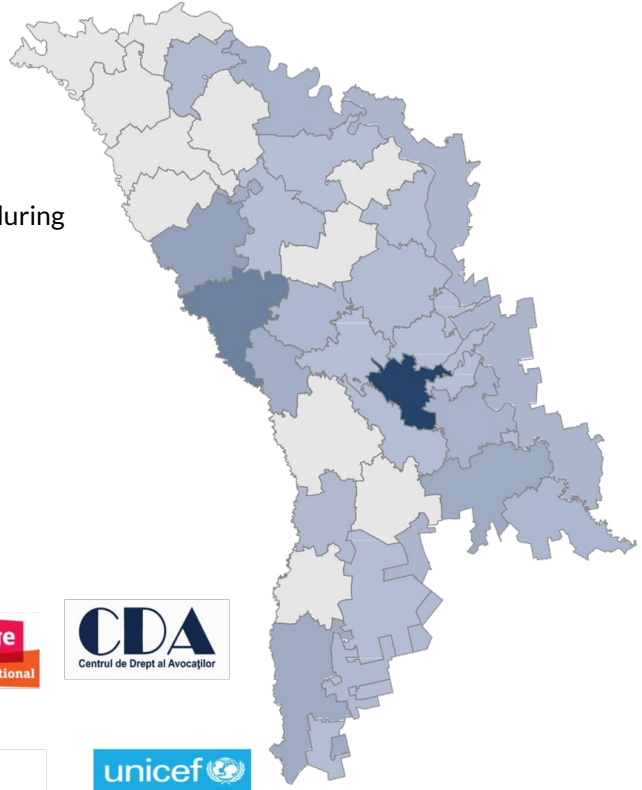
Sources: Border Police; IGM; UNHCR Moldova

Survey on Temporary Protection

Intentions and Experiences

Dashboard available via the link

549
surveys collected during
15.05 - 8.08



Filters

Select Raion
All

Type of accommodation
All

Applied for TP
All

By type of disability

Difficulty category
All

Extent of the difficulty
All

By age group
All

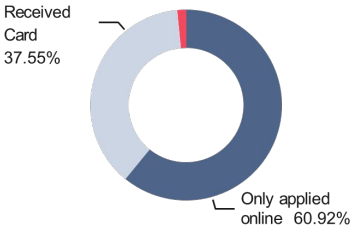
In collaboration with

DRC Danish Refugee Council
INTERSOS
Amici dei Bambini
HelpAge International
CDA Centrul de Drept al Avocaților
UNHCR The UN Refugee Agency
UNFPA Moldova
HIAS
United Nations Human Rights Office of the High Commissioner
Keystone Moldova
NRC Norwegian Refugee Council
unicef Moldova

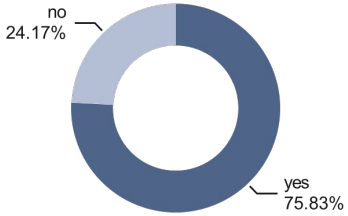
Survey on Temporary Protection

Intentions and Experiences

If applied, what is the status of your application?



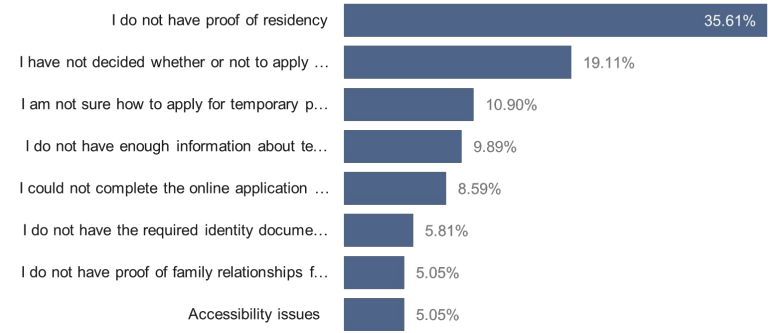
If no, are you planning to apply?



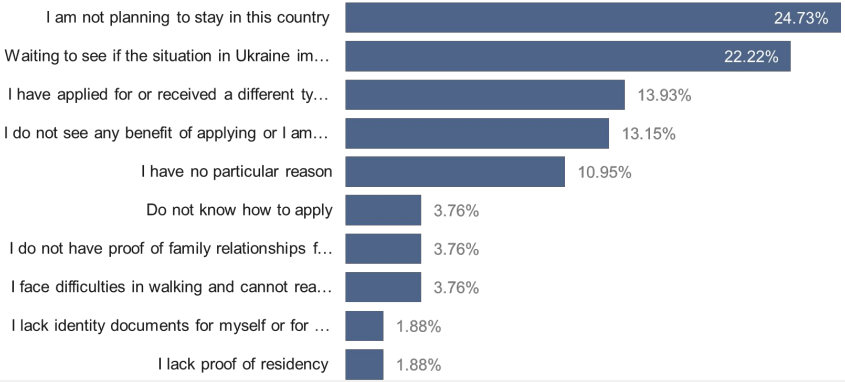
52%
Of respondents applied for TP

80%
Of respondents applied for or plan to apply for TP

If you are planning to apply, why have you not applied for temporary protection yet?



If you are not planning to apply, could you please indicate reasons?



Temporary Protection

Updates

- **13 August deadline** for refugees who entered Moldova between 24 Feb 2022 and 15 May 2023 to legalize status.
- **Info Campaign -** digital cards and videos circulated through on-line platforms**.** 39,000 printed materials distributed; materials being developed to target specific populations and on rights associated with TP.
- Meetings of Commission on Coordination of Activities in the Field of Migration and Asylum **- Cahul (22 May), Chisinau (5 June), Balti (13 July).**
- Outreach **through Local Refugee Coordination Forums,** including in Transnistrian region
- As of 20 July, **98 people registered for TP** by IGM Mobile Units

Temporary Protection
Registration

10,747 PEOPLE REGISTERED FOR TP
(as of 7 August 2023)

CHALLENGES
- Information - rumours and lack of awareness
- Proof of residence
- Concerns about 45 day limit on travel abroad
- Transnistrian region
- Deployment of IGM mobile units
- Technical issues with registration process
- Uncertainty about falling out of status (fines, ability to re-entetr Noldova)

ONGOING ACTIONS
- Information Campaign
- Rumour tracking
- Partner counseling and pre-enrolment support
- Organized pre-enrolment for UASC
- Partner support for PwD, including in TN region
- Improvements to registration software
- TP Enrolment Fairs
- Outreach to Roma community & CSOs in TN

SUPPORT REQUIRED FROM PARTNERS
- Intensified outreach & pre-enrolment support through partner networks

KEY ADVOCACY MESSAGES
- Review proof of residence requirements
- Ensure access to TP for PwSN & those n TN

Temporary Protection

Protection

CHALLENGES

- Refugees falling out of legal status, without access to services.
- Ability re-enter Moldova if out of status.
- Ensuring access to social assistance for families with children with TP
- Asylum capacity and eligibility (if not TP)
- TP renewal in March 2024 and post-TP as of March 2025

ONGOING ACTIONS

- Outreach and counseling on consequences of falling out of legal status.
- Monitoring of protection situation
- UNICEF support to MLSP on social assistance for families with children
- Ongoing discussions with IGM/MIA
- Monitoring of asylum system

SUPPORT REQUIRED FROM PARTNERS

- Outreach and counseling
- Social assistance support (UNICEF)

KEY ADVOCACY MESSAGES

- Facilitate re-entry to Moldova for those out of status.
- Make TP renewal process as easy as possible.

Temporary Protection
Child Protection

3,552 REFUGEE CHILDREN REGISTERED FOR TP

CHALLENGES

- There is no clarity on the process for UASC living in the Transnistrian region to register for TP.
- Some UASC on the right bank may not have clear information on the registration procedures for TP.
- Protection risks increased if children do not have access to services

ONGOING ACTIONS

- Partners are supporting with individual phone calls to families of UASC, and referring them to legal assistance if needed.
- Partners have provided transportation to UASC and their caregivers to IGM offices.
- Partners are trying to find solutions to individual cases in Transnistria on a case by case basis.

SUPPORT REQUIRED FROM PARTNERS

Continue to inform caregivers of UASC of the process to register for TP, and advocate for the importance of all children having a legal status.

KEY ADVOCACY MESSAGES

All children have a right to access services, regardless of their legal status.

All children need a legal status in Moldova. There are many partners available to support with this!

Temporary Protection
Education

OF CHILDREN ENROLLED formally IN SCHOOLS: 1819 (preschool, primary, and secondary)

CHALLENGES

Lack of clarity on educational access for children without TP

Schools report lacking guidance on how to enroll Ukrainian children.

There is no system currently in place to track children who report to be studying online.

ONGOING ACTIONS

UNICEF, together with MER, launched a Back to School Campaign.

Tech labs are in the process of being set up in around 70 schools across different regions, to allow children to follow their online Ukrainian lessons in a school based setting, facilitating eventually tracking children continuing their education online and potential future formal enrollment in Moldovan schools.

MER stated that a Government Order will be forthcoming to address the enrollment procedures for Ukrainian children in Moldovan schools, followed by information sessions for local Directorates of Education and school principals.

SUPPORT REQUIRED FROM PARTNERS

Focus activities in school based setting, focus activities of community learning spaces to after school support, catch-up classes, tutoring, Romanian language support; continue supporting with community/level household advocacy with families on the benefits of in person education.

KEY ADVOCACY MESSAGES

All children have a right to education, regardless of their legal status.

Urgent clarity is needed from MER for caregivers and schools on the procedures to enroll children with and without TP.

Temporary Protection

Health

CHALLENGES

- **Unclarities** on health entitlements under TP among both refugees and healthcare providers
- **Lack of public funding** to cover the health benefits under existing TP
- **Limited package of health services** covered under the current TP
- **Suboptimal procedural mechanisms** preventing coverage of extra (non-TP) services by international partners

ONGOING ACTIONS

- **Review of access** to essential health services and development of recommendations/case studies based on WHO UHC/H3 compendium for authorities through MoH Working Group on TP Health Services.
- **Policy Dialogue** with NHIC and MoH for costing exercise and modification of financing strategies
- **Awareness campaign** for refugees on health benefit package under TP
- **Information campaign** for healthcare providers on TP financing mechanisms

SUPPORT REQUIRED FROM PARTNERS

- **Funding** to cover the public funding gaps (att. non-TP services)
- **Continuous engagement** with Health WG

KEY ADVOCACY MESSAGES

- **Review of implementation** of health benefits for TP holders is required
- Need to establish **Sustainable Financial and policy mechanisms** covering health services provided to TP holders

Temporary Protection
Livelihoods

OF REFUGEES FORMALLY EMPLOYED: 1,139 (ANOFM)

CHALLENGES

- TP or other form of legal status determines the right to work;
- Low number of refugees hired formally - potential high numbers working informally;
- Many refugees still relying on humanitarian assistance and/or savings.
- Limited Gov. employment support for refugees (focused on information sharing).
- Limited or unsuitable job opportunities; low salaries; limited access to childcare services; and other barriers.
- Uncertainty about the situation in Ukraine and indecision about the duration of stay in Moldova.

ONGOING ACTIONS

- LIWG support with job identification, job matching, job counselling - including TP information.
- Vocational training, skill development, Romanian language classes, micro-grants for self-employment etc.
- Support to local businesses to create new jobs.
- Preparations for socio-economic assessment incl. identification of refugees' skill profiles - to support inclusion of refugees on the labour market.

SUPPORT REQUIRED FROM PARTNERS

- Financial support for inclusion of refugees as beneficiaries of Gov employment support measures.
- Continued support for LIWG activities. Longer-term support for local economic development.

KEY ADVOCACY MESSAGES

- TP is the quickest way to obtain the right to work.
- Formal employment protects refugees from exploitation and abuse. Sustainable livelihoods and self-reliance contribute to social cohesion.

Plenary Discussion

RAC CONSOLIDATION STRATEGY

RAC Consolidation Process

MLSP approval on RAC closure

Notification of closure

Information dissemination

Protection Monitoring
Special attention and support to most vulnerable groups

Provision of alternative accommodation solutions
Rental assistance program

Decommissioning of RACs

Restoration and cleaning of RACs to go back to its original function.

Coordination and monitoring

Livelihood approaches and durable accommodation solutions
Work in parallel with livelihood and income generation programs

RAC Consolidation Process

Group A

RAC ID	Raion	Address	Capacity	People hosted (29 May 2023)	Timeframe	Notification of closure	Decommission of RACs by	Rental assistance partners
68	Chisinau	tr. Intreprdinerea de Stat Hotelul ZAREA	100	58	Short term	Jul-23	private property run by NGO	ACTED
160	Orhei	s. Butuceni Institutia publica Rezervatia cultural - Naturala orheiul vechi	20	3	Short term	Jul-23	To be confirmed	CRS
108	Chisinau	str. Studenților nr. 7/5 (Centrul de agrement „Patria-LukOil")	230	53	Short term	Jul-23	run by Municipality	ACTED

Group B

34	Anenii Noi	Anenii Noi, Liceul Andrei Straistă	30	25	Short term	Aug-23	ACTED/UNHCR	CRS
54	Floresti	s. Ștefănești (Căminul de elevi de pe lângă Liceul Teoretic Ștefănești)	32	26	Short term	Aug-23	To be confirmed	ACTED
126	Anenii Noi	orașul Anenii Noi, str. Z.Cosmodimianscaia 5/3	24	12	Short term	Aug-23	ACTED/UNHCR	CRS
113	Chisinau	bd. Decebal 72/2 Centrul Sportiv de Pregătire a Loturilor Naționale a Ministerului Educației și Cercetării	20	6	Short term	Aug-23	ACTED/UNHCR	ACTED
232	Bălți	Centrul de plasament temporar pentru refugiati, str. Salcamilor, 1, Balti	100	65	Short term	Aug-23	private property run by NGO	IOM

Group C

137	UTA Gagauzia	UTA gagauzia sat copceac str krupscaia 62	26	9	Mid-term	Sep-23	ACTED/UNHCR	IOM
122	Floresti	sat. Varvareuca, str. Școlii 25	28	5	Mid-term	Sep-23	private property run by NGO - Regina Pacis	ACTED
27	Nisporeni	or. Nisporeni, Școala Profesională str. Suveranității 26	100	43	Mid-term	Sep-23	To be confirmed	IOM

RAC Consolidation Process

Group D

RAC ID	Raion	Address	Capacity	People hosted (29 May 2023)	Timeframe	Notification of closure	Decommission of RACs by	Rental assistance partners
44	Ialoveni	sat. Costești, Clădirea fostului spital Costești	100	0	Mid-term	Oct-23	To be confirmed	CRS
5	UTA Gagauzia	s. Congaz, str. Lenin, 72	100	56	Mid-term	Oct-23	ACTED/UNHCR	IOM
67	Ungheni	r-nul Ungheni str. Romană, 39	70	0	Mid-term	Oct-23	ACTED/UNHCR	IOM
15	Hincesti	s. Cărpineni, str. Gagarin 7	150	51	Mid-term	Oct-23	To be confirmed	CRS

Group E

43	Balti	str. M.Sadoveanu, 1 Întreprdinerea munciaplă Hotelul Bălți	130	117	Mid-term	Nov-23	To be confirmed	IOM
237	Ialoveni	Ialoveni .sat. Costești, str. Ştefan ce Mare, nr. 68 cu sediul în aripa stîngă a blocului II din Casa de Cultura	70	37	Mid-term	Nov-23	To be confirmed	CRS
117	Chisinau	Bogdan Voievod, 8/1 Colegiul Tehnologic din Chișinău (căminul nr. 2)	30	21	Mid-term	Nov-23	To be confirmed	IOM
138	Chisinau	sos. Hincesti 29/1 cultul religios si parte componenta comunitatea religiosa biserica crestina penticostala "viata noua" din mun. Chisinau	50	24	Mid-term	Nov-23	private property run by NGO-Church	IOM
111	Chisinau	str. Dimineții nr. 4 AO Asociația Creștin Ortodoxă Oastea Domnului	35	24	Mid-term	Nov-23	private property run by NGO - Orthodox church	IOM

Q&A

2023/2024 Winterization Planning

Focus of Winterization as Inter-Agency Coordination

- Household infrastructure support
- Community support
- Cash support

Timeline

AUGUST	SEPTEMBER onwards
Data collection Sector Consultations Sector Priorities and Response Package **Call for winterization projects (Last Week)**	**Implementation (up to March 2024)** Activity Info

Data collection

Household survey
- The data collection is ongoing for the coming two weeks
- Visits to 615 host households and phone calls to 570 refugee households

Community infrastructure survey
- 29 community facilities identified;
- 12 facilities prioritized for technical assessments
- Technical assessment planned in the coming two weeks