



Overview

Refugees, internally displaced and other war-affected populations are facing the **second winter since the full-scale invasion of Ukraine**, with additional challenges posed by the season's harsh conditions and increased living costs most severe in Ukraine and Moldova.

UNHCR has prioritized **900,000 vulnerable, displaced and war-affected people in Ukraine** and **55,000 refugees in Moldova** for targeted winter assistance from September 2023–February 2024.

Cash assistance remains the preferred modality to assist populations to meet winter-related needs, including for energy and rental costs. Where cash is not feasible, UNHCR and partners will distribute **heaters and non-food items** and provide **shelter and housing assistance** to help families remain warm, safe and dignified in their homes, in collective sites or in other communal spaces. Protection teams will visit homes and rural areas so those unable to travel can continue receiving the assistance and services they require.

In collaboration with governments and partners, UNHCR coordinates the [Inter-Agency Winterization Plan](#) in Moldova and is part of the [Ukraine Winter Response Plan](#).

 **\$128.2 million**

Total requirements for UNHCR 2023-2024 winterization activities in Ukraine and Moldova

\$123 million

To support populations within Ukraine

\$5.2 million

To support refugees in Moldova

Key Activities and Planning Figures

September 2023 – February 2024

→ Ukraine



450,000 people to be reached with cash assistance for winter energy needs.



15,750 people to be reached with housing and insulation support. This includes cash for rent for 1,350 displaced households currently in collective sites; rapid thermal kits for 3,000 households living in homes with poor insulation; and 938 solid fuel heaters to be installed in rural homes.



250,000 people to be reached with winterized non-food items, including high thermal blankets, kitchen sets, mattresses, sleeping bags, solar lamps, thermos flasks and towels. In addition, winter jackets and boots will be provided to **62,250 people**.



18,000 individuals to be reached through collective site care and maintenance, including small repairs and heating and electric system support across 362 collective sites.



Protection referrals reinforced, with a focus on psychosocial support and legal assistance to help families access key civil documentation as well as for housing, land and property.



Pre-positioned generators sufficient to support 104,000 people, to be distributed as needed.

→ Moldova



55,000 people to be reached with additional cash assistance to cover winter needs.



Roving protection visits, including for legal aid, mental health and psychosocial support, child protection services and referrals for cash assistance, to be provided to those unable to reach assistance during winter.



Infrastructure and heating support to be provided to over 20 communal spaces, including community centres, Refugee Accommodation Centres, and childcare facilities, benefiting 3,000 refugees and hosts.