MINISTERUL MUNCII ŞI PROTECŢIEI SOCIALE AL REPUBLICII MOLDOVA

ACTED

UNHCR
The UN Refugee Agency

Ukraine Crisis-Moldova response Basic Needs Working Group

Sector Lead: UNHCR
Co-lead: ACTED
September 25, 2023

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Regional Refugee Response for the Ukraine Situation | Moldova

MINISTERUL MUNCII ŞI PROTECŢIEI SOCIALE AL REPUBLICII MOLDOVA

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Basic needs Working Group

AGENDA

1. MLSP Update on RACs Consolidation
2. Update on Informal RACs
3. Update on housing program (CRS)
4. RRP 2024 Consultation (Overview)
5. Winterization
6. Partners Updates
7. AoB

1. MLSP Update on RACs Consolidation – Group A

RAC #108 Patria Lukoil CLOSED

- Post-closure report to be submitted to RTG

RAC # 160 Orheiul Vechi (7 individuals; 1 remaining)

- As of 7 September, one individual left remaining only who is an employee of the Orheiul Vechi Nature Reserve. The placement center remained open until 12.09.2023.
- RCM was informed that the employer will allow him to continue living in the building. However, he does not rule out moving to a private home nearby and is aware of the rental assistance program offered by CRS. He said he will apply for this program if necessary and if he decides to move to private housing.

RAC # 108 Hotel Zarea (54 individuals)

- Additional MFT visit took place on Monday, 11 September. Issue of RCM access to residents was resolved.
- Residents hope to be relocated to other RAC but want to know the living conditions.
- Only one beneficiary firmly stated that they will apply for rental assistance program, but there was interest to get more information about the programme. CDA (RCM) will coordinate with ACTED (Rental Assistance) to do joint counseling.
- Residents requested not to close this RAC at least until the end of winter to have time to relocate.

Group B

RAC #34 Anenii Noi (29 individuals; 23 remaining)

- Out of the 23 remaining individuals, 4 have expressed intention to move to private accommodations and the remaining 19 are still undecided;
- RAC manager claims that the residents can continue to stay in this building even after the official closure, the building is maintained and heated in winter and staying there would not create additional expenses as it serves as a dormitory for students attending the vocational school.

RAC # 54 Stefanesti (10HH/32 individuals; 6HH/21 individuals remaining)

- 5 HH have been referred for rental assistance, of which 3 HH (11 individuals) have already relocated to a private accommodation. The remaining 2 HH (10 individuals) are to be relocated this week.
- The remaining 4 HH have expressed a desire to be relocated to another RAC and they are still waiting to receive information on where exactly they could be relocated;
- 1 HH (2 Persons) temporarily relocated to RAC #122
- Families waiting to be relocated to another RAC are increasingly worried, waiting on confirmation of alternative RACs from MLSP to be relocated.

Group B (Continued . . .)

RAC # 126 Anenii Noi (5HH/14 individuals; 4HH/12 individuals remaining)

- 2 HH (8 individuals) accepted to rental assistance and will move by end of September
- 1 HH (2 individuals) moved to private accommodations (relatives) in Chisinau
- 1 single male looking for an apartment in Balti
- 1 HH (3 individuals) returning to Ukraine after 25 September

RAC #113 Decebal 72/2, Chisinau CLOSED

- Post-closure report to be submitted to RTG

RAC # 232 Dumbrava Alba (70 individuals)

- As of 13 September, no families relocated;
- Residents again stated that they are looking for donors who would be willing to pay for the upkeep of this RAC so that they can continue to live there;
- Generally, little interest in offers of relocation and the possibility of applying to the proposed IOM program;
- RCM conducting counseling. Further visits needed. Two HHs have indicated privately an interest to relocate.

Group C

RAC # 137 Copceac (8 individuals)

- MLSP confirm that RAC will remain open. RAC manager and residents to be notified.

RAC #122 Floresti

- According to ANAS database, RAC officially closed on 28 August;
- 3 HH still residing in the centre, 1 of which temporarily relocated to RAC #54;
- RCM with no access to the centre due to refusal from RAC management.

RAC # 27 Nisporeni (52 individuals)

- No relocations thus far
- Roma families present
- 3 HH are considering relocating to another RAC and the rest will apply for rental assistance if they have to leave
- RAC manager refuses to cooperate with the RCM by refusing to give information on the number of beneficiaries placed here and their contact details, first names and surnames.

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RACs Consolidation - Training on De-escalation of conflict

The Protection Working Group and the Basic Needs Working Group in collaboration with Médecins du Monde are organizing 2 training sessions on de-escalation of conflict for the MFTs providing information sessions to refugees as part of the RAC Consolidation Strategy. The aim of this training is to provide the frontline workers with techniques to diffuse tense situations.

Session 1: Wednesday, 27 September, 10:00 - 12:00h will take place at Le Roi building, 5th floor, in hybrid format (max. 20 persons)

Session 2: Thursday, 28 September, 10:00 – 12:00h is only online on Zoom.

Interpretation in Romanian, Russian and English will be provided.

Please register following the link and indicate if you will attend in person.

2. Update on Informal on RACs

Multi-functional teams made of 10 different organizations have conducted visits to 11 informal RACs in 6 different raions. At the time of the visits 246 people (33 children, and 2 PWD) were accommodated in the RACs which have a capacity to host over 520 people.

- ❑ 11 informal RACs visited by MFTs (Shelter, Protection, AAP)
- ❑ 10 partners [ACTED, CDA, DRC, INTERSOS, IOM, PIN, UNFPA, UNHCR, UNICEF, WFP]
- ❑ 6 Raions covered [Anenii Noi, Cantemir, Chisinau, Criuleni, Orhei, Straseni]
- ❑ Employment for refugees, and heating during winter are concerns shared by RAC managers
- ❑ Quality of management is good or acceptable in all visited RACs

3. Update on Housing Program (by CRS)

CATHOLIC RELIEF SERVICES

Transitional Accommodations for Refugees from Ukraine in Moldova

Small Repairs Program

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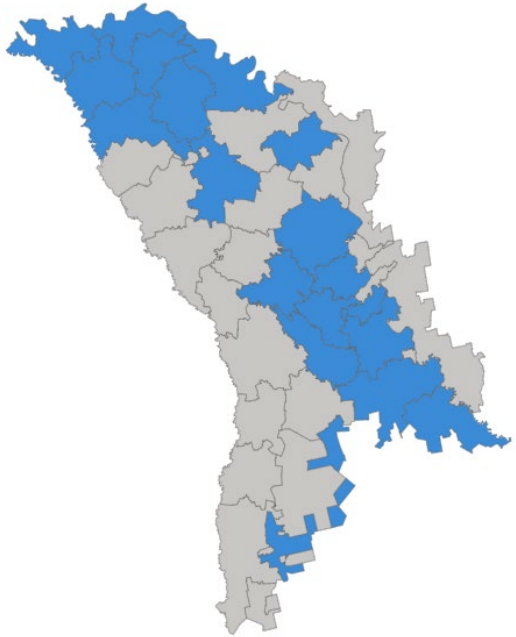
Program Overview

ACTIVITY OVERVIEW

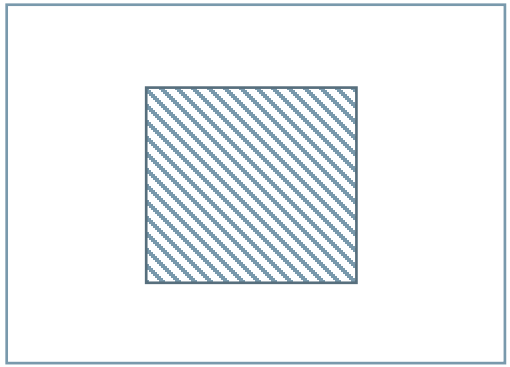
- 200 HHs enrolled in the program
- One-time support in 2 tranches
- 1500 EUR average cost of repairs
- 16 Raions in Moldova

North	
Briceni	Soroca
Ocnita	Edinet
Donduseni	
Central	
Chisinau	Anenii Noi
Ungheni	Criuleni
Iloveni	Hincesti
South	
Stefan Voda	Taraclia
Cahul	Basarabeasca
Cimislia	

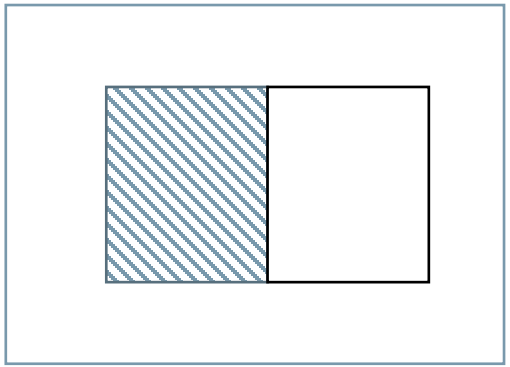


Household-led Approach

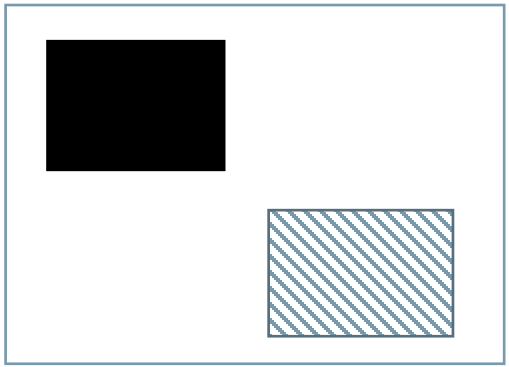
Types of living spaces



Detached house/apartment (Independent)

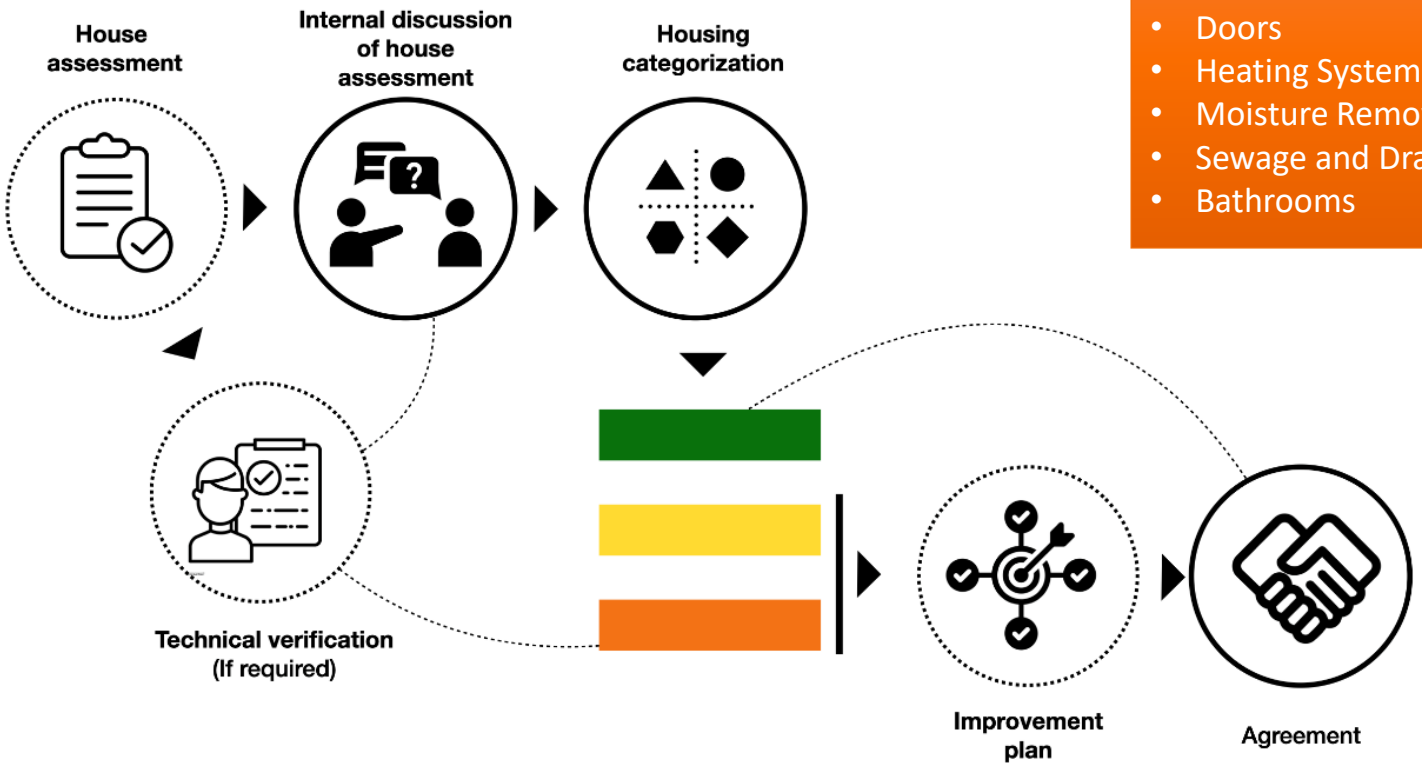


Semi-detached



Detached (same property)

Property Assessment



Most Common Types of Work

- Windows
- Doors
- Heating Systems (Gas/Stove)
- Moisture Removal
- Sewage and Drainage
- Bathrooms

Minimum standards check-list

- Ensures that the living space is safe and offers the most needed items for a dignified and private life;
- Increases the living quality of the refugees and, in the future, of the hosts themselves;
- Gives a level of insurance of the quality living standards.
- Key standards:
  - Security of tenure;
  - Safety of the living space;
  - Access to water and utilities;
  - Privacy and sleeping commodities.

Domain	Standard	Verified (Y/N)	Notes
Hosting arrangement	Housing unit is either a detached house in own plot or independent flat in an apartment building, a detached housing unit in the same plot where host family lives, or a separate portion of a house in the same building where the host family lives		
Security of tenure	Host family can prove ownership of the property		
	Host family commits to host refugees for a period of 6 months and show positive attitude towards the project		
Location	Housing unit is located in a neighborhood considered safe by the Community Committee and with access to infrastructure		
	The property is not located in an area prone to known natural disasters		
	Housing unit is not located in a basement		
Safety	If a detached house, a fence or perimeter wall is existing		
	Access doors and windows are secure and lockable		
	Balconies have parapet with minimum height of 1.1m		
Structure	Building is structurally sound with no signs of major damage		
Adequacy and habitability	All walls are be plastered and painted		
	No sign of significant moisture or humidity		
	Housing unit is sufficiently ventilated		
Water and air proofing	Indoor space is dry and there are no major gaps or leaks		
	Doors and windows are installed correctly and are functioning		
Fire safety	A fire blanked or fire extinguisher is installed		
Heating	Property is heated		
	If heated through a closed fireplace, this is certified		
Electricity	Property is connected to the electricity network		
	The circuit is protected by a circuit breaker		
	There are no unsafe connections nor unprotected cables		
	Each room has one lighting point and an electricity socket		
Water	Property has access to clean water through the grid, or sufficient storage capacity (minimum 30L/person/day based on frequency of refills)		
Sanitation	There is a toilet, shower and sink inside the house		
	The toilet and shower are in a separate lockable space		
	The bathroom is in hygienic condition, adequately ventilated and easy to clean		
	There is a functioning system to discharge black and grey water		
	There is a washing machine		
	There is water heater and, if powered by gas, the connection is certified		
Kitchen area	There is a space to prepare, cook and store food		
	There is a sink, a stove and a fridge		
	The kitchen area is properly ventilated		
	There is 1 large cooking pot with lid, 1 medium cooking pot with lid, 1 plate and 1 cup and 1 cutlery set per person hosted at maximum capacity, 1 kitchen knife, 2 serving spoons and 2 food recipients to store food		
	Where the stove is powered by gas, the connection is certified		
Bedroom	There is at least one closable and lockable bedroom, with number of beds according to maximum occupancy		
	Each bed is equipped with a mattress in hygienic conditions, a pillow, two pairs of sheets and a blanket		
	Bedrooms are adequately ventilated		
	There is a wardrobe in each room or shared in other spaces		
Living room	There is a common area equipped with table and chairs to host some family members		
Accessibility	People with disability can access the property from the public space		
	People with disability can enter the house and circulate in all rooms		
	If located on upper floors, the building is equipped with an elevator		
	Special sanitary equipment is installed to make the bathroom fully accessible		

Sample Bill of Quantities (BOQ)

Repair works plan 095

The space is a 3 rooms house, area 90 m2.

The refugees are 3 adults +2 chidlren

The following repair works will be carried out in the house: it is necessary to replace the gas boiler, install one entrance door and insulate the walls on the outside

BoQ 095

Nr	name of works	materials, additional information	quantity	(MDL) price per unit	(MDL) price of works	(MDL) total price
1	To install a gas boiler	Gas boiler	1 un	12000	1500	13500
2	To do insulation works	Polystyrene foam	50 m2	100	5000	10000
		Other insulation materials	50 m2	30	2000	3500
		Glue for polystyrene	55 m2	35	2500	4425
3	To install a double glazed door	Double glazed door (1.2x2.2 entrance)	1 un	9240		9240

repair works	**40 665 MDL**
Total	**45 000 MDL**
60% T1	**27 000 MDL**
40% T2	**18 000 MDL**

- List of approved works within the program
- Prices are validated by a consulting engineer who is a certified quantity surveyor (devizier)
- 20% buffer is added to all BOQ's to account for any unforeseen cost

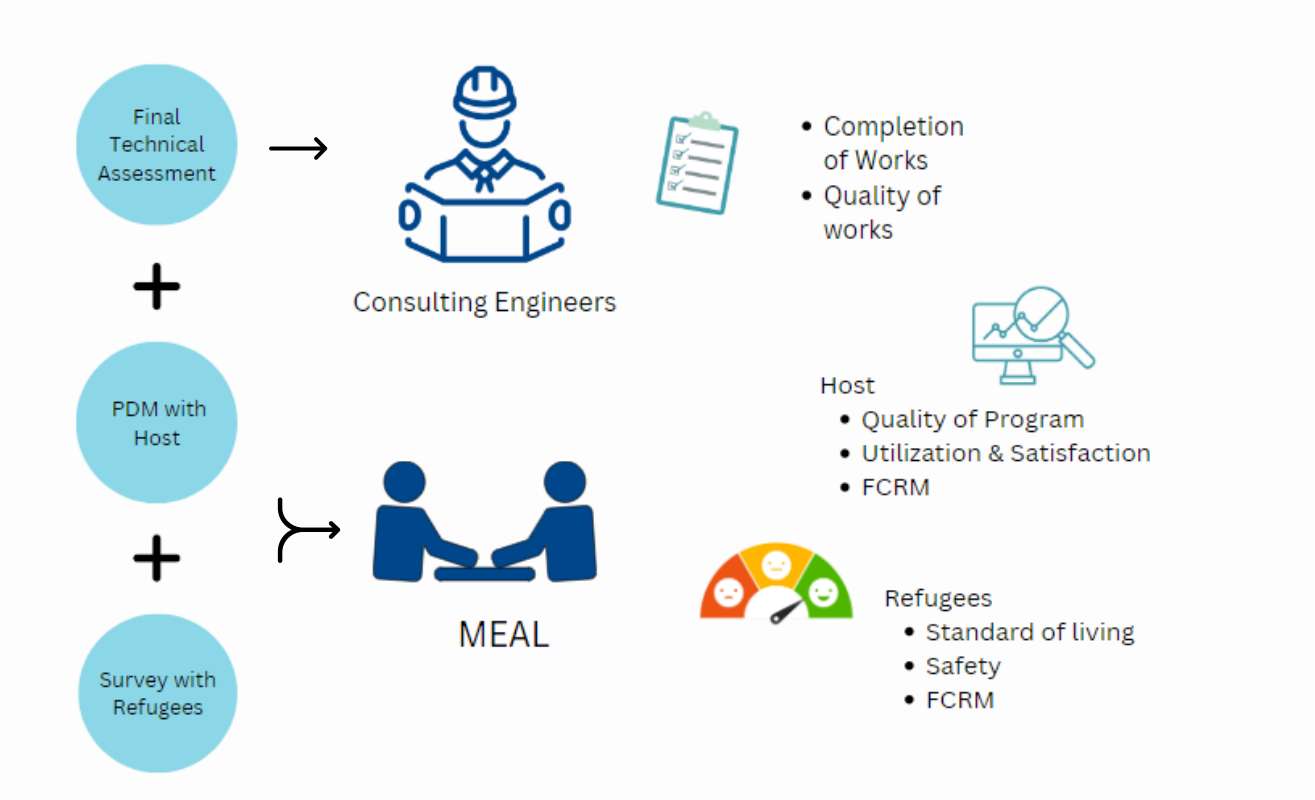
Monitoring of Works

- Program team monitors progress of works
- 2-3 weeks after initial tranche
- Physical visit or remote monitoring

Requirements before T2

- ❑Materials Purchased
- ❑Work has begun
- ❑Pictures to document progress (works, receipts, materials, etc)

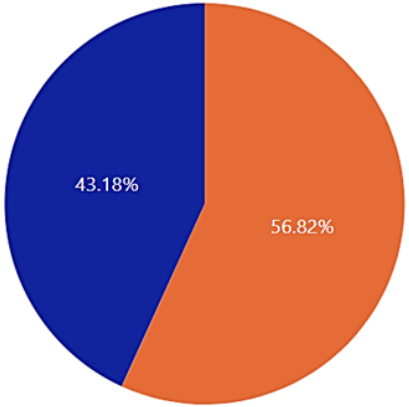
Final Verification



Post-Distribution Monitoring

49 participants have exited the program
57% have been found completed and approved

Works completed and approved by inspecting Engineer



Completed & approved ● yes ● no

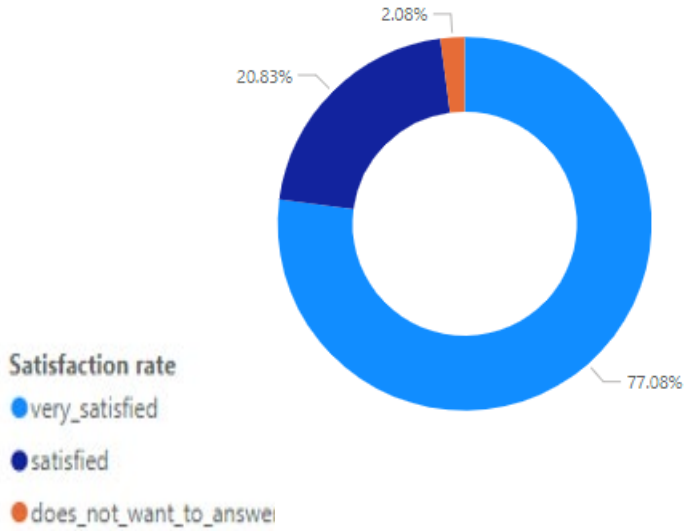
Challenges

- Prioritizing:
  - Decided to do additional works (6)
  - Decided to buy a more expensive heating system (1)
  - Built a separate entrance for refugees (1)
  - Wood for winter (1)
  - Postponed due to harvest season, sewage works to be done in the orchard (1)
- Lack of time (8)
- Lack of labor force (3)
- Money shortage (2)

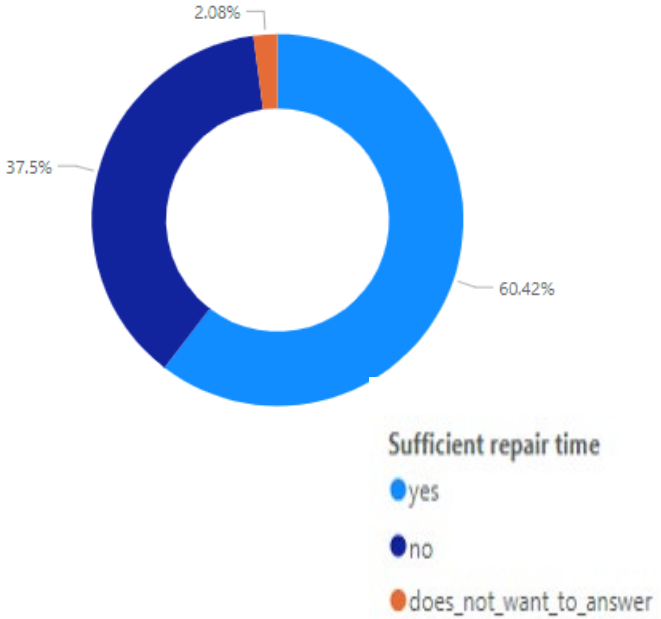
Post Distribution Monitoring Results

Host Families

Host satisfaction with assistance amount



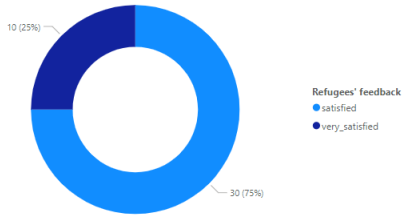
Host feedback on sufficiency of time alloted for repairs



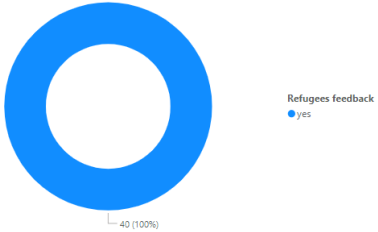
Post Distribution Monitoring Results

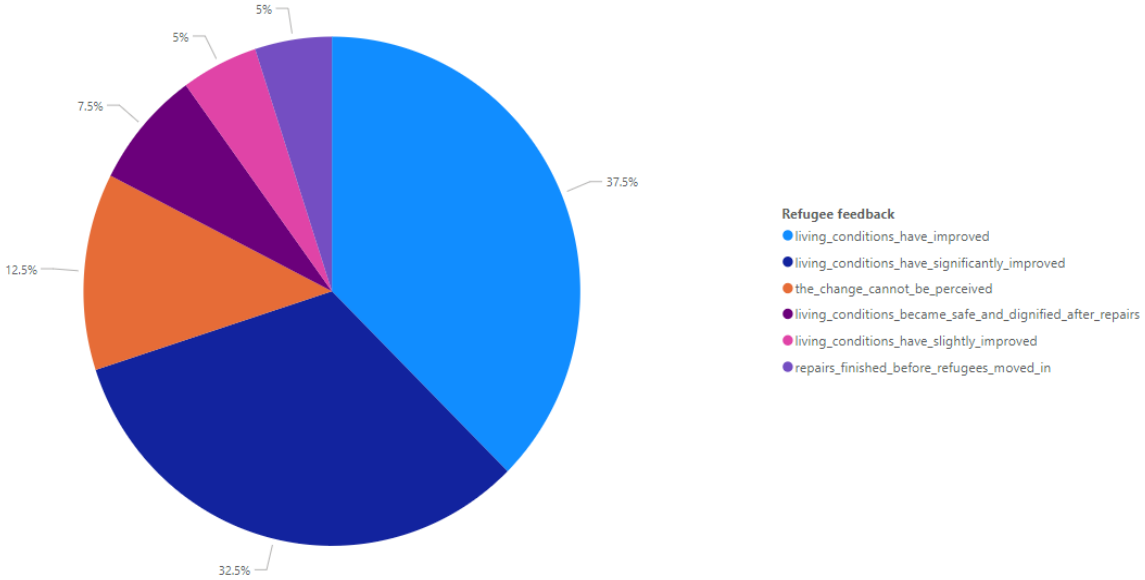
Hosted Refugees

Refugees satisfied with living conditions



Refugees safety perception





Small Repairs

Small Repairs

Small Repairs

Thank you

4. RRP 2024 Consultation

Objective: Through a consultative workshop, bring Basic Needs Working Group, Food Security and WASH partners together to jointly develop the Sector's Strategic Framework for the 2024 Refugee Response Plan (RRP) in Moldova.

Outputs: By the end of the Workshop, the Basic Needs Working Group and Sub-Sectors is expected to share with the Inter-Agency Coordination Team the following information:

- Inputs/Comments on the Sector PiN (if any); and
- Sector Objectives, Activities, and Indicators.

Meeting Date: 3rd October 2023

Meeting Time: 08:30 – 12:30

Venue: TBC

4. RRP 2024 Consultation - Timeline

Deadlines	Steps	Output	Responsible
September 30	1. Local RRP Consultations	Local Consultations Report	Inter-Agency Coordination Team
October 6	2. Definition of Sector Response Strategies in Consultation with Partners	Sector Outcomes, Outputs, Indicators and Planning Figures	Sector Leads in Coordination with Line Ministries
October 15	3. Project Submissions	Overview of activities, targets and funding requirements	Partners
October 20	4. Vetting of Projects		Sector Leads
November	5. Detailed Planning	Deduplication of Activities	Sectors and RRP Partners
November 30	6. RRP 2024 Draft	Moldova RRP Chapter	Sectors and RRP Partners in consultation with the Government
January 2024	2024 RRP Release		

5. Winterization

A meeting of Basic Needs Working Group partners doing activities for winter, and the Winterization Task force.

- Update on winterization data collection efforts
- Overview of HH Survey findings

Meeting Date: 27 September 2023

Meeting Time: 15:00 – 16:00

Venue: UNCR Conference Room, 5th Floor

6. Update from Partners

7. AOB

Thank you