



Inter-Agency  
Coordination  
Türkiye

# National Protection Working Group

## Meeting Minutes

**Time & Location:** Thursday, 15 December 2022, 14:00 – 16:00 hrs / Zoom

**Chairs:** Lara Özügergin – Assistant Inter-Agency Coordination Officer (UNHCR)

**Participants:** Bonyan Organization, Care International, Concern Worldwide, Danish Refugee Council, Eksi 25 Association, Genç Hayat Vakfı, GOAL Global, HRDF, IBC, ICMC, ICMPD, IFRC, IOM, JCCP-REALS, KADAV, Kaos GL, Leader Women Association, Migrant Health Center, MSYDD, Mülteciler Derneği, Mültecilerle Dayanışma Derneği, Qatar Charity, RET, RRT, Save the Children, SGDD-ASAM, Small Projects İstanbul, SRP, Support to Life, TRC, Uluslararası Mülteci Hakları Derneği, UNICEF, UNFPA, UNHCR, UPSED, UOSSM DER, WALD

### Meeting Agenda:

- I. Welcome & Announcements
- II. Presentation by CBI Technical Working Group on “Inter-Agency Guidance Note: Cash Based Interventions for GBV Risk Mitigation, Prevention and Response”
- III. Presentation by UNHCR on “Meeting with NGOs Working in the Field of Refugees and Humanitarian Aid”
- IV. “3RP 2023 – 2025 Protection Sector Appeal Overview” by Protection Sector Coordinator
- V. “Protection Sector Year End M&E Review” by Protection Sector IM
- VI. AoB

### Agenda Item #1: Welcome & Announcements

- A survey will soon be sent to appealing partners (non-appealing partners are also welcome to provide insights) where partners will be asked to provide short inputs regarding progress against the indicators they included targets for in their appeal, to understand whether they were able to achieve their targets or not, including due to lack of funding, or operational issues etc. Guidance will be provided in early January.
- As of 2023, fewer programmes are receiving funding. If there remain active protection cases under projects that will be closed, these cases need to be transferred to other relevant organizations. Partners are highly encouraged to use Services Advisor to identify potential organizations. In case any difficulties are faced in identifying organizations, partners can also



reach out to regional Protection/Child Protection/GBV coordinators or Inter-Agency Coordination Unit.

- Meeting with Disability Task Force to introduce certain concrete practical tools and trainings are planned for the next year's PWG agenda.

**Agenda Item #2: Presentation by CBI Technical Working Group on “Inter-Agency Guidance Note: Cash Based Interventions for GBV Risk Mitigation, Prevention and Response”**

- A detailed presentation was delivered by the CBI Technical Working Group on “Cash Based Interventions for GBV Risk Mitigation, Prevention, and Response Guidance Document”.
- A dedicated Task Team (TT) developed an inter-agency guidance note for use of cash-based interventions in GBV risk mitigation, prevention, and response by 3RP partners in Türkiye which aims to harmonize and increase cash-based interventions support to survivors and those at risk of GBV.
- The guidance document can be reached via this [link](#). For all your questions/comments regarding the guidance note, please contact: Ahmet Ünver ([unver@unhcr.org](mailto:unver@unhcr.org)); Mohannad Alghabra ([mohannad.alghabra@care.org](mailto:mohannad.alghabra@care.org)); Umay Atik ([atik@unhcr.org](mailto:atik@unhcr.org))

**Agenda Item #3: Presentation by UNHCR on “Meeting with NGOs Working in the Field of Refugees and Humanitarian Aid”**

- A presentation was delivered by UNHCR highlighting the details of the “Meeting with NGOs Working in the Field of Refugees and Humanitarian Aid” which was conducted between 9-11 November 2022.
- The meeting was organized in coordination with the Civil Society and Project Department under the Presidency of Strategy Development of MoFSS. More than 60 NGOs attended the meeting.
- During the opening speech, the Minister made references to the global challenges related to refugee flows, risks of irregular migration, challenges faced by refugee women and children, persons with disabilities, and older persons as well as the challenges related to service provision to these groups.
- During the first day of the meeting, relevant DGs of the Ministry delivered their presentations on the services that they have been providing and their areas of work. In addition, PMM and AFAD explained their available services.
- During the presentation made by Cooperation with Civil Society and Project Department, progress in relation to the engagement of MoFSS with the NGOs were explained. In February 2021, Cooperation with Civil Society and Project Department was established. In 2021 and 2022, meetings with civil society and NGOs were conducted and the Ministry developed the



[Civil Society Vision Document and Action Plan](#) which was announced in March 2022. The Ministry also organized meetings with academia in the fields of women, children, family, elderly people, and persons with disabilities with the technical support of relevant UN agencies.

- During the second day of the meeting, six break-out thematic discussions were facilitated on the themes of psychosocial support, children, women, persons with disabilities, older persons, and social assistance. Under six thematic sessions, discussions were facilitated by the respective Heads of Department of the relevant Directorate Generals of MoFSS.
- Some of the common issues discussed across groups included strengthening coordination between the Ministry and NGOs, increasing communication among NGOs, creating an online database on service delivery for NGOs to use and also to prevent duplication of assistance, organizing awareness-raising activities for communities, organizing capacity development activities for NGOs and other institutions and MoFSS accreditation/standardization of NGOs.
- In the group discussed issues in relation to PSS, accreditation of NGOs, establishing a mechanism to allow NGOs to refer cases directly to the Ministry, defining and standardizing PSS service delivery, and establishing a mutual language between the Ministry and NGOs on PSS were discussed.
- In the group focused on children , issues identified include: increased outreach to children living in temporary settlements or who are seasonal workers via mobile teams to provide counseling on health & education. Establishing coordination committees including representatives of NGOs and other relevant public institutions for smoother implementation processes. Increased cooperation between NGOs and Ministry of National Education to carry out vocational training to combat child labor; formalizing irregular and unregistered work for children between ages 16-18 as internships.
- Within the thematic group on persons with disabilities, some of the topics discussed are as follows: There is a need to develop tools for accessibility. Further, it was debated that mainstreaming Day Care Service Centres, especially with the inclusion of refugees would increase social cohesion. Using online platforms for good practices sharing and the need for data and analysis on persons with disabilities including refugees.
- In the group focused on women, the inclusion of refugees in the 2021-2025 Action Plan, the need for interpretation services for the 183 hotline, a need to open women's guesthouses for women older than 60 years old since they cannot be admitted to existing guesthouses, need for advocacy for the establishment of women's guesthouses by Municipalities, cooperation between MoFSS and law enforcement to raise awareness on use of complaint mechanisms without the fear of being deported were among the issues debated.



- Within the thematic group on social assistance, informing NGOs on the criteria for assistance to ensure adequate referrals to MoFSS, conducting needs assessments, increasing the amount of cash assistance considering the economic situation in Türkiye, and creating a mechanism to inform MoFSS on misinformation regarding assistance were discussed. It was also suggested that NGOs and MoFSS can cooperate on conducting household visits together.
- The group discussing issues related to older persons, dividing the DG into two focusing on older persons and persons with disabilities was suggested. In addition, the need for data and analysis on older persons including refugees, utilization of non-digital traditional tools of information since older persons do not use smartphones as easily as other age groups, facilitating information dissemination in different languages, and maintaining a call center for interpretation which can be done via NGOs were among the discussion points.
- It was indicated that the Ministry remains open to collaboration with NGOs, therefore partners are encouraged to establish bilateral contact with them as well, to discuss potential avenues for collaboration. UNHCR will continue to support NGO engagement of the Ministry and advocate for two-way communication between NGOs and the Ministry.

#### **Agenda Item #4: “3RP 2023 – 2025 Protection Sector Appeal Overview” by Protection Sector Coordinator**

- 3RP 2023 – 2025 Protection Sector Appeal Overview was presented based on a review of the 2022 and 2023 appeals of sector partners. The number of partners, required budget, certain thematic intervention areas, the scope of activities/interventions, change in targets, number of partners and geographical coverage of interventions between 2022 and 2023, were the key parameters included in the analysis.
- To note, the overview covered a comparison of 2022 and 2023 although 3RP covers the years 2023 - 2025. This is in consideration that targets for 2024 and 2025 will be reviewed in respective planning periods, hence are subject to change.
- In total the sector funding need is approximately 400 Million USD. In terms of geographical coverage, while the total number of provinces covered reduced in 2023 (with the exclusion of nation-wide programmes), there is a shift in coverage as some provinces that were previously not included in any appeal will now be targeted.
- Some of the significant changes in targets are indicated below:
  - Compared to 2022, 9 more partners committed to target individuals of nationalities other than Syrians. A total of 34 out of 39 partners will be targeting other nationalities in 2023.



- Targets for trainings/technical capacity development, particularly those that focus on persons with specific needs and GBV have reduced.
- Targets for institutional support are quite low, particularly for physical and HR capacity development support, which may be related to the changing context and particularly shift in funding.
- There are fewer partners who will be working on community mobilization in 2023, however the target has increased compared to 2022. Remaining detailed analysis can be accessed through the shared Powerpoint slides.

#### Agenda Item #5: “Protection Sector Year End M&E Review” by Protection Sector IM

- Protection Sector IM facilitated a brief year-end M&E review for the Sector.
- Reporting under “other vulnerabilities” breakdown of persons with specific needs identified and assessed remains quite high, and it is difficult to understand who this group consists of. In the year-end M&E survey that will be sent to partners there will be a question regarding this issue.
- Overall protection service delivery, including CP and GBV, remains mostly on track across the country.
- In particular, reporting against indicators 2.6.4 (centers supported to improve professional capacities) and 4.3.2 (actors supported with CP programming) are quite low.
- Across many indicators, progress against targets is around 80%. In approximately 10-11 indicators, progress is around 60% whereas in 6-7 indicators progress remains significantly low.
  - **Action Point:** The year-end M&E survey will be sent once the reporting period for 2022 is completed (i.e. mid/end January). Partners will be expected to provide inputs against all the indicators included in their 2022 appeal with feedback on whether they were able to reach their target and if not, the reasons why. Overall, one input per appealing partner will suffice (each location should not report separately if the organization has more than one office)

#### Agenda Item #6: AoB

- The next meeting will be held towards the end of January. The date will be announced in the following weeks.

#### Action Points

The year-end M&E survey will be sent once the reporting period for 2022 is completed (i.e. mid/end January). Partners will be expected to provide inputs against all the indicators included in their 2022 appeal with feedback on whether they were able to reach their target and if not, the reasons why.



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