



Inter-Agency
Coordination
Turkey

NATIONAL PROTECTION WORKING GROUP – Ankara, Turkey

Meeting Minutes – August 23, 2017

Meeting subject:	National Protection Working Group – Monthly Meeting
Time & location:	Wednesday August 23, 14:00-16:00 UNHCR CO, Ankara
Chaired by:	Terra MacKinnon/Sebastiaan Der Kinderen
Minutes prepared by:	Sebastiaan Der Kinderen
Participants:	Present: ABA ROLI, Concern Worldwide, Expertise France, SGDD-ASAM, TRC, UNFPA, UNDP, UNHCR (incl. Izmir), UNICEF, WFP.
Agenda:	<ol style="list-style-type: none">1. Welcome (introductions and agenda)2. Presentation of southeast works in progress3. Group expectations and stock-taking4. Midyear review (gaps/overview)5. Orientation to refugee info hub6. AOB

AGENDA POINT	DISCUSSION
1. Welcome and introductions	<ul style="list-style-type: none">• The new Protection Working Group Coordinator, Sebastiaan Der Kinderen, was introduced to the members of the Protection Working Group• Minutes from the PWG Meeting (20 June 2017) were adopted• Reference to the PWG Meeting (20 June 2017) on the shrinking Operational Space where the Southeast PWG coordinator shared the concerns of that group regarding the employment status and risks faced by Syrian NGO workers. A request was made to UNHCR for a summary of related regulations, which has been produced and shared with southeast PWG members, to also be shared with national PWG members (<i>attached and https://www.dropbox.com/home/Turkey%20-%20Protection%20WG/meeting%20minutes/Ankara/2017/August%2017/Other</i>). <p>Mixed Migration Platform (MMP): The MMP aims to provide quality information and analysis to improve decision-making, both for people on the move, as well as host governments and humanitarian organizations who are involved in the response. The MMP is a partnership of 7 NGOs. One of these, Ground Truth Solutions, presented the key findings of their refugees' perception surveys undertaken in Istanbul, Izmir and Gaziantep and led a discussion on next steps ahead of the PWG meeting on 23 August. The full reports can be found here (https://www.dropbox.com/home/Turkey%20-%20Protection%20WG/meeting%20minutes/Ankara/2017/August%2017/MMP%20-%20Ground%20Truth).</p>



<p>2. Presentation of southeast works in progress</p>	<p>The southeast Turkey Protection Working Group Coordinator, Terra MacKinnon, updated the national Protection Working Group on tools they have worked on to advance the protection work in southeast.</p> <p><u>Southeast Child Protection Sub-working Group (CP SWG)</u></p> <ul style="list-style-type: none">• <i>CP Risk Assessment Matrix</i>. Southeast Turkey protection partners saw the need to have a common system to assess child protection risks and prioritize caseloads. The CP SWG used the global child protection risks assessment matrix and adapted it to the Turkey context.• <i>Household assessment CP questions</i>. As a second tool, the southeast CP SWG developed a list of questions and tips for observation that will help actors conducting household assessments to identify high or medium risk level children in the household. The list serves as a set of recommended questions that can be included in organizations existing assessment forms. With orientation, they can be used by both protection and non-protection actors, increasing capacity for identification and referral of high risk cases.• Both tools have been shared with the national CP SWG for technical review and possible adoption at national level. The draft tools are available here (https://www.dropbox.com/home/Turkey%20-%20Protection%20WG/meeting%20minutes/Ankara/2017/August%2017/CP%20Tools). <p><u>Southeast SGBV Sub-working Group (SGBV SWG)</u></p> <ul style="list-style-type: none">• <i>Inter-Agency SGBV referral form</i>. As a complimentary tool to the standard inter-agency referral form, (SGBV actors agreed that a SGBV specific form was needed that allowed for a higher level of confidentiality, information security and reinforced consent. The group members decided that the SGBV form should not be a separate document, but rather an additional page on the existing standard SGBV referral form. The group has created a draft (which has been reviewed by the southeast Protection Core Group), which they are now requesting technical review by the national PWG and consideration for adoption nationally. The draft Inter-Agency SGBV referral form is <i>attached</i>.• <i>Intake and assessment form</i>. SGBV SWG members identified the need to 1) develop a better understanding of SGBV incidents so as to be able to better prevent and target responses and 2) assist generalist protection actors in managing SGBV cases (few specialists due to the decreased operational space). To address these two points, the group members adapted a global intake and assessment form. The form will help standardize practice in the immediate term and will be part of later plans for data analysis. An associated consent form was also adapted and a GBV classification tool introduced. https://www.dropbox.com/home/Turkey%20-%20Protection%20WG/meeting%20minutes/Ankara/2017/August%2017/SGBV%20tools• Action: PWG members to technically review the IA SGBV referral form and send comments/feedback to Sebastiaan Der Kinderen (kinderen@unhcr.org) by 10 September



<p>3. Group expectations and stock-taking</p>	<p>A short discussion was held for Protection Working Group members to share insights/expectations around membership, geographical coverage and priorities. Key points:</p> <ul style="list-style-type: none">• Generally a feeling that there is a good representation at the PWG (organization type and technical knowledge). Increased attendance of Turkish NGOs may be hampered by language barriers. Capacity-enhancement of Turkish NGOs on protection-language may be considered. Outreach to NGOs working on specific protection issues (e.g. LGBTI) and/or academia (undertaking refugee surveys, etc) may be recommended.• General feeling that communication with regions/sub-national protection working groups needs to be enhanced. Regional teams may be working on similar topics/tools without coordination. The national PWG should identify the common needs of the sub-national groups and take leadership in addressing these needs in a coherent way, rather than the various sub-national groups trying to solve issues in isolation and risk duplication of effort.• A suggestion was made to develop a national/umbrella work-plan/strategic plan for the national PWG with clear linkages to regional work-plans (to clarify who does what). There was a strong feeling that such a plan, while providing overall direction, should not hinder regional protection working groups in setting their agendas/priorities (as they are closest to the ground/more agile to respond to field priorities)• Whereas the national protection working group should serve as a technical clearing house/resource for regional PWGs, more guidance/direction and leadership from the national PWG is needed on overall protection priorities/protection strategies• Some technical topics that were identified as ‘priorities’:<ul style="list-style-type: none">○ Harmonization of outreach/outreach activities (see also June meeting, PWG)○ Family Tracing and Reunification○ Work around social cohesion (with a suggestion to establish a cross-sectoral technical working group/task team to look i.a. defining what it means, modules/strategies, and sharing/identifying of good (regional) practices)
<p>4. Midyear review (gaps/overlaps)</p>	<p>A series of dashboards (available here: https://www.dropbox.com/home/Turkey%20-%20Protection%20WG/dashboards/2017/6.%20June) were created by the PWG Information Management Officer, Levent Eksi (eksi@unhcr.org), to illustrate the achievements of Turkey protection actors between <u>January and June 2017</u>. Small maps with achievements (collective achievements versus the indicator), targets and actors (incl. individual achievements) were created per indicator. It should be noted that only actors reporting achievements in ActivityInfo have their data included in the review. For the <u>Mid-Year Review</u> (MYR), PWG actors are asked to look at the indicators and reflect on:</p> <ul style="list-style-type: none">• Data quality: Some actors made reporting errors, some data that was reported may be missing, and sometimes there has been a misinterpretation of the indicator meaning.• Performance: some indicators show an over/under-achieving of targets (color-coding: green means 50% (or over); yellow means target reached between 25-50%; red means target only 25% (or less) reached); are the targets realistic?



	<ul style="list-style-type: none"> Contextualization: why are some of the indicators met/not met (example: a number of partners working on this target have stopped activities). <p>In group, the southeast Protection Coordinator went through a sample set of indicators of the dashboard, guiding participants through the feedback/comment process.</p> <p>Action: Please send comments/feedback on the indicators (as per the above) and recommendations (per indicator) on what to do to achieve the indicator-target or additional information needed to program better, to Sebastiaan Der Kinderen (kinderen@unhcr.org) ahead of <u>7 September</u> (initial deadline: 25 August)</p>
5. Orientation to refugee info hub	<p>The PWG Information Management Officer, Levent Eksi (eksi@unhcr.org), provided a briefing on the Turkey Information Hub (http://www.refugeeinfoturkey.org/) – which serves as a one-stop shop for all Turkey refugee Response information needs. Levent highlighted the various sections on the website, including:</p> <ul style="list-style-type: none"> Sector information portals (incl. the protection -specific sector-page) UNHCR Help website, a multi-lingual portal where refugees (Syrian/non-Syrian) can rights, obligations and the services available to them Refugee Reports and Findings book, where reports and surveys on refugees in Turkey can be found. The portal allows to search per topic and findings Service advisory: an interactive map of service providers for refugees in Turkey
6. AoB	N/A
7. Next meeting	The next meeting will take place on Wednesday September 27 at 14:00, UNHCR CO, Ankara

ACTION POINTS SUMMARY				
No.	Action	Responsible	Deadline	Status
1.	Share summary <i>Rules/regulations of Employment (UNHCR)</i>	PWG Coordinator	Sept. 7	Attached
2.	Review of the (southeast) Inter-Agency SGBV referral form	All members	Sept. 10	Pending
3.	Provide feedback/comments on the mid-year achievements (dashboard)	All members	Aug 25 (initial) Sept. 6 (CoB)	Pending



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4	Update PWG Member list and dropbox access to new members	PWG Coordinator/IM Officer	Sept. 15	Pending
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