**NATIONAL PROTECTION WORKING GROUP ORIENTATION PACKAGE**

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National Protection Working Group Orientation Package

# **Background**

In cooperation with the Republic of Türkiye, UNHCR and partners have established an inter-agency refugee response coordination structure in Türkiye as part of the Regional Refugee and Resilience Plan in Response to the Syrian Crisis (3RP) which draws upon the expertise of UN agencies in providing leadership to sectoral working groups. The National Protection Working Group (NPWG) based in Ankara was formed in light of these developments as a central element of the refugee protection response in Türkiye. Inter-Agency Coordination Structure and contact information of national and field Protection sector coordinators are available [here](https://www.refugeeinfoturkey.org/img/images/OrganigrammeUpdatedEN.png). For more detailed information, please refer to the National Protection Working Group Terms of References ([English](https://data.unhcr.org/en/documents/details/106299) and [Turkish](https://data.unhcr.org/en/documents/details/106300)), [National Protection Working Group Work Plan for 2025](https://data.unhcr.org/en/documents/details/116593), [Protection ReliefWeb Page](https://response.reliefweb.int/turkiye/protection-sector) and the [Operational Data Portal of the Protection sector](https://data2.unhcr.org/en/working-group/80?sv=4&geo=113).

National Protection Working Group Orientation Package aims to provide a summary of the documents, guidance notes, and other relevant tools that have been prepared and introduced so far, aiming to offer a comprehensive compilation of sector level resources. It is a living document and will be updated whenever new and/or updated documents, guidance, or other tools are produced.

**3RP Protection Sector**

* **3RP Türkiye Country Chapter – Protection Sector:** The Regional Refugee and Resilience Plan (3RP), responds to the humanitarian, protection and assistance needs of refugees, host communities and institutions in Türkiye, Lebanon, Jordan and Egypt, which are hosting the highest number of refugees from Syria. Updated narrative version of this strategic plan is launched on an annual basis around February. Protection sector objectives include:
1. Promote access to effective protection under the Law on Foreigners and International Protection for individuals in need of protection.
2. Support most vulnerable community members in identifying and accessing protection solutions, particularly the most at-risk groups and individuals, persons under international and temporary protection and individuals pending registration and documentation.
3. Contribute to the reduction of risks and consequences of gender-based violence (GBV) against women, girls, men and boys and those with specific needs under international and temporary protection in Türkiye and improve access to quality GBV risk mitigation, prevention and response services.
4. Improve equitable access for children and adolescents under temporary and international protection in Türkiye to quality child protection interventions and protection from violence, exploitation, abuse and neglect.

Latest version of the 3RP Türkiye Country Chapter – 2024 Update ([English](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F110237&data=05%7C02%7Ckayadi%40unhcr.org%7Cb9d46935207a40a6758508dcb0a3d0a3%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638579464832240737%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=nFOdh7klQHFcIHdCmuWrdhBaMZ2hiEUF3mWQG0cdVB8%3D&reserved=0) and [Turkish](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F110238&data=05%7C02%7Ckayadi%40unhcr.org%7Cb9d46935207a40a6758508dcb0a3d0a3%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638579464832255859%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=x%2BTj2udlIgDDl5svFboKYmXEWNiPT5sB1COxNfH%2Fuvk%3D&reserved=0)) and previous versions[[1]](#footnote-2) can be reached through the links**.**

* **Recommendations for Scope and Content of Programming (2025):** The aim of this document is to highlight key recommendations on scope and content of programming for partners interested in appealing under the 3RP Protection Sector. These recommendations are prepared annually in consultation with the 3RP inter-agency protection coordinators’ team and identified via outcomes of workshops, sector meetings, national and sub-national Protection sector consultations and through findings of sector assessments including the Inter-Agency Protection Sector Needs Assessment (IAPNA). Latest ([English](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F112064&data=05%7C02%7Ckayadi%40unhcr.org%7C1a03bc5f407443f085dd08dcf4f7ae6c%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638654594910731893%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=vDCeTItShqv8YKaYTdfDQkPXELnjv4EyWSEWxPFKVhA%3D&reserved=0) and [Turkish](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F112065&data=05%7C02%7Ckayadi%40unhcr.org%7C1a03bc5f407443f085dd08dcf4f7ae6c%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638654594910763904%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=Hf5dahPvLbELU5n6V%2FeAxak59knv%2F1pA0xrADm31Eps%3D&reserved=0)) and previous versions[[2]](#footnote-3) of this document can be reached through the links.
* **Guidance on Minimum Standards and Criteria for Protection Programming (2025):** Introduced for the first time in 2024, this document ([English](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F112062&data=05%7C02%7Ckayadi%40unhcr.org%7C1a03bc5f407443f085dd08dcf4f7ae6c%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638654594910809763%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=uPmycU2uvDnHrtuHokP9cpY%2FXp%2F9m%2F77bFVTyxjor2Y%3D&reserved=0) and [Turkish](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F112063&data=05%7C02%7Ckayadi%40unhcr.org%7C1a03bc5f407443f085dd08dcf4f7ae6c%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638654594910830519%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=BuTFIlOfHEeu4wWOyb%2F%2FOL5hFo8N7EJoeqHSKV7%2Fd38%3D&reserved=0)) aims to promote minimum standards and criteria for protection programming including child protection and gender-based violence. Protection sector partners are encouraged to apply these minimum standards to their protection programming for the appeals under 3RP Protection Sector. Previous versions of this document can be reached through the links[[3]](#footnote-4).

# **Services Advisor**

UNHCR's Information Management Unit developed a services mapping platform accessible to both refugees and service providers called [Services Advisor](https://turkiye.servicesadvisor.net/en). The platform aims to strengthen operational coordination in the refugee response, minimize duplication of interventions and highlight areas (geographic and sector-specific) with gaps in services. Two main target audiences of the Services Advisor platform are service providers and refugees. The platform is regularly introduced across 3RP sectors to promote use in terms of reflecting up-to-date services predominantly of NGOs, International NGOs and UN agencies engaged in the refugee response in Türkiye.

# **Inter-Agency Referral Mechanism Package**

Inter-Agency Referral Mechanism Package was developed to ensure predictability and standardization in referrals and case transfers by harmonizing information relevant to cases and recommended services. The Inter-Agency Referral Form (IARF), a sample “Information on Personal Data Protection and Consent Form”, and the Inter-Agency Referral Form Package which offers complementary guidance on using the IARF along with sample forms are all part of this mechanism.

The IARF is recommended to be used by all organizations supporting the humanitarian, development and recovery response in Türkiye when facilitating inter-agency case referrals and transfers and to document referrals in accordance with minimum standards. The IARF was developed in 2018 by the NPWG and undergoes regular revisions based on needs around referrals in the field. The latest revision was completed in July 2023, where the Washington Group Short Set of Questions was incorporated in order to reflect disability considerations into the IARF. Additionally, the Information on Personal Data Protection and Consent Form has been revised based on disability considerations. Both the IARF Form Package (available in [English](https://data2.unhcr.org/en/documents/details/102957) and [Turkish](https://data2.unhcr.org/en/documents/details/102959)) and IARF ([English](https://data2.unhcr.org/en/documents/details/102956), [Turkish](https://data2.unhcr.org/en/documents/details/102958), [Arabic](https://data2.unhcr.org/en/documents/details/105693) and [Farsi](https://data2.unhcr.org/en/documents/details/102954)) can be accessed through the links.

# **Inter-Agency Protection Needs Assessment**

In 2020, the Inter-Agency Protection Needs Assessment (IAPNA) was launched as a comprehensive and structured data collection and analysis process to assess the protection needs of refugee communities at the inter-agency level. IAPNA is expected to contribute to the development of a better understanding of the protection and humanitarian situation in Türkiye. This includes establishing a mechanism to systematically identify refugee needs in thematic areas such as protection, basic needs, livelihoods, and education. Additionally, it aims to systematize and standardize data collection and analysis processes to better inform evidence-based programming and the broader refugee response, including via the 3RP. Furthermore, IAPNA aims to inform and develop protection programming initiatives to address identified needs and gaps, as well as to inform advocacy efforts on both local and central levels with various stakeholders including UN agencies, I/NGOs, and public institutions.

Since initiation, seven rounds of data collection have been conducted with contributions from partners within the Protection sector. As of 2023, the IAPNA is being conducted on an annual basis. The questionnaire is reviewed at the start of every Round per changes in the context, in consultation with Protection sector partners and non-protection experts. Anonymized data sets from [Round 8](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.refugeeinfoturkey.org%2Frepo%2FProtection%2Fia_pna8.html&data=05%7C02%7Ckayadi%40unhcr.org%7C1a03bc5f407443f085dd08dcf4f7ae6c%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638654594910788007%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=%2FT9A81hGuHKgMpI8DFshBJosrZnqIsv2%2FvXtnMHI2pY%3D&reserved=0) and previous rounds[[4]](#footnote-5), IAPNA Round 7 Report ([English](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata2.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F104862&data=05%7C01%7Ckayadi%40unhcr.org%7C343aae75b43f4d5e197608dbea525815%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638361411600640591%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=HS%2BLIW4TVSp2uj7CuQ9q4A3Kxox31J61ZaNhpHrX6V0%3D&reserved=0) and [Turkish](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata2.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F104863&data=05%7C01%7Ckayadi%40unhcr.org%7C343aae75b43f4d5e197608dbea525815%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638361411600640591%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=O%2BPRZoUOTYBgCW1cOZL5kJ7lWiF%2B3rsfyrj3yB7DEp4%3D&reserved=0)) and previous reports[[5]](#footnote-6) are accessible through the provided links for further analysis.

# **Annual 3RP Monitoring and Evaluation Reports**

These reports provide an analysis of the 3RP partners' achievements in light of the evolving context and strategic goals. The analysis is based on inputs from the relevant 3RP sectors and is measured against the different inter-sectoral outcomes. Reports of [2018](https://data.unhcr.org/en/documents/details/70022), [2019](https://reliefweb.int/report/turkey/2019-monitoring-report-3rp-turkey-chapter-2019), [2020](https://data.unhcr.org/en/documents/details/88019) and [2021](https://data.unhcr.org/en/documents/details/95828) (only available in English) can be reached through links.

# **Sector Monitoring and Evaluation Framework**

* **3RP Protection Sector Indicator Guidance Note (2025) (**[**English**](https://data.unhcr.org/en/documents/details/115069) **and** [**Turkish**](https://data.unhcr.org/en/documents/details/115070)**):** This document has been developed by the National Protection Working Group (PWG) to facilitate monthly reporting against the sector M&E framework via ActivityInfo for partners in the protection sector. The guidance notes aim to address inconsistencies in reporting by clarifying language used within the indicators, as well as when and where to report on the indicator. The Guidance Note is an acknowledgment of the importance of reliable data in the sector; data that will be used throughout the year to measure strategic progress in the field of protection and to course-correct when needed.
* **[Operational Data Portal - Protection Sector:](https://data2.unhcr.org/en/working-group/80?sv=4&geo=113)** [The main goal of this portal is to serve as an online hub to provide information and data to facilitate structured coordination within the protection sector. Assessments, dashboards & factsheets, relevant presentations, guidances and other relevant materials are published and updated regularly on the portal.](https://data2.unhcr.org/en/working-group/80?sv=4&geo=113)

# **National Protection Sector Working Group Meeting Minutes**

The National Protection Working Group (NPWG) holds regular meetings with sector partners to address current needs, share updates and exchange information that are relevant to the context. NPWG meetings usually focus on a thematic area identified through the annual NPWG work plan. Following each meeting, meeting minutes are prepared and disseminated among the participants, accessible via the below links:

**2017:** February (Only available in [English](https://data2.unhcr.org/en/documents/details/105817)); March (Only available in [English](https://data2.unhcr.org/en/documents/details/105818)); May (Only available in [English](https://data2.unhcr.org/en/documents/details/105819)); June (Only available in [English](https://data2.unhcr.org/en/documents/details/105820)); August (Only available in [English](https://data2.unhcr.org/en/documents/details/105821)); October (Only available in [English](https://data2.unhcr.org/en/documents/details/105822)); November (Only available in [English](https://data2.unhcr.org/en/documents/details/105823))

**2018:** July (Only available in [English](https://data2.unhcr.org/en/documents/details/105824)); November (Only available in [English](https://data2.unhcr.org/en/documents/details/105825))

**2019**: January (Only available in [English](https://data2.unhcr.org/en/documents/details/68745)); February (Only available in [English](https://data2.unhcr.org/en/documents/details/68744)); March (Only available in [English](https://data2.unhcr.org/en/documents/details/68743)); May (Only available in [English](https://data2.unhcr.org/en/documents/details/105827)); June (Only available in [English](https://data2.unhcr.org/en/documents/details/105828)); August – Ad Hoc Meeting (Only available in [English](https://data2.unhcr.org/en/documents/details/105829)); August (Only available in [English](https://data2.unhcr.org/en/documents/details/105830)); October (Only available in [English](https://data2.unhcr.org/en/documents/details/105831)); November (Only available in [English](https://data2.unhcr.org/en/documents/details/105832)); December (Only available in [English](https://data2.unhcr.org/en/documents/details/105833))

**2020**: March ([English](https://data2.unhcr.org/en/documents/details/105735) and [Turkish](https://data2.unhcr.org/en/documents/details/105746)); April ([English](https://data2.unhcr.org/en/documents/details/105736) and [Turkish](https://data2.unhcr.org/en/documents/details/105747)); May (Only available in [English](https://data2.unhcr.org/en/documents/details/105738)); May – SGBV ([English](https://data2.unhcr.org/en/documents/details/105739) and [Turkish](https://data2.unhcr.org/en/documents/details/105748)); June - CP (Only available in [English](https://data2.unhcr.org/en/documents/details/105740)); June (Only available in [English](https://data2.unhcr.org/en/documents/details/105741)); July (Only available in [English](https://data2.unhcr.org/en/documents/details/105742)); August (Only available in [English](https://data2.unhcr.org/en/documents/details/105743)); November (Only available in [English](https://data2.unhcr.org/en/documents/details/105744)); December (Only available in [English](https://data2.unhcr.org/en/documents/details/105745))

**2021:** January (Only available in [English](https://data2.unhcr.org/en/documents/details/105749)); February (Only available in [English](https://data2.unhcr.org/en/documents/details/105750)); April (Only available in [English](https://data2.unhcr.org/en/documents/details/105751)); May (Only available in [English](https://data2.unhcr.org/en/documents/details/105752)); June (Only available in [English](https://data2.unhcr.org/en/documents/details/105753)); August ([English](https://data2.unhcr.org/en/documents/details/105754) and [Turkish](https://data2.unhcr.org/en/documents/details/105756)); November (Only available in [English](https://data2.unhcr.org/en/documents/details/105757)); December ([English](https://data2.unhcr.org/en/documents/details/105758) and [Turkish](https://data2.unhcr.org/en/documents/details/105759))

**2022:** January ([English](https://data2.unhcr.org/en/documents/details/105760) and [Turkish](https://data2.unhcr.org/en/documents/details/105761)); February ([English](https://data2.unhcr.org/en/documents/details/105762) and [Turkish](https://data2.unhcr.org/en/documents/details/105763)); March ([English](https://data2.unhcr.org/en/documents/details/105764) and [Turkish](https://data2.unhcr.org/en/documents/details/105765)); April ([English](https://data2.unhcr.org/en/documents/details/105766) and [Turkish](https://data2.unhcr.org/en/documents/details/105767)); May ([English](https://data2.unhcr.org/en/documents/details/105768) and [Turkish](https://data2.unhcr.org/en/documents/details/105769)); June ([English](https://data2.unhcr.org/en/documents/details/105770) and [Turkish](https://data2.unhcr.org/en/documents/details/105771)); October ([English](https://data2.unhcr.org/en/documents/details/105773) and [Turkish](https://data2.unhcr.org/en/documents/details/105774)); December ([Turkish](https://data2.unhcr.org/en/documents/details/105775) and [English](https://data2.unhcr.org/en/documents/details/105776))

**2023:** January ([English](https://data2.unhcr.org/en/documents/details/105777) and [Turkish](https://data2.unhcr.org/en/documents/details/105778)); February – Basic Needs & Protection Sectors ([English](https://data2.unhcr.org/en/documents/details/105779) and [Turkish](https://data2.unhcr.org/en/documents/details/105780)); February ([English](https://data2.unhcr.org/en/documents/details/105781) and [Turkish](https://data2.unhcr.org/en/documents/details/105782)); September ([English](https://data2.unhcr.org/en/documents/details/105783) and [Turkish](https://data2.unhcr.org/en/documents/details/105759))

**2024:** January ([English](https://data.unhcr.org/en/documents/details/106936) and [Turkish](https://data.unhcr.org/en/documents/details/106937)); March ([English](https://data.unhcr.org/en/documents/details/107891) and [Turkish](https://data.unhcr.org/en/documents/details/107892)); May ([English](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F109470&data=05%7C02%7Ckayadi%40unhcr.org%7C64f73f0841c64849647008dc941fe7ee%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638548112489816540%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=yyWA8n34%2Blg%2BxWd1rcBLU37QyjSAoU8coMx98Ouqtqc%3D&reserved=0) and [Turkish](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F109469&data=05%7C02%7Ckayadi%40unhcr.org%7C64f73f0841c64849647008dc941fe7ee%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638548112489834860%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=gSVg6vJLBPKGpUk3bN%2BS4HcU%2B4aJETzvKLQooadSUKo%3D&reserved=0)); August - Mid-Year Sector Monitoring and Evaluation Meeting Outcome ([English](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F110858&data=05%7C02%7Ckayadi%40unhcr.org%7C7fcf758ec9a746e7477408dccb23f652%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638608602533770711%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=PklI5BlnP6XybXeN%2BU2y2eJH1JW227K6k4C8kG3b2jU%3D&reserved=0) and [Turkish](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F110859&data=05%7C02%7Ckayadi%40unhcr.org%7C7fcf758ec9a746e7477408dccb23f652%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638608602533790123%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=Do5kSZZ6h%2FnK8bRS92q%2Br%2FOX%2Bw7uHap0IWMLmZOKnXY%3D&reserved=0)); August - Announcements and Action Points ([English](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F110861&data=05%7C02%7Ckayadi%40unhcr.org%7C7fcf758ec9a746e7477408dccb23f652%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638608602533805097%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=ZmKjNc6ghnosxgoAQp5Z3wgnG7soujA5RnNZW2p%2B7L4%3D&reserved=0) and [Turkish](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F110862&data=05%7C02%7Ckayadi%40unhcr.org%7C7fcf758ec9a746e7477408dccb23f652%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638608602533818105%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=bh1Ev3cR%2FviDey%2BY1K77nqnzWfXPHwEr4%2Bqt5P0nzY8%3D&reserved=0)); Joint 3RP Protection Sector Consultation Meeting - Meeting Minutes ([English](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F111680&data=05%7C02%7Ckayadi%40unhcr.org%7C335e79a72f57406ed07a08dce9053f56%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638641455953181138%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=E4Y%2FmAmzaYRyxdkGBUMhIqQcVnlaUltyU357cR57SUM%3D&reserved=0) and [Turkish](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F111681&data=05%7C02%7Ckayadi%40unhcr.org%7C335e79a72f57406ed07a08dce9053f56%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638641455953207217%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=8JDWtX9NF8R%2BwBv1Acb710rCyFej9%2BkgaR%2B69v3OaT8%3D&reserved=0))

**2025:** January – Situation Overview on Developments in Syria and Implications for the Protection Sector in Türkiye ([English](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F114151&data=05%7C02%7Ckayadi%40unhcr.org%7C5c179001964949e1a39a08dd44347eda%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638741714466081828%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=Cwqolm50WdWIbnLnwDRmNOe4Ht5q6QFYzOgNZXWVKF0%3D&reserved=0)and [Turkish](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F114152&data=05%7C02%7Ckayadi%40unhcr.org%7C5c179001964949e1a39a08dd44347eda%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638741714466145875%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=dTiFi0yARXBQ8ZrNidliaFzHyRRFRucA9S9M0BqDRI0%3D&reserved=0)); March([English](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F115629&data=05%7C02%7Ckayadi%40unhcr.org%7Cf9ef446ecfad47175c7808dd8168ebcc%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638809009822964850%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=CqM%2BIXSLt1M1vTJl1NOUFgGSY%2FxXMKIT5%2BXia8A6JPM%3D&reserved=0) and [Turkish](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F115630&data=05%7C02%7Ckayadi%40unhcr.org%7Cf9ef446ecfad47175c7808dd8168ebcc%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638809009822983837%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=CDPj6Om6d9%2FGq8zpA%2Fe8cQk02y2Tfs5GEdSVgVMvP4U%3D&reserved=0)); May ([English](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F116594&data=05%7C02%7Ckayadi%40unhcr.org%7Cb8b1439099bb4304f30208dd9de766fd%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638840339378143477%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=ncXNVUMGIAjCzzN75J3Zdsac8%2BQJH9bbHhpWBAghU1c%3D&reserved=0) and [Turkish](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F116595&data=05%7C02%7Ckayadi%40unhcr.org%7Cb8b1439099bb4304f30208dd9de766fd%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638840339378164137%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=edZVfwDCZC%2Bpu7usEb7AYFWYO8mbBhZ%2BvIjvvm5ap%2BU%3D&reserved=0))

# **Accountability to Affected Populations Task Force (AAP TF)**

In consultation with other sectors, the protection sector was tasked to take the lead on facilitating a discussion on the inter-sector level on Accountability to Affected Populations (AAP). This workshop was facilitated in February 2020 and as a result, AAP TF was established. The 3RP AAP TF was established with the aim of providing technical support to all sectors/sector partners on accountability issues. For more information on the AAP TF please refer to the AAP TF Terms of References ([English](https://data2.unhcr.org/en/documents/details/105696) and [Turkish](https://data2.unhcr.org/en/documents/details/105698)). Overall objectives of the AAP TF include enhancing AAP mechanisms across 3RP sectors; providing guidance to organizations that do not have AAP mechanisms and enabling them to establish such mechanisms; preparing recommendation papers on planning, budgeting and programming AAP, as well as advocacy notes developed for the National Inter-Agency Coordination Meeting and donors. Please see below the relevant documents prepared under AAP TF coordination.

* **AAP Common Terminologies (**[**English**](https://data2.unhcr.org/en/documents/details/105699) **and** [**Turkish**](https://data2.unhcr.org/en/documents/details/105700)**):** This document provides a compilation of fundamental terminology and corresponding definitions concerning AAP.
* **AAP Minimum Standards Checklist (**[**English**](https://data2.unhcr.org/en/documents/details/105701) **and** [**Turkish**](https://data2.unhcr.org/en/documents/details/105702)**):** This checklist provides minimum and ideal standards concerning AAP, focusing on leadership and governance, communication, information sharing and transparency, feedback, complaints and response mechanisms, community participation and inclusion, prevention of sexual exploitation and abuse, learning and continuous improvement commitments.
* **Guidance Document on Feedback, Complaints and Response Mechanisms (**[**English**](https://data2.unhcr.org/en/documents/details/105710) **and** [**Turkish**](https://data2.unhcr.org/en/documents/details/105711)**)**: This document provides information on the implementing principles and minimum standards related to feedback, complaints and response mechanisms to strengthen 3RP partners’ accountability to affected populations.
* **Sample Code of Conduct ([English](https://data2.unhcr.org/en/documents/details/105712) and [Turkish](https://data2.unhcr.org/en/documents/details/105713)):** This document was prepared for the use of organizations in Türkiye, with the aim of organizations understanding and committing to the highest standards of integrity as well as professional and personal conduct.
* **Sample PSEA Policy (**[**English**](https://data2.unhcr.org/en/documents/details/105714) **and** [**Turkish**](https://data2.unhcr.org/en/documents/details/105715)**):** This document aims to promote policy-level standards for PSEA and minimum standards and considerations that could be incorporated into existing policies of organizations, if available.
* **Sample PSEA Focal Point Terms of References (**[**English**](https://data2.unhcr.org/en/documents/details/105716) **and** [**Turkish**](https://data2.unhcr.org/en/documents/details/105717)**):** This document guides the role, profile and responsibilities of a PSEA focal point.

# **Protection from Sexual Exploitation and Abuse (PSEA) Network**

The PSEA Network was established by the UNCT in 2019 as the primary body for technical level coordination and oversight of PSEA activities in Türkiye. The network is responsible for implementing a coordinated approach to activities by member organizations, coordinating technical-level coordination of PSEA activities, minimizing the risk of SEA by international and national aid workers (staff of agencies and partners), ensuring effective response when allegations do arise, and raising awareness of PSEA in Türkiye.

Following the 2023 earthquakes in Southeast Türkiye, PSEA Network decided to expand the scope of the Network’s activities and to extend its membership beyond the UN Agencies to involve international and national NGOs and other aid providers as well. Recent initiatives undertaken by the PSEA Network include specialized trainings, establishment of a focal point mapping mechanism, introduction of an inter-agency referral mechanism for SEA allegations, setting minimum standards for reporting of allegations, and contextualizing community messages on PSEA vis a vis the earthquake situation, among other activities.

For more information on the PSEA Network please refer to the PSEA Network Terms of References ([English](https://data2.unhcr.org/en/documents/details/105785) and [Turkish](https://data2.unhcr.org/en/documents/details/105786)), Brief Note (Only available in [English](https://data2.unhcr.org/en/documents/details/105802)), and PSEA Network Country Action Plan (Only available in [English](https://data2.unhcr.org/en/documents/details/106068)). Please see below relevant tools and documents prepared by the PSEA Network of Türkiye.

* **Focal Point Terms of References and Designation Letter (**[**English**](https://data2.unhcr.org/en/documents/details/105788) **and** [**Turkish**](https://data2.unhcr.org/en/documents/details/105789)**):** This document is a letter prepared for the signature of senior management, detailing the name and role of PSEA focal points within organizations.
* [**Focal Point Mapping**](https://app.powerbi.com/view?r=eyJrIjoiNDBlOTM2MjgtZmM5ZS00MTYwLWE3YjUtZDI5ZGIyYmE3MmE5IiwidCI6ImU1YzM3OTgxLTY2NjQtNDEzNC04YTBjLTY1NDNkMmFmODBiZSIsImMiOjh9) **Mechanism (**[**Activity Info tool for inputs**](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Frefugeeinfoturkey.us14.list-manage.com%2Ftrack%2Fclick%3Fu%3Da48476a43c21b7dd862ff27ff%26id%3D179ded0cee%26e%3Db1bfb154f8&data=05%7C02%7Ckayadi%40unhcr.org%7C54bfd391419f49d9accc08dc54963a1a%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638478251390564586%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=0OsHfWuQb%2BqygqBCXlpPB9lABW3d26L795XKPzd5w1Y%3D&reserved=0) **&** [**PowerBI Dashboard**](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Frefugeeinfoturkey.us14.list-manage.com%2Ftrack%2Fclick%3Fu%3Da48476a43c21b7dd862ff27ff%26id%3D1267902a4d%26e%3Db1bfb154f8&data=05%7C02%7Ckayadi%40unhcr.org%7C54bfd391419f49d9accc08dc54963a1a%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638478251390577791%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=TF2AECd6pktnu7f65cHs%2B9nS13sosHQHj8Fw4zBGsTA%3D&reserved=0)**):** This tool serves as a central repository for updated information related to main PSEA Focal Points (FPs) and alternative Focal Points and collects data on FPs’ names, contact details, organizations, provincial coverage, and, notably, information on organizations’ common reporting mechanism (if available).The mapping tool presents an opportunity to sort and visualize the data by province, which displays the information on FPs.
* **SEA Allegations Inter-Agency Reporting and Referral Mechanism**
* **Allegation Reporting and Referral Form for Sexual Exploitation and Abuse Complaints (**[**English**](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata2.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F105531&data=05%7C02%7Ckayadi%40unhcr.org%7C0b778103e23d447cd79008dc0130af5d%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638386558234506137%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=pSmqvkPCFYdN2Qpef2YKu%2BbzlyG01%2BWNmiHWTc15n0M%3D&reserved=0) **and** [**Turkish**](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata2.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F105534&data=05%7C02%7Ckayadi%40unhcr.org%7C0b778103e23d447cd79008dc0130af5d%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638386558234506137%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=AxsfaosWdaYWhrGO%2Bb%2F0wtdSWqYhgD7AWE87JxVOBVM%3D&reserved=0)**):** Due to the lack of a dedicated reporting/referral tool for SEA allegations, the PSEA Network developed this tool for SEA allegations reporting and referrals. The aim of this reporting and referral mechanism for SEA allegations is to facilitate timely and effective reports and referrals, as well as the provision of immediate remedial assistance to SEA survivors.
* **Sample Consent Form for Reporting and Referrals of SEA Allegations (**[**English**](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata2.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F105529&data=05%7C02%7Ckayadi%40unhcr.org%7C0b778103e23d447cd79008dc0130af5d%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638386558234506137%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=2%2Bmgx7g%2Fkts2nQvB3RO6QOW7qJFhppHVmWelSLRtBAM%3D&reserved=0) **and** [**Turkish**](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata2.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F105532&data=05%7C02%7Ckayadi%40unhcr.org%7C0b778103e23d447cd79008dc0130af5d%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638386558234506137%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=GgEJALbW6VhUExw5U3fJ9YViQmQwViNthwoaVVKwq2E%3D&reserved=0)**):** A plain language version of the 3RP sample consent form for case referrals and transfers was developed for referrals of SEA allegations and to facilitate the exchange of information between entities (whether this be between teams within one organization or between organizations). The consent form is entirely in line with the Turkish Law on Protection of Personal Data (No. 6698).
* **Guidance on Use of Reporting and Referral Form for SEA Allegations (**[**English**](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata2.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F105530&data=05%7C02%7Ckayadi%40unhcr.org%7C0b778103e23d447cd79008dc0130af5d%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638386558234506137%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=lKO4z9DJXyMjDWQ2Uc%2FO2Wuo9hUaiDedxWOJL8%2FQa8w%3D&reserved=0) **and** [**Turkish**](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata2.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F105533&data=05%7C02%7Ckayadi%40unhcr.org%7C0b778103e23d447cd79008dc0130af5d%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638386558234506137%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=50PmYEcGt7DYhUlnpgUHxyiPFG3edHakScVM2fdKfNM%3D&reserved=0)**):** The aim of this guidance note is to provide practical recommendations for staff members filling out the allegations report/referral form.
* **Sample PSEA Policy (**[**English**](https://data2.unhcr.org/en/documents/details/105714) **and** [**Turkish**](https://data2.unhcr.org/en/documents/details/105715)**):** This document aims to support organisations in developing their own organisational documentation to ensure policies and systems are in place to prevent and respond to sexual exploitation and abuse and safeguarding violations.
* **Community Messages for Communities on PSEA (**[**English**](https://data2.unhcr.org/en/documents/details/105803)**,** [**Turkish**](https://data2.unhcr.org/en/documents/details/105805)**,** [**Arabic**](https://data2.unhcr.org/en/documents/details/105807) **and** [**Farsi**](https://data2.unhcr.org/en/documents/details/105809)**) and Complementary Guidance (**[**English**](https://data2.unhcr.org/en/documents/details/105804)**,** [**Turkish**](https://data2.unhcr.org/en/documents/details/105806)**,** [**Arabic**](https://data2.unhcr.org/en/documents/details/105808) **and** [**Farsi**](https://data2.unhcr.org/en/documents/details/105810)**):** The community messages focus on disseminating crucial information about PSEA by providing explanations of SEA-related terminology. These messages clarify the role of a humanitarian worker, provide definitions of sexual abuse and sexual exploitation, and provides community messages related to these terms. The document also provides instructions on how individuals can report PSEA allegations and provides information on the PSEA reporting channels of the UN agencies. Additionally, the complementary guidance provides information on how to disseminate these messages within communities.
* **PSEA Online Materials for UN Partner Organizations (Still in progress, will be updated once completed):**  This document is a compilation of critical PSEA trainings of UN agencies, I/NGOs and international platforms (including IASC & CHS), important resources and glossary related to PSEA.

# **Ageing and Disability Inclusion Task Team (ADITT)**

The National Protection Working Group organized a thematic meeting in November 2020, focusing on barriers faced by refugees with disabilities in Türkiye. Following discussions and consultations with sector partners, establishment of a dedicated technical Task Force under the 3RP coordination structure on persons with disabilities (i.e. access and inclusion) was recommended. This led to the establishment of the Disability Inclusion Task Team. In 2023, the Disability Inclusion Task Team expanded its scope to include older persons and changed its name to Ageing and Disability Inclusion Task Team (ADITT). Recognizing the exclusion and vulnerabilities that persons with disabilities and older persons experience, the ADITT aims to serve as a resource to the different coordination mechanisms and stakeholders to better mainstream the inclusion of persons with disabilities and older persons across different humanitarian and development programming.

The ADITT is a national Task Team of an inter-sectoral nature that works in coordination with relevant organizations, working groups, public institutions and local authorities to coordinate and harmonize ageing and disability inclusion efforts at humanitarian and development levels, undertake advocacy efforts, mainstream ageing and disability inclusion matters, identify needs and gaps, share data and information and implement inclusion mechanisms. The co-chairs of the Task Team comprise one representative each from a UN agency, an International NGO, and a National/Local NGO. Members of the Task Team consists of I/NGOs, international organizations and agencies, independent activists in the field, and local and national organizations of persons with disabilities and older persons.

For more information on the ADITT, please refer to the ADITT Terms of References ([English](https://data2.unhcr.org/en/documents/details/106043) and [Turkish](https://data2.unhcr.org/en/documents/details/106044)).Relevant materials can be reached on the [ADITT Relief Web Page](https://response.reliefweb.int/turkiye/disability-inclusion-task-team) and the [Operational Data Portal of the Protection sector](https://data2.unhcr.org/en/working-group/80?sv=4&geo=113). Please see below the relevant documents prepared under ADITT coordination.

* **Protection Sector Advocacy Paper on Barriers Related to Access to Services and Inclusion for Refugees with Disabilities in Türkiye (**[**English**](https://data2.unhcr.org/en/documents/details/105718) **and** [**Turkish**](https://data2.unhcr.org/en/documents/details/105593)**)**: Please refer to Guidelines/Strategic Documents section for detailed information.
* **Sectoral Technical Guidance on Ageing and Disability Inclusion ([English](https://reliefweb.int/report/turkiye/sectoral-technical-guidance-ageing-and-disability-inclusion-entr?_gl=1*hpkvld*_ga*NTU3Mzg0OTMuMTYzNzMwNzQwMA..*_ga_E60ZNX2F68*MTc0NTkyNzI2Ni4yMDkuMS4xNzQ1OTI4NTIwLjYwLjAuMA.." \o "https://eur02.safelinks.protection.outlook.com/?url=https%3a%2f%2fdata.unhcr.org%2fen%2fdocuments%2fdetails%2f111992&data=05%7c02%7ckayadi%40unhcr.org%7cd32fd65c89b147db89b708dcf97f19cd%7ce5c37981666441348a0c6543d2af80be%7c0%7c0%7c638659572489953348%7cunknown%" \t "_blank) and [Turkish](https://reliefweb.int/report/turkiye/sectoral-technical-guidance-ageing-and-disability-inclusion-entr?_gl=1*hpkvld*_ga*NTU3Mzg0OTMuMTYzNzMwNzQwMA..*_ga_E60ZNX2F68*MTc0NTkyNzI2Ni4yMDkuMS4xNzQ1OTI4NTIwLjYwLjAuMA.." \o "https://eur02.safelinks.protection.outlook.com/?url=https%3a%2f%2fdata.unhcr.org%2fen%2fdocuments%2fdetails%2f111995&data=05%7c02%7ckayadi%40unhcr.org%7cd32fd65c89b147db89b708dcf97f19cd%7ce5c37981666441348a0c6543d2af80be%7c0%7c0%7c638659572489968633%7cunknown%" \t "_blank)):** This document focuses on disability and age inclusion, by providing suggestions for WASH; shelter and household items; Temporary Settlement Support; health; food, security and livelihoods, nutrition; protection; and education. It offers recommendations on inclusive data collection and accessible and inclusive programming.
* **Disability-Inclusive Checklists**: Below mentioned documents are prepared in a checklist format for sector partners to use disability inclusive documents, contents, events and meetings.
* **Guidance on Design of Inclusive Events and Meetings (Only available in** [**English**](https://data.unhcr.org/en/documents/details/97992)**):** The aim of this document is to be used as a resource by all 3RP partners to enhance and strengthen the active participation of persons with disabilities in their events and meetings.
* [**Accessibility Checklist**](https://unhcr365.sharepoint.com/%3Aw%3A/r/teams/RBE-TurkeyInterAgency-NationalProtectionWorkingGroup/Shared%20Documents/National%20Protection%20Working%20Group/Disability%20Inclusion%20Mainstreaming%20Workshop%20-%20Engelli%20Bireylerin%20Kapsanmas%C4%B1n%C4%B1n%20Anaak%C4%B1mla%C5%9Ft%C4%B1r%C4%B1lmas%C4%B1%20%C3%87al%C4%B1%C5%9Ftay%C4%B1/Checklists%20-%20Kontrol%20Listeleri/Accessibility%20Checklist.docx?d=wf816219b297c442dacc0a96d28ec745e&csf=1&web=1&e=0ezPDL) **[English (**[**Word**](https://data2.unhcr.org/en/documents/details/105580)**,** [**PDF**](https://data2.unhcr.org/en/documents/details/105581)**), Turkish (**[**Word**](https://data2.unhcr.org/en/documents/details/105588)**,** [**PDF**](https://data2.unhcr.org/en/documents/details/105589)**)]:** This checklist was prepared to guide key accessibility considerations for venues and disability inclusion efforts in daily work, while highlighting the concepts of “Reach” “Enter/Exiting”, “Circulate” and “Use”.
* [**Accessible Audiovisual Content**](https://unhcr365.sharepoint.com/%3Aw%3A/r/teams/RBE-TurkeyInterAgency-NationalProtectionWorkingGroup/Shared%20Documents/National%20Protection%20Working%20Group/Disability%20Inclusion%20Mainstreaming%20Workshop%20-%20Engelli%20Bireylerin%20Kapsanmas%C4%B1n%C4%B1n%20Anaak%C4%B1mla%C5%9Ft%C4%B1r%C4%B1lmas%C4%B1%20%C3%87al%C4%B1%C5%9Ftay%C4%B1/Checklists%20-%20Kontrol%20Listeleri/Accessible%20Audiovisual%20Content%20.docx?d=w16b68612cd1e460f89f9e8a3d5a8c3d8&csf=1&web=1&e=YBjOup) **[English (**[**Word**](https://data2.unhcr.org/en/documents/details/105586)**,** [**PDF**](https://data2.unhcr.org/en/documents/details/105587)**), Turkish (**[**Word**](https://data2.unhcr.org/en/documents/details/105596)**,** [**PDF**](https://data2.unhcr.org/en/documents/details/105597)**)]:** Given the significant role of media tools in our lives, providing accurate and accessible media content for persons with disabilities is important. Therefore, this checklist serves as a practical guide for ensuring accessibility and disability inclusion while creating audiovisual content.
* [**Accessible Word, PowerPoint and Excel Documents**](https://unhcr365.sharepoint.com/%3Aw%3A/r/teams/RBE-TurkeyInterAgency-NationalProtectionWorkingGroup/Shared%20Documents/National%20Protection%20Working%20Group/Disability%20Inclusion%20Mainstreaming%20Workshop%20-%20Engelli%20Bireylerin%20Kapsanmas%C4%B1n%C4%B1n%20Anaak%C4%B1mla%C5%9Ft%C4%B1r%C4%B1lmas%C4%B1%20%C3%87al%C4%B1%C5%9Ftay%C4%B1/Checklists%20-%20Kontrol%20Listeleri/Accessible%20Word%2C%20PowerPoint%20and%20Excel%20Documents.docx?d=wcea398e872cb45e9b2957d2a6902b589&csf=1&web=1&e=nf2rfZ) **[English (**[**Word**](https://data2.unhcr.org/en/documents/details/105584)**,** [**PDF**](https://data2.unhcr.org/en/documents/details/105585)**), Turkish (**[**Word**](https://data2.unhcr.org/en/documents/details/105593)**,** [**PDF**](https://data2.unhcr.org/en/documents/details/105594)**)]:** As technology is an integral part of the work environment, maintaining information access for persons with disabilities is essential. For this, this checklist aims to provide guidance on creating accessible online documents including Word, Excel and PowerPoint formats.
* [**Hosting Accessible Online Meetings**](https://unhcr365.sharepoint.com/%3Aw%3A/r/teams/RBE-TurkeyInterAgency-NationalProtectionWorkingGroup/Shared%20Documents/National%20Protection%20Working%20Group/Disability%20Inclusion%20Mainstreaming%20Workshop%20-%20Engelli%20Bireylerin%20Kapsanmas%C4%B1n%C4%B1n%20Anaak%C4%B1mla%C5%9Ft%C4%B1r%C4%B1lmas%C4%B1%20%C3%87al%C4%B1%C5%9Ftay%C4%B1/Checklists%20-%20Kontrol%20Listeleri/Hosting%20Accessible%20Online%20Meetings%20.docx?d=w34c54bcb8f9a4850b3541f02d12fd0bc&csf=1&web=1&e=Znkq1d) **[English (**[**Word**](https://data2.unhcr.org/en/documents/details/105582)**,** [**PDF**](https://data2.unhcr.org/en/documents/details/105583)**), Turkish (**[**Word**](https://data2.unhcr.org/en/documents/details/105590)**,** [**PDF**](https://data2.unhcr.org/en/documents/details/105591)**)]:**  Following the increased use of hybrid/online meetings, this checklist aims to provide guidance on how to organize accessible online meetings for the accessibility of persons with disabilities.
* **Mainstreaming Older Persons in PSEA Interventions (**[**English**](https://reliefweb.int/report/turkiye/ageing-and-disability-inclusion-task-team-aditt-mainstreaming-older-persons-psea-interventions-entr?_gl=1*jlwswk*_gcl_aw*R0NMLjE3MjQ2Njc5MDQuQ2owS0NRand6N0MyQmhEa0FSSXNBQV9TWkthUWdtQTNCcEtYdXA1QVRMeFVDY0ZWNHBKREE1NDlORnRqMFp5a1FJS0tEUXliclgySXFGY2FBdXhWRUFMd193Y0I.*_ga*MTIwOTgwNTEwMi4xNzEyMzE0NDQ4*_ga_E60ZNX2F68*MTcyOTI0OTE5NC4xOS4xLjE3MjkyNTA4MTkuNjAuMC4w) **and** [**Turkish**](https://reliefweb.int/report/turkiye/ageing-and-disability-inclusion-task-team-aditt-mainstreaming-older-persons-psea-interventions-entr?_gl=1*jlwswk*_gcl_aw*R0NMLjE3MjQ2Njc5MDQuQ2owS0NRand6N0MyQmhEa0FSSXNBQV9TWkthUWdtQTNCcEtYdXA1QVRMeFVDY0ZWNHBKREE1NDlORnRqMFp5a1FJS0tEUXliclgySXFGY2FBdXhWRUFMd193Y0I.*_ga*MTIwOTgwNTEwMi4xNzEyMzE0NDQ4*_ga_E60ZNX2F68*MTcyOTI0OTE5NC4xOS4xLjE3MjkyNTA4MTkuNjAuMC4w)**):** This document provides guidance for age-inclusive protection interventions, emphasizing recommendations for integrating older persons into PSEA mechanisms in humanitarian contexts.
* **Guide to Transferring Persons with Disabilities (**[**English**](https://data2.unhcr.org/en/documents/details/105811)**,** [**Turkish**](https://data2.unhcr.org/en/documents/details/105812) **and** [**Arabic**](https://data2.unhcr.org/en/documents/details/105813)**):** After the earthquake, individuals are being transferred from one container settlement to another, raising concerns about the transfer of persons with disabilities. To address this issue, ADITT has developed a brief guide on transferring persons with disabilities.
* **Guidance Note on Disability Inclusive Temporary Settlement Support (TSS) Programming (**[**English**](https://reliefweb.int/report/turkiye/guidance-note-disability-inclusive-tss-programming-turkiye-earthquake-temporary-setlement-support-sector-disability-inclusion-task-team-entr?_gl=1*1rfh56e*_ga*Nzg0OTc0MDExLjE2ODU0MzY3NjA.*_ga_E60ZNX2F68*MTcwNDE3ODY2OC4yNi4xLjE3MDQxNzk0MjQuNDUuMC4w) **and** [**Turkish**](https://reliefweb.int/report/turkiye/guidance-note-disability-inclusive-tss-programming-turkiye-earthquake-temporary-setlement-support-sector-disability-inclusion-task-team-entr?_gl=1*1rfh56e*_ga*Nzg0OTc0MDExLjE2ODU0MzY3NjA.*_ga_E60ZNX2F68*MTcwNDE3ODY2OC4yNi4xLjE3MDQxNzk0MjQuNDUuMC4w)**):** This document aims at providing guidance on inclusive TSS programming in temporary settlements.
* **Guidance note on Inclusive Education (**[**English**](https://reliefweb.int/report/turkiye/guidance-note-inclusive-education-earthquake-emergency-and-early-recovery-education-response-entr?_gl=1*1b754rv*_ga*Nzg0OTc0MDExLjE2ODU0MzY3NjA.*_ga_E60ZNX2F68*MTcwNDE3ODY2OC4yNi4xLjE3MDQxODAzNjEuNjAuMC4w) **and** [**Turkish**](https://reliefweb.int/report/turkiye/guidance-note-inclusive-education-earthquake-emergency-and-early-recovery-education-response-entr?_gl=1*1b754rv*_ga*Nzg0OTc0MDExLjE2ODU0MzY3NjA.*_ga_E60ZNX2F68*MTcwNDE3ODY2OC4yNi4xLjE3MDQxODAzNjEuNjAuMC4w)**):** This guidance note details key actions to be implemented in Education response and early recovery to ensure activities are inclusive and improve/do not hamper children with disabilities’ access to Education.
* **Guidance on Accessible Showers and Toilet (**[**English**](https://reliefweb.int/report/turkiye/iom-accessible-showers-and-toilet-2023-entr?_gl=1*75d15w*_ga*Nzg0OTc0MDExLjE2ODU0MzY3NjA.*_ga_E60ZNX2F68*MTcwNDE3ODY2OC4yNi4xLjE3MDQxODA0MjUuNjAuMC4w) **and** [**Turkish**](https://reliefweb.int/report/turkiye/iom-accessible-showers-and-toilet-2023-entr?_gl=1*75d15w*_ga*Nzg0OTc0MDExLjE2ODU0MzY3NjA.*_ga_E60ZNX2F68*MTcwNDE3ODY2OC4yNi4xLjE3MDQxODA0MjUuNjAuMC4w)**):** This document provides details on the conditions and measurement of accessible showers and toilet.
* **Guidance on Accessible Container (**[**English**](https://reliefweb.int/report/turkiye/iom-accessible-container-2023-entr?_gl=1*1gzq07y*_ga*Nzg0OTc0MDExLjE2ODU0MzY3NjA.*_ga_E60ZNX2F68*MTcwNDE3ODY2OC4yNi4xLjE3MDQxODA2ODYuNjAuMC4w) **and** [**Turkish**](https://reliefweb.int/report/turkiye/iom-accessible-container-2023-entr?_gl=1*1gzq07y*_ga*Nzg0OTc0MDExLjE2ODU0MzY3NjA.*_ga_E60ZNX2F68*MTcwNDE3ODY2OC4yNi4xLjE3MDQxODA2ODYuNjAuMC4w)**):** This document provides details on the conditions and measurement of accessible containers.
* **Tips on disability-inclusive emergency response (Only available in** [**English**](https://reliefweb.int/report/turkiye/turkiye-disability-inclusion-task-team-ditt-tips-disability-inclusive-emergency-response-earthquake?_gl=1*1yfzxzf*_ga*Nzg0OTc0MDExLjE2ODU0MzY3NjA.*_ga_E60ZNX2F68*MTcwNDE4Mzg5Ny4yNy4wLjE3MDQxODM4OTcuNjAuMC4w)**):** This document offers guidance for disability-inclusive emergency responses, emphasizing both general tips and specific recommendations for collective shelters.
* **Consultations with Organizations of Persons with Disabilities in the Earthquake-Affected Provinces (**[**English**](https://reliefweb.int/report/turkiye/disability-inclusion-task-team-consultations-organizations-persons-disabilities-earthquake-affected-provinces-entr?_gl=1*1doz1xb*_ga*MjAyMTc0MzE1MS4xNjc1ODU2Nzk1*_ga_E60ZNX2F68*MTcwMjk3ODMwMi4xMDguMS4xNzAyOTc4MzA5LjUzLjAuMA) **and** [**Turkish**](https://reliefweb.int/report/turkiye/disability-inclusion-task-team-consultations-organizations-persons-disabilities-earthquake-affected-provinces-entr?_gl=1*1doz1xb*_ga*MjAyMTc0MzE1MS4xNjc1ODU2Nzk1*_ga_E60ZNX2F68*MTcwMjk3ODMwMi4xMDguMS4xNzAyOTc4MzA5LjUzLjAuMA)**):** This document includes interviews with Organizations of Persons with Disabilities to inform respondents about the main needs and priorities of persons with disabilities and their representative organizations in the earthquake provinces.
* **Inclusion of Older People and Persons with Disabilities in Humanitarian Programming Checklist (**[**English**](https://data.unhcr.org/en/documents/details/116047)and[**Turkish**](https://data.unhcr.org/en/documents/details/116047)**):** This checklist intends to support organizations in reviewing their vision and activities by offering a clear overview and key insights into their progress toward age and disability-inclusive policies and practices. It brings together core areas of work, such as age, gender, and disability inclusion, as well as the use of sex, age, and disability-disaggregated data (SADDD).
* **Mapping of Organizations for Persons with Disabilities and Older People Association: A mapping of organizations led by persons with disabilities and older persons has been conducted to strengthen their inclusion in humanitarian action. The map is currently active with regular updates. The** [mapping](https://app.powerbi.com/view?r=eyJrIjoiMWI3YjczNDctMDQ0NC00MDQ4LWE1YWQtZTNjNTk2NzAxZGFkIiwidCI6ImU1YzM3OTgxLTY2NjQtNDEzNC04YTBjLTY1NDNkMmFmODBiZSIsImMiOjh9) **and** [dissemination survey](https://enketo.unhcr.org/x/8woViADv) **can be accessed through the following links.**

# **Guidelines/Strategic Documents**

**Protection Sector Paper on Emergency Preparedness (November 2020) – (Only available in** [**English**](https://data2.unhcr.org/en/documents/details/105720)**)**

Following the Izmir earthquake, an ad hoc National Protection Working Group meeting was held on 13 November 2020 related to emergency preparedness and based on the discussions of this meeting, Protection Sector Paper on Emergency Preparedness document was prepared. This document provides an overview of the impact of emergencies on refugees and their needs, capacities and added value of 3RP Protection Sector Partners in supporting response, as well as recommendations for way forward.

[**Emergency Preparedness and Earthquakes - Translations of AFAD Key Messages**](https://unhcr365.sharepoint.com/%3Ab%3A/r/teams/RBE-TurkeyInterAgency-NationalProtectionWorkingGroup/Shared%20Documents/National%20Protection%20Working%20Group/Emergency%20Preparedness/AFAD%20Key%20Messages%20on%20Emergency%20Preparedness%20and%20Earthquakes%20%28Compiled%20Translations%29.pdf?csf=1&web=1&e=dwu1MM) **– (**[**Compiled Translations**](https://data2.unhcr.org/en/documents/details/105721)**)**

The paper provides AFAD disaster and emergency preparedness key messages that are originally in Turkish, translated into Arabic, Farsi, Kurdish (Kirmance) and French. The key messages on emergency preparedness and earthquakes are extracted from AFAD’s Official Website. The messages have been translated per request of 3RP National Protection Working Group members to strengthen refugees’ access to information and awareness on emergency preparedness as well as available emergency-related services and assistance.

**Protection Sector Advocacy Paper on Persons with Disabilities (March 2021)** **– (**[**English**](https://data2.unhcr.org/en/documents/details/105718) **and** [**Turkish**](https://data2.unhcr.org/en/documents/details/105593)**)**

Following the thematic NPWG meeting held in November 2020, the “Protection Sector Advocacy Paper on Refugees with Disabilities” was developed focusing on barriers related to access to services and inclusion for refugees with disabilities in Türkiye and the Disability Inclusion Task Team (recently known as Ageing and Disability Inclusion Task Team) was established under the 3RP mechanism, to recognize the exclusion and vulnerabilities that persons with disabilities experience, to ensure the implementation of inclusion mechanisms in the response, and to strengthen the existing efforts.

# **Protection Sector-led Workshops**

[**Joint Protection & Livelihoods Workshop (June 2022)**](https://unhcr365.sharepoint.com/%3Af%3A/r/teams/RBE-TurkeyInterAgency-NationalProtectionWorkingGroup/Shared%20Documents/National%20Protection%20Working%20Group/Joint%20Protection%20-%20Livelihoods%20Workshop?csf=1&web=1&e=KejGEf) **– (Only available in** [**English**](https://data2.unhcr.org/en/documents/details/105722)**)**

3RP Protection and Livelihoods Sectors (The Food, Security, and Agriculture and Livelihoods sectors have been merged under the umbrella of the Economic Empowerment sector) planned a series of joint meetings to take place to have in-depth discussions around the issues of protection mainstreaming in the livelihoods sector, strengthening the referral mechanisms and collaboration between the two sectors. As a result of this partnership, a full-day in-person Workshop was organized in June 2022, to bring together sector partners to discuss the existing practices in referrals, programming, and other potential joint initiatives. During the workshop, detailed discussions on thematic issues also took place to identify key gaps/challenges and potential solutions to address them which can be reached via the [Workshop Report](https://unhcr365.sharepoint.com/%3Af%3A/r/teams/RBE-TurkeyInterAgency-NationalProtectionWorkingGroup/Shared%20Documents/National%20Protection%20Working%20Group/Joint%20Protection%20-%20Livelihoods%20Workshop?csf=1&web=1&e=KejGEf).

**Disability Inclusion Mainstreaming Workshop – Practical Checklists (July 2023)**

The "Disability Inclusion Mainstreaming Workshop," held in July 2023, was co-led by the 3RP National Protection Working Group and the Ageing and Disability Inclusion Task Team (formerly known as DITT). The workshop was facilitated under the 3RP framework and participation was open to all 3RP sector partners, including UN agencies and I/NGO partners. Participants from UN agencies, I/NGOs, social workers, universities, municipalities, OPDs and others participated in the workshop. Under the 3RP Coordination with contributions from the ADITT and various organizations/colleagues with disability expertise, various practical checklists were prepared to promote disability inclusion and mainstreaming. Please refer to the Ageing and Disability Inclusion Task Team (ADITT) section for the links of disability-inclusive checklists rolled out at the workshop. Presentations ([English](https://unhcr365.sharepoint.com/teams/TurkeyInter-AgencyandIMTeam-NationalProtectionCoordination/Shared%20Documents/National%20Protection%20Coordination/National%20Protection%20Working%20Group%20Package/Ageing%20and%20Disability%20Inclusion%20Task%20Team%20%28ADITT%29) and [Turkish](https://data2.unhcr.org/en/documents/details/102621)) and training recordings [Day 1 ([English](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fyoutu.be%2FrQPsPDaa6iY&data=05%7C02%7Ckayadi%40unhcr.org%7C0547fdae361b4454169808dc0c5c30aa%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638398837292209098%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=hviVDWBNHvIkqN88V2DCSswlseWr7wK02gKOCiDNIPg%3D&reserved=0) and [Turkish](https://youtu.be/agUwO-oOO2Q)); Day 2 ([English](https://youtu.be/j3WUTlACS_w) and [Turkish](https://youtu.be/nTckEK5xD8g))] can be reached through the links.

[**Joint 3RP Protection Sector Workshop (August 2023)**](https://unhcr365.sharepoint.com/%3Af%3A/r/teams/RBE-TurkeyInterAgency-NationalProtectionWorkingGroup/Shared%20Documents/National%20Protection%20Working%20Group/Joint%203RP%20Protection%20Workshop%20-%20Ortak%203RP%20Koruma%20Sekt%C3%B6r%C3%BC%20%C3%87al%C4%B1%C5%9Ftay%C4%B1?csf=1&web=1&e=odiXA9)

“Joint 3RP Protection Sector Workshop” co-led by the 3RP National Protection Working Group, 3RP National Child Protection, and the 3RP GBV sub-Working Groups, was conducted on 02 – 03 August 2023. Participants from the 3RP protection sector, UN agencies, I/NGO partners, donors and public institutions (MoFSS, MoNE, PMM, UTBA) joined the workshop. The objective of the workshop was to take country-wide stock on the needs of communities and service providers and to identify priority actions for the National 3RP Protection/CP/GBV Working Groups for the remainder of 2023. The workshop report ([English](https://data2.unhcr.org/en/documents/details/105724) and [Turkish](https://data2.unhcr.org/en/documents/details/105725)) and presentations ([English](https://data2.unhcr.org/en/documents/details/105815) and [Turkish](https://data2.unhcr.org/en/documents/details/105816)) can be reached through the relevant links.

**Age, Gender and Disability Inclusion Mainstreaming Sessions for 3RP Partners (October 2024)**

The 3RP National Protection Sector organized several thematic sessions to focus on protection mainstreaming and inclusion, aiming to integrate age, gender, and disability considerations into 3RP programming and projects. In addition to protection sector partners, non-protection sector partners were also invited to these trainings, and all sector partners were encouraged to incorporate the outcomes of these sessions into their 3RP appeals. These sessions were attended by participants from UN agencies, international/national non-governmental organizations, and refugee-led organizations (RLOs).

* **Gender Mainstreaming Training:** Training focused on gender mainstreaming at both the organizational and programmatic levels, with a particular emphasis on the Gender with Age Marker (GAM). Following this training, developed by UN Women, Gender Audit Tool was shared, which consists of four components: the Gender Marker, Gender-Specific Challenges and Solutions, Gender Audit for Organizations, and Gender Audit for Programming. These tools help teams and organizations design more gender-inclusive projects, understand and solve common gender-related challenges, and review both internal systems and programming to find and improve gaps through practical, participatory approaches. Relevant tool can be reached through this [**link**](https://data.unhcr.org/en/documents/details/117134) (Only available in English).
* **Age Mainstreaming Training:** The training focused on age inclusion in humanitarian interventions, covering the concept of aging, its intersectionality with other vulnerabilities, and providing practical tips for more inclusive programming across various sectors. (Relevant checklist focusing on age and disability inclusion can be found in this document, under Ageing and Disability Inclusion Task Team Section.)
* **Disability Inclusion Mainstreaming Training:** This session focused on the principles and practices of disability-inclusive humanitarian programming, emphasizing strategies to ensure that the needs and rights of persons with disabilities are fully integrated into all aspects of humanitarian response. (Relevant checklists focusing on age and disability inclusion can be found in this document, under Ageing and Disability Inclusion Task Team Section.)

# **Emergency Preparedness and Response**

**Guideline for Operational Procedures for I/NGOs in Türkiye (**[**English**](https://data2.unhcr.org/en/documents/details/105726) **and** [**Turkish**](https://data2.unhcr.org/en/documents/details/105726)**)**

This document outlines the legislative and administrative procedures that I/NGOs operating in Türkiye must follow. Prepared in response to the EQ, it provides essential guidance for legal operations in Türkiye, including procedures and contact information for relevant public institutions.

**Protection Sector Paper on Emergency Preparedness**

Please refer to “Guidelines/Strategic Documents” section for more details.

**Dos & Don’ts for Volunteers – How to support earthquake survivors in a responsible and ethical manner (**[**English**](https://data2.unhcr.org/en/documents/details/105728) **and** [**Turkish**](https://data2.unhcr.org/en/documents/details/105727)**)**

Followed by the 6th of February EQs in Türkiye, a guidance document for the volunteers was prepared in order to provide guidance on supporting earthquake survivors in a responsible and ethical manner. The document provides simple suggestions on which behaviors are acceptable or not while supporting EQ survivors during emergencies.

**Accountability to the Affected Populations (AAP) in Response to the Earthquake Emergency in Türkiye (**[**English**](https://data2.unhcr.org/en/documents/details/105729) **and** [**Turkish**](https://data2.unhcr.org/en/documents/details/105730)**)**

It is important to ensure that all humanitarian actors are accountable to the affected populations from the outset of an emergency until durable solutions are achieved. Therefore, these key messages are provided to guide all humanitarian actors responding to the earthquake emergency in all locations to ensure they are accountable to the affected population and adhere to the key components of AAP.

**Protection Mainstreaming Key Elements and Safe Distributions Reducing Protection Risks in In-Kind Distributions (**[**English**](https://data2.unhcr.org/en/documents/details/105733) **and** [**Turkish**](https://data2.unhcr.org/en/documents/details/105734)**)**

Developed followed by the EQ, Protection Mainstreaming Key Elements and Safe Distributions Reducing Protection Risks in In-Kind Distributions paper provides an overview of the humanitarian community’s approach to protection mainstreaming, addresses protection-related risks in distributions and provides recommendations for the protection sector.

# **Key Resources, Tools and Updates on Developments in Syria**

Following the developments in Syria since 8th of December[[6]](#footnote-7) and their potential impact on the Protection Sector, the 3RP National Protection Working Group has enhanced its support for information dissemination activities targeting organizations involved in voluntary return, strengthened two-way communication with partners, and expanded efforts to collect and analyze voluntary return-related data through tools such as the Community Pulse Survey, all in line with strengthening sector capacity and supporting safe, dignified, and rights-based approaches. A summary of the relevant materials is provided below:

* **UNHCR-led Inter-Agency Community Pulse Analysis (Kindly contact 3RP NPWG to access the relevant report):** The survey, conducted in early 2025 by the UNHCR-led Protection Sector, aims to capture the evolving needs, priorities, and perceptions of Syrian refugees in Türkiye following key developments in Syria and the region. This analysis provides insights into key areas such as housing, employment, access to services, social integration, and return intentions, helping inform humanitarian planning and coordination efforts. The intention is to repeat the Community Pulse survey throughout 2025 with the next Round scheduled to be integrated into the Round 9 Inter-Agency Protection Needs Assessment process.
* **3RP Inter-Agency Question Log on Returns:** A question log has been developed to help partners consolidate and share questions received from stakeholders concerning voluntary returns to Syria. This tool aims to serve as a centralized resource for managing and addressing frequently encountered questions; provide, where possible, a clearer understanding of the most pressing concerns from various stakeholders; and harmonize inter-agency communication with communities practices by improving accuracy of messaging and enhancing evidence-based decision-making. Questions can be shared via the relevant tool through this [link](https://www.activityinfo.org/c/c99g48lm4jwc18l3/4e346f).
* **Voluntary Return Information Sessions (To receive update emails, please contact the 3RP National Protection Working Group):** In line with the [2025 annual workplan of the 3RP National Protection Working Group](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F116593&data=05%7C02%7Ckayadi%40unhcr.org%7C3b611835b00049acfc8d08ddacc94c78%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638856703647145747%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=ZTntbfSf%2FT2wZULCAP2SkjAntb6DLS6D8ZUdMsCC8mw%3D&reserved=0), UNHCR’s Policy Development Unit will deliver a series of information sessions focused on voluntary return. The purpose of the sessions is to promote a common understanding and awareness among protection sector partners on the current context of voluntary returns to Syria and related procedures in Türkiye. The information sessions will initially cover topics including voluntary return trends; voluntary return procedures from a protection perspective; communication with communities in the context of voluntary return; considerations related to specific groups, among other topics.
* **Information and Communication Materials:** Details of key information and communication materials shared by 3RP NPWG are provided below.
* UNHCR Communication with Communities Unit prepared a dedicated section in both Arabic and English featuring frequently asked questions (FAQs) and their validated answers regarding recent developments in Syria and voluntary returns, which has been incorporated into the UNHCR Help Page. These sections provide comprehensive and up-to-date information to assist Syrian refugees and partners in understanding the evolving situation and include a range of FAQ categories on civil matters, temporary protection related matters, UNHCR-related information, movement procedures, education matters and available services in Syria. The relevant page can be accessed [here](https://help.unhcr.org/turkiye/volrep/).
* For further information regarding updates in Syria (including UNHCR regional flash updates), please refer to the [relevant webpage](https://www.unhcr.org/about-unhcr/planning-funding-and-results/planning-and-results-reports?sm_region%5b%5d=Middle%20East%20and%20North%20Africa).
* Syria is Home platform is a resource to shape information dissemination/counseling to intended returnees in Türkiye. The platform currently includes a FAQ section and is accessible through this [link](https://syriaishome.org/en/).
* Services Advisor in Syria webpage featuring the mapping of services in Syria can be accessed through this [link](https://syria.servicesadvisor.net/en). This mapping platform is expected to expand in time once more service providers become operational in Syria.

**Minutes from relevant 3RP National Protection Working Group meetings held since 8 December 2024:** January – Situation Overview on Developments in Syria and Implications for the Protection Sector in Türkiye ([English](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F114151&data=05%7C02%7Ckayadi%40unhcr.org%7C5c179001964949e1a39a08dd44347eda%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638741714466081828%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=Cwqolm50WdWIbnLnwDRmNOe4Ht5q6QFYzOgNZXWVKF0%3D&reserved=0)and [Turkish](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F114152&data=05%7C02%7Ckayadi%40unhcr.org%7C5c179001964949e1a39a08dd44347eda%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638741714466145875%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=dTiFi0yARXBQ8ZrNidliaFzHyRRFRucA9S9M0BqDRI0%3D&reserved=0)); March([English](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F115629&data=05%7C02%7Ckayadi%40unhcr.org%7Cf9ef446ecfad47175c7808dd8168ebcc%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638809009822964850%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=CqM%2BIXSLt1M1vTJl1NOUFgGSY%2FxXMKIT5%2BXia8A6JPM%3D&reserved=0) and [Turkish](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F115630&data=05%7C02%7Ckayadi%40unhcr.org%7Cf9ef446ecfad47175c7808dd8168ebcc%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638809009822983837%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=CDPj6Om6d9%2FGq8zpA%2Fe8cQk02y2Tfs5GEdSVgVMvP4U%3D&reserved=0)); May ([English](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F116594&data=05%7C02%7Ckayadi%40unhcr.org%7Cb8b1439099bb4304f30208dd9de766fd%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638840339378143477%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=ncXNVUMGIAjCzzN75J3Zdsac8%2BQJH9bbHhpWBAghU1c%3D&reserved=0) and [Turkish](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F116595&data=05%7C02%7Ckayadi%40unhcr.org%7Cb8b1439099bb4304f30208dd9de766fd%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638840339378164137%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=edZVfwDCZC%2Bpu7usEb7AYFWYO8mbBhZ%2BvIjvvm5ap%2BU%3D&reserved=0))

1. 2023 Update ([English](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F99579&data=05%7C01%7Ckayadi%40unhcr.org%7C6c1793019449430e13fe08db260c8cc2%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638145607602042031%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=789vAaxNgJjbw%2BXENIFhpd78FBB1hnbsjF4s%2FO3Fj50%3D&reserved=0) and [Turkish](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F99580&data=05%7C01%7Ckayadi%40unhcr.org%7C6c1793019449430e13fe08db260c8cc2%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638145607602042031%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=6zHnNd4xeiGh5pJdB8XlHqsW9J%2FR161gIRhgXeGgXgA%3D&reserved=0)) [↑](#footnote-ref-2)
2. 2023 - 2025 Appeals ([English](https://data2.unhcr.org/en/documents/details/105691) and [Turkish](https://data2.unhcr.org/en/documents/details/105692)); 2024 – 2025 Appeals ([English](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata2.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F104489&data=05%7C01%7Ckayadi%40unhcr.org%7C5c3cefc388e54c05abe908dbdc5d8afd%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638346068668509800%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=2Xoc6M6aKuTA4cFRWl5Asmd1za2qKOekjzVHAK0F5mA%3D&reserved=0) and [Turkish](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata2.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F104488&data=05%7C01%7Ckayadi%40unhcr.org%7C5c3cefc388e54c05abe908dbdc5d8afd%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638346068668509800%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=RZu5jOe8P5%2FSXsdQikrGvDCJB%2B1JZa%2B9h7KvTn%2BezGo%3D&reserved=0)) [↑](#footnote-ref-3)
3. 2024 – 2025 Appeals ([English](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata2.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F104484&data=05%7C01%7Ckayadi%40unhcr.org%7C5c3cefc388e54c05abe908dbdc5d8afd%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638346068668509800%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=ej%2BKkEiO7gagjrVR14%2F1S%2B%2F2ZnIRtAYwpEyFen15asA%3D&reserved=0) and [Turkish](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdata2.unhcr.org%2Fen%2Fdocuments%2Fdetails%2F104485&data=05%7C01%7Ckayadi%40unhcr.org%7C5c3cefc388e54c05abe908dbdc5d8afd%7Ce5c37981666441348a0c6543d2af80be%7C0%7C0%7C638346068668509800%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=sEEWxKutuMXrhiyLpVrz%2FI54W4%2Far8rLEIFp%2BrWPrlw%3D&reserved=0)) [↑](#footnote-ref-4)
4. [Round 1](https://www.refugeeinfoturkey.org/repo/Protection/covid_19_rna_june20.html), [Round 2](https://www.refugeeinfoturkey.org/repo/Protection/covid_19_rna2_nov20.html), [Round 3](https://www.refugeeinfoturkey.org/repo/Protection/covid_19_rna3_mar21.html), [Round 4](https://www.refugeeinfoturkey.org/repo/Protection/ia_pna4.html), [Round 5](https://www.refugeeinfoturkey.org/repo/Protection/ia_pna5.html), [Round 6](https://www.refugeeinfoturkey.org/repo/Protection/ia_pna6.html), [Round 7](https://www.refugeeinfoturkey.org/repo/Protection/ia_pna7.html) [↑](#footnote-ref-5)
5. [Round 1](https://data2.unhcr.org/en/documents/details/78531) (Available only in English); [Round 2](https://data2.unhcr.org/en/documents/details/83595) (Available only in English); Round 3 ([English](https://data2.unhcr.org/en/documents/details/86731) and [Turkish](https://data2.unhcr.org/en/documents/details/87341)); Round 4 ([English](https://data2.unhcr.org/en/documents/details/89775) and [Turkish](https://data2.unhcr.org/en/documents/details/90427)); Round 5 ([English](https://data2.unhcr.org/en/documents/details/93797) and [Turkish](https://data2.unhcr.org/en/documents/details/93808)); Round 6 ([English](https://data2.unhcr.org/en/documents/details/98239) and [Turkish](https://data2.unhcr.org/en/documents/details/98240)) [↑](#footnote-ref-6)
6. The document outlining UNHCR's position on the current situation can be accessed through this [link](https://www.refworld.org/policy/countrypos/unhcr/2024/en/149254). [↑](#footnote-ref-7)