



2024 Refugee Response Plan (RRP): Frequently Asked Questions

Updated 10 October 2023

Q: What is the 2024 RRP Bulgaria appeal?

A: The RRP Bulgaria appeal represents the total funding requirements for all sectors and networks for 2024. It indicates the budget each organization is appealing/fundraising for to achieve a set target within a set output. These figures also give donors an indication of the level of funding needed to respond to the refugee situation in Bulgaria in 2023.

Q: If my organization will receive funding for 2024 activities for the Ukraine Situation, should I make an appeal for the 2024 RRP?

A: If you are already a recipient of funding from an UN agency, or another humanitarian organisation, you do not need to appeal for the activities that are already funded. You can submit activities for which you would like to fundraise/appeal for under the 2024 RRP.

Q: Can we apply for the same activities, which are entailed within the Partnership Agreement with UNHCR or another UN agency?

A: No, as UNHCR or other UN agencies as RRP partners already reporting and appealing for these activities. This will ensure there is no duplication.

Q: What is the difference between being a RRP appealing partner and RRP implementing partner for another appealing organization?

A: As an appealing partner, you will be fundraising for specific activities that you would like to implement for the Ukraine Situation refugee response in Bulgaria. As a funded partner or an implementing partner of an UN agency or another humanitarian organization, your organization will be a reporting partner in the 2024 RRP and your activities will be reflected in the 2024 RRP ActivityInfo platform.

Q: If my organisation already has a profile in the Bulgaria ActivityInfo platform, how should I submit the 2024 RRP appeal?

A: 2023 RRP partners have been included in the drop down menu under 'Organization Name' – 'Partner Short name'. First select 'Bulgaria' under the 'Country Name' – then you can select your organization name in the drop down menu and complete the online appeal form for Bulgaria at this link: [Bulgaria Appeal - RRP 2024 \(activityinfo.org\)](https://activityinfo.org/RRP2024/Bulgaria). There is no need to make a new profile.

Q: What shall we do if our organisation does not appear in the list of ActivityInfo form?

A: Please contact: Alexander Naskov, Associate Information Management Officer, at naskov@unhcr.org.

Q: Do we fill out the form only on the sectors which we wish to appeal for?

A: Yes, you do not need to complete the information for sectors for which you do not have / will not implement activities. Your appeal form can include multiple sectors.

Q: What do I indicate for the 'cash budget' in the appeal form which appears after the 'Total Sector Budget'?

A: This is only to indicate whether you are planning any cash interventions within your sector response/activities. If your organization will be providing cash assistance, this amount should be included (e.g. X amount of the X total). If your organization is not planning to provide any cash assistance within your activities, you can indicate '0.'

Q: Where are Mental Health and Psychosocial Support (MHPSS) activities included?



A: If your organization is a Health actor, then activities for specialized MHPSS can be included under the Health sector. If your organization has mainly Protection activities, then community-based and group psychosocial support activities can be included under the Protection sector (or Child Protection / Gender Based Violence sub-sectors). If uncertain, you can contact the Inter-Agency Coordination team (contacts below).

Q: Where can we include activities for Accountability to Affected Populations (AAP) and/or Protection against Sexual Exploitation and Abuse (PSEA)?

A: As AAP and PSEA are cross-cutting priorities for the 2024 RRP that should be included/mainstreamed in all key priority sectors, these activities can be mentioned under the specific sector your organization is appealing for.

Q: What are the assessment criteria for 2024 RRP appealing organizations?

A: In the online appeal form, you can see a few questions for organizations to respond 'Yes' or 'No'. These include whether the organization is registered with the Government; whether the organization has a mission statement and goals clearly outlined in writing; whether the organization has experience of implementing humanitarian and development activities; whether the organization's mission/mandate/activities in line with the principles of neutrality, impartiality, independence and humanity; whether the organization has defined managerial structure in place; whether the organization has in place feedback and complaints mechanisms inclusive of Prevention of Sexual Exploitation and Abuse; and whether the organization regularly monitors and evaluates projects and records findings.

Q: What is the deadline for the 2024 RRP appeal submission?

A: 13 October 2023. This will enable a review process by the Inter-Agency Coordination team and Sector Leads in the week of 16 October to submit Bulgaria's a) 2024 RRP budget at country-level and b) list of appealing partners to the regional Refugee Coordination Forum by 20 October.

Q: Once submitted, can the appeal submission be edited or deleted before the 13 October deadline?

A: Yes. For assistance please contact: Alexander Naskov, Associate Information Management Officer, at naskov@unhcr.org.

Q: Will my organization receive funding once we submit the 2024 RRP appeal?

A: The RRP does not have a pooled fund at its disposal. Therefore, fundraising is a key responsibility of all appealing partners against their appeals. Submitting an appeal through the RRP therefore does not guarantee funding for the organization – but allows the organization to fundraise as a RRP partner showing its contribution to the collective response by RRP partners to the crisis.

Q: What is the advantage of becoming a RRP partner?

A: Becoming a RRP partner in Bulgaria shows the Government, potential donors, as well as technical partners that the organization is coordinating with the larger humanitarian community and working towards the strategic objectives that have been collectively agreed upon.

Taking part in the work of a RRP sector and inter-agency networks provides a platform for strategic partnerships, advocacy and joint programming with other organizations operating in the same area and sector. It can help the organization to gain additional capacity and knowledge on current strategies, best practices and policies relevant for the sector work.

Q: Do we have indicators/monitoring framework for the 2024 RRP?

A: Country-level indicators for Bulgaria for the 2024 RRP will be developed with Sector Leads, based on the key regional indicators and harmonized country-level indicators received.



Q: What is a [Refugee-led Organisation](#)?

A: A Refugee-led organization is an organization or group in which persons with direct lived experience of forced displacement play a primary leadership role – and whose stated objectives and activities are focused on responding to the needs of refugees and/or related communities. Having a primary leadership role means that refugees have the sustained ability to make a substantive contribution to the organization's decision-making.

Q: What is a Community-Based Organization?

A: A community-based organization (CBO) can be characterized as a non-profit, non-governmental or charitable organization that represents community needs and works to help them. CBOs work within the local community and are led by members of the community.

In case of additional queries, please feel free to contact the below colleagues.

Bulgaria Inter-Agency Coordination team contacts:

- Hayoung Kim (Inter-Agency Coordination Officer) - kimh@unhcr.org
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