



Inter-Agency
Coordination
Türkiye

National Protection Working Group

Meeting Minutes

Time & Location: Thursday, 30 May 2024, 10:00 – 12:30 hrs / Zoom

Chairs: Lara Özügergin – 3RP National Protection Sector Coordinator (UNHCR)

Participants: Alliance of International Doctors, ARSA, Bonyan Organization, Danish Refugee Council, GIZ, GOAL Global, HRDF, IGAM, ILO, Mavi Kalem, MESEDER, MSYDD, Pozitif Yaşam Derneği, Qatar Charity, REALs, Mülteci Hakları Merkezi, Save the Children, SEVKAR, SGDD-ASAM, TRC, UNHCR, UNICEF, Van İşitme Engelliler ve Aileleri Derneği, Violet Organization, Young Lives Foundation, YSYD

Meeting Agenda:

- I. Welcome & Updates
- II. Overview of Data & Information Gaps within the context of Inter-Agency Protection Needs Assessment (IAPNA) & Survey
- III. Presentation of 3RP Coordination Survey Results
- IV. Review of Sector Annual Workplan Progress
- V. Sector M&E Progress Review for 1st Quarter
- VI. Overview of Progress Against 3RP Accountability Indicators Reporting
- VII. AoB & Closure

Agenda Item #1: Welcome & Updates

■ Inter-Agency Protection Needs Assessment Round 8:

- Since June 2020, the Protection Sector Working Group has been carrying out regular joint needs assessments to gain a clearer picture of the protection and humanitarian situation in Türkiye. Round 8 of the assessment has been initiated as of third week of May.
- As per previous rounds, the questionnaire for Round 8 was developed in consultation with inter-agency partners from protection and non-protection sectors. The questionnaire was revised based on the feedback provided by the partners and the discussions conducted at this meeting.

■ Activity Info Reporting and Services Advisor:

- Recently, the Protection Sector Indicator Guidance Note for 2024 (available in [English](#) and [Turkish](#)) was revised and distributed to assist protection sector partners in reporting via

Activity Info. Additionally, the Protection Sector Monitoring and Evaluation Training records ([English](#) and [Turkish](#)) were shared with our partners. In addition, two new changes have been made to the disaggregation this year:

- As a result of consultations with sector partners, two additional disaggregation for **Indicator 2.1.2** have been added. The specific needs categories for Indicator 2.1.2 are as follows: “In extreme poverty and unmet basic needs resulting in protection risks”, “No/Hindered Access to Rights and Services”.
- Additionally, in consultation with sector partners, types of GBV have been added to the disaggregation under **Indicator 3.1.1**. These are listed as follows: Rape, Sexual Assault, Physical Assault, Forced Marriage, Denial of Resources, Opportunities or Services, Psychological / Emotional Abuse, Technology-facilitated GBV, Human Trafficking as a form of GBV and Other
- The URL of the Services Advisor platform has changed. While the login information for organizations that share information about their services through this platform remains valid, it is recommended that passwords be updated. For any technical issues, the Information Management team is available to provide support.

■ **PSEA Network Updates:**

- 3RP National Protection Sector continues to support the PSEA Network Türkiye. In recent months, focal point and capacity-building trainings were held in Istanbul, Ankara, and Izmir. Future training will be provided on investigations specific to PSEA, most likely to be conducted online.
- In collaboration with the Ageing and Disability Inclusion Task Team, PSEA Network Türkiye organized trainings focusing on inclusive communication in April. These sessions aimed to mainstream disability inclusion in both response and prevention efforts and to raise awareness about interacting with persons with disabilities.
- Organizations that have not already entered data are requested to add [PSEA Focal Point](#) through the mapping tool. All focal point information across the country can be accessed through the [mapping tool](#).

■ **Human Trafficking:**

- UNHCR, IOM, and UNFPA initiated joint collaboration on the issue of human trafficking. A meeting on this topic was held in recent weeks. The GBV sub-sector is leading this initiative,



with ongoing support from the Protection sector. The aim is not only to introduce referral mechanisms and existing programs but also to raise awareness about human trafficking. Announcements regarding this issue will be sent to partners in the future.

Agenda Item #2: Overview of Data & Information Gaps within the context of Inter-Agency Protection Needs Assessment (IAPNA) & Survey

- As part of the 8th Round of the Inter-Agency Protection Needs Assessment, the 3RP National Protection Sector Coordinator and the Protection Sector Information Management delivered presentations. These presentations focused on the objectives, methodology, sample, timeline, and targeted outcomes of the needs assessment (Slides 5-9).
- Partners will report back to the Information Management team on the number of active cases/databases registered with their organizations in the past year. This reporting will be done through an Excel file provided by the Protection Sector Information Management team. The data should include breakdowns by nationality, gender, and geographical location. While comprehensive data on Syrian refugees is available, there is a lack of detailed breakdowns for refugees of other nationalities. Therefore, partners' databases are crucial for creating a representative sample.
- Trainings for interviewers and translators will be organized after the second week of June. These trainings will focus on the final questionnaire, referral pathways mechanisms, and sensitization on protection principles.
- Action Point: A qualitative data collection exercise on the protection situation is currently underway in the Southeast. Several tools have been developed for this analysis and the outputs will support the Inter-Agency Protection Needs Assessment. Once the first round of this qualitative study has been completed in the Southeast.
- In recent weeks, a survey was shared with partners to identify data and information gaps in the protection sector. According to the results of this survey, feedback indicated that no areas should be removed from the analysis (Slide 10).
- The feedback provided for the new thematic areas that should be included in the questionnaire for Round 8 survey was presented. Additionally, recommendations for the IA/IM team leading the exercise or for contributing partners to improve the overall effectiveness of the exercise was presented by the National Protection Working Group Coordinator (Slides 11-13).

- **Action Point:** Including information from previous rounds, a document could be prepared to guide interviewers focusing on interview techniques while applying the survey and on managing different emotional states they may experience.

Agenda Item #3: Presentation of 3RP Coordination Survey Results

- In the past weeks, 3RP's Annual Coordination Survey for 2023, coordinated by the Information Management team, was shared with partners. This survey aimed to inform a review of the current 3RP coordination mechanisms at the national and field levels, to better understand what is working well and what could be improved and strengthened in 2024. Since many 3RP coordination mechanisms were halted for majority of 2023, this survey also focuses on partners' experiences on the transition to the Earthquake coordination.
 - A total of 103 representatives from all sectors and 32 representatives from the Protection sector participated in the survey. The survey does not only focus on the national protection working group but also includes reflections on sub-national protection coordination platforms.
 - During the meeting, general sectoral information including information on participants, assessment of coordination activities within the scope of the sector's terms of reference, the extent to which the priorities of partners in the sector are reflected, outputs on the fulfilment of coordination tasks were presented (Slides 15 - 17). Positive responses have been received about providing a space in meetings to discuss plans and strategic priorities, bilateral communication, and information dissemination. However, there are areas needing improvement, particularly in the use of existing resources and tools. Specifically, using the Services Advisor mapping to support operational decisions needs improvement.
 - Feedback on the effectiveness of the coordination focused on evaluating the sector's ability to sustain its efforts (Slide 18). Positive feedback was received regarding information management and information sharing within the sector. However, there is a necessity for enhancing both the quality and quantity of available data and analysis, along with strengthening advocacy efforts.
 - After discussing the feedback concerning the meeting format, feedback focusing on transition to earthquake response and the information management processes associated with it were presented (Slides 19 - 21). This part mainly focuses on the efficiency of the 3RP mechanisms in facilitating the transition to earthquake response, rather than evaluating the earthquake response itself.
- **Action Point:** Protection sector finds it crucial to organize inter-sectoral discussions every few months. Certain issues necessitate discussion and decision-making at the



inter-sectoral level. For instance, matters demanding a multi-sectoral response, like child labour, require collaboration across sectors rather than relying only on sector-specific approaches.

Agenda Item #4: Review of Sector Annual Workplan Progress

- During the meeting, the National Protection Sector Coordinator provided an overview of the progress towards the 2024 NPWG Work Plan, including completed outputs/activities and pending activities (Slides 23 – 30). For more detailed information, please refer to the [National Protection Working Group Work Plan for 2024](#).

Agenda Item #5: Sector M&E Progress Review for 1st Quarter

- Information Management team presented the 3RP 2024-2025 Protection Sector 1st Quarter M&E analysis, comparing data from 2023 and 2024. This analysis focused on indicators that showed either unusually high or low values, indicating a deviation from expected progress for the first quarter.
- 1st quarter reporting for 2023 and 2024 were compared within the scope of thematic areas: Information dissemination (indicators 2.2.1, 3.2.1), protection interventions (indicators 2.1.4, 2.1.5), community mobilization & social cohesion (indicators 2.3.1, 2.5.1, 2.5.2, 2.5.3, 2.5.4), trainings/technical capacity building (indicators 1.4.2, 2.6.1, 3.3.1), institutional support (indicators 2.6.2, 2.6.3, 3.3.3, 4.3.3), gender-based violence (indicators 3.1.1, 3.1.2, 3.1.3), child protection (indicators 4.1.3, 4.2.1, 4.2.3), feedback, complaints, and response mechanisms (indicator 1.1.2) (Slide 32-39).
- If partners have not reported so far, they can contact Information Management team for assistance. Additionally, providing feedback would be greatly appreciated if reporting was not completed due to lack of resources/funding.
 - **Action Point:** The Protection Sector indicator guidance note for reporting was shared with partners and the IA/IM team provided trainings on the sector M&E framework. Therefore, partners are requested to provide feedback to the National Protection Sector on any challenges encountered during the reporting process.

Agenda Item #6: Overview of Progress Against 3RP Accountability Indicators Reporting

- Information Management team delivered a presentation on reporting against the indicators of the number of feedback and complaints received and followed up, as well as the number of persons involved in decision-making processes. Despite the estimation of reaching more



people, reporting remained quite low as of the first quarter. Organizations are reminded of their requirement to report accordingly.

- In addition, reporting regarding refugees has been very low, particularly for non-Syrian refugees which indicates significant under reporting. Therefore, it would be beneficial for partners to ensure accurate reporting for all refugee populations.

- **Action Point:** In the past, efforts have been made to establish monitoring and evaluation systems for accountability, introduce minimum criteria, collect feedback to assess the quality of services provided, and share this feedback through an inter-sectoral database. Additionally, a post-distribution evaluation form for partners was already in place. This form gathered information on various aspects such as the existence of a post-distribution evaluation form, conducted surveys on service quality, pre/post-tests on provided trainings, and more. Through this form, partners' capacities were assessed, and possibilities for measuring and evaluating service quality at sectoral or inter-sectoral levels were explored. In the future, work will resume on these activities. Partners who think they have the capacity and wish to be involved can contact Information Management team.

Agenda Item #7: AoB & Closure

- The next meeting, scheduled for July or August, will primarily focus on the mid-year evaluation. Therefore, partners are reminded to complete all reporting retrospectively by the end of June to ensure the accurate representation of outputs.

Action Points

- **Action Point:** Including information from previous rounds, a document could be prepared to guide interviewers focusing on interview techniques while applying the survey and on managing different emotional states they may experience.
- **Action Point:** Protection sector finds it crucial to organize inter-sectoral discussions every few months. Certain issues necessitate discussion and decision-making at the inter-sectoral level. For instance, matters demanding a multi-sectoral response, like child labour, require collaboration across sectors rather than relying only on sector-specific approaches.
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