PWG Meeting Minutes

July 28th 2025, 11:00-12:30

Location: Hybrid: UNHCR office and online, MS Teams

Attendees	UNHCR, World vision (WVI), HI, IHF, Refugees Rights, Aidos, IOM, AICS, IOCC, CBM, UNICEF, AVSI, IRC, EU, IRC, MPDL, NRC, EFE, TdH-L, UMR, AIDOS, LWF, IMC

Agenda

Agenda items	Discussion	Action points
Opening and updates from the Co-Chairs	The meeting started with an introduction by the co-chairs, setting the agenda and welcoming participants. UNHCR Irbid and Mafraq registration centres have been closed, and the process have been centralized in Amman. Refugees have been informed, and alternative measures are in place. UNHCR informed the PWG about 2 incidents in camps (1 in Azraq and 1 in Zaatari) of two children who committed suicide because of domestic violence. BPRM inquired about the MH situation in camps and host communities and the impact of the funding reduction on the sector. Partners in camps highlighted gaps due to the reduction of services.	

	Community centres as well have been impacted (UNHCR, UNICEF, UN Women and other partners); this is also affecting the provision of MH, PSS and recreational activities services.	
ECHO Planning Workshop Updates	ECHO planning workshop: ECHO invited the Health and Protection sector co-chairs, along with their funded-partners to participate in a 2-day workshop to gather insights from partners to inform the 2026 planning (gaps, needs, level of vulnerabilities and strategies). The protection sector provided a presentation – Shared with PWG members. ECHO's recommendation to partners and sectors: - Importance of joint need assessments between Health sector and Protection sector. - Prioritization of needs based on real needs, not on location or nationality. - Involvement of communities in informing programming. - Increase integration Health/Protection programming. - Mainstream protection in all sectors. - Streamline services mapping and information sharing system between partners and sectors. - Highlight links between socio-economic vulnerabilities and protection risks. - Unify approach for all refugee population. - Reinforce coordination across the two sectors. - Stronger focus on outcome-driven coordination (to be more action-oriented) - Develop clear exit strategies.	 ECHO Planning Workshop Presentatic

Impact of funding reduction in Irbid – MHPSS and Disability Impact Assessment	Document produced by Irbid PWG based on partners' data, UNHCR data, community feedback. MHPSS gaps: IMC and ACF activities have been suspended; LWF and SAMS operated at reduced level; MOH has limited capacity to cover all needs. Reported suicidal thoughts, Return and uncertainty about it increase stress within families, reported increased demand for services and MOH reported heavy workload. Recommendation: mapping all existing MH services, prioritization of cases, provide support to governmental entities and explore alternative modalities of provision (remote follow ups, virtual sessions for cases). Gaps in disability-related services: UNHCR/JOHUD, HI, WV, IFH projects suspended. Medair, UPP, John Paul Foundation, Jordanian Pioneer center with reduced capacity, MoH and MoSD with limited capacity. 16,000+ refugees with disabilities in the region. Families and caregivers face emotional and financial challenges. Caregivers often cannot work due to their role as caregiver and in absence of services, they are more and more overwhelmed. Recommendations: Enhance a comprehensive approach: tailored services + inclusion in livelihood and other services; prioritization of cases; mapping the services provided by governmental entities and enhance their capacity to provide services.	 PWD elderly impact assessment 2025 IPW

	Inputs from participants: work more with local partners and enhancing their capacity to provide services.	
Updates from Partners	**IRC:** IRC currently has two women and girls' safe spaces (one in East Amman and one in Irbid). IRC provides GBV case management, recreational activities, Legal counselling. IRC provides emergency cash for GBV case management cases. Around 30,000 USD have been distributed so far, and the project is ongoing until the end in September. IRC accepts legal referrals. Services are provided to all nationalities (GBV cases above 18). IRC is planning to conduct a survey for beneficiaries about suspension of US funding. **NRC:** ICLA program: hired a protection officer responsible for protection assessment for complex cases before providing legal services. Cases including early marriages will be part of this analysis. The program is still working on various types of complex cases, especially under the civil documentation for refugees, including the ones that are that have some criminal consequences. **TDH-L:** TDH-L recently moved to Azraq camp and is providing a need assessment. Main activities will include CP case management/PSS/Vocational training. Program ongoing on alternative to detention, settlement and after care. TDH has a program addressing child labour, with focus on children working in agriculture, which include provision of Urgent Cash. TDH accepts referrals and can share the SOPs for referrals. TDH is conducting a situation analysis for children in contact with law.	- Hana mobile: 0790320132

	EFE: EFE typicall works in the livelihood sector but recently started livelihood combined with protection. The ongoing project supports vulnerable refugees to income generation, plus provides psychosocial support sessions, mental health. Activities of job placement are also ongoing. A project funded by EU was closed recently and it had a protection component in support of inmates that are about to exit prison and included provision of PSS and economic empowerment. **HI:** HI has early childhood activities which include Physiotherapy, occupational therapy, speech and hearing therapy, visual aids and the prosthetic and orthotic services. It conducts home visit in in Zarqa for the children aged 0-8 years. A new project will start in August in Irbid, Mafraq and Amman including rehabilitation services for individuals of all ages and livelihood for PWD, awareness raising for employers and CBOs/OPDs. Inclusive education in Amman, Ajloun, Tafileh – capacity building for educational staff (5-15 years old). Schools are identified: 10 in Ajloun and 10 in Tafileh. **AIDOS:** One project focusing on women and PWD in Amman, Irbid and Mafraq until end of 2026: access to social and health services; self-reliance activities; capacity building. Jordanians (30%) and Syrians (70%). Request to the PWG to support in the identification of cases – sara.porru@aidos.it **UNHCR Zaatari** Updating the 4Ws.	

	Returns: awareness to refugees planning to return. Increased awareness sessions on suicides as per action plan following the suicide. Increased coordination with other actors in the camp. Coordination with UNICEF in distributing mine education brochures. Plan to re-activate child marriage task force in the camp. Plan to have CP gap analysis exercise. **UNICEF** Distribution of brochures on mine risk education, mostly to those willing to return, in coordination with UNHCR in both camps and host communities. Brochures developed by UNICEF Syria office based on context and type of explosion detected. New component of PSS in all Makani centres. Coordination with FPD on vandalism in camps and legal consequences. For more info on education in Syria: Syria is Home portal; and Education WG MENA. Syria is Home salzibdeh@unicef.org to redirect to UNICEF Education colleagues **IOM** Resumed cash for protection assistance for refugees registered, receiving case management by specialized actors and with urgent protection needs. Share referral forms. Ongoing until September with possibility of extension. **CBM** CBID training conducted in May (25 participants from JOR, LEB and PAL from partners in the region and key stakeholders in MOSD and INGO). In coordination with UNHCR to make info about return accessible and inclusive.	

	LWF Projects active in Zarqa, Zaatari, Irbid with provision of GBV Case Management and recreational activities in community centers. Ongoing a Juvenile and after care program with MOSD. **IMC** IMC provides MH services in both camps and CP only in Zaatari. After June, activities have been affected by the reduction. After the suspension of MH services in host communities, IMC conducted survey for clients whose services were suspended. – to be shared with PWG members/ Measure also impacts of the referrals to MOH. **IOCC** IOCC started project of vocational training for women and training on business development plan in Karak, Amman and Irbid. Second phase of the project targeting women and caregivers with disabilities In Azraq camp, it is concluding a project with a eye clinic and hearing aids.	
AOB	None.	

Protection
Working Group