SAMCO South Africa Representation & Multi-Country Office

UNHCR
The UN Refugee Agency

Monthly Statistical Report - UNHCR

as of 30 Nov 2025

Total Population*

197,509 individuals

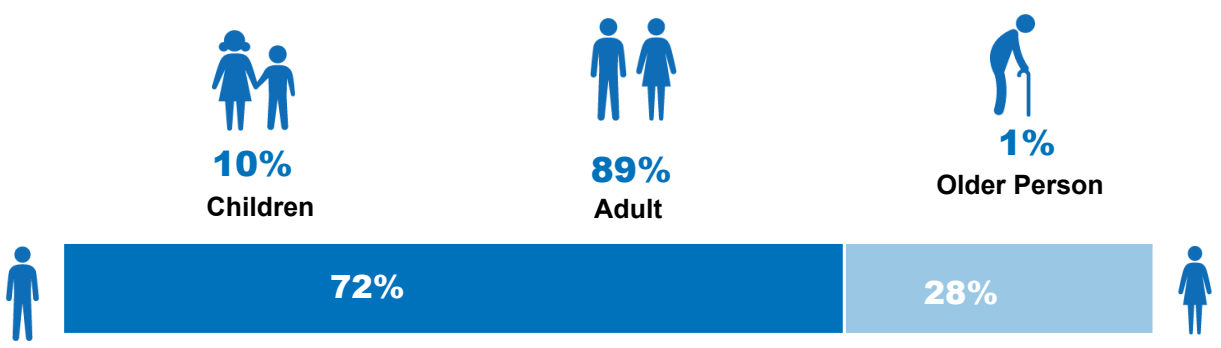
Registered in 2025 *
5,200 individuals

Arrived in 2025
1,435 individuals

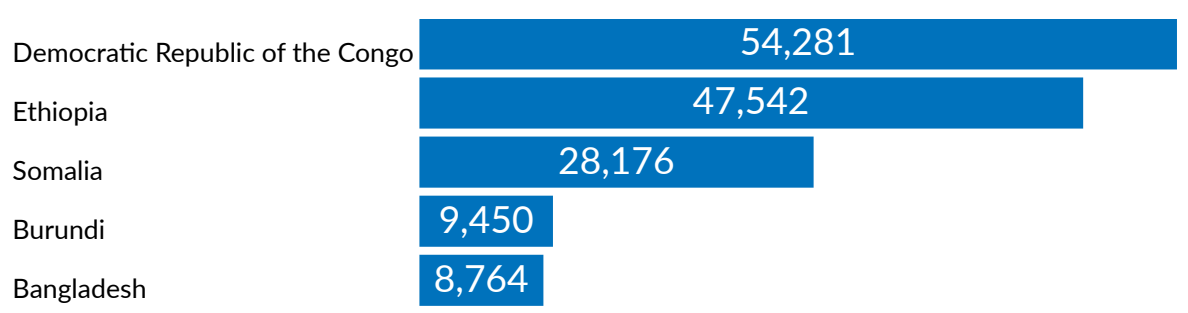
Total Departures in 2025

321 individuals

Demographic Profile



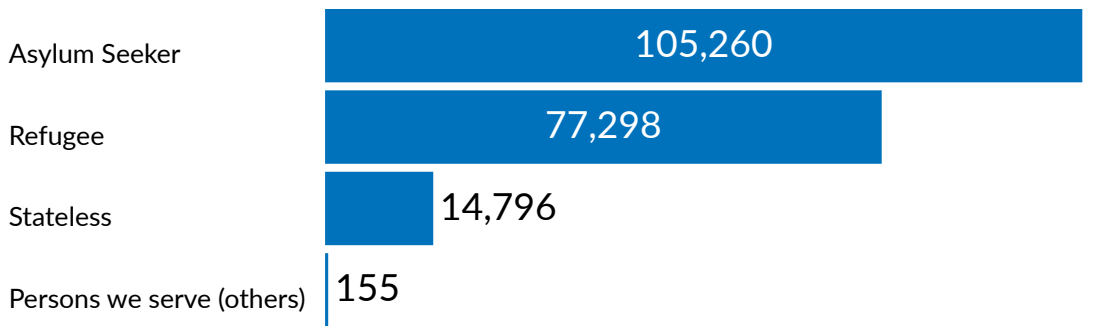
Country of origin



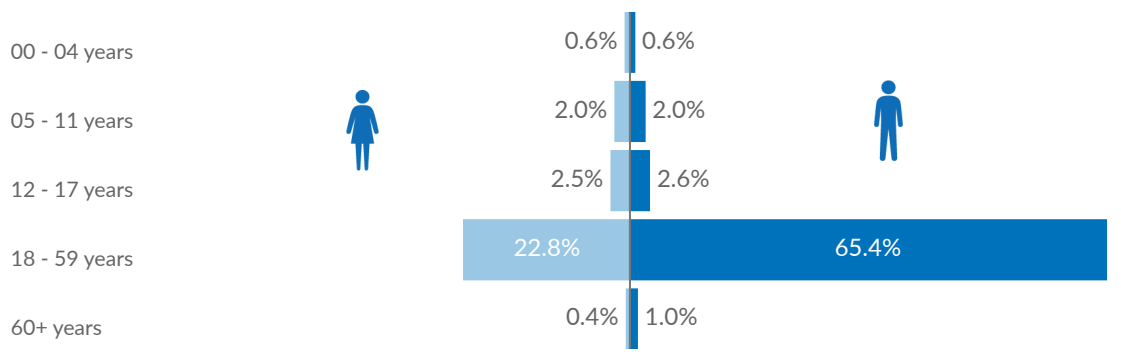
Country of Asylum

Country of Asylum	Asylum Seeker	Refugee	Persons we serve (Others)	Stateless	Total
*South Africa	98,688	68,927	0	0	167,615
**Namibia	1,331	5,487	59	14,796	21,673
Eswatini	3,475	1,421	15	0	4,911
***Madagascar	1,281	89	25	0	1,395
****Botswana	24	858	49	0	931
Lesotho	207	485	7	0	699
Mauritius	237	24	0	0	261
Comoros	17	7	0	0	24
*****Seychelles	0	0	0	0	0
Total	**105,260**	**77,298**	**155**	**14,796**	**197,509**

Legal Status



Demographic Profile



Highlights

Registration: Registered 158 individuals who expressed interest in voluntary repatriation. Provided ongoing support for VOLREP movements, including biometric enrollment and data transfer requests, ensuring timely assistance. Continued contributing to the reduction of biometric adjudication cases.

Asylum Law and Policy: As part of the Surge project, UNHCR facilitated a technical workshop on RSD for practitioners in the Asylum Seeker Management (ASM) in the five national Refugee Reception Offices. This followed a comprehensive capacity assessment that identified capacity gaps, particularly related to RSD procedures. UNHCR organized and co-facilitated community stakeholder engagement sessions together with ASM, RAASA and SCRA to enhance awareness of asylum procedures amongst the refugees and asylum seeker communities in Musina, Gqeberha and Durban. UNHCR facilitated a training on interpreting in the refugee context for around 50 interpreters who work for DHA.

Operational Protection (OPU): Launched the 16 Days of Activism, raising awareness on TFGBV with refugee women and the Legal Resources Centre. Met with the Council of Southern Africa Football, to follow up on the GRF pledge made, and explored potential collaboration areas. Continued support on the GREF review attendance by RLOs and CSOs. Continued support for the SCRA stakeholder engagement missions. Continued support on engagements by UNHCR, with other sister agencies, to find sustainable responses. Held the interfaith workshop in Durban. Hosted the DBE interprovincial workshop (Mzansi life game handover). Called for an ad-hoc PWG meeting. Facilitated social media content creation under the sport for protection programme. Launched the community business competition in partnership with Zhauns Group.

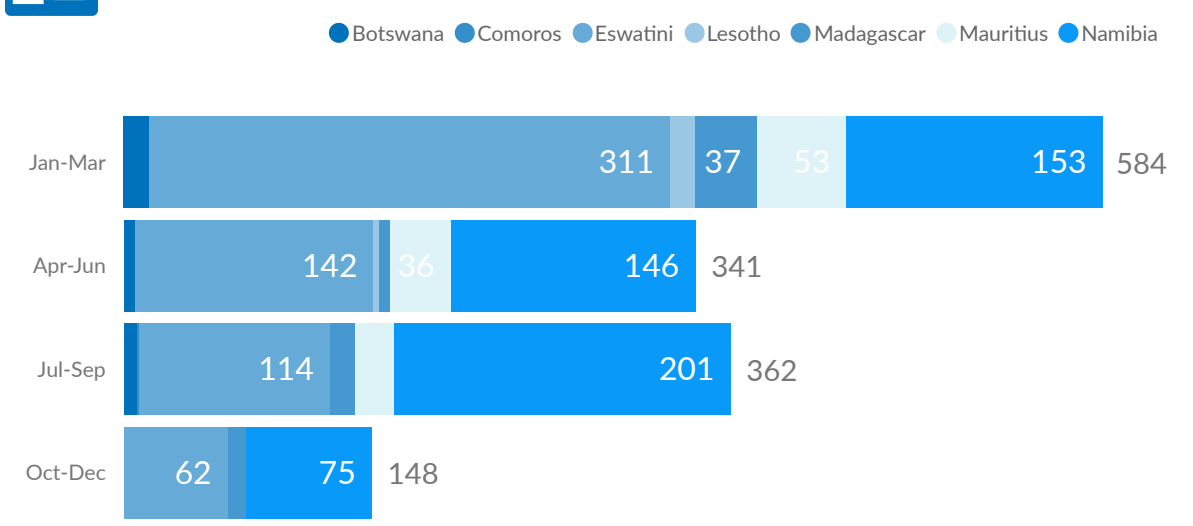
CwC: During November 2025, the main reasons for calling the UNHCR Helpline included Personal Security (192), followed by Social Assistance (152) and Health (138). The provinces are KwaZulu Natal (347), Gauteng (238), and Western Cape (109), in that order, with the top callers from COD (592), followed by BDI (96) and then SOM (75). 275 calls were from people requiring services not provided by UNHCR.

Durable Solutions, Resettlement: UNHCR SAMCO supported IRCC with scheduling of resettlement interviews at the High Commission of Canada in Pretoria. A total of 02 families / 06 individuals were interviewed – while the remaining to be interviewed in December 2025. Deferrals were actioned for 04 cases / 20 individuals referred by IRCC during November. RST counselling was provided to two cases submitted to the US were counselled regarding the suspension of the USRAP program. Total departures on RST to 321 individuals.

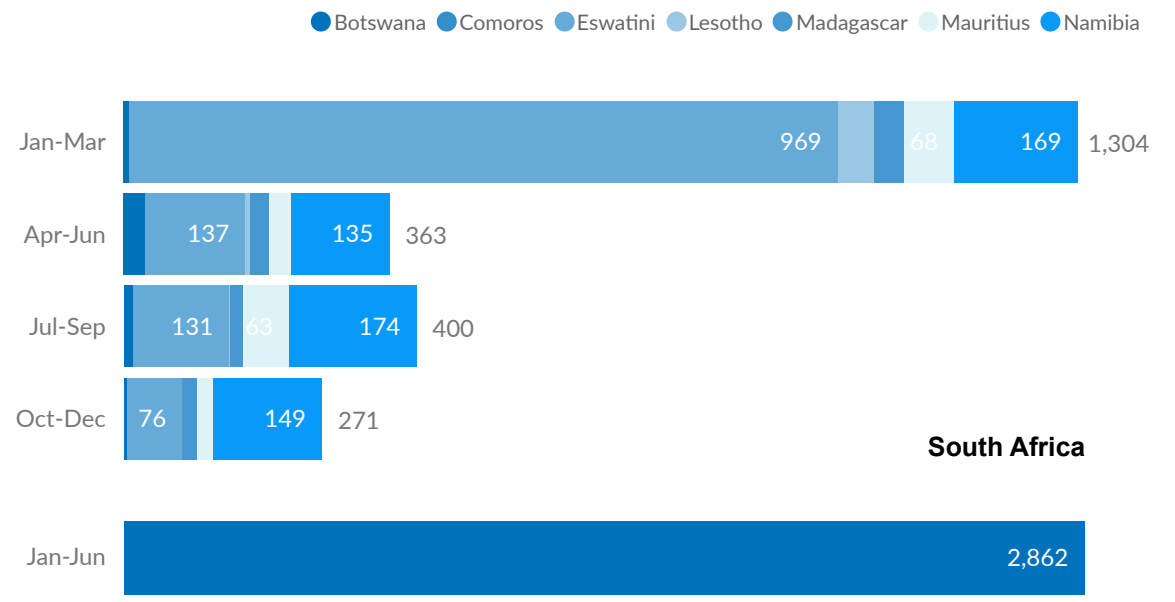
Voluntary repatriation: During the reporting month of November, 38 individuals were successfully assisted in returning to Burundi (15) and DRC (23) - of which 17 were repatriated from Namibia, bringing the total number of departures to 230. 127 individuals (84 to DRC and 43 to Burundi) are scheduled for return in December 2025.

Complementary pathways: UNHCR SAMCO continued to support three refugee scholars who require extension of the refugee and conventional travel document issuance. Discussions remain on-going with DHA. Preparation for the roll out of UNICORE 8.0 is currently underway following the completion of the UNICORE 7.0 cohort.

Arrival Trend



Registration Trend



** Figures on Active population in South Africa is provided by DHA for the Annual Statistical Report as of 30 Jun 2025. There is 2% decrease in the total population in South Africa during the period of between Dec 2024 to Jun 2025. A total of 2,862 individuals were officially registered during the reporting period.*

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Creation Date : 30 Nov 2025

Source: - UNHCR Joint Registration Exercise

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as of 30 Nov 2025

Resettlement

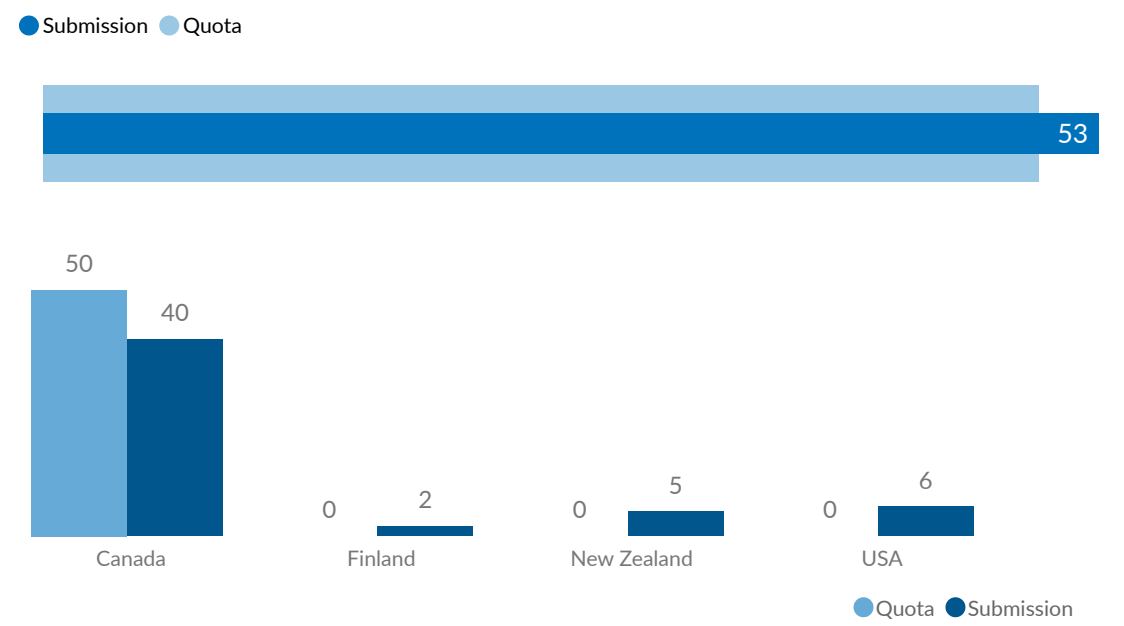
Total Submissions in 2025	Submissions in Nov 2025
53	0

Total Departure in 2025	Departure in Nov 2025
321	13

Voluntary Repatriation

Total Departure in 2025	Total Departure in Nov 2025
230	38

Quota vs Submissions



Refugee Status Determination *

Active RSD Cases	RSD Cases Created in Nov 2025
797	26

First Instance Recognition (YTD)	Cases Referred to RST
58%	0

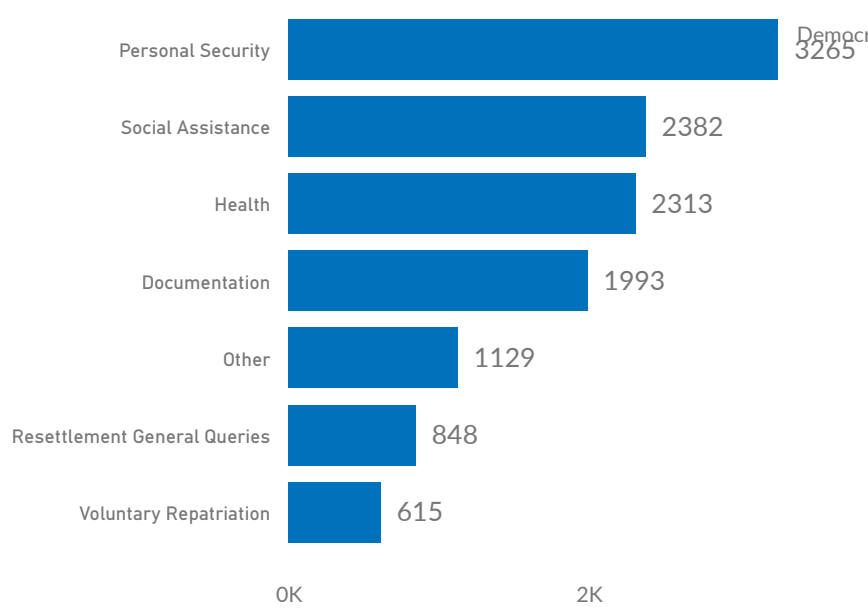
RSD Status

Operational Protection

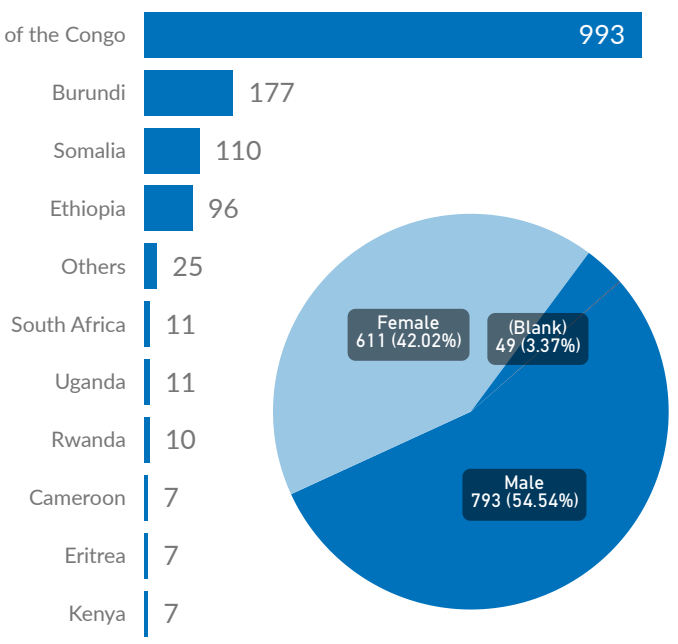
Helpline Calls Received / Handled	Reception (New Calls)	Referrals	Communications (Return Callers)
2,370 / 1,126	65	35	851

Child Protection	Protection Case Conference (PCC)	Best Interest Determination (BID)	Medical Cases
0	0	1	0

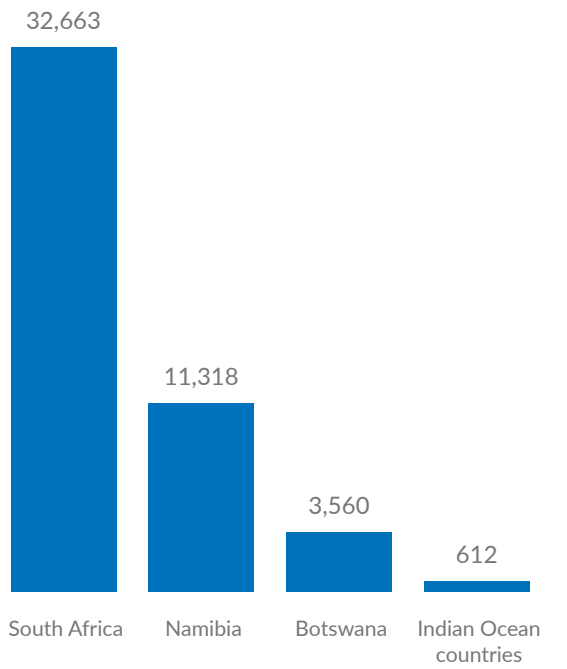
Call received Category (Top 7)



Reception Created by Country of Origin



WhatsApp Channel Followers



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Monthly Statistical Map Report - UNHCR

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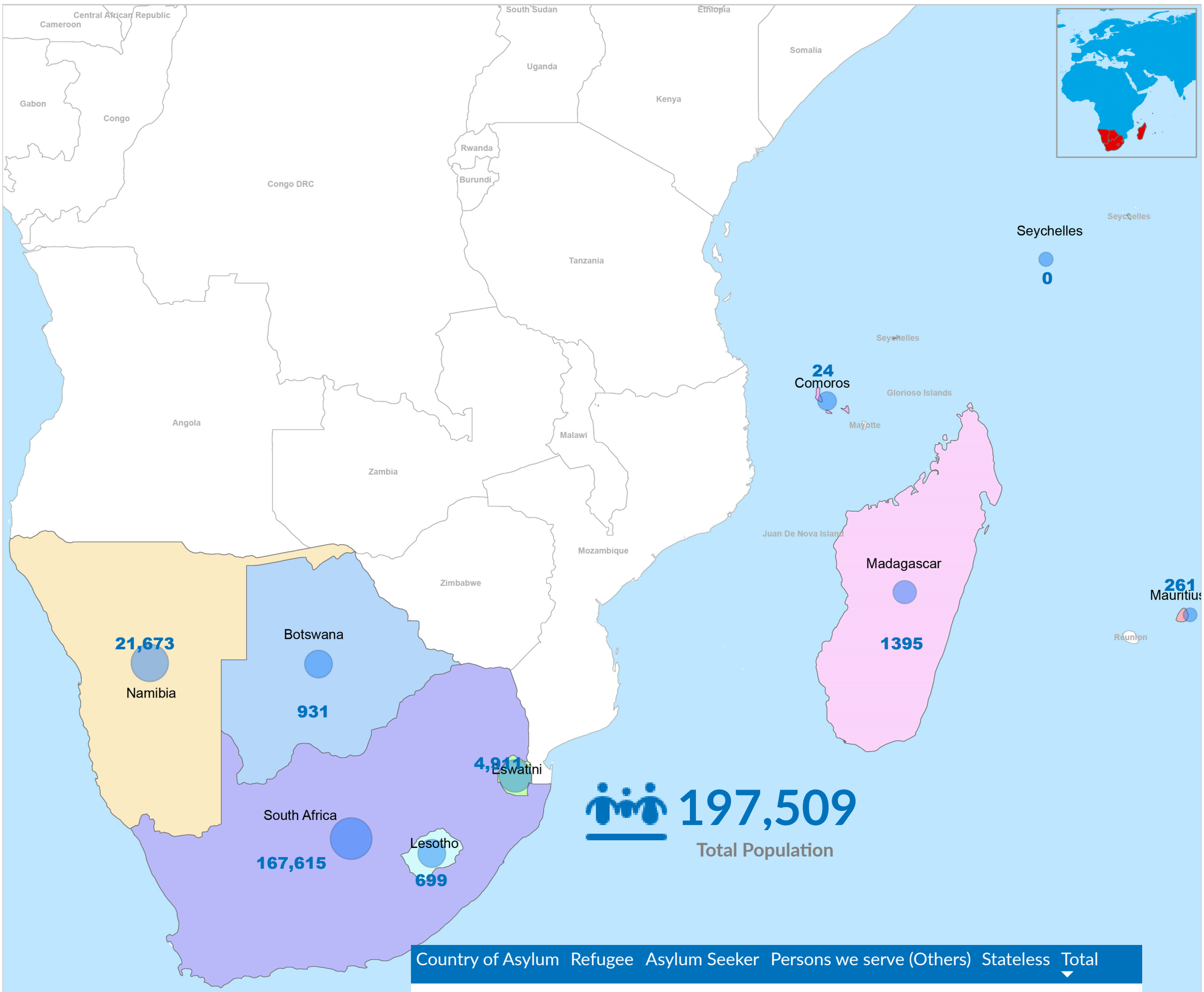

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N W E S

540 270 0 KM

The boundaries and names shown and the designations used on this map do not imply official endorsement or acceptance by the United Nations.

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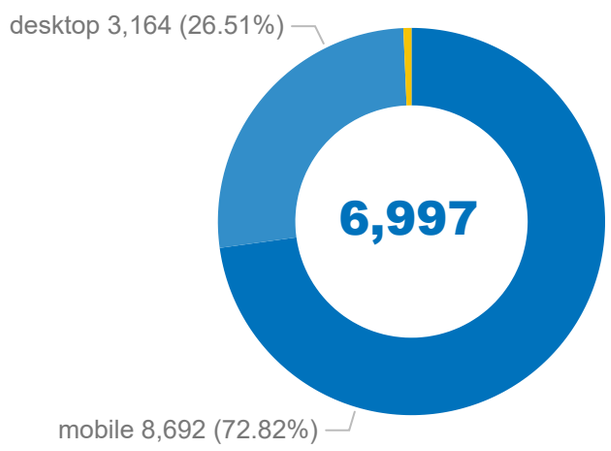
Monthly Help.Unhcr.Org Dashboard

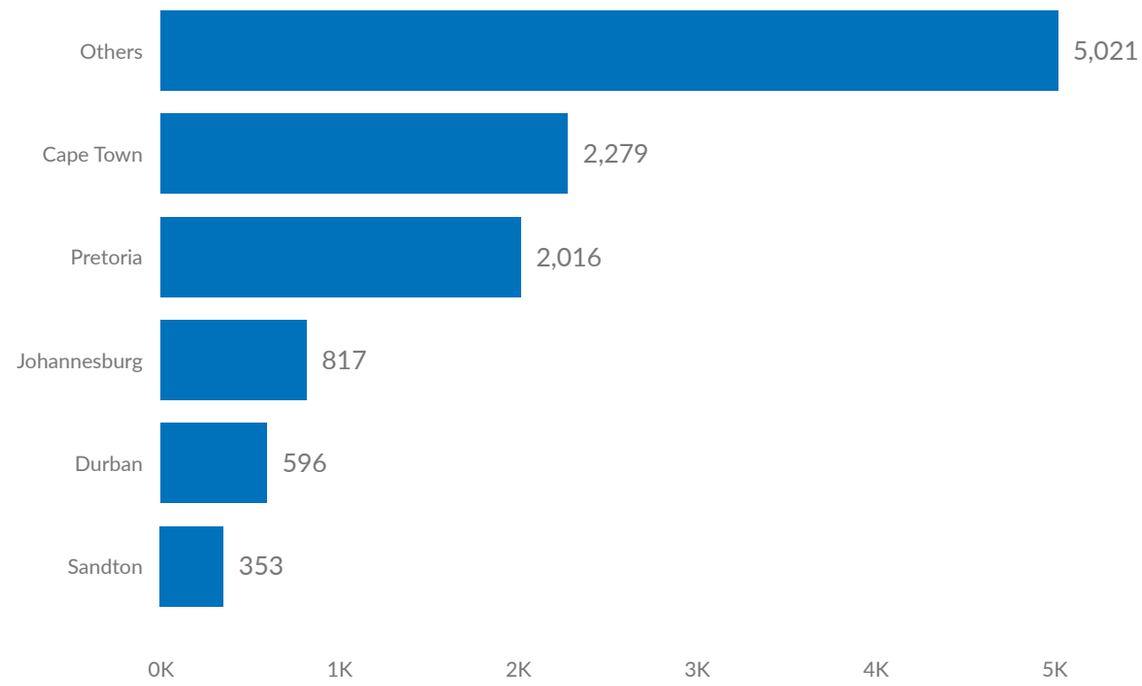
as of 30 Nov 2025

Total Page Views	Total Site Views
11,936	6,997

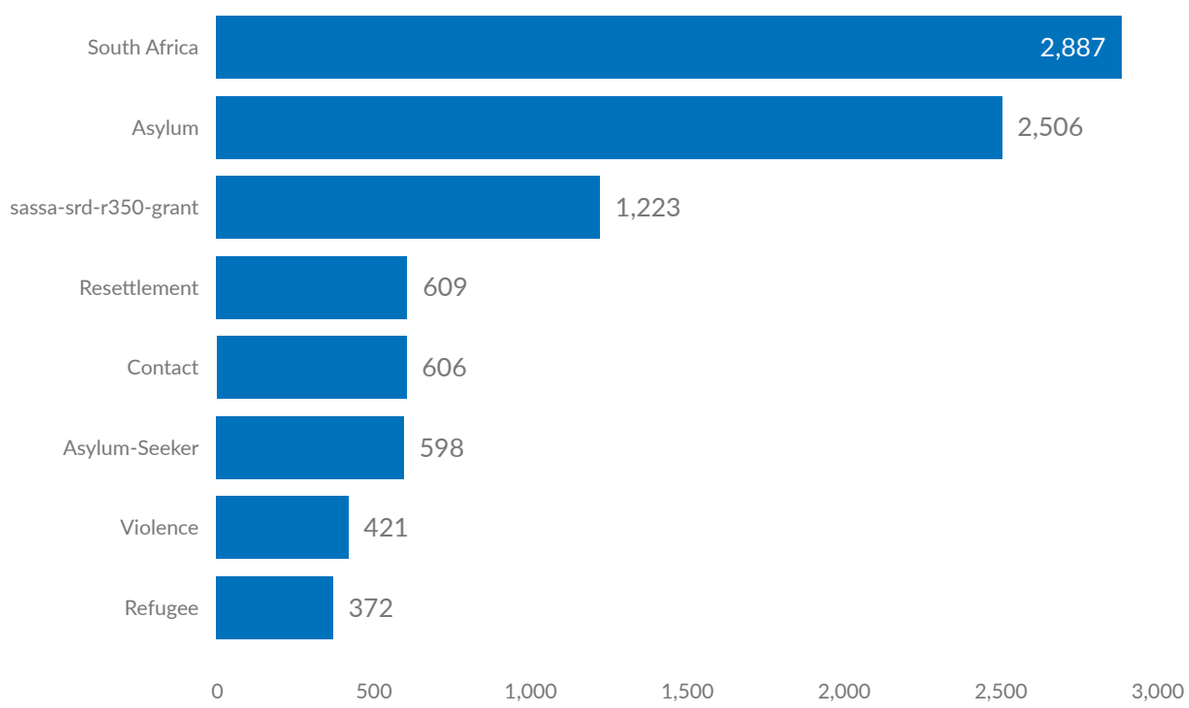
Device Used



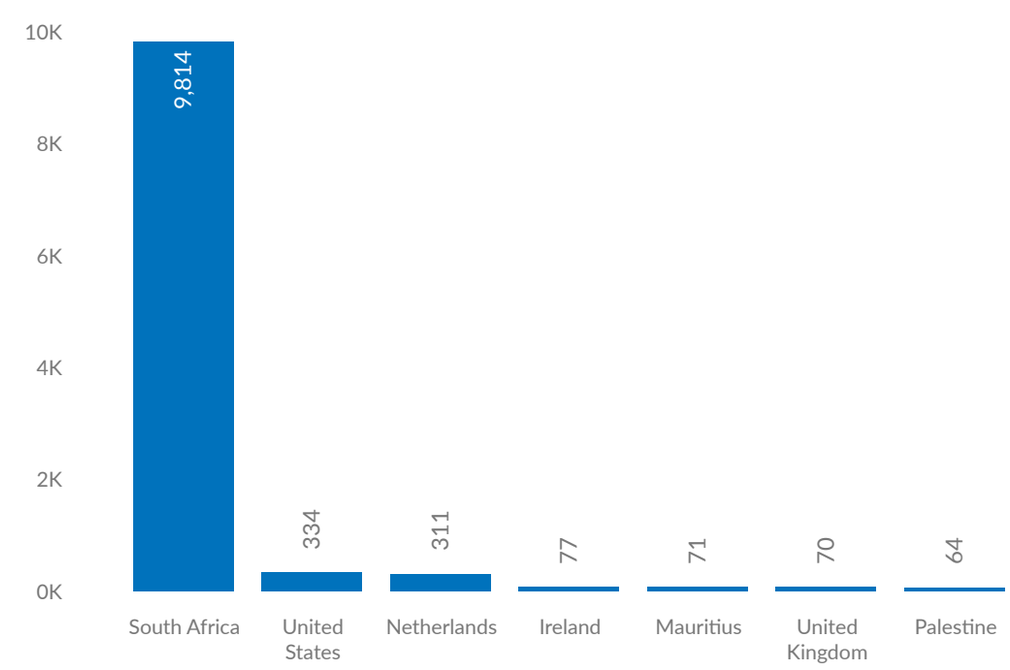
Visited by Cities in South Africa



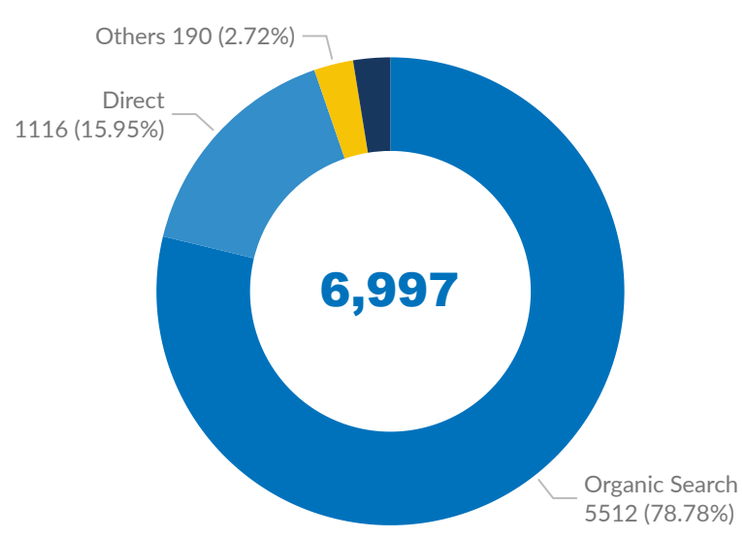
Most Visited Pages (Top 10)



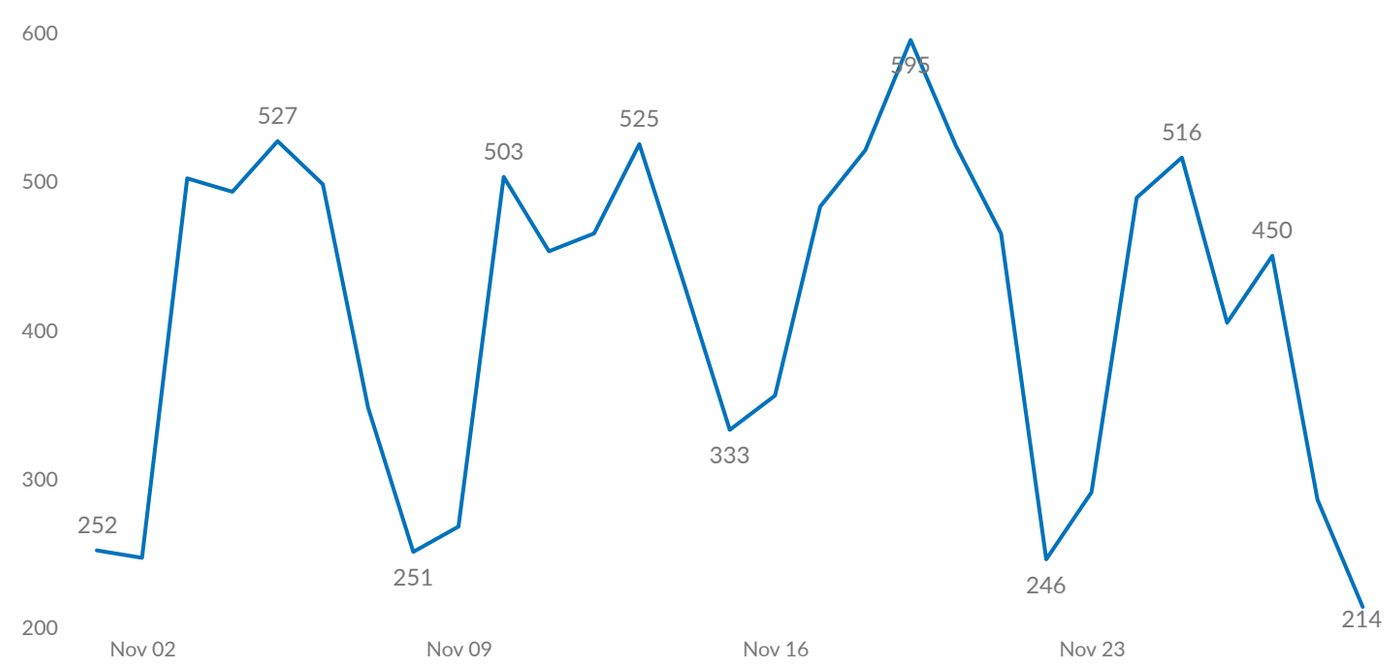
Visited by Countries (Top 7)



Visits to help site by channel



Page Views by date



Month Overview

The Help Site Page for South Africa received 11,936 page views during Nov 2025. The most visited sites being Help Asylum Process, SASSA grant and Online Renewal of Permits.

Mailer

1 mailers were sent to community leaders