Service Mapping in Zaatari Camp

UNHCR The UN Refugee Agency

10 November 2025

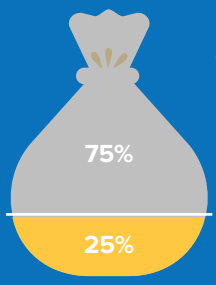
The scope of camp service mapping includes both partners with direct program implementation and physical presence in the camp, as well as those providing financial support to implementing partners without maintaining a regular on-site presence.

Disclaimer: This service mapping infographic has been developed to illustrate partners operating in Zaatari camp in Jordan. The number of partners in each sector should not be interpreted as an indicator of the scope of services provided or the level of funding available.

Please note that the accurate 'mapping' is represented by service mapping master excel sheet, not the infographic. However, the infographic will be updated regularly to reflect, as accurately as possible, the actual engagement of partners in the camp.

$917M
Total operational budget required for all sectors and locations across Jordan

$227M
Funds received



$689M
Funding gap

Camp Management & Coordination

SRAD Syrian Refugees Affairs Directorate
UNHCR The UN Refugee Agency

Security & Civil Defense

UNHCR The UN Refugee Agency

Documentation

CSPD
UNHCR The UN Refugee Agency

Economic Empowerment

UNHCR The UN Refugee Agency
unicef
ILO
WFP
UN WOMEN
المؤسسة العامة للضمان الاجتماعي Social Security Corporation
efe Jordan
NRC

FSBN Food Security and Basic Needs

UNHCR The UN Refugee Agency
unicef
WFP

Education

unicef
WFP
Madrasati مدرستي

Shelter & Energy

UNHCR The UN Refugee Agency
NRC

WASH

unicef
FAO FIAT PANIS
giz
الجمعية العلمية الملكية Royal Scientific Society

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Protection
"Case management, family protection and integration, and information on return conditions."

Gender-Based Violence & Protection from Sexual Exploitation and Abuse

Child Protection

Legal

Community-Based Protection
"Community mobilization, Support persons with disabilities and elderly, Information and Awareness, Youth empowerment, volunteerism, and urgent Cash assistance."

Sports

Health