

Assistance to Syrian Refugees outside of camps in Jordan

13 February 2012



UNHCR Jordan, Amman

Outreach and Assessments

Assistance to urban refugee is provided through 3 channels:

Help Desk



Physical presence where refugees can seek assistance from UNHCR staff members

Home Visit



Assessment of refugee vulnerability to allocate cash assistance

Infolines



8h / 5 days service to answer questions and petitions from refugees

Registered Refugees outside of camps **106,094**

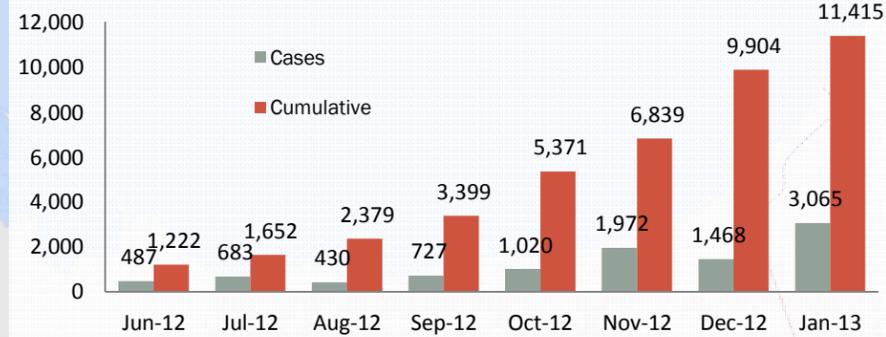
Person Received at Help Desks **103,113**

Home Visits Conducted **11,415**

Calls on Info Line **42,752**

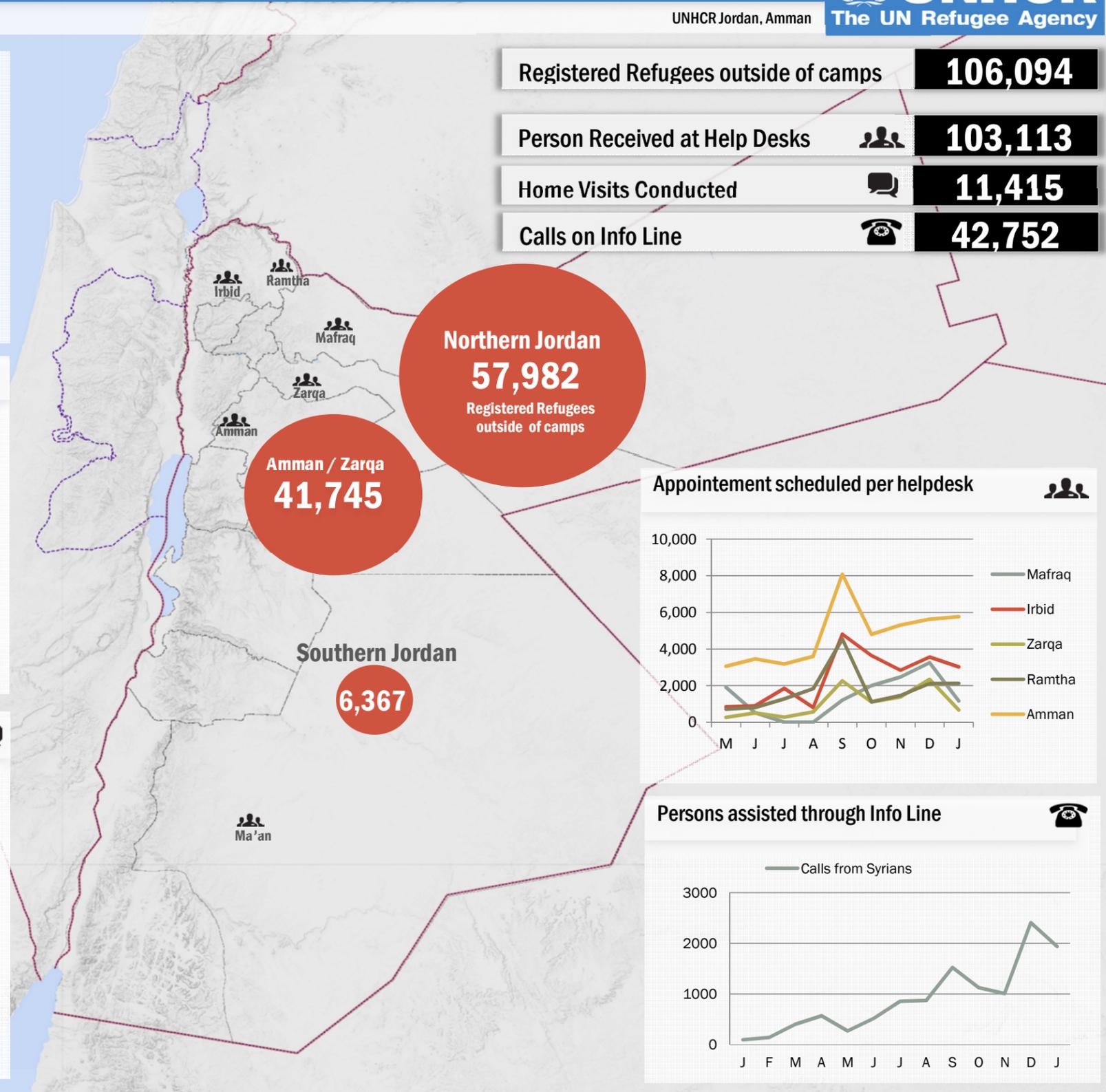
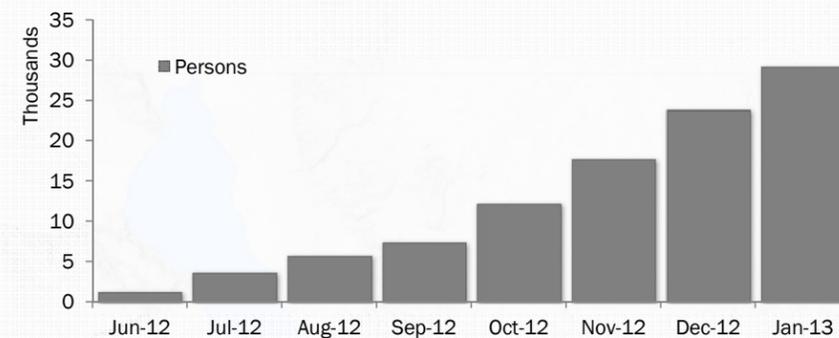
Home Visits

Aggregate totals



Beneficiaries from Cash Assistance

A cash assistance lumpsum is defined according to the family size and number of children or specific needs (in '000)

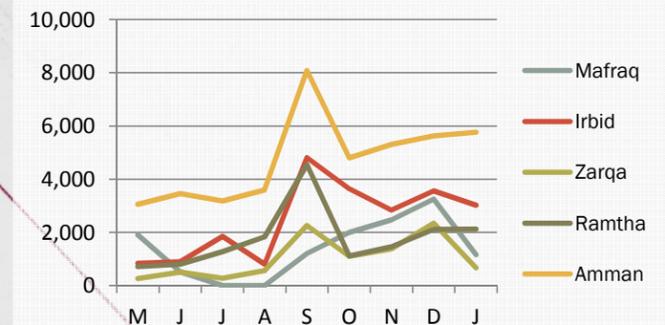


Northern Jordan
57,982
Registered Refugees outside of camps

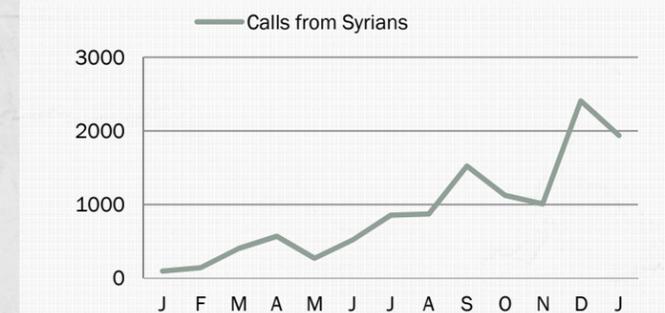
Amman / Zarqa
41,745

Southern Jordan
6,367

Appointment scheduled per helpdesk



Persons assisted through Info Line



Sources UNHCR

For more information, consult <http://data.unhcr.org/syrianrefugees>