

# Assistance to Syrian Refugees outside of camps in Jordan

26 September 2013



## Outreach and Assessments

UNHCR Jordan, Amman

Assistance to urban refugee is provided through 4 channels:

### Help Desk



Physical presence where refugees can seek assistance from UNHCR staff members

### Home Visit



Assessment of refugee vulnerability to allocate cash assistance

### Infolines



8h / 5 days service to answer questions and petitions from refugees

### Registration

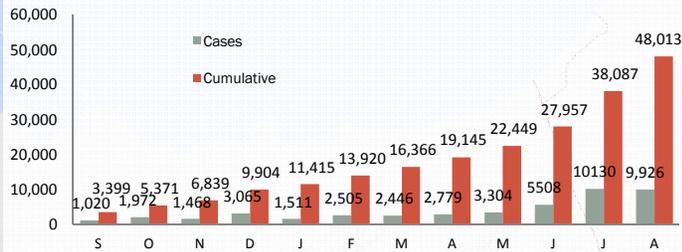


Mobile registration & renewal for extremely vulnerable refugees & UNHCR certificate distribution

Registered refugees outside of camps	<b>405,518</b>
Persons received at help desks	<b>244,507</b>
Home visits conducted	<b>48,013</b>
Calls on info line	<b>110,549</b>

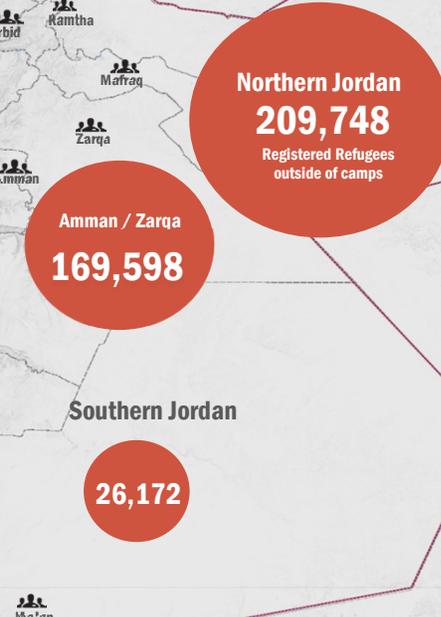
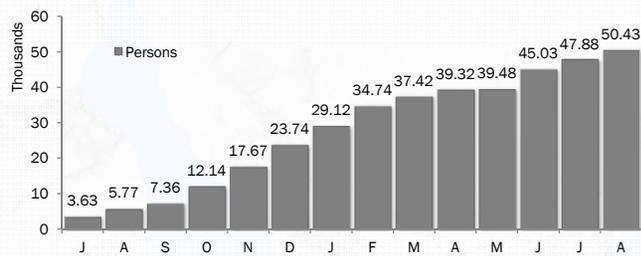
### Home Visits (started in Sep. 2012)

Aggregate totals

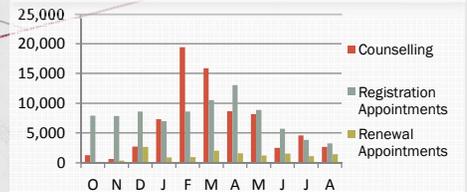


### Beneficiaries from Cash Assistance (started in July 2012)

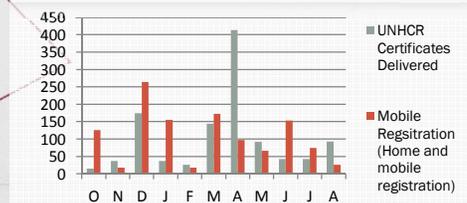
A cash assistance lumpsum is defined according to the family size and number of children or specific needs (in '000)



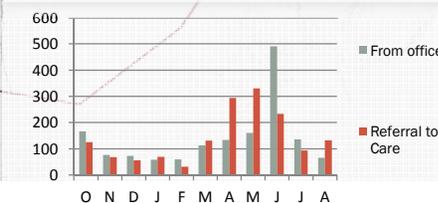
### Persons assisted at help desks



### Mobile Protection



### One time urgent cash assistance



### Calls answered by Info Line

