

Assistance to Syrian Refugees outside of camps in Jordan

24 October 2013



Outreach and Assessments

UNHCR Jordan, Amman

Assistance to urban refugee is provided through 4 channels:

Help Desk



Physical presence where refugees can seek assistance from UNHCR staff members

Home Visit



Assessment of refugee vulnerability to allocate cash assistance

Infolines



8h / 5 days service to answer questions and petitions from refugees

Registration



Mobile registration & renewal for extremely vulnerable refugees & UNHCR certificate distribution

Registered refugees outside of camps

424,125

Persons received at help desks (Oct 12-Sep 13)

236,421

Home visits conducted (Mar 12-Sep 13)

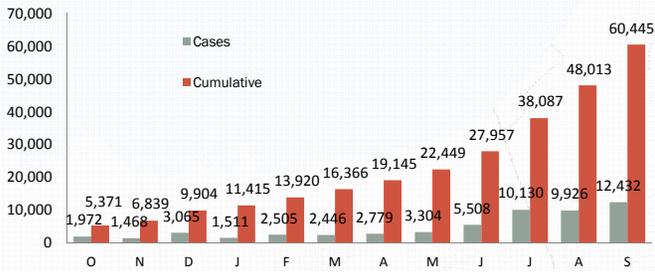
60,445

Calls on info line (Jan 12- Sep 13)

121,538

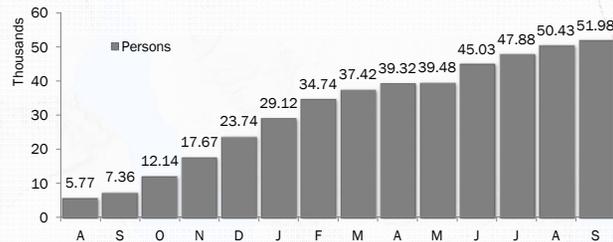
Home Visits (started in Sep. 2012)

Aggregate totals



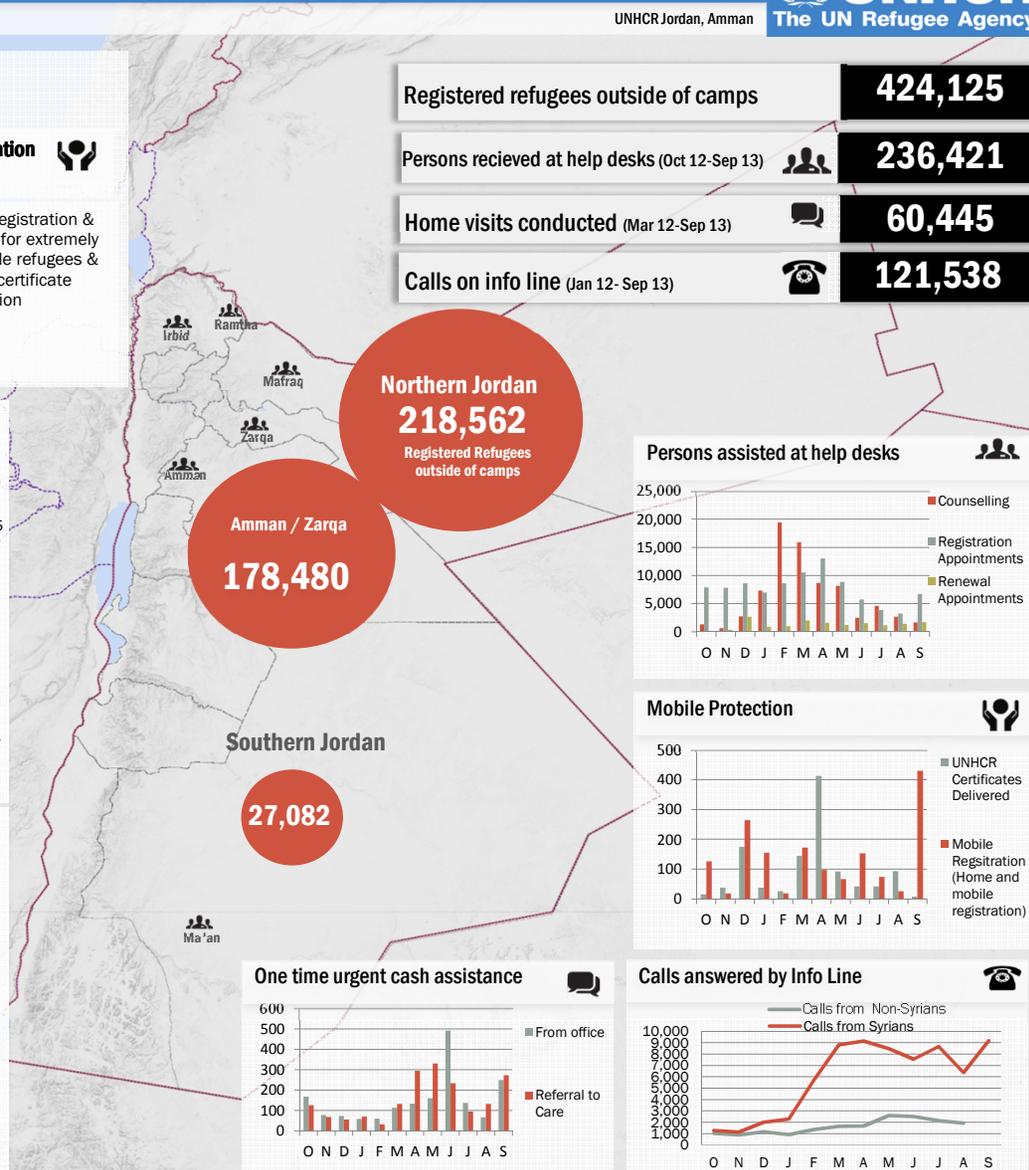
Beneficiaries from Cash Assistance (started in July 2012)

A cash assistance lumpsum is defined according to the family size and number of children or specific needs (in '000)



Sources UNHCR

For more information, consult schimmel@unhcr.org, batarseh@unhcr.org



Northern Jordan

218,562

Registered Refugees outside of camps

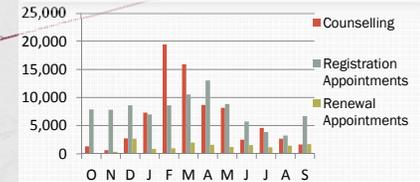
Amman / Zarqa

178,480

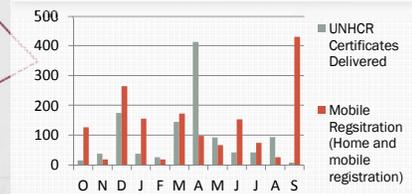
Southern Jordan

27,082

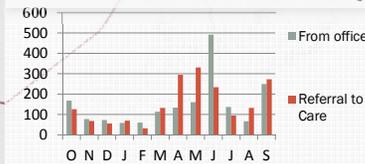
Persons assisted at help desks



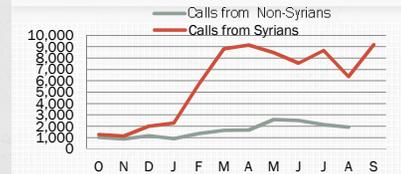
Mobile Protection



One time urgent cash assistance



Calls answered by Info Line



<http://data.unhcr.org/syrianrefugees>