

Key messages:

All new activities in the camp MUST be approved and coordinated with: (a) the government (b) camp management. Camp management will approve requests supported by the relevant sector and if they are cost effective, focused, constructive and have the greatest possible impact. All activities in the camp have an effect on overall security, so it is imperative to go through the correct procedures before commencing any activity in the camp. Any organisation that does not respect this condition will have their permission to operate in the camp revoked by camp management.

Contact Sobia Oberg oberg@unhcr.org or Kilian Kleinschmidt kleinsch@unhcr.org

Actions:

| Ref | Actions from previous meetings | Who | When | Done? |
|------------------------|---|--|---------|----------------|
| Emerging issue | | | | |
| Security | | | | |
| 2/7 | Incident reports should be completed for all incidents, and shared with UNHCR FSA | All | Ongoing | Ongoing |
| Camp Management | | | | |
| 06/08 | Any meetings with refugees should now take place in the shared meeting area in the buffer zone. Pedestrian gate is open. | All | Ongoing | Ongoing |
| 03/09 | Agencies planning to have a regular physical presence in the compounds should express their interest to UNHCR camp management | Mohamed Jertila@unhcr.org | Ongoing | |
| 03/09 | Base Camp Management: Team Connect Contact details across Please Fill RFO in advance of any issues. | Azmi Alhasany Team Connect azmi@team-connect.co 0798021719 | | |
| 10/09 | Meeting rooms to be booked 48 hours in advance | Irene Omondi omondii@unhcr.org 0796324611 | | |
| 17/09 | Electricity contact | John Simpson simpson@unhcr.org 0796304667 | | |
| NFI | | | | |
| 30/07 | All agencies planning to distribute any NFI item in the camp must get prior approval from camp management. | Matt Byrne byrne@unhcr.org 0797120166 | | |
| 29/10 | Press Officer/ External Relations | Andy Needham Needham@unhcr.org 0798175813 | | |
| 29/10 | For Environmental Issues Contact | Thomas Palo palo@unhcr.org 0796320102 | | |

All Agencies are required to seek camp management approval for all projects in the camp. New organizations coming to Za'atari should coordinate with relevant sectors, but already operating organizations that intend to start new activities should also coordinate to avoid duplications. The general security situation in the camp for the past week was relatively calm. Securing the governance district compounds by SRCD is still an issue with police as they are in lack of man power. Distributing caravans process is still ongoing; some demonstrations against the system were held but was defused. The catch up days for the VAC is still ongoing (to verify the eligible cases that missed the sweeping process). Winterization will start on 29th at

NCR distribution centre; the same system of VAC will be implemented. The permits for INGOs operating in camp are not solved yet, which is disturbing the implementation of their programs.

UNICEF field team has been recruited and being trained right now. Team will be deployed in the camp during the week.

The plan is still to serve all 12 districts with district compounds but with a shared complex in a number of districts (i.e. 3 & 4 share, 6 & 7 shares, and 8 & 9 share). Community policing pilot project in District 6 is to roll out next week.

Food

School feeding is ongoing in three schools. 1,448 welcoming meals and 1,442 new arrival packages were distributed during last week. Distribution of daily 24.5 MT bread is ongoing from four sites.

Education

Teacher training is ongoing. Registration of students in schools is still ongoing 19,571. The current attendance is 10,700. In school 3 there are interviews ongoing for Syrian teachers.

Drainage

Contractor started the construction of the culverts and open up the central drainage ditch for storm water drainage. WVI have engaged a surveyor to demark the drainage and roads alignment in the west side of the camp. Progress has been made in addressing the surface water drainage in the south side of Za'atari ring road.

Roads

Rehabilitation of the camp main entrance is now complete, with installation of jersey barriers. MoPWH will be engaged to maintain and repair the existent service road (West). Work on the Eastern road is ongoing.

Distributions

- Distribution of high thermal blanket commences Friday – this is the first distribution to be run by NRC using the new VAC system.
- Food distribution continued without interruption despite the new VAC system and numerous complaints received

Health

- The Measles, Rubella & Polio Immunisation Campaign ended today. 45,891 individuals were vaccinated against Measles & Rubella, 15,319 were vaccinated against Polio, and 14,053 received Vitamin A. French field hospital has closed down. French Liaison Officer Mr. Etienne du Fayet can be contacted for queries at 0776389236 ciae.jordateam@hotmail.fr

Protection

Verification

Verification is likely to commence around December 8 in Za'atari.

General registration updates

- Total arrivals: 1,851 individuals.
- Total registered with UNHCR: 1,861 individuals.
- Average of 264 new arrivals per day (same as last week's).
- 53.73% of the totals registered during the week were females and 46.27% were males. Females between the ages of 18-35 remain the majority.
- During the reporting week, Dar'a is the main city of origin for those registered (29.98%), followed by Homs (27.30%), Rural Damascus (15.80%), Aleppo (12.04%), Hama (6.66%), Damascus (2.79%), Idlib (2.10%), Qunaitra (1.88%), (1.02%), Alraqqa (0.32%) and Alswieda (0.11%).
- The percentages for last week Homs is the main city of origin for those registered (34.12%), followed by Dara (20.00%), Rural Damascus (19.28%), Hama (14.22%), Aleppo (4.86%), Idlib (4.25%), (1.94%), Damascus (1.13%), Qunaitra (0.15%) and Alraqqa (0.05%).
- It is noticeable that the majority (98.45%) of individuals accessed Jordan through the eastern borders (Alrogban T22 & Ruwaished).

- 305 active individuals had a specific need entered; the Woman at risk (111) has the highest number in vulnerabilities followed by Single parent (59), serious medical condition (56), Disability (39), Child at risk (14), Unaccompanied or separated child (13), older person at risk (9), Specific legal and physical protection needs (4).
- UNHCR registered 37 new born babies. Civil registry processed 24 new cases and handed over 19 birth certificates, reaching 152 birth certificates cumulatively.

Bail out, travel abroad, leave permits and returns

- A total of 84 individuals (23 cases) from Za'atari were bailed out or traveled abroad according to the information reported to UNHCR.
- 281 families were granted leave permits from Za'atari for a period from one to ten days, mainly for medical reasons or family visits. Families are supposed to return to the bail out office at the end of the leave period to inform the authorities of their return. Bailout office will keep track on these leaves and will inactivate families who do not return to the camp.
- 1080 returns last week.

Rabaa Sarhan

- Document Data Entry: 1,563 documents (corresponding to 459 envelopes) were entered in the database that was developed by UNHCR especially for this project. The documents pertained to 992 refugees. Total no. of Documents kept in Rabaa Sarhan as reported in the database as of 21 Nov: 173,145.
- Facilitating the return of documents to returnees: The team has supported the authorities to locate the envelopes that need to be returned to the refugees going back to Syria, and entered information into the database. 590 documents in 222 envelopes belonging to 389 individuals were marked as returned.
- Facilitating the return of documents to the refugees in Za'atari: 69 documents belonging to 49 individuals in 19 envelopes were marked as returned to Za'atari.
- Facilitating the issuance of birth certificates: Protection colleagues in Za'atari sent the lists of 133 cases in need of copies of their documents for the registration of their new born babies. Among those, 19 cases were not found, and 4 cases are marked as already returned to the owners. This result was communicated with the protection colleagues.

Protection issues

Complaints' mechanism: focus group discussions taking place this week.

Leaflet on hotline: all agencies to contact Naserddine Touaibia of UNHCR touaibia@unhcr.org.

Next meeting will be on Tuesday 03 December 2013, at Za'atari Base Camp meeting room 4, at 14:00.

