

## WASH Sector Coordination

### Minutes of weekly Zaatari camp WASH sector coordination group

**Date:** 5<sup>th</sup> January 2014

**Venue:** UNICEF caravan 2, Base Camp

**Time:** 11:00 AM- 12:30PM

**Duration:** 1.5 hours

**Present:** Wajdi Abu Saif (open hands), Murad Shishami (UNHCR), Cobie Visscher (Oxfam), Eriko Shrestha (JEN), Romain Brieu (JEN), Giam Mellomi (ACTED), Haley Rogers (ACTED), Gwenola Grouhez (Oxfam), Anne Rapin (ACTED), Suranga Mallawa (ACTED), Ahmed Ali (UNICEF) - chair, Catherine Sherwood (UNHCR), Matthew Richard (UNCHR) – minutes.

- ❖ For WASH info & documents, refer to the on-line “Box” storage:  
[https://www.box.com/signup/collablink/d\\_528023294/7a4a32df9e549](https://www.box.com/signup/collablink/d_528023294/7a4a32df9e549)
- ❖ REACH’s maps and weekly WASH reports can be found on the on-line “Drop Box” storage:  
<https://www.dropbox.com/sh/n9ngx1oy848q644/v6gd24hWRa>
- ❖ REACH’s maps on the latest wastewater assessment (currently only Ds 1,2,3,4 and 12):  
<https://www.dropbox.com/sh/n9ngx1oy848q644/zWLXyXMBEM/Waste%20Water%20Assesment%20-%20Old%20Camp>

1.0 Update on WASH Block Handover	
Summary of discussions	<p><b>1.1</b> JEN and ACTED update on the outcome of focus group discussions (FGDs) with refugees in D 1, 2, 3, 4. ACTED reported that it was sent while JEN did not conduct the FDG.</p> <p><b>1.2 Water tanks in district 11:</b> ACTED and Open Hands to contact WASH committee in D11 to organise returning the tanks in D11 and start repairs in D11 (doors, and taps) under pre-existing minimum standards. ACTED reported that the refugees invested financially towards repairing water tanks and redistributed them. i.e., the refugees are unwilling to return them. ACTED promised to prepare locations of the moved water tanks and stands/structures. Note that during the 29 December 2013 WASH meeting ACTED reported that the refugees are willing to return the removed facilities if repair starts.</p> <p><b>1.3</b> There was a need for JEN, ACTED and Open Hands to meet and agree on the order of repairs for next districts but ACTED reported that this was agreed upon earlier??</p>
Action Points	<p><b>1.4</b> JEN and ACTED update on the outcome of focus group discussions (FGDs) with refugees in D 1, 2, 3, 4 for the purpose of devising the minimum standards for these areas.</p> <p><b>1.5</b> Return of removed water tanks/water tank stands in district 11: Further discussion needed to decide on this.</p> <p><b>1.6</b> JEN to report on the status of WASH blocks in Districts 3 &amp; 4 so as to determine which facilities to repair for handover.</p> <p><b>1.7</b> ACTED promised to share final maintenance sheet organised by tiers by the end of 5 January 2014.</p>

2.0 Update on water supply	
Summary of discussions	<p><b>2.1 Borehole 2 update:</b> ACTED reports that borehole 2 is operational with a daily discharge of 950 M<sup>3</sup>. However there are issues relating to turbidity and electrical wiring which means only one pump to operate. In order for turbidity to settle there is a required lag-time of a few hours.</p> <p><b>2.2 Water supply system:</b> discussion on the update of design and implementation of the water supply system for Zaatari. Concerns over when the system will be designed and time it will take to move the</p>

	process forward. The design will be presented by the sub-working group in late Jan. It is then expected that construction of the network will commence on 23 February. However these timeframes are not clear or properly defined.
Action Points	<p><b>2.3</b> Relates to 2.2, Ahmed to discuss with Said and the sub-working group about updates on the water supply network for Zaatari.</p> <p><b>2.4</b> ACTED to remind agencies to sign an MoU on water use (UNFPA, UNWOMEN, Fin Church Aid.)</p>

### 3.0 Update on waste water drainage – all areas

Summary of discussions	<p><b>3.1</b> Concerns expressed about delays in de-sludging across the camp. There have been some complaints as trucks work too quickly and do not empty the tanks. There are now many private pits across Zaatari which are de-slugged by two smaller trucks (Open Hands) are working on this.</p> <p><b>3.2</b> UNICEF reported that the agreement for checking the status of 9 septic tank sites in District 11 is not yet done.</p>
Action Points	<p><b>3.3</b> Open Hands to clarify the issue of delays in de-sludging private pits.</p> <p><b>3.4</b> Check 9 septic tank sites in district 11 for damage and reinforce those needing repairs. Open Hands and UNICEF to re-evaluate and advise the contractor to replace the septic tanks at risk of collapse.</p>

### 4.0 Hygiene and environmental sanitation

Summary of discussions	<p><b>4.1</b> Head lice campaign in schools to be conducted between 9-15 January.</p> <p><b>4.2 Rat control campaign:</b> This will resume on Tuesday (7-Jan) in Child friendly spaces and kindergarten. The campaign was delayed because of security issues related to gas distribution.</p> <p><b>4.3 Hygiene meeting overview:</b> It was agreed that at each WASH coordination meeting there will be a brief update from the hygiene taskforce meeting (every Sunday @ 1300). The following points have been highlighted from the last meeting (29 Dec 2013):</p> <ul style="list-style-type: none"> <li>• Every Thursday the hygiene taskforce will receive a calendar of upcoming events from each sector.</li> <li>• The scabies campaign will be launched</li> <li>• The cleaning campaign will be harmonized across districts and partner organizations</li> <li>• There will be an action plan for distribution of WASH and hygiene kits.</li> </ul>
Action Points	<b>4.4</b> JEN to submit hygiene strategy to Rana (UNICEF) today. Oxfam need to discuss one-to-one regarding hygiene strategy with Rana.

### 5.0 AOB

Summary of discussions	<p><b>5.1</b> ACTED promised to contact Ahmad Alhamwan, Team Leader of UNICEF/UNOPS District Assistants, to fix a time to brief the field teams this week.</p> <p><b>5.2</b> ACTED agreed to used western gate in case of emergency. UNHCR was asked to update on the status of road repairs.</p> <p><b>5.3</b> UNICEF reported that there is no update on the OXFAM's request to install two permanent toilets in D08. UNICEF stated that there are many prefabs that can be installed in case there is a need.</p> <p><b>5.3.1</b> Oxfam referred to the prefabs as "temporary" while UNICEF insisted these should be referred to as "prefabs" and are equivalent to the permanent ones. Oxfam has concern about the level of maintenance needed by the prefabs.</p> <p><b>5.3.2</b> ACTED stated that even "Mani" prefabs are temporary and are meant to be replaced by permanent/concrete WASH block. UNICEF tried to explain that this is not the case and said that they should not be treated as "temporary".</p> <p><b>5.4</b> UNHCR identified an alternative water truck route that is accepted by the municipality. Discussion concerning the opening of the eastern service road to Zaatari which will hopefully open by mid-January. Concerns over the updates not being passed on following the site planning meeting.</p> <p><b>5.5</b> UNICEF presented the idea for each organization to present brief updates on weekly activities in the</p>
------------------------	---

	<p>camp during the WASH coordination meeting. It was agreed that this would take up too much time. However the production of a weekly report is being considered by UNICEF. UNICEF are currently working to create a 'google drives' folder for sharing information which will be activated by the end of the month. Weekly reports will be shared here if the idea is agreed. Currently ACTED is submitting daily updates while JEN and Oxfam said that they are not submitting daily &amp; weekly updates.</p> <p><b>5.6 Report on indicators for camps:</b> The current WASH minimum standards are not appropriate for camp-level WASH facilities so UNHCR are in the process of developing indicators for camps. These indicators will be used to report on a monthly of weekly basis.</p> <p><b>5.7</b> Heaters have been removed from WASH blocks which have left large holes on the ground. UNICEF reported that the contractor was instructed to backfill the holes.</p> <p><b>5.8</b> ACTED reported that they are procuring rock/soil to fill holes dug by refugees. Discussion concerning the need to procure soil – using a compactor is an alternative. Important to progress with filling holes as they are a hazard and hamper access of de-sludging trucks to tanks. Concern was raised that the material procured by ACTED might be taken/vandalized by refugees.</p> <p><b>5.9</b> ACTED reported that cleaning (cash for work) of WASH blocks and schools in Districts 3 &amp; 4 was handed over to JEN as of 1 Jan.</p> <p><b>5.10</b> It was reported that one of the cleaners in Qatari School vandalized some electrical items and he confessed about it. It was recommended that permanent cleaners be assigned to a school to avoid such thing from happening.</p>
Action Points	<p><b>5.11</b> ACTED to contact Ahmad Alhamwan to fix a time to brief the field teams this week.</p> <p><b>5.12 Related to 5.6:</b> If anyone is interested in helping or offering advice to develop standards/indicators they should meet with Catherine (UNHCR).</p> <p><b>5.13</b> ACTED to contact Ahmad Alhamwan Team Leader of UNICEF/UNOPS District Assistants, to fix a time to brief the field teams this week.</p>

Proposed agenda for next meeting:

- Locations for the communal water heaters
- Installation of prefab toilets/showers in District 8 where there is a need.