

Zaatari Protection Sector Meeting

28 November 2013

1. UNHCR updates

General registration updates (17-23 November)

Total arrivals: 1,851 individuals.

- Total registered with UNHCR: 1,861 individuals.
- Average of 264 new arrivals per day (same as last week's).
- 53.73% of the totals registered during the week were females and 46.27% were males. Females between the ages of 18-35 remain the majority.
- During the reporting week, Dar'a is the main city of origin for those registered (29.98%), followed by Homs (27.30%), Rural Damascus (15.80%), Aleppo (12.04%), Hama (6.66%), Damascus (2.79%), Idlib (2.10%), Qunaitra (1.88%), (1.02%), Alraqqa (0.32%) and Alswieda (0.11%).
- It is noticeable that the majority (98.45%) of individuals accessed Jordan through the eastern borders (Alroghan T22 & Ruwaished).
- 305 active individuals had a specific need entered; the Woman at risk (111) has the highest number in vulnerabilities followed by Single parent (59), serious medical condition (56), Disability (39), Child at risk (14), Unaccompanied or separated child (13), older person at risk (9), Specific legal and physical protection needs (4).
- UNHCR registered 37 new born babies. Civil registry processed 24 new cases and handed over 19 birth certificates, reaching 152 birth certificates cumulatively.

Bail out, travel abroad, leave permits and returns

- A total of 84 individuals (23 cases) from Zaatari were bailed out or traveled abroad according to the information reported to UNHCR.
- 281 families were granted leave permits from Zaatari for a period from one to ten days, mainly for medical reasons or family visits. Families are supposed to return to the bail out office at the end of the leave period to inform the authorities of their return. Bailout office will keep track on these leaves and will inactivate families who do not return to the camp.
- 1080 returns last week.

Raba'a Al Sarhan

- Document Data Entry: 1,563 documents (corresponding to 459 envelopes and pertaining to 992 refugees) were entered in the database.

Total # of Documents kept in Raba'a Al Sarhan as reported in the database as of 21 Nov: 173,145

- Facilitating the return of documents to returnees (590 documents in 222 envelopes belonging to 389 individuals were marked as returned).

- Facilitating the return of documents to the refugees in Zaatari (69 documents belonging to 49 individuals in 19 envelopes were marked as returned to Zaatari).
- Facilitating the issuance of birth certificates.

2. Presentation on Winterisation:

- NRC is distributing high thermo blankets for the coming week; 90,000 blankets
- Gas heaters are also to be distributed by NRC beginning of December
- GIZ is working on the Drainage system

3. WFP updates:

NTR

4. CP-GBV updates:

- Author of Non-fiction book on life in Zaatari attended the education working group; we do not know if the author has official permit; to follow up with NRC on the issue.
- Safety audit results will be announced soon; GBV group is following up.
- Incidents of violence in schools is not alarmingly high, according to Save the Children
- Child labour/sand digging issue require further monitoring to talk to the families; and indicate how authorities could be involved. UNHCR to follow up.
- Training on GBV-CP SOPs are ongoing

5. Complaints' mechanism (to be continued).

- Request from agencies to share the FGD results conducted by UNHCR and other agencies.

AOB:

- HI requested contact of NRC for the Gas heaters posters
- HI will have representation in registration area to assist with vulnerable cases
- CBPN update was provided
- Community policing starting