

WASH Sector Coordination

Minutes of weekly Zaatari camp WASH sector coordination group

Date: Sunday 16 February 2014

Venue: UNHCR Caravan (F-1a) Buffer Zone of Zaatari Base Camp

Time: 11:00 AM- 13:30PM

Duration: 2.5 hours

Present: Habib ur Rehman– chair (UNICEF), Matthew Richard (UNHCR) – minutes, Andy Boscoe (Oxfam), Catherine Sherwood (UNHCR), Wajdi & Muaffaq (Open hands), Einar Sorevik (UNICEF), Tabata Floretto (ACTED), Phillip Bato (ACTED), Francis Ndivio (UNICEF), Khali Ansara (IMDAD), Chiaki Ota (JEN), Naser Abu Halimeh (Mercy Corps), Zaid Zahran (Mercy Corp), Syed Yassir Ahmad (Oxfam), Romain Briey (JEN), Hester Clark (UNHCR), Ahmed Ali (UNICEF), Shahruh Ibragimov (ACTED).

- ❖ For WASH info & documents, refer to the on-line “Box” storage:
https://www.box.com/signup/collablink/d_528023294/7a4a32df9e549
- ❖ REACH’s maps and weekly WASH reports can be found on the on-line “Drop Box” storage:
<https://www.dropbox.com/sh/n9ngx1oy848q644/v6gd24hWRa>
- ❖ REACH’s maps on the latest wastewater assessment (currently only Ds 1,2,3,4 and 12):
<https://www.dropbox.com/sh/n9ngx1oy848q644/zWLXyXMBEM/Waste%20Water%20Assesment%20-%20Old%20Camp>

1.0 Update on WASH Block Handover	
Summary of discussions	1.1 The Excel file created by Wajdi on WASH block handover was updated last week and shared at the WASH coordination meeting. The table is colour coded. Green relates to ‘WASH blocks handed-over that meet minimum standards’ and Red relates to vandalised facilities. Discussion concerning timeframe and minimum standards of WASH blocks. There is a need for clarity.
Action Points	1.2 Relates to 1.1. All partners need to update WASH block table regularly. A vandalism assessment should be conducted by partners and submitted to UNICEF.

2.0 Update on water supply	
Summary of discussions	<p>2.1 Water tank instability: There is concern that water tanks installed across districts are instable and do not have sufficient concrete foundations. Some tanks are losing their balance and are therefore unsafe and a risk to refugees, especially children. This problem is further exacerbated by leaking tanks which undermine the foundations. Instability of tanks is also dangerous for water fillers who often fall from water trucks during the re-filling process. Incidents of broken arms, wrists and ribs.</p> <p>2.2 Borehole # 2: Nasar (Mercy Corp) reported to the WASH coordination group that the submersible pump of BH#2 is damaged and not working due to the high turbidity of the water. The pump has been removed and repaired. There was a surveillance scan inside the borehole yesterday and the report is expected in the next 2-3 days. Based on this report Mercy Corp will decide to modify or replace the refurbished pump. The pump will be operational again in 10 days.</p> <p>2.3 WASH FAQ: On Saturday Catherine (UNHCR) shared a final version of the WASH FAQ and received feedback. On Monday Lisa (UNHCR) will hold a presentation on district team meetings and has invited WASH partners to participate. In addition UNICEF has arranged a meeting (Tuesday 18, 10:30am) for partners who would like more clarification on the roles and responsibilities of the new UNICEF field teams. The WASH FAQ will be presented at this meeting.</p>
Action	2.4 Related to 2.1, WASH partners (JEN/Oxfam/ACTED) to conduct an assessment on the instability of water

Points	<p>tanks in their respected districts and report back to UNICEF and Open Hands.</p> <p>2.5 Related to 2.2, Mercy Corp to share results of the surveillance report with the Zaatari WASH coordination group at the next meeting.</p> <p>2.6 Relates to 2.3: Romain (JEN), Anne (ACTED) and Andy (Oxfam) will attend the meeting with Lisa tomorrow.</p>
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3.0 Update on waste water drainage – all areas

Summary of discussions	<p>3.1 Wastewater holding tank: UNICEF briefed on the new wastewater holding tank which is a planned to alleviate problems of wastewater entering the Wadi. The holding tank (pipe of 117M³) will capture wastewater overflow and then be de-sludged. However there are issues of space as the holding tank will be constructed outside the boundaries of the camp. UNHCR have met with the municipality to obtain land boundaries however no clear drawings or records exist. UNHCR advised by Mercy Corp to obtain a 'right of way' from Mafraq municipality.</p> <p>3.2 Mercy Corp re-filling platforms: UNICEF received a complaint from Mercy Corp regarding the increased size of water trucks on the re-filling platforms. The platforms were only designed for trucks with a capacity of 20M³ but now trucks of a larger capacity (35/45M³) are used which require a division of load over more than 4 axels. There are concerns that the increased load will damage the platforms. Larger tanks breach Jordanian Public Works and Housing regulations. There are concerns that these tanks will damage the roads in Zaatari and the re-filling platforms. Acted deny report but Medair have photographic evidence.</p>
Action Points	<p>Related to 3.1: UNHCR to continue working to resolve land boundary issues.</p> <p>Related to 3.2: Mercy Corp to send photo to ACTED and resolve issue.</p>

4.0 Hygiene briefing by Rana Harbawi (UNICEF)

Summary of discussions	<ul style="list-style-type: none"> The WASH coordination group has not received any weekly hygiene reports. All reports should be shared by 'the box' (address on first page of minutes)
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5.0 AOB

Summary of discussions	<p>5.1 Solar lights in WASH blocks: 110 solar lights were installed in female WASH blocks last year. Some have been vandalized but majority remain functional. The main issue effecting operation is dirt collecting on panels. The panels need to be regularly cleaned with a dry cloth. It was advised that this should be a regular maintenance activity for WASH committees. Guidance should be developed for the WASH committees to incorporate regular cleaning of panels in maintenance activities.</p> <p>5.2 Dry sanitation demonstration: There will be a waterless toilet demonstration in Zaatari on Sunday 23 Feb. 6- 8 engineers from APJ capital are coming to Amman with 2 toilets. Last week Albert Louw asked UNICEF and UNHCR to facilitate access to the camp and organize a demonstration site. Albert has also asked for community representation at the demonstration.</p> <p>5.3 ACTED bins: ACTED have an additional 80 bins for solid waste collection and requested partners to identify suitable locations.</p> <p>5.4 Information management: A reminder to share monthly/weekly reports with UNICEF who will upload them to dropbox.</p> <p>5.5 REACH weekly reporting: Nadia (REACH) will give a presentation tomorrow at 14:30 on how WASH partners can fully utilize information from the REACH Weekly reports.</p>
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	<p>5.6 Local recruitment: At last week's Zaatari CCM meeting there were discussions concerning tensions in host communities regarding local recruitment of human resources by agencies working in the camp. It is advised that agencies remain sensitive to recruiting locally (Mafraq) and share staffing list with camp management.</p> <p>5.7 Yassir (Oxfam) presented design of the planned Zaatari water supply network</p>
Action Points	<p>5.8 Related to 5.1, Yassir (Oxfam) to circulate guidance developed by Oxfam.</p> <p>5.9 Related to 5.2, Catherine to organize a demonstration site and meeting room. ACTED to organize community representation from districts 1-2. (5-6 people, maximum 10).</p>

Proposed agenda for next meeting:

- Review of action points

WASH HOTLINES

REPAIRS HOTLINE:

- 079 926 2551 Mr. Wajdi from Open Hands (English speaker)

WATER HOTLINES:

- 079 802 1479 Mr. Ramiz Morqus (ACTED Water Manager)
- 079 802 1357 Mr. Nasar Abu Daher (ACTED, Deputy Water Manager, water caravan)
- 079 802 1511 Mr. Muhammad / Abu Daher (ACTED, Supervisor of Water Delivery, water caravan)

DESLUDGING HOTLINES (06:30-21:00):

- 079 542 2632 Mr. Mohammed (Open Hands)
- 079 914 8753 Mr. Khalil (Open Hands)
- 079 990 6040 Mr. Muaffaq (English speaker - Open Hands)

Solid Waste Hotline

- 079 802 1475 Yanal Nasaa (ACTED)

JEN storm water desludging hotline:

- 079 569 4125