

WASH Sector Coordination

Minutes of weekly Zaatari camp WASH sector coordination group

Date: Sunday 23 February 2014

Venue: UNHCR Caravan (F-1a) Buffer Zone of Zaatari Base Camp

Time: 11:00- 12:00

Duration: 1 hour

Present: Einar Sorevik - chair (UNICEF), Matthew Richard (UNHCR) – minutes, Andy Boscoe (Oxfam), Catherine Sherwood (UNHCR), Wajdi (Open hands), (UNICEF), Tabata Floretto (ACTED), Phillip Bato (ACTED), Francis Ndvio (UNICEF), Khali Ansara (IMDAD), Naser Abu Halimeh (Mercy Corps), Zaid Zahran (Mercy Corp), Romain Briey (JEN), Hester Clark (UNHCR), Ahmed Ali (UNICEF), Mohammed Ugool (UNICEF), Rana Harbawi (UNICEF), Peter Wereh (Oxfam), Anne Rapin (ACTED), Ashraf Al-Saben (JEN), Yousef Ibrahim (Open Hands)

- ❖ For WASH info & documents, refer to the on-line “Box” storage:
https://www.box.com/signup/collablink/d_528023294/7a4a32df9e549
- ❖ REACH’s maps and weekly WASH reports can be found on the on-line “Drop Box” storage:
<https://www.dropbox.com/sh/n9ngx1oy848q644/v6gd24hWRa>
- ❖ REACH’s maps on the latest wastewater assessment (currently only Ds 1,2,3,4 and 12):
<https://www.dropbox.com/sh/n9ngx1oy848q644/zWLXyXMBEM/Waste%20Water%20Assesment%20-%20Old%20Camp>

1.0 Update on WASH Block Handover	
Summary of discussions	<p>1.1 The Excel file created by Wajdi (Open Hands) on WASH block handover is being used as a helpful document to monitor WASH block handover. The table is colour coded. Green relates to ‘WASH blocks handed-over that meet minimum standards’ and Red relates to vandalised facilities. Oxfam have conducted a vandalism assessment and ACTED have a weekly monitoring system which contributes to a monthly report on the status of WASH facilities. It is advised to review the table with attention to the green coding of facilities. Oxfam confirmed that in D6, D7 & D8, WASH blocks are handed over to WASH committees except for a small number of new temporary WASH blocks in D8 where WASH committees are not yet formed (but these are not yet included in Excel table anyway).</p> <p>1.2 Catherine (UNHCR) proposed a review of the handover process to evaluate its success and failures. It has been 6 months since it started in District 7. Advised to meet and develop checks, indicators and what to monitor. This could be used as a learning tool for partners in the future.</p>
Action Points	<p>1.3 Relates to 1.1. All partners need to review the green and update the WASH block table.</p> <p>1.4 Relates to 1.2. UNICEF to meet with representatives from ACTED, JEN, Oxfam and UNICEF to agree on indicators for wash block handover. Before the meeting partners should email indicators to UNICEF.</p>

2.0 Update on water supply	
Summary of discussions	<p>2.1 Water tank instability: There is concern that water tanks installed across districts are instable and do not have sufficient concrete foundations. Some tanks are losing their balance and are therefore unsafe and a risk to refugees, especially children. This problem is further exacerbated by leaking tanks which undermine the foundations. Instability of tanks is also dangerous for water fillers who often fall from water trucks during the re-filling process. Incidents of broken arms, wrists and ribs. JEN do not have this problem and it mainly affects ACTED and Oxfam districts. Oxfam have done an assessment and the most unstable tanks have already been fitted with a concrete foundation with the rest to follow shortly. Oxfam are currently doing this but there is confusion on who is responsible – should it be Open Hands or</p>

	<p>Oxfam?</p> <p>2.2 Borehole # 2 is now operational: Nasar (Mercy Corp) reported that the broken submersible pump of BH#2 has now been repaired and re-installed. Borehole # 2 has now been operational since 19 February. It is working 24 hours a day, 7 days a week, pumping 60 M³ per day. The turbidity remains at 3-4 ppm. There is a plan to increase the storage capacity of the water tanks at borehole # 2 in the future.</p> <p>2.3 WASH FAQ: Last week Catherine (UNHCR) shared a final version of the WASH FAQ and received feedback. Last week on Monday Lisa (UNHCR) held a presentation on district team meetings and invited WASH partners to participate. In addition UNICEF arranged a meeting on Tuesday 18 for partners who would like more clarification on the roles and responsibilities of the new UNICEF field teams. However following these meetings there is still lack of clarity on the referral mechanisms for both district teams for WASH.</p>
Action Points	<p>2.4 Related to 2.1, UNICEF to clarify who is responsible for installing new concrete water tank platforms in Oxfam districts – Oxfam or Open Hands?</p> <p>2.5 Related to 2.2, Mercy Corp to give weekly update on the operation of borehole # 2.</p> <p>2.6 UNICEF and UNHCR will work to harmonise district team referral mechanisms.</p>

3.0 Update on waste water drainage – all areas

Summary of discussions	<p>3.1 Wastewater holding tank: Last week UNICEF briefed on the new wastewater holding tank which is planned to alleviate problems of wastewater entering the Wadi. The holding tank (pipe of 117M³) will capture wastewater overflow and then be de-sludged. However there are issues of space as the holding tank will be constructed outside the boundaries of the camp. UNHCR have met with the municipality to obtain land boundaries however no clear drawings or records exist. UNHCR have been advised by Mercy Corp to obtain a 'right of way' from Mafrq municipality.</p>
Action Points	<p>3.2 Related to 3.1: UNHCR to continue working to resolve land boundary issues and provide update at the next meeting.</p>

4.0 Hygiene briefing by Rana Harbawi (UNICEF)

Summary of discussions	<ul style="list-style-type: none"> • School hepatitis campaign will start soon. • Children with headlice have been reported to nurses. • Training for teachers on hygiene promotion is ongoing through JEN and ACTED. • On Wednesday 26 February there will be a monthly cleaning day in Zaatari
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5.0 AOB

Summary of discussions	<p>5.1 Solar lights in WASH blocks: 110 solar lights were installed in female WASH blocks last year. Some have been vandalized but majority remain functional. The main issue effecting operation is dirt/dust collecting on panels. The panels need to be regularly cleaned with a dry cloth. It was advised that this should be a regular maintenance activity for WASH committees. Guidance should be developed for the WASH committees to incorporate regular cleaning of panels in maintenance activities.</p> <p>5.2 Dry sanitation demonstration: There will be a waterless toilet demonstration by Enviro Loo in meeting room 1 today after the WASH meeting.</p> <p>5.3 Mr. Yousef Ibrahim (Open Hands) was introduced to the WASH Coordination Group. He informed of plans for Open Hands and Imdad to work together and reminded the working group of problems with</p>
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	valves at the American School which need to be replaced.
Action Points	5.4 Related to 5.1, Yassir (Oxfam) to circulate guidance developed by Oxfam.

Proposed agenda for next meeting:

- Review of action points

WASH HOTLINES

REPAIRS HOTLINE:

- 079 926 2551 Mr. Wajdi from Open Hands (English speaker)

WATER HOTLINES:

- 079 802 1479 Mr. Ramiz Morqus (ACTED Water Manager)
- 079 802 1357 Mr. Nasar Abu Daher (ACTED, Deputy Water Manager, water caravan)
- 079 802 1511 Mr. Muhammad / Abu Daher (ACTED, Supervisor of Water Delivery, water caravan)

DESLUDGING HOTLINES (06:30-21:00):

- 079 542 2632 Mr. Mohammed (Open Hands)
- 079 914 8753 Mr. Khalil (Open Hands)
- 079 651 6618 Mr. Yousuf Ibrahim (English/ German speaker - Open Hands)

Solid Waste Hotline

- 079 802 1475 Yanal Nasaa (ACTED)

JEN storm water desludging hotline:

- 079 569 4125