



Key messages:

All new activities in the camp MUST be approved and coordinated with: (a) the government (b) camp management. Camp management will approve requests supported by the relevant sector and if they are cost effective, focused, constructive and have the greatest possible impact. All activities in the camp have an effect on overall security, so it is imperative to go through the correct procedures before commencing any activity in the camp. Any organisation that does not respect this condition will have their permission to operate in the camp revoked by camp management.

Contact Sobia Oberg oberg@unhcr.org or Kilian Kleinschmidt kleinsch@unhcr.org

Actions:

Ref	Actions from previous meetings	Who	When	Done?
Emerging issue				
Security				
2/7	Incident reports should be completed for all incidents, and shared with UNHCR FSA	All	Ongoing	Ongoing
Camp Management				
06/08	Any meetings with refugees should now take place in the shared meeting area in the buffer zone. Pedestrian gate is open.	All	Ongoing	Ongoing
03/09	Agencies planning to have a regular physical presence in the compounds should express their interest to UNHCR camp management	Mohamed Jertila@unchr.org	Ongoing	
03/09	Base Camp Management: Team Connect Contact details across Please Fill RFO in advance of any issues.	Azmi Alhasany Team Connect azmi@team-connect.co 0798021719		
10/09	Meeting rooms to be booked 48 hours in advance	Irene Omondi omondii@unhcr.org 0796324611		
29/10	Press Officer/ External Relations	Andy Needham Needham@unhcr.org 0798175813		
29/10	Mass Information Contact	Naserddine Touaibia touaibia@unhcr.org 0798611914		
03/12	All agencies planning to distribute any NFI item in the camp must get prior approval from camp management.	Sobia Oberg oberg@unhcr.org 0796324737		

The general security situation in the camp for the past week was relatively calm. No issues were recorded against caravan distribution during the reporting period. The verification process is ongoing in spite of many issues with RAIS that led to postponement of many families to new dates. In order to bridge the gaps between humanitarian community and the host communities in Mafrqa a meeting is to be held with surrounding municipalities' mayors, parliament senators and SRCD led by UNHCR will be held at the basecamp on 27 Feb.

Camp Coordination:

- Despite repeated reminders, still not all agencies are attending the CMC. Agencies not attending meetings have been identified and verbally notified.
- A lot of initiatives around assessments and surveys are coming up that need coordination in terms of timing, approvals from sectors, camp management as well as SRCD.

- At times, events have been initiated without informing security and camp management in time.
- Agencies have been reminded at CMC that any new activity has to be approved at the sector working group level as well as by the camp management. Agencies are requested to complete the 3Ws for the camp activities.

RAIS training for Cash for Work group: 25 persons in Za’atari were trained on the RAIS database. The aim of the training was to capture the needs of Cash for Work module to be created in RAIS for camp. Partners were given details for access request and registration for organizations that are yet to do so with UNHCR. The training also highlighted how partners can benefit from sector information available on RAIS.

As of March a permanent planning team based here working on integrated services plan which will be the master plan. The cooperation structure –or Innovation and Planning Agency - to streamline external partnerships and support the development of Za’atari and Mafraq is being finalized by programme with “More than Shelters”, the City of Amsterdam and VNG. The NL government has committed to finance the Dutch component for 1 year. Vitol Foundation and other donors will complement the financing of initiative pending UNHCR’s agreement. 2 missions are planned during March. First mission from VNG is planned between 10-14 March to work on the integrated services plan. A second technical mission from Amsterdam proposed for the week of the 24th. Amsterdam representatives working on the various sectoral themes (solid waste management, transportation, drinking water and urban planning) will join to kick-start the activities within the camp. Also, we hope to be able to get the team in touch with their counterparts at the various technical Ministries for the work in Mafraq/Za’atari village.

Caravans/Shelter: Verification of tented families who may be eligible for caravans was carried out by Field Assistants during the reporting period. In addition, 197 caravans were distributed in districts 11, 6, 2 and 1 by Field Assistants with the support of IRD, NRC and the police. The donations were from private donors through Rohamao Baynahoum. The Kuwaiti Ambassador confirmed the delivery of additional 1000 caravans, with the first hundred expected Sunday 02 March. All of these caravans will be placed in district 8.

Electricity: Field staff provided support to UNHCR electrician, arranging meetings with the refugees and ensuring that key messages were passed on. In particular, consistent messaging on the need to move tents/caravans away from locations under power lines is carried out.

NFIs: Distribution of Saudi blankets and diapers is ongoing. 85,000 individuals are being targeted. Discussions with IOM regarding the provision of NFIs in Raba’a Sarhan and streamlining the distributions with those carried out by NRC and WFP/Save the Children in the New Arrivals area.

Governance: Eight administrative district compounds are ready. SRCD claims they are lacking in ability to provide security to these compounds which delays the rollout of the governance programme. Consultation with SRCD regarding the committee structure framework is ongoing. Efforts are being made to address their concerns in order to obtain formal approval to engage refugees in the committee structure.

Cash for Work: Agencies have agreed in SAG that we will not move away from the current rate. It is a rule for the safety and security of the staff here. CFW meeting will be held soon to address the emerging issues. MDM raised serious concerns regarding rates.

Food: School feeding programme is ongoing with no major issues, the highest number of distribution in both shifts during the reporting period is 12,853. 1851 welcoming meals were distributed during the week. 1335 new arrivals packages were distributed. GFD 2nd cycle started on 16 February to cover around 133,612 individuals. WFP voucher distribution is on-going; value of the voucher is 9JOD. WFP has increased the daily bread quantity from 22mt to 22.5mt to cover the needs of the camp. SCI purchased 550kg extra bread to cover the needs.

Health: Training was conducted over three days of the 120 IRD community health workers and 30 IOM staff in preparation for the oral polio vaccine campaign scheduled for 2nd – 6th March. Supervision during the campaign will be provided by the Ministry of Health, UNHCR, and UNICEF staff as well as from IRD and IOM health coordinators. Discussions were held with staff from EMPHNET (Eastern Mediterranean Public Health Network) regarding this organisation carrying out the post-campaign coverage survey in Za’atari, for which they have already secured funding. Over the past several weeks, a considerable number of pregnant women have been referred outside of the camp from the UNFPA-JHAS clinic. For instance, in the past week, of the 51 deliveries of Za’atari women that occurred, a total of 28 took place in the aforementioned clinic whereas 23 were referred to hospitals out-of-camp. Similar proportions of the ‘in-camp /out-of-camp’ deliveries have been observed recently, in part due to pregnancy complications for some women but as well on account of the lack of bed and staffing capacity of the clinic. Meetings have been held with UNFPA and JHAS personnel to discuss the need to increase the number of beds and staff at the clinic in order to reduce the number of referrals outside Za’atari that take place weekly though no changes have been noted. Further follow-up with UNFPA-JHAS is planned.

Protection

- 3,853 arrivals last week (44% increase compared to last week)
- 10% were re-entry, 90% new arrivals.

- 94% entered through Eastern border crossings
- 39% came from Dara'a, 23% from Rural Damascus, 11% from Homs and 11% from Aleppo, Total arrival through Raba Sarhan since 29 December 2013: 19,783 people.
- 209 returns.
- UNHCR is closely working with SRCD in order to speed up the issuance of Service Card at the GoJ area. New area for the caravans has been fenced accordingly, and new fence removed. New caravans should be set up shortly.
- By default, new arrivals will be sent to Azraq when camp opens.
- Need to revise inter-camp transfer with all camps' authorities

Mass Information

- - The Ongoing verification exercise campaign
- - New governance leaflets ready to distribute in verification area
- - JEN magazine discussions started to launch the project as the first step of the Za'atari newspaper
- - Preparations of the handicraft event planned for March 8th and 9th

Za'atari Refugee Camp Safety Audit Findings

The Safety Audit:

- Tool within the "Interagency Toolkit for GBV in Emergencies"
- Used to understand safety and security risks geographically, by sector/service and per vulnerability group

Methodology:

- Conducted September 2013 by GBV/CP WG
- Key informant interviews/focus group discussions/direct observations
- Covered all districts
- Inter-agency endorsement (pending)

Issues and Recommendations:

Camp Layout and Reception

- Issues: inadequate lighting on access roads and in WASH facilities; limited male/female separation in reception area
- Recommendations: increase electricity; seek solar options; segregate lines in reception areas; segregate at-risk groups in accommodation area

Shelter

- Issues: overcrowding; lack of privacy
- Recommendations: increase community patrolling; continue to prioritize people with specific needs for replacement of tents with caravans

WASH Facilities

- Issues: doors in community toilets often can't lock; male/female toilets too close; lighting
- Recommendations: establish maintenance committees; explore solar options

Water Supply

- Issues: overcrowding at water points leads to harassment and violence; water points too far from shelter
- Recommendations: create local control mechanisms through water and protection committee collaboration; police water points (community police)

Distribution Points

- Issues: verbal and sexual harassment; violence
- Recommendations: segregate entry/exit points by gender; dedicate staff to manage lines

Security

- Issues: lack of security patrols; limited female representation among police
- Recommendations: ensure visibility of security patrols; provide information on available security and police services; ensure presence of female security officers

Community Services/Survivors Support

- Issues: distances to services; lack of 24/hr health services on weekends
- Recommendations: mark safe routes to schools, women's centers, health facilities; provide transportation options; expand health services

Decision-making & Participation

- Issues: lack of female participants in camp management; youth unaware of groups and activities
- Recommendations: consider separate meetings for women; create venues for dialogue for women; find new ways to engage youth

Next Steps

- Present to working groups, refugee representatives and sector committees
- Follow up recommendations with actions
- Conduct third, more rigorous audit

Next meeting will be on Tuesday 04 March 2014, at Za'atari Base Camp meeting room 4, at 14:00.