



## WASH Working Group Meeting # 3

### Syrian Refugee Response in Jordan

Meeting Location	UNICEF conference room	Meeting Date	13 March 2014
Chair Person	Jamal Shah	Meeting Time	10:00-11:30am
Minutes Prepared by	Matthew Richard		
Purpose of Meeting	The WASH working group meets every 3 weeks		
Next Meeting	Thursday 3 April, 10:00am, UNICEF		

#### 1.) Summary of action points

Item	Action point	Focal Point / Organization
1.)	UNICEF WASH to provide a matrix on WASH activities for UNICEF protection sector.	Jamal Shah (UNICEF)
2.)	UNICEF protection (Maaïke van Adrichem) to attend working group meetings to report on safety audit when required.	Maaïke van Adrichem (UNICEF)
3.)	Safety audit presentation and findings to be shared with the WASH working group.	Jamal Shah (UNICEF)
4.)	REACH assessment on persons with reduced mobility in Zaatari camp to be shared with the WASH working group.	Giselle Hall (REACH)
5.)	Francesca Coloni (UNHCR) to share conclusions from the WASH inter-agency rapid assessment for Lebanon	Francesca Coloni (UNHCR)
6.)	Jamal Shah and Francesca Coloni to meet and finalise 'lessons learnt from Lebanon'.	Jamal Shah (UNICEF)
	Zaid Awamrh (PU-AMI) to present PU-AMI Shelter activities with WASH components to the Shelter WG.	Zaid Awamrh (PU-AMI)



## 2.) Attendees of the meeting

Name	Organisation	Contact details
Adrian Schofield	UNOPS	adrians@unops.org
Reem Al-Amin	JEN	reem.alamin@jen-ngo.org
Catherine Sherwood	UNHCR	sherwood@unhcr.org
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Matthew Richard	UNHCR	richard@unhcr.org
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Zaid Awamrh	PU-AMI	Jor.shelterprojoff@pu-ami.org
Cecilia Ragazzi	ACTED	cecilia.ragazzi@acted.org
Giselle Hall	REACH	giselle.hall@acted.org
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Maaïke van Adrichem	UNICEF	mvadrichem@unicef.org
Naser Abu Halimeh	Mercy Corps	nabhalimeh@jo-.mercy corps.org
Mohamed Alami	UNICEF/MoWI	mbalami@unicef.org



## 3.) Minutes

Item	Discussion
<b>CP/GBV Zaatari Safety Audit presentation (Maaïke Van Adrichem – UNICEF Child Protection Specialist)</b>	<p><b>The Safety Audit:</b></p> <ul style="list-style-type: none"> <li>– Tool within the “Interagency Toolkit for GBV in Emergencies”</li> <li>– Used to understand safety and security risks geographically, by sector/service and per vulnerability group</li> </ul> <p><b>Methodology:</b></p> <ul style="list-style-type: none"> <li>– Conducted September 2013 by GBV/CP WG</li> <li>– Key informant interviews/focus group discussions/direct observations</li> <li>– Covered all districts</li> <li>– Inter-agency endorsement</li> </ul> <p><b>WASH key findings: facilities</b></p> <ul style="list-style-type: none"> <li>– Insufficient distance between male/female toilets</li> <li>– Lighting</li> <li>– Doors in community toilets often can’t lock</li> <li>– This increases the <b>overall perception of insecurity especially related to sexual harassment against women and girls</b> when accessing public WASH facilities</li> <li>– Residents constructing <b>makeshift family based facilities</b>: improved safety and security but questions on hygiene and sanitation.</li> </ul> <p><b>Recommendations:</b></p> <ul style="list-style-type: none"> <li>– Explore options for <b>solar lighting</b> in all WASH facilities</li> <li>– Establish <b>maintenance committees</b></li> <li>– Outreach teams from WASH and protection <b>joint campaign</b> on safety and security and hygiene in relation to WASH facilities</li> </ul> <p><b>WASH key findings: Water supply</b></p> <ul style="list-style-type: none"> <li>– Overcrowding at water points leads to harassment and violence;</li> <li>– Water points too far from shelter</li> <li>– Limited involvement of women in water distribution and monitoring.</li> </ul> <p><b>Recommendations</b></p> <ul style="list-style-type: none"> <li>– Create local control mechanisms through greater <b>collaboration between Water committees and Protection committees</b></li> <li>– <b>Community policing</b> at water points</li> <li>– <b>Water delivery services</b> particularly for households with specific needs could be a cash for work activity which would allow residents safer water access</li> </ul> <p><b>Next steps</b></p> <ul style="list-style-type: none"> <li>– Present to working groups, refugee representatives and sector committees</li> <li>– Follow up recommendations with actions</li> <li>– Conduct third, more rigorous audit</li> <li>– Which issues can and should we address?</li> <li>– Identify key actions and timeframe</li> <li>– Support from GBV focal point. Maaïke to attend future WASH WG meetings when required.</li> </ul>



<p><b>Camps update</b></p>	<p><b><u>Zaatari</u></b></p> <p><b>-Improved household toilets:</b> GIZ have developed a concept note on the transition from communal household toilets however this plan has three main problems;</p> <ol style="list-style-type: none"> <li><b>1. Funding:</b> No identified funding yet.</li> <li><b>2. Layout of the camp:</b> the unequal growth and distribution of refugees in the camp make planning difficult</li> <li><b>3. Camp-wide:</b> Unsure if the plan will be scaled-up across the camp.</li> </ol> <p><b>-On-site wastewater treatment plant:</b> scheduled to be completed by June/July</p> <p><b>-Wastewater network:</b> Bid evaluation for selection of design consultants is under review.</p> <p><b>-Water supply network:</b> There were discussions in Zaatari on Sunday (9 March) regarding the design of the proposed water supply network. The meeting was attended by site planners from the City of Amsterdam who will be providing support. The water supply network is scheduled for the end of 2014. Amin Bhai (UNHCR) raised the concern from the MoI, following a recent meeting, regarding the lack of harmonisation and coordination during the network design phase. The MoI want to propose 2 engineers to join the sub-working group for the design of the water network.</p> <p><b>-Movement of refugees to district 8:</b> Oxfam are in the process of installing new WASH blocks in district 8 to serve new arrivals.</p> <p><b><u>Azraq</u></b></p> <p>-Azraq camp is scheduled to open on 30 April 2014.</p> <p><b>-The MoWI Minister will visit Azraq camp</b> next week and receive a presentation on site planning and the WASH sector. The presentation will focus on lessons learnt from Zaatari, behaviours to be expected, risk perceptions of water conservation and environmental protection.</p> <p><b>-The borehole in Azraq</b> is not producing desired quality of water. Investigations are underway on the possibility of improving the water quality. In addition alternate site for another bore hole has also been identified. .</p>
<p><b>Host communities update</b></p>	<p><b>Minimum standards for host communities update:</b></p> <ul style="list-style-type: none"> <li>• These have been recently developed and there is still room for improvement.</li> <li>• There is currently no beneficiary level information except that extracted from the home visits study and the multi sector vulnerability criteria.</li> <li>• Jola Miziniak (UNICEF) shared work from Palestine which can be used as a useful template.</li> <li>• The minimum standards will reflect the developed multi-sector vulnerability criteria. It is widely understood that there is an increased pressure on water resources in Jordan which corresponds to an increasing population. Jordan is considered a highly water scarce country as the annual delivery of water per person, per year is less than 1000 M<sup>3</sup> (Jordan = 250 M<sup>3</sup> per year). Based on this scarcity the minimum standards will rank the vulnerability of refugees. E.g. access to less than 35 lpcd = high risk, and access to more than 70lpcd = low risk.</li> </ul> <p><b>Lessons learnt from Lebanon:</b></p> <ul style="list-style-type: none"> <li>• UNHCR Lebanon conducted a multi-sector rapid assessment for WASH. This includes a map which overlays vulnerable Lebanese populations with a map of Syrian refugees. This has revealed areas where infrastructure is suffering from neglect due to lack of payment for water services. The results of the WASH inter-agency rapid assessment for Lebanon are available on the web portal and will be circulated to the WASH WG.</li> <li>• Zaid Awamrh (PU-AMI) is representing the Shelter WG at the WASH WG meetings and he highlighted that the shelter WG are in the process of developing guidelines for RRP6 shelter interventions. He requested that the WASH WG share information on water demands to best plan for water consumption for the process of shelter upgrading. However this is difficult as there is often no measurable indicator such as a water meter. Similar to the</li> </ul>



	<p>WASH sector in Lebanon, these guidelines for shelter interventions also incorporate an agreement with the landlord to fix rent over time. For example, a refugee has secured tenancy at a fixed price for 1 year following WASH interventions. Zaid agreed with WASH WG to organise a visit to PU-AMI shelter interventions in Jordan. It is agreed that PU-AMI will present Shelter activities with WASH components to the WASH WG.</p> <ul style="list-style-type: none"> <li>Based on experience from Lebanon it is advised to focus more on interventions that target infrastructure. For example in the north of Jordan there is only 36-7% sewage network coverage. The HCSP aims to increase capacity of long-term infrastructure projects such as the development of a wastewater treatment plant.</li> </ul>
<b>IM and Info sharing</b>	<p><b>New IM officer:</b> Mohamed Biley (UNICEF) is leaving on Sunday and will be replaced by a new IM shortly.</p> <p><b>Dashboard and activity info:</b> Matthew Richard (UNHCR) reminded the WG to update Activity Info. The deadline is the ninth day of each month. The output is the WASH sector RRP6 dashboards which tracks targets and gives a monthly review with partner logos. The dashboard is published on the UNHCR data portal and is widely circulated among partners and donors. <b>No reporting = no logo!</b></p> <p><b>Google spreadsheets:</b> Mohammed reminded partners on the google spreadsheets reporting.</p>
<b>AOB</b>	<p>JEN to start national assessment on WASH in schools and requested info from partners to incorporate into database</p>