

## JORDAN INTER-SECTOR WORKING GROUP UPDATE

May 2014



This update is a coordination tool to improve communication between sectors and up to the Inter-Agency Task Force (IATF). It focuses on processes, rather than achievements. The latter are covered through separate monthly sector dashboards, available on the portal <http://data.unhcr.org/syrianrefugees/country.php?id=107>

### Issues referred for consideration by the Inter-Agency Task Force (IATF):

1. To review / approve the RRP6 Mid-Year Review Narratives, Priorities and Resource Matrices.

#### I. General / Inter-Sector Update



#### Vulnerability Assessment Framework (VAF):

The VAF process has now made significant progress. The agreed cross-sectoral indicators have been translated into an assessment tool. This is now being piloted by IRD teams. The data from the pilot – numbering approximately 500 interviews with refugee households – will be available in mid-June.

At this point, the sectors and Steering Committee will be weighting the indicators and establishing thresholds between the different vulnerability categories. Discussions are continuing with the World Bank in relation to the design of a welfare model, using some of the VAF indicators, and with sectors on designing how 'sector-specific' scores should be constructed from the same VAF indicators.

A crucial remaining issue to define relates to appeal procedures and other checks and balances.

#### RRP6 Review:

The RRP6 mid-year review is reaching completion. Sector chairs have developed updated needs analysis; dashboards outlining achievements are ready; financial tracking has been updated to end of May 2015; and Strategic Priorities have been drafted, for approval by the IATF (see separate document).

In addition, partners have revised their activities on-line at [syrianrefugeeresponse.org](http://syrianrefugeeresponse.org). In line with the RRP6 review criteria, the emphasis of revisions has been on streamlining the original appeal. Initial projections suggest that the RRP6 appeal could reduce significantly, to around 1.1 billion USD.

#### 3W Reporting:

Based on reporting by partners, Updated 3W maps are now available by sector on the portal. A new feature has been added, indicating activities at the RRP6 Output level, by partner and governorate: <http://data.unhcr.org/syrianrefugees/download.php?id=5925>.

Mafrq and Irbid Governorate 3W dashboards are available at [http://data.unhcr.org/syrianrefugees/working\\_group.php?Page=Country&LocationId=107&Id=60](http://data.unhcr.org/syrianrefugees/working_group.php?Page=Country&LocationId=107&Id=60)

## II. Sector information



### CASH

**Cash WG Committee for the evaluation of the ERF proposals:** The Cash WG has formed a committee of three Cash members to evaluate the proposals for cash assistance projects submitted to the ERF Committee. The projects have been evaluated against the CWG priorities based on the baseline formed in October 2013 and the project proposal standards elaborated by the CWG in December 2013.

**Common Post Distribution Monitoring and Evaluation tools:** the Cash WG formed a Task force to work on common monitoring and evaluation tools. The group will develop Cash PDM questionnaires and a guidance note for monitoring purposes and it will explore other evaluation methods.

**Co-Chair:** After several years of solid leadership, Kate Washington of CARE has stepped down as co-chair of the working group. A voting process is underway to identify a new co-chair.



### EDUCATION

#### National level

**JENA:** The MoE approved the Joint Education Needs Assessment for both Host Community and camps.

**WASH and Education Task Force:** The WASH Sector Coordinator has presented why WASH is important and its connection between WASH and Education to ESWG members. He gave an overview of the challenges and scarce resources available in Jordan along with poor infrastructure. Members agreed to establish a task force composed by some ESWG and WASH WG members that will work in to develop minimum standards in camps and Host community for the education facilities, using innovative and practical solutions that fit the Jordanian context and challenges.

**Glossary:** An updated version of the glossary of the education services in Jordan has been shared with ESWG members after revision in collaboration MoE, containing a more accurate description of all the Non-Formal education programmes.

**Dos and Don'ts:** Dos and DONTs for activities implemented in Temporary Protective Learning Spaces (TPLSs) have been finalized, translated into Arabic and shared with ITS Task Force leads and ESWG members.

**ERF Call for Proposals:** ESWG members were informed about the ERF Call for Proposals. Interested members have been invited to participate in a 'ERF meeting' on 13 May organised by ESWG Chairs to support partners in the development of the proposals (guidelines, priorities, etc.). 06 proposals from 06 different organisations have been received and a technical review meeting was organised on 27<sup>th</sup> May composed by some new members belonging to the Strategic Advisory Group (NNGO and INGO). Rotation among organisations in the Review Committee is key.

**Amani Campaign:** ESWG members received a presentation on the Amani Campaign and on how Education partners can join the campaign to raise awareness on how to better protect children and adults from harm and different kinds of violence. The campaign was developed by the Child Protection and SGBV Sub-Working groups, in collaboration with women, girls, boys and men in Zaatari camp and in urban settings.

## Education in Azraq

ESWG members received a general update on the Azraq Refugees camp and the education activities available and currently implemented only by UNICEF implementing partners. The education services currently available are Formal education and Informal education. There is no Kindergarten and Non Formal Education services yet in Azraq. A draft of education referral pathways flow chart is being updated and will be translated into Arabic.

There is no official education working group coordination yet in Azraq but the current actors in the field are coordinating through both UNICEF Education Specialist in the refugee camps and Education Sector Chairs.

**Orientation on MRM for Education actors in Azraq:** Education field staff in Azraq received an orientation on the Monitoring and Reporting Mechanism (MRM) for Syria, organized on 26<sup>th</sup> May, in collaboration with UNICEF MRM team. The purpose of the MRM is to provide for the systematic collection of “timely, objective, accurate and reliable information” on grave violations committed against children in situations of armed conflict.

## Education in Zaatari

Initial discussions about the development of Short **Guidelines on Education Service Provision in camps** have started – as per work plan. Focal points have been designated.

An “**Education Referral Pathways” workshop** was organized on 15th May in Za’atari camp where technical education field staff participated to give inputs to finalize the tool based on their concrete experiences and challenges.

**Summer Activities:** Members of the ESWG presented the variety of activities planned for children and youth during the summer.



## FOOD SECURITY

**Azraq Camp:** WFP began the first general voucher distributions in the camp on 12 May with plans to reach around 6,000 individuals from the UNHCR manifest. All refugees will receive vouchers worth JOD 10 per person for two weeks in addition to dates and daily bread. New arrivals continue to receive 2-week New Arrival Vouchers (2 per individual x 5 JOD or 10 JD for 2 weeks), one-week in-kind food rations (rice, lentils, bulgur, sugar, oil and salt) complementary food and dates to each household.

**Zaatari Camp:** The second voucher distribution cycle began on 18 May and WFP plans to reach a UNHCR manifest of 93,579 individuals. WFP reinstated date bar distributions in Zaatari camp and will continue to distribute Saudi dates alongside the food voucher, and decreased the daily bread distribution from 20.2 mt to 19.6 mt given the camp population decrease during the reporting period.

**Communities:** WFP completed e-card distributions in Zarqa governorate during the reporting period, in addition to the following locations prior: Ma’an, Tafila, Karak, Ajloun, Jerash and Balqa as well as Ramtha district in Irbid, and Bayader Wadi Al Seer and Tabrbour districts of Amman. Distributions are ongoing in Mafraq and Jabal al Hussein in Amman and WFP is preparing e-cards for distribution in Aqaba, Madaba, Irbid and some locations not yet reached in Amman.



## HEALTH

**War Wounded Task Force:** Group was re-launched by UNHCR to address the large numbers of war wounded in Jordan and the gaps in post-operative, convalescent care and rehabilitation. The first meeting was held on 14 May, with the participation of nearly 20 organisations. The group’s first task has been to

map all the services currently being provided and establish better communication and coordination among the different actors. Meetings will be held at least once a month.

**Polio Update:** In May, one case of polio was confirmed in a child in Baghdad-Resafa province, Iraq. This is the second confirmed case in the country since the beginning of 2014. The total number of cases in the region now stands at 38 (with 36 confirmed cases in Syria).

**MERS Update:** WHO gave a presentation on Middle East respiratory syndrome (MERS) coronavirus at the national health coordination meeting on 29 May. As of that date, there were three confirmed deaths in 2014 related to the virus in Jordan, all secondary cases of healthcare workers who had been exposed to infected patients. There is currently no evidence of community transmission. Training of hospital workers is taking place throughout the Kingdom and this will include hospital workers in Zaatari and Azraq camps.

### Nutrition

**Planning:** On 20 May, Save the Children Jordan (SCJ) hosted a full-day meeting for members of the Nutrition Sub-Working Group to discuss and update the Nutrition Plan of Action and planned nutrition interventions. One of the issues identified as requiring more attention was micronutrient deficiency, particularly in light of the preliminary results of the Nutrition Survey which indicated high levels of anaemia.

**Screening of new arrivals for malnutrition:** SCJ/UNICEF started screening new arrivals at Rabaa Sarhan for malnutrition. Screening is done for children 6–59 months and pregnant and lactating mothers. From 14–24 May, 400 children were screened, and four cases of malnutrition (one severe and three moderate) were referred to the IMC health facility in Azraq camp.

**SuperCereal Plus:** WFP cooperating partners Medair and Save the Children Jordan continue to implement the targeted nutrition programme for the treatment of moderate acute malnutrition in the host community and Zaatari camp, in addition to the blanket distribution of SuperCereal Plus as an age appropriate/weaning food to all children under the age of five in Zaatari camp. WFP increased the age range for the age appropriate distributions from 6–24 months to 6–59 months of age following beneficiary requests for the fortified commodity.

### Reproductive Health (RH)

The RH SWG met on the 22nd May at UNFPA. Main outcomes included:

**1-Mapping of activities:** The RH map has been updated to include MSF and IFRC activities. The latest version of the document can be downloaded here: <https://data.unhcr.org/syrianrefugees/admin/download.php?id=5883>.

**2-Performance Checklist:** The group continues to work on developing performance checklists for facilities providing RH services and will meet again in June. A draft template has been developed and was shared with the group. UNFPA Reproductive health training packages provided to all participants, recent MoH RH evidence based standards distributed to RH partners

**3-Technical support:** UNFPA regional consultant mission provided technical support to the UNFPA country offices involved in the Syria response to forecast and develop a strategy to strengthen national procurement and other alternatives. The consultant met with RH providers and MoH.

**Zaatari camp:** on-going RH campaign. 500 baseline survey has been distributed by IRC and IRD, tent-to-tent RH awareness. Awareness sessions will target both male and female refugees. In addition, a Maternal Neonatal mortality rate follow up meeting took place on 2nd June.

**Increase in deliveries:** The UNFPA/JHAS facility in Zaatari has reported an increase of deliveries to 40 per week (from 25 per week), total number of deliveries at UNFPA/JHAS clinic until 27<sup>th</sup> May 2014 has reached 1,000 cases.

**Azraq camp:** Reproductive health provided by UNPA/IMC, deliveries are currently referred outside the camp.

### **Mental Health and Psychosocial Services (MHPSS)**

**Provision of transportation fees:** At the monthly MHPSS meeting, members participated in an open discussion on the issue of providing transportation to MHPSS beneficiaries. Various viewpoints were raised, mentioning both concerns with the provision of fees, concerns with the lack of fee provision, as well as the importance of adhering to inter-agency vulnerability criteria. It was suggested to re-visit this issue in more detail at the next meeting, including the possibility of developing brief guidelines for the group (including caps) in order to ensure consistency among MHPSS service providers.

**Mapping of services:** WHO and IMC plan to implement a 4Ws mapping for MHPSS services in the coming months. Exact dates and details will soon be communicated.

**Partner Update:** MSF France have assigned a psychosocial manager and MHPSS team to attend to the MHPSS needs of the beneficiaries of their ongoing surgical programme (reconstructive rehabilitation).

### **NON- FOOD ITEMS (NFIs)**

**SGBV Recommendations in Azraq:** The SGBV Task Force conducted an initial visit to Azraq in April 2013 and a follow up visit in March 2013 to ensure that SGBV factors are taken into consideration in site planning. The Task Force came with some recommendations for the NFI WG that by May 2014 were fully implemented. The recommendations focus on the creation of separate sections for women and unaccompanied minors at the distribution sites as well as increase of solar lamps and sheets for partition of shelters in the NFI packages.

**NRC SOPs on Children at Distribution sites:** SOPs on the presence of children at the distribution sites, elaborated in March 2014 by NRC, were implemented in Zaatari in the beginning of May. The SOPs include provisions that do not allow anyone under the age of 12 to be present at the distribution sites. Unaccompanied minors are referred to IRC and children who were sent to collect items received informative leaflets that clearly indicate they are not allowed to collect NFIs on behalf of their families.



### **PROTECTION**

**Protection Sector WG ToRs:** The Protection Sector Working Group is trying a temporary two-weekly meeting schedule, with one meeting focusing on procedural and logistical issues and the second meeting dedicated to the troubleshooting protection issues.

**Child Protection:** The CPSWG is finalising a briefing note on child protection issues, response and coordination in Jordan.

**Mapping of safe spaces:** The SGBV and CPSWG are collaborating to produce a map of all child-friendly spaces, adolescent friendly spaces and women's safe spaces.

**Inter-Agency CP/SGBV Project:** The Steering Committee of the Inter-Agency CP/SGBV Project are conducting orientation sessions on the key messages for the protection sector and other sectors. Orientations include a discussion around the key messages and brainstorming of possible activities to promote the messages amongst the refugee community in urban and camp settings across the country.

Training is still available on the inter-agency Standard Operating Procedures. The training schedule includes the establishment of a team of expert trainers who will be expected to provide training to partners in various sectors. For more information, contact [Amanda.melville@savethechildren.org](mailto:Amanda.melville@savethechildren.org).

**Research Guidelines:** The Health and Protection Sectors are collaborating in producing a package of guidance and information materials for external researchers. The process for approving researchers is also being finalised and will be referred back to the ISWG in the coming month.



## SHELTER

**Cash-for-rent Guidelines Taskforce:** The Shelter WG has established a taskforce to develop guidelines for agencies involved with the provision of cash-for-rent assistance. Agencies presented their activities at the first taskforce meeting and discussed best practices, challenges and achievements of this intervention. It was agreed by all partners to keep this activity under the Shelter sector instead of the Cash sector.

**Reviewing and updating the Shelter strategy for Jordan:** the Shelter WG is in the process of reviewing and updating the objectives and principles of Jordan's Shelter Sector Strategy with consideration of activities under RRP6. The taskforce aims to harmonise the guidelines with those reflected in UNHCR's draft version for a global shelter strategy. This process will contribute to the specifics of short-term emergency response interventions and a transition to development-focused response interventions, in addition to linking with the NRP, Shelter sector guidelines, and inter-sector coordination. Progress over the next few weeks will focus on receiving inputs from agencies in the camps and the inclusion of guidance on assistance to informal tented settlements



## WASH

**WASH-Education joint sub-working group:** The WASH and Education sectors will establish a joint sub-working group in order to identify areas of mutual collaboration, notably activities involving WASH in schools.

### WASH in Zaatari

**Planned water supply network:** A water supply network will replace water trucking by the end of 2014 in Zaatari camp. The new water supply network has been designed through a strategic sub-working group led by Oxfam which includes a completed BOQ. On the 8 the water network designs were presented to the WASH sector. During the 4 hour meeting, 3 design options were discussed. 1) communal service, 2) communal extension service, and 3) household connections. Based on lessons learnt it was agreed that household connections would be the most suitable approach based on the condition that the amount of water supplied to the camp remains the same (35 l/p/d). A presentation of the design is available on the WASH WG portal page.

**Planned wastewater collection network:** Design consultancy tenders (through UNHCR) were received in February 2014. UNHCR, UNICEF and other partners (THW, GIZ, Swiss Development Corporation (SDC), Water Authority of Jordan) have formed a 'client group' and have selected a consultant for the design phase which aims to be finalised by July/August.

**Planned wastewater treatment plant:** two onsite containerised wastewater treatment plants will be constructed in the camp led by the Ministry of Water and Irrigation (MoWI). The contract between the MoWI and the supplier has been signed which includes 1 year of operation and maintenance from September 2014 onwards.

Distribution of 3,800M<sup>3</sup> of water is on-going every day (06:00-18:00).

De-sludging of 1,700M<sup>3</sup> of wastewater is on-going every day.

The handover of WASH facilities to WASH committees was completed in May. There are currently 295 operational WASH facilities in the camp.

#### [WASH in Azraq](#)

The WASH WG has established a contingency taskforce and a long-term planning sub-working group to brainstorm potential WASH operational scenarios in Azraq.

REACH have started fortnightly monitoring of WASH facilities in Azraq. Monitoring will focus on protection issues along with damages to WASH blocks. A data report along with maps will be produced to visualise damaged areas.

THW have started upgrading tapstands to improve drainage and avoid the accumulation of standing water.

## IV. Contact

For more information, please contact:

Alex Tyler; Snr Inter-Agency Coordinator: [tyler@unhcr.org](mailto:tyler@unhcr.org) ; +962 (0) 79644 3479

Jordan Refugee Response portal page at <http://data.unhcr.org/syrianrefugees/country.php?id=107>;

ISWG page [http://data.unhcr.org/syrianrefugees/working\\_group.php?Page=Country&LocationId=107&Id=60](http://data.unhcr.org/syrianrefugees/working_group.php?Page=Country&LocationId=107&Id=60)