

## WASH Sector Coordination

### Minutes of weekly Zaatari camp WASH sector coordination group

**Date:** Sunday, 06 July 2014

**Venue:** UNICEF Meeting Room 4, Zaatari Base Camp

**Time:** 11:00 - 12:30

**Duration:** 1.30 hour

**Participants:** Habib Ur-Rehman-Chair (UNICEF), Michelle Farrington-Minutes (Oxfam), Francis Ndivo - chair (UNICEF), Ashraf Al-Saber (JEN), Chiaki Ota (JEN), Tasuku Futamura (JEN), Mohamed Alhamwan (UNICEF), Mohamed Ugool (UNICEF), Hani Yaghi (ACTED), Hilary Johnson (REACH), Reihaneh Mozaffari (IPA), Andy Boscoe (Oxfam), Jakub Pajak (ACTED), Hester Clark (UNHCR), Ahmed Awdalla (ACTED), Yousef Ibrahim (Open Hands), Zulfiye Kazim (REACH), Tom Corcoat (UNHCR), Anne Rapin (ACTED), Jafer Shraideh (Babel Amood), Maaike Van (Unicef), Alexandra Saieh (Oxfam), Naser Abu Halemeh (Mercycorps)

- ❖ For WASH info & documents, refer to the WASH Working group page on the UNHCR portal:  
[http://data.unhcr.org/syrianrefugees/working\\_group.php?Page=Country&LocationId=107&Id=18](http://data.unhcr.org/syrianrefugees/working_group.php?Page=Country&LocationId=107&Id=18)
- ❖ REACH's maps and weekly WASH reports can be found on the on-line "Drop Box" storage:  
<https://www.dropbox.com/sh/n9ngx1oy848q644/v6gd24hWRa>

Agency updates	
<b>UNICEF</b>  Francis Ndivo & Habib ur Rehman	<p><b>Minutes from last week's Zaatari WASH Coordination meeting approved</b></p> <p><b>Turbid water proposal :</b> JEN has the completed proposal and will share with Unicef this week which will be shared with UNHCR and SRAD as per their request.</p> <p><b>WASH minimum standards &amp; monitoring framework:</b> WASH minimum standards should be reviewed and revised after each three months but if urgent changes are required, it can be done earlier than three months. There will be a meeting next week to finalize the WASH minimum standards monitoring framework.</p> <p><b>Covers for septic tanks :</b> ACTED are repairing theirs currently. Oxfam do not require any as all septic tanks have small outlets (4 inches). JEN will implement and be reimbursed from UNICEF but it needs confirmation from Unicef.</p> <p><b>Results of water testing following contamination in D#6 :</b> Initial results were shared; further tests have been conducted. Three samples have been collected; including one directly from truck. One test found positive for coliform without no chlorine while other two test have chlorine presence.</p> <p><b>Meeting on Water Supply Issues :</b> A meeting was held on 3<sup>rd</sup> July 2014 in which UNICEF, UNHCR, ACTED, JEN, Oxfam with key refugees representative (Abus) from each districts. The meeting addressed concerns and took decisions on the better management of water distribution.</p> <p><b>Drilling of 3<sup>rd</sup> Borehole in Za'atari Camp:</b> Unicef has signed a PCA with Mercy Corps for the drilling of 3<sup>rd</sup> borehole in D#7. The required area for borehole is demarcated on 3<sup>rd</sup> July 2014 in presence of Unicef, Mercy corps and UNHCR. The population will be relocated from the proposed borehole#3 area with support of above mentioned agencies with in 2-3 weeks. Unicef will coordinate a meeting</p>

	<p>among all stake holder to address any concerns related to drilling and construction of borehole # 3.</p> <p><b>Issues with Water Supply on Saturday:</b> On 05/07/14 there were issues between drivers and SRAD related to water truck drivers licenses due to which water trucking was started 5 hours late resulting 1300m<sup>3</sup> less water distribution. It has been communicated with key personnels and onwards to refugees. ACTED will distribute additional water to compensate previous days shortages</p>																				
<p><b>JEN</b></p> <p>Tasuku Futamura / Chiaki Ot</p>	<p>Last week JEN reported that there are not enough public water tanks in district 3 and proposed 2 more. They met with ACTED to discuss further.</p> <p>Reports of broken windows in the Saudi school. JEN have removed the glass for safety reasons but looking for a long-term solution once schools open in September 2014.</p> <p>JEN have started the process of disinfecting public water tanks in districts 3, 4, &amp; 5. There are a total of 312 tanks to be disinfected in JEN districts. Out of 311, 56 tanks have been disinfected in D3. This process will take up to 3 weeks. The tanks are removed from the camp for cleaning however the 2 large steel water tanks in the district 3 cannot be removed – JEN need to coordinate with the education sector to arrange a suitable time for disinfection. Following is the water tanks status in D#3,4,5.</p> <table><tr><th>District No.</th><th>No of Tanks with WASH Facilities</th><th>Water Points</th><th>Total</th></tr><tr><td>3</td><td>84</td><td>30</td><td>114</td></tr><tr><td>4</td><td>62</td><td>28</td><td>90</td></tr><tr><td>5</td><td>64</td><td>44</td><td>108</td></tr><tr><td></td><td></td><td></td><td><b>312</b></td></tr></table>	District No.	No of Tanks with WASH Facilities	Water Points	Total	3	84	30	114	4	62	28	90	5	64	44	108				<b>312</b>
District No.	No of Tanks with WASH Facilities	Water Points	Total																		
3	84	30	114																		
4	62	28	90																		
5	64	44	108																		
			<b>312</b>																		
<p><b>ACTED</b></p> <p>Anne and Jacob</p>	<p><b>Water Network:</b> A draft messaging document/strategy was discussed last week and a FAQ document was suggested. ACTED staff came up with 35 questions and JEN and OXFAM will add further questions (if any) so that field staff have similar responses across the camp. Both documents will be shared with other agencies for their comments. ACTED confirmed that the network is covering everywhere apart from areas where UNHCR would prefer populations to move.</p> <p><b>Water Supply:</b> Slow down in delivery yesterday was due to water truck drivers not having the appropriate licences. Additional water will be supplied to compensate the previous days water shortages.</p> <p><b>Boreholes :</b> Internal boreholes are working properly and an external borehole (Arra) has also started functioning at full capacity which should speed up water delivery to the camp. UNICEF advised ACTED to follow up on a plan B for other boreholes. Information on alternative boreholes can be gathered from the Water and Irrigation department.</p> <p><b>WASH Facilities Maintenance Plan :</b> Jacob presented an overview of how to use ACTED’s maintenance plan. Each WASH committee has 100 JD for minor repairs (Tier →T1). T2 is for more serious repairs by the district WASH lead agency and T3 covers large works, whereby ACTED covers renting of machinery but labour and spare parts need to be provided by the WASH lead agency. Machinery can be provided within 48 hours. UNICEF advised ACTED to ensure that all issues related to blockages and septic tank replacement are covered in the PCA, likewise for other</p>																				

	agencies to ensure that spares and labour are covered per agency in the PCA. Moreover, Unicef emphasised to all WASH sector partners to discussed repair and maintenance issue in detail to avoid unforeseen future problems related to repair and maintenance.
<b>REACH</b>	No updates for this week.
<b>Open hands</b> Yousef Ibrahim	Update to last week's minutes : until last week there was 4200 m3 desludged, the final account is 5300 m3. UNICEF requested for weekly data to be shared, noting that there may be an increase in quantities as base camp is being desludged.
<b>Mercy Corps</b> Nasser Abu Halimeh	Still in the tendering process for contractors and tender advertisement will be done this week. The layout for the borehole #3 will be shared. UNICEF noted that the site cannot be cleared until a clear work plan is in place and moreover, Unicef requested for a meeting for clarification of concerns of UNHCR and other agencies on borehole drilling.
<b>Protection</b> Maaike / Guilia	Maakie (UNICEF child protection team and focal point for the WASH sector) and Guilia (Oxfam, Protection Focal Point) introduced the safety audit and opportunities to mainstream protection into WASH activities. The safety audit is a tool used to understand safety and security risks and vulnerable groups within the camp and was last conducted in September last year. All sectors endorsed audit and it's recommendations. The concerns in WASH were mainly related to water supply and facilities. A task force has been established to work on the process to prepare the safety audit which should take place in August 2014. A meeting will take place next Sunday at 11:30 AM to discuss the findings of the last audit and make any adaptations that would be useful for WASH actors.

Action Points	
Oxfam / JEN	To provide comments on the D9 pilot water distribution schedule by COB 10 July 2014
Unicef	To confirm the date and venue of stakeholders (Unicef, UNHCR, Oxfam) meeting for the 3 <sup>rd</sup> Borehole implementation.
Unicef	To share the formal results of the tank and water truck testing after contamination incident in D6.
Unicef	To coordinate a meeting for finalization of WASH minimum standards monitoring framework.
Oxfam	To share feasibility report for installation of additional T-95 at boreholes # 1&2 latest by this week.
ACTED/Oxfam	ACTED and OXFAM to organise a meeting in District 6 to discuss contamination issues
Mercy corps	To share the work plan and layout of the new Borehole #3

Unicef Protection	PROTECTION TASK FORCE to share the results and powerpoint from the last safety audit, plus the concept note for the current audit. ALL to provide inputs on the concept note ahead of the meeting on Sunday 13 <sup>th</sup> July 2014.
ACTED	ACTED to develop a contingency plan for using external boreholes around Za'atari camp.

**WASH Hotline Numbers:**

**Desludging Monitoring Contractor Important Number(s):**

- 079 926 2551 Mr. Wajdi Abu Saif from Open Hands (English speaker)

**WATER Supply Important Number(s): (8 AM to 5 PM)**

Area Coverage	Cell Number	Name	Location of the Person
Entire camp	0777 37 36 17	Mr. Bassam	ACTED Office
District # 5, 7, 8, 12	0777 48 14 60	Mr. Saeed	Unicef Borehole # 2
District # 3, 4, 9, 10	0777 83 98 44	Mr. Abu Khalid	Unicef Borehole # 1
Districts 1,2,6,11	0777 60 47 75	Mr. Abu Moanis	Eastern Gate of Za'atari Camp

**DESLUDGING Important Number(s) (06:30-21:00):**

- 079 542 2632 Mr. Mohammed (Open Hands)
- 079 914 8753 Mr. Khalil (Open Hands)
- 079 651 6618 Mr. Yousuf Ibrahim (English/ German speaker - Open Hands)

**Solid Waste Important Number(s)**

- 079 802 1475 Yanal Nasaa (ACTED)

**JEN storm water desludging Important Number(s):**

- 079 569 4125