

## WASH Sector Coordination

### Minutes of weekly Zaatari camp WASH sector coordination group

**Date:** Sunday, 20 July 2014

**Venue:** UNICEF Meeting Room 4, Zaatari Base Camp

**Time:** 11:00 – 12:15

**Duration:** 1.15 hour

**Participants:** Habib Ur-Rehman-Chair (UNICEF), Diana Elfawair -Minutes (UNHCR), Tom Corcoran (UNHCR), Ashraf Al-Saber (JEN), Chiaki Ota (JEN), Tasuku Futamura (JEN), Mohamed Alhamwan (UNICEF), Konady Kone (UNICEF), Hilary Johnson (REACH), Maria Coady (Oxfam), Jakub Pajak (ACTED), Flore Dazet (ACTED), Yousef Ibrahim (Open Hands), Jafer Shraideh (Babel Amood), Zaid Zahran (Mercycorps), Bashar Bataineh (Mercycorps), Rana Harbawi (UNICEF), Fadi Sabaneth (Imdad),

- ❖ For WASH info & documents, refer to the WASH Working group page on the UNHCR portal:  
[http://data.unhcr.org/syrianrefugees/working\\_group.php?Page=Country&LocationId=107&Id=18](http://data.unhcr.org/syrianrefugees/working_group.php?Page=Country&LocationId=107&Id=18)
- ❖ REACH's maps and weekly WASH reports can be found on the on-line "Drop Box" storage:  
<https://www.dropbox.com/sh/n9ngx1oy848q644/v6gd24hWRa>

Agency updates	
<b>UNICEF</b>  Habib ur Rehman/ Rana Harbawi	<p><i>Minutes from last week's Zaatari WASH Coordination meeting approved</i></p> <p><b>Desluding of Base Camp:</b> Contractors (Imdad and Babel Amood) are instructed to do the desluding of base camp and UNHCR registration area as per actual needs.</p> <p><b>Fogging Campaign:</b> The campaign is on hold. Officials of Al-Zaatari Municipality has not provided the names of the potential contractor who can do the fogging and municipality is insisting to transfer the money to a private bank account and not in official bank of government department which is against the Unicef policy.</p> <p><b>REACH WASH assessment report:</b> UNICEF asked reach to concentrate more on the hygiene issues in the assessment and requesting more attendance in the weekly hygiene promotion meetings.</p> <p><b>Female WASH blocks:</b>            Based on REACH report, 95% of the female WASH facilities have no facility for disposal of baby diapers and female menstrual material and 5% of the female WASH blocks have garbage bins with led, but other than this black nylon bag. It is noted that females prefer to dispose it either in ground and/or in drainage system which creates problems. WASH partners have been requested to come up with viable solution(s) for disposal of aforementioned solid waste.</p> <p><b>WASH minimum standards &amp; monitoring framework:</b> WASH minimum standards should be reviewed and revised after each three months but if urgent changes are required, it can be done earlier than three months. <u>There will be a meeting after the Eid to finalize the WASH minimum standards monitoring framework. Date and venue will be finalized and circulated accordingly.</u></p> <p><b>Rodents:</b> There have been many reports of rodents in the camp.</p>
<b>JEN</b>	<b>Water Tanks Disinfection:</b> JEN finished disinfecting all school's tanks over the weekend and for the

Chiaki Otta	<p>Bahraini school, the water tanks will be disinfected by midday today. District 3 &amp; 4 water storage tanks have been disinfected successfully and District 5 water storage tanks will be disinfected this week. Jen will help OXFAM to disinfect water tanks in districts 6, 7 and 8, by providing space (the cleaning will take place in JEN storage areas) and coordination (share the procedure of cleaning and disinfecting)</p> <p><b>WASH Assessment:</b> JEN is in the process of doing individual assessment for the WASH related issues in their district.</p> <p><b>Turbid water proposal:</b> JEN is in the process of completing the proposal depending on the internal discussion (finalizing budget), It will be shared with UNICEF this week.</p>
<b>OXFAM</b> Maria Coady	<p><b>Garbage bins Cleaning:</b> Oxfam will start cleaning of dumpsters from this week. There has been some delays due to the fact that there is no fixed schedule to empty the dumpsters. The work plan includes cleaning and disinfecting 25 dumpsters all located in Oxfam's districts (6, 7 &amp; 8)</p> <p><b>Eid Holiday and cash for work:</b> Oxfam team will not be working from Monday 28 July till 31 July 2014 due to Eid but Oxfam will share the contact numbers of standby staff and will be available incase of any urgent need. Cash for work during Eid holidays will also be organized.</p> <p><b>Water supply:</b> The refugees showed more satisfaction of the amount of the water provided, and they are willing to take the leadership to monitor the water distribution system.</p> <p>In all Oxfam districts (6,7,8) community centers are identified as communal places to check water trucks (checking points), and refugees are almost completed deciding where the water should be filled</p> <p><b>Disinfecting water tanks:</b> Oxfam with the help of JEN will disinfect 190 water tanks of districts 7 and 8 after Eid. For district 6, Oxfam has only 6 water tanks to be disinfected. Rest of district#6 has water network. There are total 196 water storage tanks in Oxfam district (6,7,8). A meeting in D#6 took place with refugees to explain water distribution and water quality processes.</p> <p><b>Borehole 2 additional T-95:</b> Two additional T-95 water storage tanks has been installed and will be functional this week after disinfection.</p>
<b>ACTED</b> Flore and Jacob	<p><b>Solid waste:</b> A request came from UNHCR that the waste transfer site near air strip should not be used any more and all the waste should directly be transfer to the municipality dumping site. ACTED has informed the contractor who has requested few days to clean the site and make necessary arrangement for disposal/transfer of solid waste to municipality dumping site.</p> <p><b>WASH Facilities Maintenance Plan:</b> ACTED will provide machinery for WASH Tier 3 level maintenance in Oxfam and JEN districts but labour and spare parts will be provided by the WASH lead agency. Tier 1 maintenance of WASH facilities will be done by WASH committees and Tier 2 level maintenance will be done by lead agencies in their districts. UNICEF advised to ACTED to ensure that all issues related to blockages of pipes and septic tank replacement are covered in the</p>

	<p>PCA, likewise for other agencies to ensure that spares parts and labor are covered per agency in the PCA. Moreover, Unicef emphasized to all WASH sector partners to discussed repair and maintenance issue in detail to avoid unforeseen future problems related to repair and maintenance (blockage of pipe, repair of septic tanks, WASH blocks, water points etc). Unicef has also mentioned that Za'atari WASH sector colleagues to properly coordinate with their Amman level management to have same viewpoint for WASH facilities repair and maintenance.</p> <p><b>The FACT/FAQ sheet between JEN, Oxfam and ACTED:</b> ACTED prepared the fact sheet/FAQ and it was shared with other partners. ACTED requesting feedback from partners and the deadline for submitting the feedback <b><u>COB Thursday 24 July 2014</u></b>. The final version will be shared by the end of first week after EID.</p>
<b>UNHCR</b> Tom / Diana	<p><b>Grey water project:</b> A suggestion that UNICEF invest in the grey water project instead of the fogging campaign, as since the start of the project implementation throughout the camp, there are less reports of flies.</p> <p><b>Electricity:</b> There will be power cut off after Eid but agencies/facilities which have private transformer(s) and directly paying bills to the company will not be affected.</p> <p><b>Flies Traps:</b> UNHCR has 50 flies traps left, agencies are welcome to take them and all requests go to Diana.</p> <p><b>Base camp desludging:</b> UNICEF was asked to confirm to its contractor to desludge the basecamp and UNHCR registration area.</p>
<b>REACH</b>	<p><b>The WASH monitoring report:</b> The report will be ready by the beginning of next week. some partners don't agreed with some of reach findings and that they are not completely representative and does not 100% reflect the situation in the camp.</p> <p>The tools that reach using are already discussed with partners before.</p> <p>The WASH centers are monitored at different time during the day and during the week as there is no set schedule for water delivery yet.</p>
<b>Open hands</b> Yousef Ibrahim	Open hands clarified its role which is to monitor and supervise IMDAD desludging activities and to share the complaints through hotline numbers with Imdad for smooth operations of desludging.
<b>Mercy Corps</b> Bashar	<p><b>Borehole 3:</b> The borehole requires an area of 95 x 70 sq. meters and this should be confirmed and demarcated on site as soon as possible as it is hard to keep moving the refugees again and again.</p> <p>Moreover, M.C needs to coordinate with UNHCR site planner for site clearance so the work can be started soon after Eid preferably first week after eid.</p>

Action Points	
JEN	To share the turbid water proposal.

JEN	Issues to be fixed in WASH blocks F5R1B and F5R1A in district 5.
Unicef	To coordinate a meeting for finalization of WASH minimum standards monitoring framework after the Eid.
ACTED	ACTED to develop a contingency plan for using external boreholes around Za'atari camp.
REACH	To share the tools used to conduct the WASH facilities monitoring/assessment.
UNICEF	To assess the tools used by REACH for the assessment and share with WASH partners.
IMDAD	To share with ACTED which septic tanks are accessible and which are not copying Unicef.
IMDAD	To share with UNICEF which septic tanks are not being used any more.
IMDAD	To share the desludging truck drivers and their trucks details with Unicef latest by this week.
ACTED, JEN and OXFAM	Partners to finalize PCA with their managements regarding the WASH issues repairs and maintenance in their districts (who is responsible for what and where) and then to share with UNICEF .
ACTED, JEN and OXFAM	To share hotline numbers for WASH issues maintenance in the districts, to be attached with the weekly WASH meeting latest by this week.

#### **WASH Hotline Numbers:**

##### **Desludging Monitoring Contractor Important Number(s):**

- 079 926 2551 Mr. Salam Open Hands (English/Arabic speaker)

##### **WATER Supply Important Number(s): (8 AM to 5 PM)**

Area Coverage	Cell Number	Name	Location of the Person
Entire camp	0777 37 36 17	Mr. Bassam	ACTED Office
District # 5, 7, 8, 12	0777 48 14 60	Mr. Saeed	Unicef Borehole # 2
District # 3, 4, 9, 10	0777 83 98 44	Mr. Abu Khalid	Unicef Borehole # 1
Districts 1,2,6,11	0777 60 47 75	Mr. Abu Moanis	Eastern Gate of Za'atari Camp

##### **DESLUDGING Important Number(s) (06:30-21:00):**

- 079 542 2632 Mr. Mohammed (Open Hands)
- 079 914 8753 Mr. Khalil (Open Hands)
- 079 651 6618 Mr. Yousuf Ibrahim (English/ German speaker - Open Hands)

##### **Solid Waste Important Number(s)**

- 079 802 1475 Yanal Nasaa (ACTED)

##### **JEN storm water desludging Important Number(s):**

- 079 569 4125