

## WASH Sector Coordination

### Minutes of weekly Zaatari camp WASH sector coordination group

**Date:** Sunday, 3 August 2014

**Venue:** UNICEF Meeting Room 4, Zaatari Base Camp

**Time:** 11:00 AM - 12:45 PM

**Duration:** 1.45 hour

**Participants:** Habib-ur-Rehman - chair (UNICEF), Matthew Richard – minutes, Diana Elfawair (UNHCR), Ashraf Al-Saber (JEN), Tasuku Futamura (JEN), Konady Kone (UNICEF), Hilary Johnson (REACH), Maria Coady (Oxfam), Jakub Pajak (ACTED), Yousef Ibrahim (Open Hands), Jafer Shraideh (Babel Amood), Zaid Zahran (Mercy Corps), Bashar Bataineh (Mercy Corps), Rana Harbawi (UNICEF), Fadi Sabaneth (Imdad), Michelle Farrington (Oxfam), Amin Bhai (UNHCR), Marije Mellengers (UNHCR), Reihaneh Hozaffari (IPA), Ashraf Al Saber (JEN).

- ❖ For WASH info & documents, refer to the WASH Working group page on the UNHCR portal:  
[http://data.unhcr.org/syrianrefugees/working\\_group.php?Page=Country&LocationId=107&Id=18](http://data.unhcr.org/syrianrefugees/working_group.php?Page=Country&LocationId=107&Id=18)
- ❖ REACH's maps and weekly WASH reports can be found on the on-line "Drop Box" storage:  
<https://www.dropbox.com/sh/n9ngx1oy848q644/v6gd24hWRa>

Agency updates	
<b>UNICEF</b>	<ul style="list-style-type: none"> <li>The hygiene meeting today at 13:00 will discuss the role of WASH committees.</li> <li>Last week on 31<sup>st</sup> July 2014 a young girl suffered fatal injuries after being hit by a water truck on the ring road besides district 7. SRAD was informed and driver handed over himself to SRAD. Contractor, Unicef and ACTED visited the deceased child family. Agencies reminded to remind truck drivers to observe camp speed limits which is 40 KM on ring road and 20 KM inside the districts.</li> <li>Last week worms were identified in a water sample from district 6. Following investigation it was revealed that the worms were most likely from buckets used to refill water, which are rarely cleaned. Agencies are requested to contact ACTED water quality officer and/or UNICEF if there are any concerns over water quality.</li> <li>Marijke (UNHCR Field) shared concerns that old chemical PVC tanks are being used for water storage. Marijke to discuss this further over e-mail with UNICEF.</li> <li><b>WASH Minimum Standards:</b> the group have suggested to review standards and the monitoring framework. It was agreed that the Zaatari WASH meeting next Sunday (10<sup>th</sup> August 2014) will be dedicated to this activity. The meeting will have time for very brief updates, but will mainly focus on the minimum standards. The meeting will be at 10:00 AM instead of 11:00 AM. The current standards will be shared with the minutes from this meeting. Amin (UNHCR) mentioned there is a push from the regional level to focus meetings more on technical WASH issues rather based purely on agency updates. Proposed to move updates every second or third week, and in between explore WASH issues such as the minimum standards or results from the REACH assessments. It was made clear that during weekly WASH meetings both updates and operational issues are discussed for finding out possible solutions.</li> </ul>
<b>Mercy Corps</b>	<p><b>Update on borehole 3:</b> MC will meet with UNHCR to discuss site clearance and relocation. The final area has been demarked by MC twice, an area of 95m x 70m. MC opened the tender for bids last Sunday with the technical evaluation later this week. When this is complete the contractor will start the following week (estimated 6-7 Aug 2014). There are concerns that UNICEF are not always copied/informed on all the developments of borehole 3. Agencies reminded to keep UNICEF informed on WASH related matters.</p>

<b>Oxfam</b>	<ul style="list-style-type: none"> <li>• Oxfam is working with MC and UNHCR on the development of borehole 3.</li> <li>• Oxfam have completed cleaning the garbage bins in districts 6, 7 &amp; 8. Bins have been cleaned using a bleach solution and a pressure washer. Oxfam is receiving complaints from refugees that rubbish is not emptied regularly. Solid waste collection is scheduled twice a day. ACTED advised Oxfam to contact solid waste hotline number if problems persist.</li> <li>• Oxfam reported that bins are often purposely damaged by the truck drivers, so bins often need replacing. 25 bins were removed from the camp last week due to irreversible damage. These bins will be replaced ASAP. Agencies reported that there are no regular cleaning activities for bins. <b>The WASH group needs to establish a standard on bin cleaning in Zaatari. This will be discussed further next week.</b></li> <li>• This week Oxfam will start the process of disinfecting water tanks in districts 6, 7 &amp; 8 with support from JEN.</li> <li>• In August 2014, Oxfam will merge the hygiene promotion and social mobilization teams together. This new team will expand in the future at the district level.</li> <li>• Oxfam have completed assessments of WASH blocks and illegal water connections. This has been circulated to the Zaatari WASH group. For future assessments the WASH group needs to standardize the same methodology. Oxfam will share the methodology of assessment and finalize this week in a separate meeting between ACTED and JEN, meeting time to be discussed after meeting.</li> <li>• Oxfam advised to contact UNHCR field on queries concerning greywater projects in district 12.</li> </ul>
<b>JEN</b>	<ul style="list-style-type: none"> <li>• JEN have finished disinfecting all water tanks in their districts.</li> <li>• JEN are conducting water distribution monitoring in their districts and will differentiate between public and private water tanks along with putting Unicef/JEN logos on public water storage tank. This process will take 2 weeks.</li> <li>• JEN will replace the missing septic tank covers in districts 3 &amp; 4.</li> <li>• <b>Turbid water proposal (action rolled forward):</b> JEN is in the process of completing the proposal depending on internal discussions (finalizing budget), this will be shared with UNICEF by the end of this week.</li> </ul>
<b>ACTED</b>	<ul style="list-style-type: none"> <li>• ACTED reported problems with borehole 1 over the last two days due to turbidity, but this has been resolved today.</li> <li>• ACTED have received feedback on the factsheet from JEN, but are still waiting from Oxfam.</li> <li>• ACTED will start water tank disinfection next week.</li> <li>• ACTED confirmed that all septic tanks are accessible.</li> <li>• Hygiene update: messaging to resume this afternoon on food safety.</li> </ul>
<b>REACH</b>	Copies of the REACH WASH monitoring report were handed-out to the group.
<b>Open hands</b>	Reported problems with contacting Oxfam last week when a septic tank was over-flowing.
<b>IMDAD</b>	<ul style="list-style-type: none"> <li>• Operations on-going with no back-log.</li> <li>• IMDAD will follow-up and take action on the desludging of none sewage water from the camp which is</li> </ul>

	prohibited. Unicef will share further information with Imdad.
<b>Bab Al-E mood</b>	Bab Al-E mood reported that the filtration feed pump at borehole 1 malfunctioned last week and stopped working. The TSB (contractor) took the pump to a maintenance centre in Amman which is now fixed, but there are access problems related to entry permits into the camp. Unicef, reminded that SRAD needs 48 hours to process entry permits. At borehole 1, the turbidity increased last Friday to 500NTU for 35 hours. Turbidity has now returned to normal from 08:00 today at 2NTU. Reihaneh mentioned that UNICEF could consult an engineering company (ACON) in Amman to get advice on how to avoid turbidity issues with the boreholes. Reihaneh to share details with UNICEF.

Action Points		
<b>1</b>	JEN	To share the turbid water proposal by the end of this week
<b>2</b>	UNICEF	To share the WASH minimum standards and coordinate a meeting for reviewing of WASH minimum standards along with finalization of WASH minimum standards monitoring framework next Sunday at 10:00am.
<b>3</b>	ACTED, JEN & OXFAM	Partners to finalize PCA with their managements regarding the WASH issues repairs and maintenance in their districts (who is responsible for what and where) and then to share with UNICEF [rolled forward].
<b>4</b>	ACTED, JEN & OXFAM	To share hotline numbers for WASH maintenance in the districts, to be attached with the weekly WASH meeting minutes [action rolled forward].
<b>5</b>	UNHCR & UNICEF	Amin to share with Habib an example of water quality tracking from other fields along with UNHCR water quality tests results. Habib to share with Amin information on who does what related to water quality testing.
<b>6</b>	ACTED, JEN & OXFAM	Partners to finalize a unified tool for WASH blocks assessment/monitoring this week so it can also be discussed during next week meeting.

AOB	
<b>Water quality monitoring</b>	Amin (UNHCR) addressed the need for a water quality monitoring system. Many agencies are taking water quality samples, including UNHCR, and sending to the MoH for analysis. This data needs to be consolidated in order to track history of water quality issues in the camp. ACTED have an internal database that contains all water quality tests. The establishment of a shared database would be a useful tool for all partners. This will allow cross-checking and verification and also used as a feedback mechanism for refugees. This tool will also allow better coordination with Zaatari Health and WASH sectors. Amin suggested to establish a one-day workshop to discuss Health-WASH issues in-depth.

**WASH Hotline Numbers:****De-sludging monitoring contractor number:**

- 079 926 2551 Mr. Salam Open Hands (English/Arabic speaker)

**WATER supply numbers: (8 AM to 5 PM)**

Area Coverage	Cell Number	Name	Location of the Person
Entire camp	0777 37 36 17	Mr. Bassam	ACTED Office
District # 5, 7, 8, 12	0777 48 14 60	Mr. Saeed	Unicef Borehole # 2
District # 3, 4, 9, 10	0777 83 98 44	Mr. Abu Khalid	Unicef Borehole # 1
Districts 1,2,6,11	0777 60 47 75	Mr. Abu Moanis	Eastern Gate of Za'atari Camp

**De-sludging numbers (06:30-21:00):**

- 079 542 2632 Mr. Mohammed (Open Hands)
- 079 914 8753 Mr. Khalil (Open Hands)
- 079 651 6618 Mr. Yousuf Ibrahim (English/ German speaker - Open Hands)

**Solid Waste number**

- 079 802 1475 Yanal Nasaa (ACTED)

**JEN storm water de-sludging number:**

- 079 569 4125