

**Key messages:**

All new activities in the camp MUST be approved and coordinated with: (a) the government (b) camp management. Camp management will approve requests supported by the relevant sector and if they are cost effective, focused, constructive and have the greatest possible impact. All activities in the camp have an effect on overall security, so it is imperative to go through the correct procedures before commencing any activity in the camp. Any organisation that does not respect this condition will have their permission to operate in the camp revoked by camp management.

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**Actions:**

Ref	Actions from previous meetings	Who	When	Done?
<b>Emerging issue</b>				
<b>Security</b>				
2/7	Incident reports should be completed for all incidents, and shared with UNHCR FSA	All	Ongoing	Ongoing
<b>Camp Management</b>				
06/08	Any meetings with refugees should now take place in the shared meeting area in the buffer zone. Pedestrian gate is open.	All	Ongoing	Ongoing
03/09	Agencies planning to have a regular physical presence in the compounds should express their interest to UNHCR camp management	Mohamed Jertila <a href="mailto:jertila@unhcr.org">jertila@unhcr.org</a>	Ongoing	
03/09	Base Camp Management: Team Connect Contact details across Please fill RFO in advance of any issues.	Azmi Alhasany Team Connect <a href="mailto:azmi@team-connect.co">azmi@team-connect.co</a> 0798021719		
29/10	Public Information and Mass Communication Associate	Naserddine Touaibia <a href="mailto:touaibia@unhcr.org">touaibia@unhcr.org</a> 0798611914		
03/12	All agencies planning to distribute any NFI item in the camp must get prior approval from camp management. All assessments need to be coordinated and require prior approvals.	Sobia Oberg <a href="mailto:oberg@unhcr.org">oberg@unhcr.org</a> 0796324737		
11/03	Electricity	Yanal Madanat <a href="mailto:almadana@unhcr.org">almadana@unhcr.org</a> 0797056990		
29/04	External Relations	Gavin David White <a href="mailto:white@unhcr.org">white@unhcr.org</a> 0798175813		

## Security:

The general security situation in the camp was calm, only 3 minor incidents to report:

1. 7 August at 16:30, crowds gathered at the entrance of base camp to complain about water shortages in district 3.
2. 8 August at 08:30, a young boy was electrocuted after touching a pole outside the WFP food distribution compound.
3. 11 August, large crowds gathered at the UNHCR returnee area.

Last week several staff reported security concerns at the new parking area outside of base camp. The issue is now solved with the recruitment of a day shift guard from 08:00-16:00.

A reminder to all agencies to report all security incidents to UNHCR FSA.

IRD reported a security incident which occurred last week in district 8. A street leader in collaboration with a kitchen supervisor was caught stealing gas cylinders from the kitchens and selling them to refugees. IRD dismissed the kitchen supervisor who resisted this action and threatened IRD staff.

## General announcements:

- **Community police station:** The community police station will open soon. The police station is on the site of the former French hospital. By the beginning of next week SRAD plan to move officers into compound. There are no updates on the opening of the Zaatari sub-police stations and there are no staff recruited to run these facilities.
- **Mafrq coordination meeting:** attendance was low at the previous meeting. A reminder that meetings are held every first Monday of the month in the UNHCR Mafrq office. Agenda items included ITS evictions, bail-out policies, and the mapping of activities for the development of a referral mechanisms database.
- **UNHCR protection workshop:** UNHCR have organised a workshop for partners focusing on UNHCR's mandate and protection activities in Jordan. The workshop (in Arabic) will be held on Tuesday 19 August 2014, from 9am to 3pm, at the UNHCR office in Mafrq. This workshop is meant for staff working in Mafrq governorate and will be held in Arabic to respond to the needs of staff working directly with refugees. A similar workshop will be organized in English in the coming weeks.
- **Needs Assessments:** A reminder that all agencies need to seek approval for any planned assessments in the camp. The Needs Assessment Registry is available here: <http://data.unhcr.org/syrianrefugees/assessments.php?page=1&view=list&Country%5B%5D=107>
- REACH announced that they have finished an assessment which involved registering every business in the market area. This was finalised yesterday.
- Tom Buffing from the City of Amsterdam was introduced to the Zaatari CCM. In partnership with VNG, he will assess the viability of a bike transportation network for the camp. The City of Amsterdam has donated 400 bikes to the camp.

## Site planning:

- The parking area on the ex-civil defence site outside of base camp is a temporary solution. UNHCR and SRAD are planning to develop a new and larger parking area where parking fees will be applied for all vehicles. Once developed the ex-civil defence site parking will be used for the parking of maintenance vehicles.
- The old water truck road will soon be upgraded and a contractor has been identified. This road will function as a new entrance for staff and official vehicles. There will then be access roads to the camp divided between 3 different types of vehicles: official, refugees, and service (water/de-sludging trucks etc).
- Development of the site for borehole 3 is on-going in districts 6/7. It will take 28 days to drill the new borehole once groundwork starts. Some refugees have been relocated from the site.
- There was a meeting held yesterday between UNHCR, the Mayor of Zaatari and an official from the Mafrq Chamber of Commerce on the proposed market areas and relocation of certain shops. Discussions focused on the process of establishing a regulated market in the camp and the introduction of Jordanian commerce laws. However it was understood that camp-settings are different so the same laws may not apply. Discussions are on-going for a suitable model.
- Installation of the wastewater treatment plant in the South of district 12 is on-going.
- World Vision International will soon start the third phase of drainage/ road construction in district 11.

## Electricity:

UNHCR will soon implement a flat-rate electricity bill for all camp partners connected to the main transformers. This will be rolled-out next week or by the end of this month. This is the first phase of a broader

plan to start charging businesses in Zaatari for electricity. This plan also includes the installation of pre-paid meters. Tomorrow there will be a mission from the German Government to Zaatari camp. Discussions will focus on financing and development of solar power plant. The development of an internal grid and the introduction of 18,000 prepaid meters will require US\$4-5 million.

#### **WASH:**

- The site for borehole number 3 has been cleared and a contractor selected with work starting on the ground next week.
- The new water distribution mechanism has been finalised following a meeting with street leaders.
- 7 complaints were received: 3 regarding water supply, 3 regarding wastewater, 1 regarding solid waste.
- WASH partners are in the process of developing frequently asked questions, WASH minimum standards and a WASH monitoring framework.
- There is a new hotline number for solid waste management in the camp. This will be included in the Zaatari WASH minutes of meeting.
- Reports that children are playing in a pool of water in the Wadi. The water is from a burst irrigation pipe and does not pose a health risk. However this situation may change. UNICEF advised to contact the farmer who owns the pipe so repairs can be carried out.
- The disinfection of water tanks in districts 6, 7 & 8 will be completed in 20 days.
- The development of the Zaatari camp wastewater treatment system is on-going. The trickling system is now operational and the MBA unit will be running in October. The new units have a daily treatment capacity of 18,000M<sup>3</sup>.
- There are problems with turbidity at borehole number 1. Water is considered turbid when it has a higher suspended solid particle of 5NTU. There are plans to install a new filtration system to correct the problem.
- The greywater project is on-going in Districts 5, 6 and 7. The greywater projects are used as a short-term solution to deal with the problem of stagnant water discharged from households.

#### **Health:**

- Next week health sector partners will launch the next phase of the polio campaign across the camp for children under 5. This will take place over 5 days (4 days of vaccinations and the fifth day for mopping-up). Community campaigners from Oxfam, ACTED, JEN, and IRD are helping with mobilisation and messaging for the campaign.
- All health facilities are operational with no outbreaks of disease reported.
- IRD and UNHCR are conducting an inventory of the war-wounded and the services available for them.

#### **Food:**

- WFP are planning to transfer to the e-voucher based distribution system. They have now met with UNHCR, SRAD and camp community leaders to discuss the pilot phase which is planned for the end of the August/ beginning of September. The pilot will target 200 beneficiaries.
- The first cycle of August started on Sunday 3 August and ended on 11 August. The second cycle will start on 17 August and end on 25 August. Figures will be shared at the next CMC meeting. SuperCereal was distributed during this cycle.
- WFP recently changed its bread distribution quantity from 16.9MT to 17.3 MT. Bread distribution will soon be incorporated into the e-voucher distribution with bread available at the camp supermarkets.
- WFP continues to provide welcoming meals to new arrivals at the Raba Sarhan reception centre along with 2kg of dates per beneficiary.

#### **Protection:**

Updates from the reporting period 4-10 August 2014:

- Returns to Syria: 138 from Zaatari, 188 from urban, 754 returnees in total.
- 80 individuals were transferred to Zaatari camp from Azraq camp.
- 24 individuals found outside the camp were returned to the camp by the police.
- The Civil Registry has registered 23 new born babies during the reporting period. A total of 1,290 babies have been registered in the camp so far.
- Update on the conditions for bail-out of Syrian refugees in camps following Government revisions to procedures enacted on 14 July 2014:

1. Sponsor must be Jordanian.
  2. Sponsor must be a first degree relation to the refugee.
  3. The sponsor must be married, above 35yrs, and have no criminal record.
  4. Any refugee living outside the camp without official bailout papers will no longer receive assistance from UNHCR and are required to return to the camp in order to continue assistance.
- UNHCR are running a dissemination campaign on the new bail-out procedures for refugees. This campaign will be launched once the Arabic version has been finalised.
  - The camp Religious Court has swapped locations with ARDD for logistical reasons.
  - **Child Protection:** CP partners are currently evaluating the quality of CP services provided by partners. The drop-in centre for children at the gate is still pending approval from NRC.

#### **Community Services:**

- Today the community mobilisation WG meeting discussed the roll-out of crowd gatherings at distribution points. The roll-out plan has been drafted and is in circulation for comments. This will be shared when finalised.
- The Age and Disability taskforce agreed to reflect cases on the RAIS database to use for referrals.
- IRD are supporting a stand at Souq Jara to sell handicrafts made by refugees. Souq Jara is located on Rainbow Street in Amman and is open every Friday from 09:30-21:30.
- IRD have also organised a gallery to feature art by youth of Zaatari camp. It will run daily from 16<sup>th</sup> - 30<sup>th</sup> August at *Fen wa Shay* in Jabal Weibdeh, Amman. Partners are also invited to the opening event on Saturday 16 August 15:00-19:00. A formal invite will be circulated to the group.

#### **Youth taskforce:**

- The deadline for the DAFI scholarship has now passed. The DAFI is scholarship scheme for refugees worldwide sponsored by the Said Foundation and the German Government. In total 600 students applied worldwide for 40 places, with many applications from Zaatari. Thanks expressed to all organisations involved with messaging, especially IRD. It was noted to keep track of all submitted applications as they may be eligible for future scholarships and employment opportunities.
- IRD are now running English classes for youth. There was a lot of interest during registration for classes (over 200). Agencies offering English classes are encouraged to engage refugees. NRC announced they are piloting an English TOEFL programme for 20 candidates.

#### **Education:**

- Schools will re-start on 24 August and teachers will return next week on 17 August.
- 2 informal education activities are running for over 1,000 registered children facilitated by Mercy Corps, Relief International and KnK. The Ministry of Education are also running catch-up-classes for 200 students to ensure they progress to a higher grade. Catch-up classes will finish on 24 August.
- There were 4 students from Zaatari who passed the Tawjihi exams completed in June, 3 students of which were ranked the top achievers in Mafraq Governorate.
- UNICEF and SCJ have launched the 'back-to-school' campaign in Zaatari camp. The campaign involves awareness-raising through a series of focus group discussions with parents, children, street leaders and Imams. Key messages are discussed which highlight the importance of education '*my education, my future*', retention in classes, and timetables. Messaging is delivered through Syrian volunteers and SCJ staff visiting every household in the camp. Messages are also delivered during Friday prayers. Posters, flyers and roller banners have been distributed across the camp. All agencies are encouraged to support the campaign. JEN have worked with UNICEF and UNHCR to include the campaign in the upcoming JEN magazine.
- The education sector working group are developing referral pathways following from a workshop held in May. This will avoid any duplication in services. It will be finalised next week.
- The schools, including teachers, materials, stationary, and text books are ready for the start of term, however text books have not yet been delivered to the camp. If there are any delays, there are still some old text books in storage. Understanding that there is more interest in school this year and education partners should anticipate this as the population of Zaatari is more established.

#### **NFI:**

There are no current distributions in the camp. Next week WASH kit distribution is planned with ACTED however there is a problem with supply.

**Next meeting will be on Tuesday 19 August, 2014, at Za'atari Base Camp meeting room 4, at 14:00.**