



Camp Management and Coordination (CMC) Meeting Minutes

UNHCR Base Camp,
Date: 28/10/2014 - 14:00

Chair: Kilian Kleinschmidt, UNHCR



Key messages:

All new activities in the camp **MUST** be approved and coordinated with: (a) the government (b) camp management. Camp management will approve requests supported by the relevant sector and if they are cost effective, focused, constructive and have the greatest possible impact. All activities in the camp have an effect on overall security, so it is imperative to go through the correct procedures before commencing any activity in the camp. Any organisation that does not respect this condition will have their permission to operate in the camp revoked by camp management.

Ref	Actions from previous meetings	Who	When	Done?
Emerging issue				
Security				
02/7/13	Incident reports should be completed for all incidents, and shared with UNHCR FSA	All	Ongoing	Ongoing
Camp Management				
06/08/13	Any meetings with refugees should now take place in the shared meeting area in the buffer zone. Pedestrian gate is open.	All	Ongoing	Ongoing
03/09/13	Agencies planning to have a regular physical presence in the compounds should express their interest to UNHCR camp management	Mohamed Jertila jertila@unhcr.org	Ongoing	
03/09/13	Base Camp Management: Team Connect Contact details across Please fill RFO in advance of any issues.	Azmi Alhasany Team Connect azmi@team-connect.co 0798021719		
29/10/13	Public Information and Mass Communication Associate	Naserddine Touaibia touaibia@unhcr.org 0798611914		
24/08/14	All agencies planning to distribute any NFI item in the camp must get prior approval from camp management. All assessments need to be coordinated and require prior approvals.	Johnson Opoka opoka@unhcr.org 796769872		
11/03/14	Electricity	Yanal Madanat almanadana@unhcr.org 0797056990		
29/04/14	External Relations	Gavin David White white@unhcr.org 0798175813		
02/09/14	UNHCR liaison officer with SRAD	Mohamed Altaher altaher@unhcr.org		
14/10/14	General camp coordination support	Hester Clark clark@unhcr.org 0790224284		

A. General announcements:

The last CMC meeting chaired by Killian who will leave Zaatari and UNHCR this week. Mr. Hovig Etyemezian (UNHCR Field Coordinator) was introduced to the CMC group as his replacement. Hovig can be contacted on 0791315739, etyemezi@unhcr.org.

B. Security:

- The general security situation in the camp is calm except for few minor incidents.
- Reports on the 25 October of young children throwing stones at the registration area. The police were informed and no damages were reported.
- The tensions in the supermarkets have eased in the last few days as the supermarkets adjust to the increased numbers following closure of the camp CBO markets. A rubble-hall has been installed at Tazweed supermarket to increase storage capacity and more buses are scheduled to transport refugees to the supermarkets on the ring road.
- Concerns raised on the inappropriate behaviour of young boys towards female staff and camp visitors. SCI operate a drop-in centre for young children providing case management. SCI have focal points that can refer cases to the drop-in centre, or any staff member can refer cases by calling Mahmoud Alazzeh on **0779919117** or by email: Mahmoud.Alazzeh@savethechildren.org. This information is widely circulated by the district teams. Also advised to report such incidences to SRAD and inform the community police so monitoring of certain sites can be established.

C. Site planning and Electricity:

- UNHCR site planning have finalised the street names for Zaatari camp with SRAD approval. There are 160 streets in the camp which will have new names based on consultation with refugees. A new REACH map with street names will be circulated to the group. The new street names allow camp residents to have an 'address' which is linked to individual ration cards and shared with UNHCR registration. Street names are apolitical.
- A reminder to all agencies working in the camp inform camp management and site planning of any changes or extensions to facilities.
- The contractor has finished the asphalt layer on the new access road but UNHCR are still negotiating with SRAD for the staffing of checkpoints.

D. WASH:

- The daily de-sludging of 2,000M³ of wastewater is on-going.
- The daily distribution of 3,800M³ of water is on-going.
- The daily removal of 750M³ of solid waste is on-going.
- Drilling of borehole number 3 is complete to a depth of 500 metres. The wash-out pipe is also complete to a length of 1,250 metres. Fencing of the site is in progress.
- Tender submission for the Zaatari camp water network closed yesterday. A contractor will be identified within 2 weeks.
- Illegal water connections to the network have been identified in district 6 and will be removed with approval from SRAD.
- The relocation of water tanks is on-going in districts 6 and 7.
- UNICEF have shared a proposal for the reuse of turbid water at borehole number 2. Non-potable turbid water is discharged daily for 1 hour from borehole 2 following cleaning of the sand filters. The discharge is creating a large pool of water close the borehole. UNICEF propose to install storage tanks to capture this discharge and reuse the water for irrigation, cleaning, construction etc.
- UNHCR have received funding to implement an interim wastewater management project in Zaatari camp. This project, in partnership with IRD is a temporary solution until the installation of the planned wastewater collection network. The project will target 6,200 households in districts 1, 2, 3, 4, 11 and 12.
- UNHCR are working to fill large holes across the camp. Machinery for back-filling will be made available from 2 November.
- Oxfam have received a donation from a private donor in the UK to build 8 new toilets in the camp.

E. Health:

- The seventh national polio campaign for children under 5 years will begin in the camp on the 2 November until the 6 November. This will be the sixth national campaign in Jordan. A one week mobilisation and awareness campaign begins this week delivered through clinics, mosques, community mobilisers, and schools. The schedule will be shared with the Health sector.

- The Zaatari Health sector encourage all agencies that hire Syrian lactating mothers to enforce a 1 hour break every day to allow for breast feeding a new born.
- No outbreak alerts in the camp and all health facilities are operational.

F. Food:

- In November WFP will continue to provide full assistance to refugees in the camp but will halve assistance to refugees outside of camps with a reduction in the food vouchers.
- WFP are not renewing the contracts of CBO supermarkets after September. Zaatari will now only operate two supermarkets that accept WFP vouchers; Tazweed and Safeway. This may lead to problems with overcrowding. Supermarkets are planning to expand and have doubled the number of tills from 5 to 10. It was highlighted that the e-voucher system will increase the speed of shopping in the supermarkets.
- E-voucher roll-out is on-going and scheduled to finish in mid-November. E-vouchers have been distributed to 1,600 households so far.
- Today is the last day of the second food distribution cycle of October.
- During the reporting period (21-28 Oct) WFP distributed 17.3 MT of bread reaching 72,083 beneficiaries.
- During the reporting period WFP with CP SCI distributed a total of 1,088 NAV (5,440 JD).
- WFP continue distributing welcoming meal packages at Raba Al-Sarhan reception centre along with 2kg of dates per beneficiary.
- WFP continues to provide welcoming meals for special cases through CP NRC. During the reporting period NRC distributed a total of 104 welcoming meals to special cases.
- The school feeding programme is on-going in the three schools; the highest number of distributions in both shifts during the reporting period was 15,532 date bars.

G. Protection:

- The situation at the boarder remains unchanged with 80-90% of Syrians unable to cross into Jordan.
- During the reporting period (18-24 October), UNHCR registered a significant increase in refugees returning from urban areas to the camp. A total of 994 individuals were transferred to Zaatari camp: 21 individuals registered at RBS; 24 individuals from Azraq; and 949 individuals from Urban (188 individuals were registered in Irbid and 761 individuals were registered in Amman).
- 96 new born babies were registered in the camp during the reporting period. The cumulative total of birth certificates issued so far is 1,696.
- There were 63 bail-outs last week, mainly to Mafraq and Irbid.
- A total of 710 individuals spontaneously departed to Syria including 25% residing in Zaatari and 75% outside Zaatari. Main reasons for Zaatari departures include joining family members in Syria (42%), lack of employment / income-generating opportunities (27%) and lack of access to assistance (12%). Dara'a is the main area of return (95% of individuals from Zaatari and 64% from urban), followed by Homs. Concerns were raised that high returns may also be linked to over-crowding in schools.
- 1,500 individuals were called to collect their e-vouchers; 1,230 were verified by UNHCR and referred to WFP/SCI to collect their e-vouchers. Among them 76 families had not yet received their Syrian documents and were able to collect them.
- The registered population of Zaatari camp is 80,107 individuals.

H. Community mobilisation/ Youth taskforce:

- Last week community mobilisation actors received a refresher course on the RAIS system. All partners running cash for work initiatives should report this on RAIS.
- Hearing and visual aid distribution has been postponed due to high demand (1,200 individuals require assistance). This will be discussed further on a separate meeting scheduled for Thursday with UNHCR, NRC, and the Holyland trust.
- The Youth taskforce are finalising a questionnaire on higher education and are preparing for the delivery of the youth safety audit next week.

I. Education:

- UNICEF are installing a new annex and 2 new prefabs at school 1 which will open 8 new classrooms in efforts to increase capacity of the schools and reduce over-crowding.

- It is recommended to refer some students to RI or NRC remedial education centres as a temporary solution. Advised to disseminate this information and ensure parents are informed.
- On-going head lice treatment campaign in school 2. The campaign will be launched in school 1 next week.
- Negotiations for the opening of the Kuwati School are still on-going.
- Teacher training is scheduled to start on the third week of November.

J. NFIs:

- Last week of WASH kit distribution.
- NFI winterisation plans for Zaatari camp will include the distribution of heaters and gas cylinders.
- Clothing is still under discussion: JEN are only distributing clothes in Azraq camp this year. UNICEF are planning distribution of clothes for 0-16 years. Oxfam have received 6,500 winter jackets and need to coordinate distribution with a suitable partner. There is a shipment of winter jackets for Zaatari from Korea but no further information on this.

AOB:

- Siren Associates will formally open the community police station on 26 November. Ideas are welcome on how to encourage community awareness and use of the police station.
- A meeting has been organised tomorrow at 11:00, meeting room 1 of base camp with the community leaders. This will be a hand-over meeting from Killian to Hovig for the community leaders, but other agencies are also invited to attend. The next meeting with the Abu's is scheduled in November to provide an update on the water network with WASH sector partners.
- Kanafeh is offered to all after the CMC meeting as a farewell for Killian.

The next Zaatari CMC meeting will be on Tuesday 4 November 2014, 14:00 in meeting room 4 of Zaatari Base Camp.

Minutes along with other useful documents are published on the UNHCR data portal accessible here: <http://data.unhcr.org/syrianrefugees/settlement.php?id=176&country=107®ion=77>