

JORDAN INTER-SECTOR WORKING GROUP UPDATE

October 2014



This update is a coordination tool to improve communication between sectors and up to the Inter-Agency Task Force (IATF). It focuses on processes, rather than achievements. The latter are covered through separate monthly sector dashboards, available on the portal <http://data.unhcr.org/syrianrefugees/country.php?id=107>

I. General / Inter-Sector Update



RRP6 Financial Tracking: Third Quarter Financial Tracking results are now in. As of end September 2014, the RRP6 is over 60% funded, at 612millionUSD. Sector FTS dashboards will be on the portal shortly.

Planning for 2015 3RP/JRP: The Jordan Response Plan (JRP) process has moved to the planning stage, with Task Forces meeting to agree on objectives and project sheets. In line with priorities set by the JRP, refugee sectors have developed objectives, outputs and indicators, against which the Regional Refugee and Resilience Plan (3RP) appeal will be structured. Complementary to the government's budgetary requests through the JRP, the 3RP provides space for appeals by individual UN agencies and NGOs.

Following inter-agency trainings for over 100 humanitarian staff on 19th and 20th October, Activityinfo opened on 21st October. Activityinfo is the online system that provides space for transparent planning and budgeting against 3RP objectives for the refugee pillar. With the first round closed on 30th October, over fifty partners have uploaded activities and budgets for 2015. This data is now being reviewed by sector chairs to ensure they are in line with the needs assessments, targets and priorities for 2015, while avoiding duplicate appeals between organizations. The resilience pillar, led by UNDP, will follow a separate planning process in early November.

Informal Tented Settlement (ITS) Operational Guidance: The ITS Task Force has developed Operational Guidance for humanitarian organizations who may be working in areas with ITS. This includes key principles on how to ensure minimum humanitarian standards are maintained, while respecting 'do no harm' principles. UNHCR has requested guidance from the Government of Jordan on policy related to assistance in ITS.

UNICEF/REACH have provided an updated assessment of livelihoods, shelter, food security, education, and WASH at 125 ITSs accommodating 10,538 individuals. Key findings include the increased proportion of children – 78 per cent of ITS populations are children (as compared with 53 per cent children among the overall refugee population in Jordan). Only 3.5 of school-aged children in the ITS attend school; 41.4 per cent have never been to school in Jordan or Syria; and 21 per cent of children work.

Contingency Planning in Zaatari: Two contingency planning processes have been launched by Zaatari Coordination. The first relates to preparations in the camp for wet weather conditions. The second is for refugees returning to Zaatari spontaneously between November 2014 and March 2015, due to reductions in assistance, difficult economic conditions and the winter in urban areas. Initial planning assumptions are for 20,000 persons to come to the camp over the winter months. Sectors are developing indicators to measure spontaneous returns linked to pressure on existing services.

WFP Food Assistance in Urban Areas: Thanks to the generous support of donors, WFP will be continuing to provide regular food assistance to Syrian refugees for November, at the same voucher and e-card value.

Vulnerability Assessment Framework: By end October, 15,000 households have been approached for interviews. In support of WFP's initial targeting of assistance in urban areas, an appeals process has already heard around 200 appeals, and are developing additional criteria to guide re-inclusion. To complement the

VAF economic welfare model, sector or 'rule-based' models are now being developed. This will allow sectors to filter VAF data through sector-specific criteria, providing a 'score' for that refugee household's vulnerability in relation to e.g. Education or Health. On 19th October, the VAF team organized a workshop with sector members to elaborate these models. Initial results should follow in November.

II. Sector information

CASH

Winterization (Targeting and Costing): Agencies came together to finalise the winterization packages and the equivalent value for those organisation with cash assistance. The list of standardised packages will be attached to the Winterization SOPs endorsed by the Winterization Task Force. The group valued the full package (see NFI Updates: Winterization) as of 340-350 JD while the partial package (see NFI Updates: Winterization) is valued as of 190 JD. The costing was based on retail prices collected by NRC, CARE and Oxfam. In addition, the TF appointed to develop common targeting criteria encourage agencies to use their own tools to outreach and assess beneficiaries by weighting the fact that some beneficiaries might have already been assisted.

Urgent Cash Assistance (UCA-one time cash): As the Cash Working Group will merge with the NFI WG to form the Basic Needs working group, cash partners recommended to move UCA under the Protection sector. This emphasizes the nature of cash as a modality and not as a distinct output. Discussions were held with the Protection sector to identify additional indicators required in order to better capture UCA under Protection (3RP Objective 2.3).

EDUCATION

Gender marker: In line with 2015 appeal and planning processes to donors, the sector is applying the gender marker to ensure that projects are gender sensitive. A presentation was made by Middle East Children's Institute at the sector meeting on October 20, 2014 at UNICEF on how to apply the marker. They will conduct training for sector members on 6th November 2014 on gender coding.

Joint Education Needs Assessment: The Joint Education Needs Assessment (JENA) in Zaatari preliminary findings have been shared by REACH at both Amman and Zaatari camp levels to sector members. ESWG discussed a way forward to addressing outstanding issues that have been identified. In response to some of the gaps identified, UNICEF has had meetings with the Ministry of Education and donors to address overcrowding in schools. A workshop to develop an action plan is planned for November 05, 2014 bringing together different actors in the education sector including UN, INGOs, NNGOs and government. An organizational committee has been established to organize the workshop including NRC, STC Jordan, MC, UNICEF and RI.

FOOD SECURITY

Targeting: WFP entered the second stage of targeting of food assistance in October to ensure it reaches those most in need. A total of 37,025 individuals (12,793 households), nearly 7% of UNHCR registered Syrian refugees, identified through need-based targeting criteria generated by the Comprehensive Food Security Monitoring Exercise, have been removed from WFP's assistance. An appeals process has been put in place for those wishing to contest their removal; forms can be downloaded or obtained at help desks. The appeals committee met three times already and is finalizing guidance notes and criteria for reviewing the appeals received.

E-cards distribution: After the conclusion of a successful pilot, WFP began the e-voucher rollout in both Azraq and Zaatari camps in October. The rollout in Zaatari started on 13 October, and in Azraq, on 19 October; around 400 households were reached each day. The rollout for Zaatari is expected to conclude

around mid- to late November. In communities, WFP continued to distribute e-cards to those that had not yet received theirs due to delays from the bank in printing new cards. WFP delivered October food assistance (24 JD per person) to a total of 391,927 individuals (103,029 households) in communities through e-card loading.

Cyber City and KAP: Food parcel distributions were carried out successfully in Cyber City and King Abdullah Park (KAP) with the support of HRF and camp police. Each household with a family size 1–6 received one parcel and two bottles of oil, while family size 7 and above received two parcels; 33 extra bottles of oil were distributed for special cases. Eight-four households in Cyber City and 130 households in KAP received parcels.



HEALTH

Polio campaign: From 26th to 30th October, a national immunization campaign against polio was successfully conducted. Preliminary figures show that from 26th to 29th, a total of 923,084 children were vaccinated, of which, 107,000 were Syrian, with an administrative coverage rate of 96%. The campaign in the camps will take place in the first week of November.

Eastern border update: As people are spending longer periods time at the transit sites and in no man's land due to more stringent security measures being implemented at the eastern border, UNHCR, UNICEF, ICRC and other actors are in discussions regarding the health situation there. While maintaining the stance of advocating for access to territory and the right to seek asylum, as refugees can receive medical care once inside Jordan, they are looking into how to meet some of the immediate needs identified, such as age-appropriate food for children 6 to 23 months and chronic disease medications, to avoid interruption of treatment.

IFRC hospital in Azraq: The IFRC Hospital in Azraq opened on 12 October. As of 30 October, with the addition of services in surgery and gynaecology/obstetrics, the hospital is increasing its functional capacity; and the first delivery at the hospital took place on 30 October.

Nutrition Sub-Working Group

Malnutrition in new arrivals: In October, 34 children under five years old were screened at Raba Sarhan by Save the Children Jordan (SCJ) nurses, and no cases of malnutrition were detected.

MAM treatment: SCJ is currently following up on 24 cases of moderate acute malnutrition (MAM) in Azraq camp, and 51 cases in Zaatari. Medair, in cooperation with JHAS, reopened their supplementary feeding programme in communities for children under five and pregnant and lactating women. Treatment of cases in the camp and in the communities is being done with Plumpy'Nut provided by UNHCR.

Sub-Working Group documents: The Nutrition Sub-Working Group finalized two documents in October. Technical Fact Sheet: Nutrition Situation – Syrian Refugees Response in Jordan: <https://data.unhcr.org/syrianrefugees/download.php?id=7202>

Nutrition Response Interventions for Syrian Refugees and Vulnerable Host Community in Jordan 2014-2015: <https://data.unhcr.org/syrianrefugees/download.php?id=7363>

MHPSS Sub-Working Group

Mental Health Day: On 13 October, WHO, MoH, IMC, beneficiaries and partners including “Our Step Association”, International Federation of Medical Students Association (Jordan) and Caritas Jordan celebrated World Mental Health Day 2014, with the theme “Living with schizophrenia”. A short video on the awareness campaign leading up to the celebration was produced and can be found here: <http://www.youtube.com/watch?v=9GVphLf7scA&list=UUhwJHVF7BFllaLL9KUbmob1g>

An article with more information can be found here: <http://www.emro.who.int/jor/jordan-news/world-mental-health-day-2014.html>

Mental health in EJC: IMC started providing mental health services in Emirati Jordanian Camp (EJC). A psychiatrist is available one day a week, while the psychosocial team will provide services on a daily basis.

New group member: World Relief are in the process of registering in Jordan, and plan to implement early childhood development activities, CFS/AFS, WASH activities and recreational activities in Amman. They are interested in identifying referral pathways to specialized services.

[Reproductive Health \(RH\) Sub-Working Group](#)

RH in Amman: Since mid-October, JHAS started providing RH services in Amman at the UNHCR/JHAS clinic. A gynaecologist is available three times a week, and a midwife is available six times a week.

Trainings: In October, UNFPA/IFH provided trainings on “Family Planning methods and how to provide counselling”, “Introduce RH protocols to Health providers in order to apply them in their clinics”, and Clinical Management of Rape, to health providers including health educators, midwives, and doctors, from MoH, UPP and MdM. Each training was attended by around 25 participants. The MISIP training originally scheduled for 26–30 October was pushed back to November in order to not coincide with the October national polio campaign, conducted on the same dates.

FP registry: The family planning (FP) registry piloting was concluded at the end of October. Feedback will be compiled once received from the organisations involved in the piloting.



[NON- FOOD ITEMS \(NFIs\)](#)

Winterization (Inter-sector approach): Coordination of the winterization projects is on-going. At the joint NFI/Cash Sector meeting on the 13th October, the WG agreed to standardise the NFI packages by adopting a two tiered approach; a) the full package (heater, a gas cylinder, 11 refills and blankets) will address needs of refugees not having been assisted before while b) the partial package (11 refills and blankets) will cover beneficiaries identified as being assisted in the past but still in need of winterization items in order to cope with the harsh weather conditions of this year. In addition to the standardised packages agencies might provide sealing of kits in coordination with the Shelter sector and clothes (in kind or/and vouchers).

NRC hygiene vouchers project in Zaatari camp: NRC’s voucher distribution in Zaatari camp is on-going. The vouchers have been initially distributed to new arrivals, new born and UNHCR referral cases. However, the project has been recently expanded and includes sanitary napkins. The items can be purchased at the two big supermarkets in Zaatari camp. So far, 10,000 vouchers have been distributed, benefiting an average of 10,000 individuals. Based on the analysis of a respectful amount of data that has been collected by NRC, it is observed that 66% of the total value of the vouchers has been used to purchase hygiene items while 33% has been used for food and 7% for other items. In addition, it seems that men are doing the two third of the shopping even within female headed household. A more detailed PDM will probably explain this phenomenon.

REACH/UNHCR Winterization Rapid Assessment in Zaatari camp: As part of its on-going collaboration with UNHCR, REACH conducted an assessment to explore the needs of the households within the camp for the coming winter. The assessment was conducted over the course of 10 days, collecting data from a representative sample of 392 households across all districts. To effectively assess the needs of Syrian refugee households in Zaatari camp, the assessment focused on two key components for winterisation: shelter and non-food item (NFI) needs (with a particular emphasis on heaters). Both retrospective and present day questions were asked to identify trends over time in the needs and vulnerabilities of the camp

population. Initial findings show that the items most in need for the upcoming winter are heaters and blankets. The final report will be circulated shortly.



PROTECTION

PSEA and complaints mechanisms: The sector has started discussions on how to set up a joint mechanism to respond to complaints from beneficiaries on exploitation by aid workers. UNHCR is conducting a mapping exercise for all agencies working in the protection sector at both Amman and field levels to identify focal points for each organization. This will be followed by steps to develop a PSEA response network for Jordan. A video on PSEA was showed to agencies both in Amman and Zaatari camp. UNHCR plans to continue with Code of Conduct trainings to new staff and agencies operating in Jordan to raise awareness on PSEA and its consequences to both aid workers and beneficiaries.

SGBV Sub-Working Group

16 days of activism preparations: The sector has begun preparations for the 16 days of activism which runs from 25th November to 10th December 10 annually. Both Child Protection and SGBV sub sectors are carrying out mapping exercises to identify agency activities for this period, which will help the PSWG come up with a joint activity schedule which will be shared amongst partners and beneficiaries. This year's campaign will build on the Amani campaign messages and activities.

Child Protection Sub-Working Group

Child friendly spaces (CFS): The sector has completed the mapping of all CFS in Jordan in order to upload it into the services advisor portal. In parallel to this mapping, the sector with the support of the Senior GenCap Advisor is undertaking a quality-check on equitable access to CFS for girls and boys. Data recorded in Activityinfo and through field-monitoring will serve to analyse if girls and boys access equitably to CFS by age group and whether the CFS are located in camps or in host communities.

UNHCR-organized regional conference on refugee child protection took place in Sharjah, United Arab Emirates (<http://www.unhcr.org/543ea80b6.html>). Jordan was represented by Her Majesty Queen Rania, her Excellency the Minister of Social Development, the Head of the Family Protection Department (FPD), the Head of the Syrian Refugee Affairs Directorate (SRAD), the Head of the National Council for Family Affairs (NCFA) and participants from UNHCR, UNICEF, Jordan River Foundation (JRF), Noor Hussein Foundation (NHF/IFH), ARDD-Legal Aid, Questscope and the Norwegian Refugee Council (NRC). The conference aimed at strengthening existing partnerships, laying the foundation for new areas of cooperation, and highlighting specific child protection issues requiring priority action and support. The conference also helped to place refugee child protection issues high on the agenda of governments, UN agencies, civil society and other partners.

For Mental Health and Psychosocial Services (MHPSS), see under Health above.



SHELTER

Post-distribution monitoring tool for shelter interventions: The Shelter WG will establish a taskforce to develop a standardised post-distribution monitoring tool for Shelter interventions. The PDM will be used specifically to measure and assess the needs of women, girls, boys, and men in relation to shelter assistance. The taskforce is led by the Shelter WG gender focal points.

Shelter WG workplan: The Shelter WG have developed a workplan that outlines shelter interventions per agency until the end of 2014. Planned winterisation activities for the winter of 2014/15 have also been included.

Azraq camp Shelter construction update:

Village II: Complete with 1,998 t-shelter (implemented by MoPW).

Village III: Complete with 2,619 t-shelters.

Village V: 1,128 t-shelter are completed, and 1,994 units are under construction.

Village VI: Complete with 2,284 t-shelters.

Construction of the market place is on-going (50 shops built) and scheduled to finish early November.



WASH

WASH minimum standards for the host community: The WASH WG have finalised the WASH Minimum Standards for the Host Community.

Rodent control campaign: NRC will begin a rodent control campaign in Zaatari camp, Azraq camp and Raba Sarhan reception centre in early November.

WASH in Zaatari camp:

- Drilling of borehole 3 is now complete to a depth of 500 metres.
- UNHCR have received US\$ 2million from the UAE to implement an interim wastewater management project in Zaatari camp. This project aims to deal with the problem of stagnant water and uncontrolled discharge of grey and black water which threatens the underground aquifer. This project, in partnership with IRD is a temporary solution until the installation of the planned wastewater collection network. The project will target 6,200 households in districts 1, 2, 3, 4, 11 and 12.
- Distribution of 3,800M³ of water per day is on-going. .
- De-sludging of 1,700M³ of wastewater per day is on-going.
- Collection of 750M³ of solid waste per day is on-going.
- ACTED, JEN and Oxfam are in the process of disinfecting public water tanks across all districts in the camp.
- Installation of the on-site trickling system and MBR wastewater treatment units is on-going by the airstrip at the edge of district 12.
- The design for the Zaatari camp water delivery network has been finalised and the tender is open for potential contractors. It is expected that implementation will start in November in districts 6, 7 and 8.

WASH in Azraq camp:

- Distribution of 2,251M³ of water per week is on-going.
- De-sludging of 764M³ of wastewater per week is on-going.
- Collection of 554M³ of solid waste per week is on-going.
- THW have installed 160 ceramic seats in latrines across Azraq. They have been installed to improve hygiene and reduce smell.
- UNICEF and UNHCR met with the MoWI to discuss the logistics for the installation of the Azraq camp wastewater treatment plant, scheduled to begin mid-December.
- WASH partners celebrated Global Handwashing Day on 15 October, which involved hygiene awareness games and activities with children.
- UNICEF and UNHCR met with the MoWI to discuss the logistics for the installation of the Azraq camp wastewater treatment plant, scheduled to begin mid-December

IV. Contact

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Jordan Refugee Response portal page at <http://data.unhcr.org/syrianrefugees/country.php?id=107>;

ISWG page http://data.unhcr.org/syrianrefugees/working_group.php?Page=Country&LocationId=107&Id=60