### **WASH Sector Coordination**

### Minutes of Bi-weekly Zaatari camp WASH sector coordination group

<u>**Venue:**</u> UNICEF Meeting Room 4, Zaatari Base Camp

<u>Time</u>: 11:00 AM – 01:00 PM <u>Duration</u>: 2 hours

#### Participants:

Abrassac Kamara (UNICEF- chair), Jill Hass (UNHCR), Jakub Pajak (ACTED), Wajdi Abu Saif (ACTED), Frans Louwers (ACTED), Junko Nakatusuka (JEN), Qasim Barech (Oxfam), Jill Hass (UNHCR), Ahmad Al Tarawneh (UNICEF), Omar Al Qadhi (UNICEF/UNOPS), Sonya Milonova (JEN), Ghaith Jalabneh (UNICEF), Arisa Nishida (JEN), Sergii Lavrukhin (UNHCR), Maysa Saeidi (UNHCR).

#### **WASH Coordination WG**

#### Zaatari Strategic Plan 2017-2020 Discussion for WASH sector

- Updated WASH plan has been shared to the WG along with the matrix.
- WASH Strategic Plan covered five objectives followed by set of activities, These objectives are:
  - (1) Syrian Refugees residing in Zaatari Camp have equitable access to adequate and safe water supply in accordance with agreed minimum quantity standards and national quality standards.
  - (2) Ensure adequate access to and use of improved sanitation facilities, and human excreta is adequately and hygienically managed in the camp, including schools and other institutions.
  - (3) Storm water is effectively managed to ensure proper drainage.
  - (4) Ensure effective, environmentally friendly solid waste management.
  - (5) Support refugees to identify, adopt and practice key hygiene and resources conservation behaviours for improved public health and environmental sustainability.
- Agreed not to have a specific workshop to finalise the plan.
- Jill (UNHCR) is the focal point to review the plan along with the matrix and will make sure the following:
  - Narrative consistency.
  - Technical, operational and community based plan.
  - Spelling and grammar check.
- Additional points need to be included at the plan:
  - WASH related diseases activities.
  - Technical, operational and community based.
  - Cost effective.
  - Community driven.
- Constructive feedback to be sent to Jill (UNHCR) COB on Thursday 26 May.
- Abrassac (UNICEF) will share the final plan with the WG on Monday 30 May.
- Final submission on Sunday 5 June (next meeting).
- Camp management presentation on Tuesday 7 June.

#### **Bi-weekly Agency updates**

UNICEF	No updates.		
ACTED	<ul> <li>Public tanks issues still existing; blue tracks are being used for drinkable water, while it's for construction water.</li> <li>D8 challenges that some caravans have toilets inside, in terms of hygienic point of view no one is asking for replace it with a anew one (no complaints so far).</li> <li>Last week, UNICEF and UNHCR discussed the toilets replacement; they came up with a decision that for the existing toilets it's not a priority to replace them, unless we get fund.</li> </ul>		
JEN	<ul> <li>Requested about the disinfection of organization tanks, what to do if it's situation is bad in terms of quality. It's not WASH obligation to manage storage infrastructure to replace them.</li> </ul>		
Oxfam	No updates.		
UNHCR	No updates.		
IRD	Not present.		
REACH	Not present.		
Site Group	Not present.		
IMDAD/ UNOPS WASH Monitors	Not present.		
АОВ	Next meeting will be on 5 June 2016 11:00 -13:00		

Action Points					
1	All partners	<ul> <li>Strategic Plan 2017-2020:</li> <li>Feedback and comments to be shared from the WG to Jill Hass (UNHCR), COB on Thursday 26 May.</li> <li>Abrassac Kamara (UNICEF) will share the final plan with the WG on Monday 30 May.</li> <li>Final submission on Sunday 5 June (during next meeting).</li> </ul>			
4	Agenda Point	2017-2020 Zaatari Strategic Plan-Final.			

# **WASH Hotline Numbers:**

1. Desludging monitoring hotline number: 079-755-5979

2. Electricity Hotline Number: 0798821871: IDECO team in Za'atari camp

3. Laurence's (ACTED Zaatari Water Supply PM ) 079-942-7126 (Only for agencies)

# **ACTED Zaatari Waste Water Network: 079-666-5207**

## 4. ACTED WASH services numbers (for refugees and agencies):

	07 96 90 28 76	8am - 4.30pm Sun to Thurs	D 1,2,6,11
	07 96 90 29 31	8am - 4.30pm Sun to Thurs	D 3,4,9,10
	07 96 90 34 81	8am - 4.30pm Sun to Thurs	D 5,7,8,12 plus camp wide female to
ACTED			female hotline
	07 98 02 09 58	8am - 4.30pm Sun to Thurs	All districts - other non-service or non-
			operational complaints
	07 96 90 28 76	8am - 4.30pm Weekends	All districts
	07 90 17 40 04.	8am - 4.30pm Sun to Thurs	Waste water Network complaints

5. Solid Waste number 079-802-1510 Abdel Hameed Al Noeimi (ACTED)

6. JEN Complaints: 079-569-4125

7. OXFAM: 079-810-1985 (For refugees and agencies)