

Zaatari Strategic Plan 2017-2019



Overview

- Provide **aspirational vision** defining key objectives over the next three years.
- Bring together **sector initiatives** into one three-year master plan(2017-2019), supported by integrated information systems.
- **Key programmatic reference** point for tracking camp development across the sectors, encouraging linkages between sectors and agencies.
- Key **advocacy tool** for humanitarian financing.
- Platform for **innovative approaches** to service delivery

Coordination and Partnership Development

Vision: Effective coordination between all non-governmental actors ensures that activities are complementary, fully respond to the priority needs of refugees; and support leadership of national actors. Engagement with external actors furthers the sustainability, quality and scope of humanitarian service provision to refugees.

Objectives
Camp Management ensures effective coordination between sectors, providing a range of essential services in the camp.
Non-governmental actors proactively explore opportunities for inter-agency collaboration through joint programming, cost sharing, and pooled technical resources as defined within the 3RP JRP.
Camp management and relevant sectors support the development of national capacity.
Further the role of non-traditional donors, the private sector, philanthropy and academia to respond to unmet operational needs through the delivery of scalable and targeted interventions that further the sustainability, quality and scope of existing services provided to refugees.
Promote linkages between humanitarian activities in camp and the development of public and private sector services, education, health, public works, etc. to create linkages with host communities.
Activities
Non-governmental actors establish MoUs, and joint programme agreements to direct an increasingly targeted inter-sector response.
Camp Management establishes a yearly road map towards the increased rollout of national governmental and non-governmental service delivery.
Improve and utilise key communication tools; including new technologies, to share information with refugees, governmental and non-governmental organisations and donors.
Camp Management conducts direct outreach in coordination with concerned sectors to align key external stakeholders with operational priorities.
Establish and strengthen strategic partnerships with key public and private constituents within the Mafraq Governorate.

Aligned with national processes

- Bottom-Up = Improved definition of activities and indicators for the JRP/3RP (more time to define SMARTer indicators)
- Enhanced coordination between Zaatari Camp Management and Inter-Sector coordination
- Improved UNHCR portal with operational IM tools for Zaatari



Operational IM tools in Zaatari



Next Steps

- Sectors to finalize their work plans and to start work to define objectives/activities/tasks
- Community services to present the process to refugees for their engagement
- Inception meetings for Wash, Health to be done this week
- Coordination support staff to attend each session for further guidance

Thanks!

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