



Children prepare to board the school bus at King Abdallah Park camp, near Ramtha in Irbid governorate. © F. Al-Sadi / UNHCR

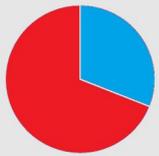
JORDAN

FIELD OFFICE - IRBID

March 2016

The refugees in Irbid, Jerash, and Ajloun governorates live primarily in urban and rural areas, in communities with Jordanians. UNHCR FO-Irbid provides protection services, cash assistance, Asylum Seeker Certificates, counselling, and case management. UNHCR also works with partners to improve access to essential services, including education and health care, and coordinates humanitarian activity in the north of Jordan. FO-Irbid also manages, in cooperation with the Government of Jordan's Syrian Refugee Affairs Directorate (SRAD), two camps established in 2012: King Abdallah Park and Cyber City.

KEY FACTS

 <p>31% Percentage of urban Syrian refugees in Jordan residing in Irbid, Jerash, and Ajloun governorates</p>	<p>88,720 MOI service cards issued to registered Syrian refugees in Irbid AoR (56% of registered population residing in Irbid AoR) between August 2015 and 29 Feb 2016, upon their completion of urban verification</p>	<p>Feb 2013 Irbid Registration Centre established. Now has 121,512 total active registrations (as of 29 Feb 2016)</p> <p>Jan 2014 FO-Irbid established.</p>
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Population of concern

(As of 17 February 2016)

Urban:

Irbid: 139,860

Jerash: 10,247

Ajloun: 8,745

Camp:

King Abdallah Park: 637

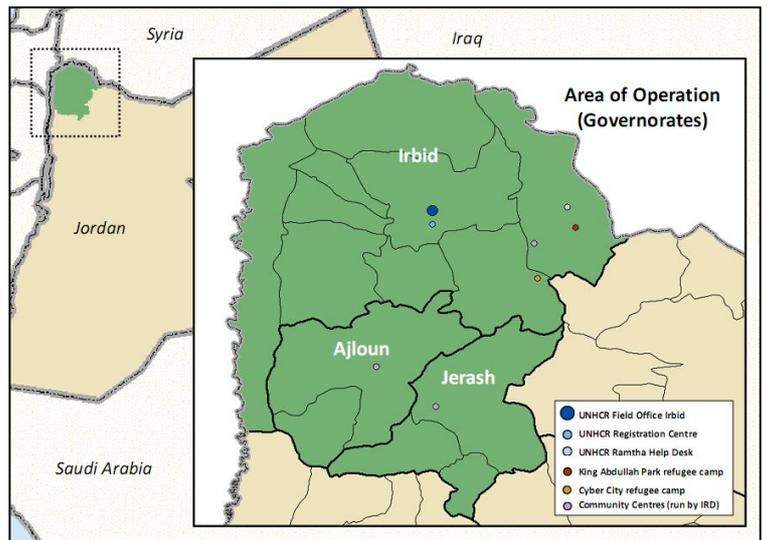
Cyber City: 270

UNHCR Presence at FO-Irbid

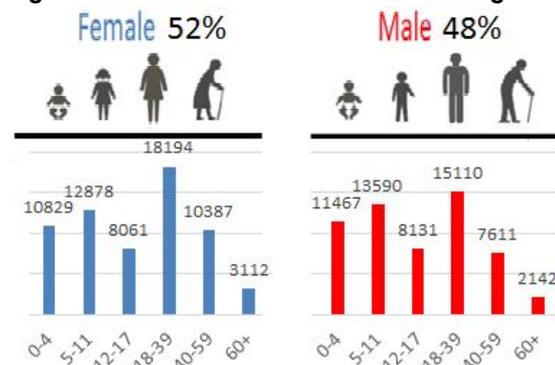
Staff: 23 UNHCR (3 international, 20 national), 30 UNOPS

Outreach channels:

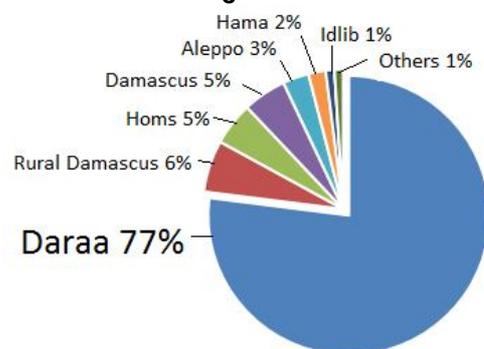
1 Fixed Help Desk in Irbid, 3 Mobile Help Desks (six times monthly), 4 Community Support Committees



Age/Gender Breakdown for Irbid Registrations:



Place of Origin:



42,236

(27% of population)
Individuals assisted in Irbid, Jerash, and Ajloun with Monthly Financial Assistance in January and February 2016

US\$ 3,387,373

Total distributed in Monthly Financial Assistance to refugees of all nationalities in Irbid, Jerash, and Ajloun for January and February 2016, excluding winterization top-up

53,602

Queries answered from 2013 to 29 February 2016 at the Irbid Registration Centre help desk, including 1,335 in February 2016

HIGHLIGHTS



A refugee consults a UNHCR staff member at the help desk in Jerash. © F. Al-Sadi / UNHCR

UNHCR Help Desks Continue to Offer Counseling and Assistance

FOI conducts a helpdesk three days per week at Irbid Registration Center, in addition to mobile help desks on a bimonthly basis in each of Ramtha, Jerash, and Ajloun. The help desks allow refugees to consult UNHCR staff members in person about protection, community services, and health issues, as well as monthly financial assistance. The mobile outreach service saves them the time and transport fees of the trip to Irbid Registration Centre for counseling. At the mobile help desks, refugees can also request appointments to renew their Asylum Seeker Certificates, an essential piece of documentation used as a protection tool.



Students in Ajloun participate in a discussion on safety in the school environment on 25 February. (c) UNHCR

Community Support Committees hold activities in Irbid, Jerash, and Ajloun

The Community Support Committees support the peaceful coexistence of refugee and host communities by organizing a series of recreational, educational, and awareness-raising events. The committees are composed half of refugees, half of local community members, and the membership is equally divided between men and women.

February's activities included four legal aid sessions for Syrians and Iraqis, in cooperation with UNHCR's legal implementing partner, Arab Renaissance for Democracy and Development – Legal Aid (ARDD-LA). Issues covered included leases and landlord/tenant issues, labour law and workers' rights, bailout and residency issues, rights of Iraqis with Jordanian mothers, and the requirements for Jordanian nationality.



Local authorities and community members gather on 17 February to celebrate the activities of the Ajloun CSC in the past year. © F. Al-Sadi/ UNHCR

In addition, on 17 February, 250 participants gathered to celebrate the activities and achievements of the Ajloun CSC in Ajloun. Local authorities in attendance include the Governor of Ajloun, the Mayor, the Director of the Police Directorate, and the Director of the Youth Directorate.

WORKING WITH PARTNERS

UNHCR's implementing and government partners in Irbid, Jerash, and Ajloun include:

[Arab Renaissance for Democracy and Development-Legal Aid \(ARDD-LA\)](#) | [International Relief and Development \(IRD\)](#) | [International Medical Corps](#) | [Jordanian Hashemite Fund for Human Development \(JOHUD\)](#) | [Jordan Health Aid Society \(JHAS\)](#) | [Noor Al Hussein Foundation \(NHF\)](#) | [Syrian Refugee Affairs Directorate of the Ministry of Interior](#) | [Ministry of Planning and International Cooperation](#)

In addition, UNHCR works with and coordinates the activities of several other operating partners on the ground. In the urban setting, Field Office-Irbid holds monthly Operational Coordination Meetings for all partners operating in Irbid, Jerash, and Ajloun, as well as biweekly Referral Coordination Meetings for field-level caseworkers. For King Abdallah Park and Cyber City Camps, Field Office-Irbid holds biweekly protection coordination meetings as well as biweekly general coordination meetings. Together with coordination from Amman and the use of online tools, these efforts increase cooperation and awareness among partners, minimize duplication in projects, improve knowledge sharing, and help actors to address gaps more efficiently.

For further information:

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www.Facebook.com/UNHCRJordan

Jordan Regional Refugee Response Inter-agency Information Sharing Portal: <http://data.unhcr.org/syrianrefugees/regional.php>