

WASH Sector Coordination

Minutes of Bi-weekly Zaatari camp WASH sector coordination group

Date: Sunday, 7th February 2016

Venue: UNICEF Meeting Room 4, Zaatari Base Camp

Time: 11:00 AM – 01:45 PM

Duration: 2.75 hours

Participants:

Habib ur Rehman (UNICEF-Chair), Abrassac Kamara (UNICEF), Omar AIQadhi (UNICEF/UNOPS), Anne Rapin (JEN), Jenku (JEN), Andrew (OXFAM), Shaddi (Site Group), Laurence (ACTED), Jakub (ACTED), Abdul Hamid Alnaimi (ACTED), Malek Dabbas(IMDAD), Fateh Radwan (IRD), Jill Hass (UNHCR), Ghada Barakat (UNCHR), Patrick Sayers (REACH)

Agency updates	
UNICEF	<ul style="list-style-type: none">• UNICEF would like to thank all teams who stayed in camp last week during rains/snow. WASH sector colleagues presence is very important to give on time support to the refugees and also give confidence to refugees by helping them. UNICEF will keep monitoring and coordinating in case of future storms• Also thanks to NGOs for their support to VNG & Green future for solid waste management research in camp.• All agencies are requested to share their comments on Cash for work (CFW) consultancy report with consultant (Damien Buchon) by 10th Feb 2016, then he will present the study on 14th February 2016 in UNICEF meeting room#4 at 11 AM. All agencies are invited.• De-watering much less this year, due to less snow, and better drainage management in camp• It is requested that WASH partners should be present during the adhoc desludging of PRC tanks. Sometimes trucks wait for a long time but partners are not ready, this causes issues for contractor/UNICEF because the truck drivers are paid as per quantities dislodged and not on time basis.• We may look into allocating dislodging trucks to be managed by IPs for certain number of days per week especially for WWN construction – UNICEF will confirm this possibility – Action Point.• WASH IPs are requested to share plans for any future assessment with UNICEF. It is suggested that assessment should be camp wide. Action Point
ACTED	<ul style="list-style-type: none">• 87 contingency water storage tanks are installed at different locations around camp to help with water trucking during storm (to ensure water available in areas where trucks have difficulty accessing). Out of 87 tanks, about 50 tanks are still in camp, and are assessing access issues, before removing some of them (but aware of risk of theft if not in regular

	<p>use, so need to remove them as soon as not in regular use).</p> <ul style="list-style-type: none"> • A few access problems due to muddy areas, but not too much – only one access issue in the past week during rain storm. • Contingency T95 tanks are currently full of water – available for partners to collect for construction or other uses – otherwise will be wasted – Action Point. • Get Pierre or Peter to advise on T95s – do they need to be kept completely full all the time or not (to protect them)? Oxfam engineer to advise ACTED (Laurence) and Kamara (UNICEF) on whether contingency T95s need to be kept full all the time or not? Action Point • Water from backwash pipeline is available to WASH actors – requests to be made to Kamara (until arrange access, at which point will be no more need for requests and WASH actors will simply be able to go and take it directly) • It is planned to move eastern gate trucking area to borehole#3 once the pavement of parking area is completed next to B.H#3. Tendering is under way. • ACTED conducted Water Satisfaction Survey conducted last year; <ul style="list-style-type: none"> ○ Positive changes last year, compared to previous years – currently with HQ in Paris, once validate will be shared with partners ○ It is noticed that a significant number of refugees are not aware of water supply hotline number. Further efforts are needed to spread the hotline number. ○ Action point is to raise this with CM WG once report is published • Water is distributed as per current headcount of 84000. Recounting is in progress and water quantities will be adjusted as per new figures (after the validation of camp management). • D9 disinfection of public water tanks finished, now moving to D10. • Private toilet construction ongoing in D12 – 24 units ongoing • WWN is ongoing in D11 and D12. This week WWN will be started in D1. • Request to move networks/infrastructure meeting to Tuesday (as part of Saeed’s visit). Abrassac will be in contact with WASH IPs. • ACTED will start decommissioning WASH Blocks next week (after 2 weeks of CM messaging)
JEN	<ul style="list-style-type: none"> • 4 more WASH facilities taken out of service this week, so total of 7 now decommissioned, no push back so far, WASH committees were informed at least 2 weeks ahead of time • WWN now started in D3 • Private toilets so far all from dismantled WASH blocks etc. Tender now launched for other materials • Tender for private tank disinfection to be launched this week (for materials only). Need to coordinate with ACTED and JEN on when to do this, and methodology for this - Faiz • Due to computer crash, KAP survey report is lost. A new report will be prepared this week.
Oxfam	<ul style="list-style-type: none"> • Pumps received for WN Phase I. Water Network Phase I Construction now expected to be completed within 3-4 weeks (incl. testing & commissioning).

- WN Phase II - Long meeting took place on last Thursday regarding Water network design and Phase II tender; Still various uncertainties, to be agreed upon at networks meeting on Tuesday 10th – **UNICEF action point**
- Request minutes of this meeting on WN from UNICEF – urgent
- Peter to provide WAJ engineers examples of other jurisdictions with HDPE and PE piping for water and sewer systems crossing less than 50cm (vertical) apart without encasement.
Action Point
- **Soap distribution:** Oxfam requested for further clarification on soap distribution e.g. which population data needs to be used for distribution? What information UNICEF will need for monitoring purpose. Unicef suggest IPs to distribute soap according to IPs own knowledge of population in their districts and UNICEF will not ask for names of refugees in report. It is suggested that WASH IPs should meet and agree on a unified distribution mechanism and share information with UNICEF including what is possible to be done and what are the constraints due to which distribution of soap cannot be done. **Action Point**

Waste Water Network (WWN).

- Interceptor tanks – D7 – 143 tanks installed
- D5 – 56 tanks (100 tanks installed with internal fittings and external accessories (incl. 6 in D5, 94 in D7))

Pipes and fittings

- 26 clusters constructed out of which 4 accepted, 22 rejected and are under correction
- Contractor is submitting new RFIs (request for inspection) – for each cluster
- All new clusters on hold until current clusters fixed
- Contractor has new team arrived for D5
- MoU b/w Al Dairy, OCC, Oxfam and JEN – to avoid conflict between 3 partners – to agree on how to add fittings to tanks which have already been installed

Private toilets

- 10 constructed in Oxfam warehouse (from materials from decommissioned WBs), will start installing them in D8 first.
- WWN Action Plan to remedy 5 clusters already fixed by last Thursday. All other rejected clusters will be fixed by end of this week.
- Have revised procedure for validation of works, and are testing for 3 new clusters to ensure that everyone on same page
- Contractor will advance faster later to catch up – he built 26 clusters in 4 days, and he will add more teams.
- CFW update; Working with consultant to make some additional changes to report, then finalized by 3rd March 2016. UNICEF suggested to all partners to agree on Phase Down of

	CFW and share information with UNICEF. Action Point
UNHCR	<ul style="list-style-type: none"> • WWN to be tendered for construction this week • UNHCR asks that UNICEF makes plans for additional Dislodging volumes as IWWM/ZWWM will collect all sewage (likely 3 fold increase based upon water distribution of 3000m³/d, as opposed to ~900m³/d of sludge collected). Additional trucks and pumps will likely be required. • Request for WASH Block decommissioning list – those that have been decommissioned and future plans – Action point • UNHCR will provide feedback on use of soap versus disinfectants for sanitary water tank cleaning/disinfection-Action Point • ACTED to provide list to UNHCR of institutional tanks provided with water. Action Point
IRD	<ul style="list-style-type: none"> • Now finishing D6 WWN, just a few units remaining for D8 and D9 • To agree on handover at infrastructure meeting on Tuesday (time tbc by Kamara, tentatively 12pm) • IRD Action Item: to complete MoU with ACTED in D9 and new MOU with Oxfam in D6. • IRD to provide Jakub with Auto CAD files of IWWM (preliminary, construction or As Builds) in layers set out by UNHCR Site Planning
REACH	<ul style="list-style-type: none"> • The wastewater network maps for January 2016 will be released tomorrow, as we are currently pending validation from Geneva. • REACH will update the general infrastructure maps to reflect changes in WASH block decommissioning.
Sire Group	<ul style="list-style-type: none"> • All 3 BHs working normally, but waiting for Oxfam to provide materials to modify T95s at BH1. • Automatic data logger installed at BH3 • UNICEF is putting together an internal report to demonstrate that external BHs are all now having problems, so can only fully rely on internal BHs • In 2016, may have to make some modifications to internal BHs to ensure they can sustain various potential shocks
IMDAD/ DFAs	<ul style="list-style-type: none"> • Increase of 10% between Dec. 2015 and Jan.2016 in quantities of waste water dislodged from camp. Main increases from D6, D8 and D9, therefore likely due to implementation of WWN in those districts. • Currently average desludging is 1,091m³ /day • Dislodging hotline now much better than in Jan 2016. Hotlines response to request is increased from 19% to 70% . • Water supply – 5.3% more than minimum standard delivered to refugees, and is fairly equitably distributed across all districts. • Issue with some contractors dumping clean water outside D12, into Wadi, but is not draining properly. There is a specific location in front of D11 for storm water, and this

	should be used for all clean water disposal. UNICEF/UNOPS will check and inform which contractor is doing this and inform relevant IP. Action Point
AoB	<ul style="list-style-type: none"> • WASH Block Decommissioning - Once WWN in place, then UNICEF do not want to spend money on any WASH blocks at all. It is further suggested by UNICEF, If there is a masjid or market, etc then we can sometimes leave a WASH block there, but need to agree with masjid/market that WASH sector will bring the facility to an acceptable level and masjid/market committee will be responsible for all kind of O&M. Unicef will not take any responsibility for security, O&M. • WASH Blocks Reuse: Unicef has mentioned that WASH block can be re-used on certain conditions e.g. <ul style="list-style-type: none"> ○ UNICEF will transfer the ownership to the interested agency who want to use WASH block. ○ UNICEF will not bear any financial responsibility. ○ Agency should have an clear exit strategy ○ Security, O&M will not be the responsibility of UNICEF. ○ Agency should get permission from UNHCR, SRAD and any other authority which might involve. ○ UNICEF suggests, if any conversion of WASH block (playing area, livelihood activity etc) is taking in one district, it should be expanded to rest of the districts as well. <p>Unicef is happy to give WASH Block material to anybody who is interested, with priority for WASH partners. Once the WASH blocks decommissioning dates are available, UNICEF can announce in CMC meeting.</p>

Action Points		
1	UNICEF	<ul style="list-style-type: none"> • We may look into allocating dislodging trucks to be managed by IPs for certain number of days per week especially for WWN construction – UNICEF will confirm this possibility. • UNICEF/UNOPS will check which contractor is dumping water in front of D12 and will inform relevant IPs.
2	UNHCR	<ul style="list-style-type: none"> • UNHCR will provide feedback on use of soap versus disinfectants for sanitary water tank cleaning/disinfection
3	ACTED	<ul style="list-style-type: none"> • ACTED to provide list to UNHCR of institutional tanks provided with water
4	OXFAM	<ul style="list-style-type: none"> • Get Pierre or Peter to advise on T95s – do they need to be kept completely full all the time or not (to protect them)? Oxfam engineer to advise ACTED (Laurence) and Kamara (UNICEF) on whether contingency T95s need to be kept full all the time or not? • Peter to provide WAJ engineers examples of other jurisdictions with HDPE and PE piping for water and sewer systems crossing less than 50cm (vertical) apart without encasement
5	IRD	<ul style="list-style-type: none"> • IRD to provide Jakub with Auto CAD files of IWWM (preliminary, construction or

		As Builds) in layers set out by UNHCR Site Planning
6	WASH IPs	<ul style="list-style-type: none"> It is noticed that a significant number of refugees are not aware of water supply hotline number. Further efforts are needed to spread the hotline number. Contingency T95 tanks are currently full of water – available for partners to collect for construction or other uses – otherwise will be wasted. WASH IPs are requested to share plans for any future assessment with UNICEF. It is suggested that assessment should be camp wide. Soap distribution: It is suggested that WASH IPs should meet and agree on a unified distribution mechanism and share information with UNICEF. UNICEF suggested to all partners to agree on Phase Down of CFW and share information with UNICEF. Request for WASH Block decommissioning list – those that have been decommissioned and future plans. Share with UNICEF/UNHCR.
Agenda Point for Next Meeting		<ul style="list-style-type: none"> Operational issues to be discussed.

WASH Hotline Numbers:

1. Desludging monitoring hotline number: 079-755-5979

2. Electricity Hotline Number: 0798821871: IDECO team in Za’atari camp

**3. Laurence’s (ACTED Zaatari Water Supply PM) 079-942-7126 (Only for agencies)
ACTED ZWWN: 079-666-5207**

4. ACTED WASH services numbers:

ACTED	07 96 90 28 76	8am - 4.30pm Sun to Thurs	D 1,2,6,11
	07 96 90 29 31	8am - 4.30pm Sun to Thurs	D 3,4,9,10
	07 96 90 34 81	8am - 4.30pm Sun to Thurs	D 5,7,8,12 plus camp wide female to female hotline
	07 98 02 09 58	8am - 4.30pm Sun to Thurs	All districts - other non-service or non-operational complaints
	07 96 90 28 76	8am - 4.30pm Weekends	All districts

5. Solid Waste number 079-802-1510 Abdel Hameed Al Noeimi (ACTED)

6. JEN Complaints: 079-569-4125