

If you need

# MEDICAL ATTENTION

## EMERGENCY CASES need immediate hospitalization



- Heart Attack
- Shortness of breath
- Babies with severe vomiting / diarrhea / high fever
- Imminent delivery
- Severe bleeding / trauma
- Severe Burn
- Convulsions / unconsciousness

## NON EMERGENCY CASES do NOT need immediate hospitalization



- Pregnant women NOT in labour
- Vaccination for children
- Cold/Cough/Fever
- Headache or any pain, i.e. backpain/joint pain
- Medication for chronic illness including epilepsy, diabetes, hypertension)
- Skin irritation/rash

If you need urgent hospital admission and to ask about the nearest hospital

**Call MediVisa Lebanon**

**Monday to Friday 8:00 am - 5:00 pm**

**01-811310**

**After working hours and during weekends:**

Beirut: 03-261640

Bekaa: 70-198689

Mount Lebanon: 03-416299

South: 71-543345

North: 03-011481

### Do you need an ambulance?

Call the Lebanese Red Cross on **140**

The service is **free of charge!**

**NB**

If you go to hospital in non-emergency case: UNHCR will NOT cover the hospital bill

**NB**

Polio and measles vaccination are available free of charge at UNHCR Registration Centers. All other recommended child vaccinations are also free of charge at PHC (Primary Healthcare Centers)!

Go to your nearest PHC – (see UNHCR Health Brochure for address, opening time, phone numbers and other details)

You can also call the PHC in advance to ensure the doctor will be there.

Patient in Hospital Emergency Rooms (ER)

You will be seen by an ER doctor who will inform MediVisa Lebanon about your medical condition.

If you need hospitalization, a medical panel will follow up on your case and decide on financial coverage by UNHCR depending on your medical status. MediVisa Lebanon will inform you.

Please make sure that hospital informs MediVisa Lebanon about your arrival.

At PHC Centre:

- Return to PHC if a follow up visit is required.
- Ensure that you complete all the needed vaccinations for your children.

- Your case will be referred to MediVisa Lebanon, with all medical details and any test results.
- The PHC will direct you to the appropriate hospital. Please ensure you also inform MediVisa Lebanon of your arrival at the hospital.

If your doctor at PHC centre decides that you need hospital care:

What do you pay at the PHC?

- 3,000-5,000 LL per consultation
- Vaccines, Acute Medication, Family Planning, set number of pregnancy related visits including 2 ultra sounds: All FREE !
- To collect chronic medication (to manage ongoing term conditions) = 1,000 LL (each time)
- Diagnostic test: UNHCR covers 85% of cost for pregnant women, disabled persons, children under 5 and patients over 60 only. All other patients must fully cover their diagnostics tests.

What do you pay for hospital care?

- If your admission is approved, UNHCR will cover 75% of your bill and you will need to pay the remaining 25%.
- If your admission is not approved, you will pay 100% of your medical bill.

