

SERBIA

INTER-AGENCY OPERATIONAL UPDATE

14-20 December 2015

2015 KEY FIGURES

(AS AT END-NOVEMBER)

485,169

Registered intentions to seek asylum

31.2%

of registered intentions were expressed by minors in November

96%

of registered intentions were from refugee-producing countries in November

548

Applications for asylum

16

Persons granted refugee status

14

Persons granted subsidiary protection

PRIORITIES

- Assist the Government and civil society in responding to the most urgent humanitarian and protection needs of refugees
- Strengthen the asylum system in line with applicable international standards

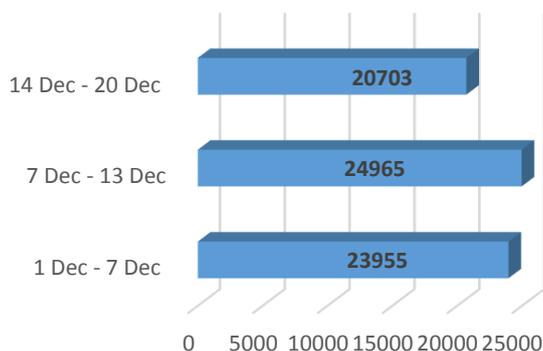
Highlights

- On 17 December, Minister Aleksandar Vulin opened a new Refugee Aid Point (RAP) in Miratovac, 1.2 km from the border with fYRo Macedonia. Together with the Ambassador of Norway, Minister Vulin also opened the first phase of the Preševo Tobacco factory renovation, increasing the heated overnight shelter capacity of the Reception Centre (RC) in Preševo by 120 beds.
- On the occasion of International Day of Migrants 18 December, Minister of Labour, Employment, Veteran and Social Policy Mr. Aleksandar Vulin, H.E. Mr. Juichi Takahara, Ambassador of Japan in Serbia and UNHCR Representative Mr. Hans Schodder visited the RC in Preševo. The Government of Japan supported the provision of medical assistance, food, hygiene and wash in Miratovac RAP and Preševo RC. The Ambassador of Japan also handed the keys of two mini buses to IOM mobile teams who transport refugees from Miratovac to Preševo.
- The number of daily refugee arrivals averaged 2,850.



Intention to apply for asylum (Source: Ministry of Interior of the Republic of Serbia)

20,703 refugees and migrants registered their intention to seek asylum during the reporting period.



UPDATE ON ACHIEVEMENTS

Operational Context

Serbia is situated along the preferred route through the Western Balkans for refugees originating from the Middle East and Asia, aiming to seek asylum in Europe. UNHCR estimated that at any given time some 3,000 refugees were on Serbian territory in the reporting period. During this week, the weather remained cold but generally dry.

The number of arrivals into Serbia from Bulgaria further decreased, with an average of 104 asylum-seekers arriving daily across the entire stretch of this border. Around 100 asylum-seekers were assisted in Belgrade on average each day.

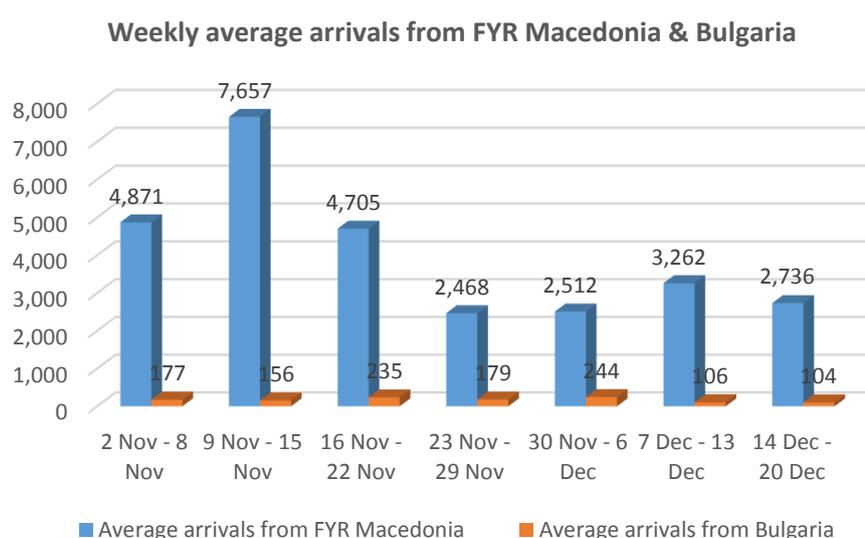
The practice of denying entry to refugees and migrants from countries other than Syria, Afghanistan and Iraq continued.

14 December marked the first entry from FYR Macedonia, on an exceptional basis, through an official border Preševo-Tabanovce crossing of a prematurely born baby and her refugee family from Iraq, following an agreement with FYR Macedonia authorities that persons with special needs (PWSNs) may be transported directly from the border to Preševo Reception Centre (RC).

New RAP in Miratovac is closer to the railway and had been moved from the previous location with the support from IOM. The new RAP has the capacity of a temporary resting place for 400-500 refugees. There are 29 containers in the new Miratovac RAP: 16 for resting purposes, 6 for vulnerable refugees, 4 for border police, 1 for storage and 1 each for IOM and UNHCR teams, who are now present in Miratovac 24/7.

UNHCR, SCRM, Police, the Medical Centre, Red Cross, UNICEF/DRC, Caritas, DRC, and Remar assisted asylum seekers 24/7 at Preševo RC. UNFPA, IOM, Natan, ADRA, Care international/Nexus, SOS Children, OXFAM 484 and Global Medic were assisting asylum-seekers during the day. IRC, APC, Youth for Refugees, Atina and MSF were present outside the RC.

UNHCR, HCIT, WAHA, and SCRM were assisting asylum-seekers 24/7 at the Šid train station. SCRM, Police, UNHCR, APC, Red Cross Serbia, CRS/Foundation Divac assisted asylum seekers 24/7, and BCM, World Vision, Vizija, Mercy Corps, REMAR, Czech Volunteers, INTERSOS and OM were providing assistance during daytime at Adaševci RAP.



Achievements



Protection

Achievements and Impact

- In Preševo RC, IOM mobile team engaged in assisting the work of police in preparatory activities for registration of refugees and migrants (filling in the questionnaires prior to registration) and assisted the refugees/migrants in filling in 14,000 questionnaires.
- IOM mobile team deployed to support Border police in Miratovac RAP and assisted more than 20,000 refugees and migrants upon arrival by providing necessary information and referral towards the registration center in Preševo. The IOM mobile team also assisted vulnerable families and individuals with transportation assistance from the Miratovac transit point to Preševo. The average number of assisted refugees was 2,200 per day. Out of this number approx. 550 were children and approx. 400 were the elderly, the disabled, etc.
- In Preševo and Šid, UNHCR, Danish Refugee Council (DRC), IOM and Humanitarian Centre for Integration and Tolerance (HCIT) assisted over 700 persons with special needs (PSNs) and reunited at least 12 families.
- UNHCR, DRC, MSF and IOM assisted persons with disabilities with family members from the “white stone” at the border with FYR Macedonia to the Serbian border police check point for onward transport via Miratovac RAP to the Preševo RC.
- UNHCR buses continued to transport up to 2,100 refugees and migrants daily from Miratovac to Preševo Reception Centre (RC). UNHCR/DRC, IOM, Mercy Corps and MSF vans transported up to a dozen PWSNs and their family members from the border with FYR Macedonia to Preševo RC each day.
- UNHCR identified at least 11 UASCs and referred them to local authorities and UNHCR Croatia for further protection.
- UNICEF continued to support child friendly spaces operating in Preševo (in partnership with the Danish Refugee Council - DRC) and in Adaševci RAP (in partnership with World Vision). The Centre for Social Work deployed additional social workers to identify and respond to the needs of vulnerable children and families.
- UNICEF-supported child-friendly space in Miratovac (operated by DRC) opened on December 17.
- UNICEF, through the services provided in the three child-friendly spaces, supported 1,321 children and 829 mothers in the period of 14-20 December.
- With close coordination of operations on both sides of Serbian-Macedonian border, Mercy Corps team in Preševo began provision of escort/physical support and transportation of vulnerable families/individuals from the borderline to Miratovac RAP and further on to Preševo RC. The assistance is being provided during night time using a van, and the total number of refugees assisted in the previous week was 345.
- Mercy Corps’ 3-member team based at Šid train station provided internet connection, information and translation services to approximately 250-350 persons per day at the SCRM Grey house and the train station platform. Arabic versions of printed material/leaflets were completed and made ready for distribution.
- Czech volunteer team/People in Need supported the work of World Vision at the child-friendly space in Adaševci and had 15 volunteers present in Šid.
- DRC translators were active in Adaševci, assisting the Protection Officers, and assisting the refugees and migrants referred to other organisations, medical doctors, etc.
- At Šid train station, HCIT provided legal aid and protection information to 2,524 persons, enabled fast tracking of 47 persons with special needs (PSNs), referrals to medical staff, assisted the Serbian Police in determination of identity and nationality of refugees and migrants, conducted interviews with 15 persons of concern who shared important information on transit and treatment during transit, and reunified 3 refugee families. 50 cases were referred to WAHA and Šid doctors and one person was referred to Sremska Mitrovica Hospital and donated a wheelchair. HCIT provided interpretation during examinations and treatment. HCIT established a referral system for PWSNs from RAP Adaševci to the Šid train station.
- The 24/7 Save the Children (SC) safe space in Preševo, with 13 beds, 2 showers, a bathroom and a kitchenette assisted 330 adults and minors last week. The following support has been provided: 92 overnight stay, 25 showers and 12 referrals to other services in community; 157 hygiene kits for babies and 86 to mothers, as well as 77 clothing items

have been distributed. Additional children (out of which 3 identified as potential UASCs) and parents were reached and assisted with information and referral through Mobile Child Safety Team in Preševo. The outreach team assisted 114 parents and 318 children, out of which 87 potential UASCs.

- Through the Mobile Child Safety Unit, SC assisted 107 children with information and referral in Dimitrovgrad. SC is still awaiting the formal permission to work inside the Dimitrovgrad RAP. The composition of refugees changed with more families arriving, mainly from Afghanistan, but also from Syria.
- Through a static child friendly space (CFS) in Belgrade, SC assisted 81 children. SC Child Friendly Space in Miksalište is running a programme for adolescents, using unique tools and instruments, such as maps of the journey and different activities adjusted to transition areas. Through mother and baby corner at the Asylum Info Center, SC reached 96 mothers and 133 babies, delivering 27 hygiene kits for babies and 46 for mothers and 133 food kits for babies.
- In Šid area, SC assisted 137 potential UASCs and referred 132 to other services.
- Novi Sad Humanitarian Centre (NSHC) and Terre des Hommes (TDH) provided recreational outreach activities in Adaševci to 512 children and 124 parents; 719 winter and hygienic items were distributed to 621 beneficiaries, mainly children and mothers and 140 beneficiaries benefited from psychological first aid activities.
- UNHCR continued conducting Participatory Assessments with asylum-seekers in Adaševci and Šid RAP, focusing on protection and shelter issues along the journey.
- ADRA was involved in the following 24/7 protection-related activities in Preševo, Miratovac and Bujanovac: communication, translation (10 translators) and assistance to public officers, identification of hidden basic needs, medical assistance, monitoring of unaccompanied minors and other persons with special needs, referral to the protection mechanism and assisting UNICEF, social care institutions and other agencies.
- INTERSOS provided Wi-Fi and charging services, as well as mobile phones for urgent cases at Adaševci RAP to up to 1000 beneficiaries per day.
- Balkan Center for Migration (BCM)/Catholic Relief Service (CRS) interpreters assisted refugees arriving to Šid.
- The Asylum Info Centre in Belgrade, supported by ADRA, Klikaktiv, Savski Venac municipality and UNHCR, as well as Belgrade Center for Human Rights (BCHR) continued providing information, referrals, aid, counselling and Internet access to refugees in Belgrade.
- SOS Children's Villages CFS team provided support for 19 children and 54 adults inside Belgrade CFS premises at the Asylum Info Centre. Through outreach activities, CFS team supported 115 adults and 17 children. The team provided 471 different services for refugees.
- On the International Day of Migrants 18 December, SOS Children's Villages mobile team and DRC's CFS team organized activities for children at RC in Preševo. DRC and SOS Children's Villages educators, dressed in costumes, gave out 400 packages for children and 100 packages for babies containing presents (sweets, winter hats, gloves and scarves, small toys) provided by Philanthropy, UNICEF and SOS CV. SOS team also distributed 250 handmade toys and 2 professional animators were playing with the children at the RC.
- SCRIM continued to provide free shuttle bus service to the asylum centre in Krnjača for refugees in Belgrade region to shelter from the elements.
- Info park B92 provided information in English and Farsi at Dimitrovgrad RAP.
- UNHCR's partners Amity and Sigma Plus had mobile teams present in Negotin, Zaječar, Dimitrovgrad, Pirot and Knjaževac, who provided assistance and information to refugees and migrants and referred UASCs to local centres for social work.



Refugees on their way from the FYR Macedonia border to Miratovac village in Serbia, Photo@UNHCR

Identified Needs and Remaining Gaps

- Groups of refugees continued to arrive to Serbia without any means left to continue their travel through Serbia and were approaching the authorities the UNHCR and the NGOs for assistance.



Preševo – An Iraqi family with prematurely born baby was transported over the official border crossing between Serbia and FYRoM in the presence of Serbian authorities and UNHCR teams from Serbia and FYR Macedonia on 14 December, Photo@UNHCR

Education

Achievements and Impact

- In the Banja Koviljača, Krnjača, Bogovađa and Krnjača asylum centres, UNHCR funded DRC activities for children, including a kindergarten supervised by qualified care-givers, and English and Serbian language lessons three times per week to improve their chances of integration within the community.
- The Bogovađa asylum centre conducted sewing classes for women and mothers who are protégés of this centre. This activity boosted refugees' psychological well-being and self-confidence, and empowered them with transferable skills. Products include bed sheets used in other asylum centres and the One-Stop Centre in Preševo.

Identified Needs and Remaining Gaps

- Notwithstanding the above-mentioned efforts, refugees and persons granted subsidiary protection continued to face challenges of integration and education opportunities.



Health

Achievements and Impact

- UNFPA distributed information materials on reproductive health in crisis areas in cooperation with DRC and other partners present in the field. Leaflets on complications in pregnancy, antenatal and postnatal care, developed jointly with Ministry of Health (MoH), were made available in Serbian, English, Arabic, Farsi and Urdu in Preševo and Belgrade.



Adaševci - MSF assisting a refugee boy, Photo@UNHCR

- On 14 December, MoH and UNFPA delivered a mobile clinic to Health Centre Vranje, with accompanying medical equipment including gynecological examination table, ultrasound, electrocardiograph and blood pressure apparatus. UNFPA donation should contribute to the enhanced sexual and reproductive health (SRH) services delivered to refugee women including antenatal, postnatal care and SRH counselling.
- WHO provided medical supplies for the RAP in Miratovac as well as medical supplies to 16 health centres in most affected locations, including Preševo, Dimitrovgrad and Šid.
- Caritas was providing medicaments and vitamins in the amount of 300 € per month, at the request of the Health Centre Dimitrovgrad.
- The medical clinics supported by UNHCR continued to work 24/7 in Miratovac RAP and Preševo RC. Medical team in

Preševo had over 450 interventions, and asylum-seekers also used the medical services of MSF/Humedica/Natan outside the RC gates.

- UNHCR continuously supplied medical teams in Preševo, Miratovac and Belgrade and asylum centre in Krnjača with medication and medical supplies.
- MSF provided medical assistance at their camper in Adaševci to up to 220 refugees and migrants daily. BCM/CRS medical team and IDC/Šid Health Centre provided medical assistance from the main lobby of Adaševci Motel to up to 150 refugees each day, and BCM ensured interpretation services used by the medical team.
- WAHA provided medical care at Šid train station 24/7, supported by day by the Šid Health Centre team.
- UNHCR/DRC doctors continued their presence in Svetonikoljski park in Belgrade and provided medical assistance to refugees and migrants daily 07-19hrs.
- WAHA medical team in Dimitrovgrad had up to 100 interventions daily.

Identified Needs and Remaining Gaps

- There was a need for additional psychosocial support at Adaševci RAP.



Food Security and Nutrition

Achievements and Impact

- Distribution of up to 600 UNHCR-funded food rations by the Red Cross continued daily at Preševo Centre.
- Philanthropy and Remar distributed food to refugees and migrants at Miratovac RAP.
- UNICEF-supported mother-and-baby spaces, where lactating mothers can continue to breastfeed and receive necessary information on breastfeeding, continue to be operational in Preševo (operating 24/7 in partnership with DRC), and in Adaševci (operating in partnership with World Vision). 1,401 children and their mothers attended the Child Friendly Space (CFS) and mother and baby corner (MBC) that World Vision is running in partnership with UNICEF in Adaševci. WV/UNICEF child friendly space is now equipped with a television to provide travel information for parents and guardians. WV also received training from UNICEF on Infant and Young Child Feeding in an emergency context on 18 December.
- World Vision conducted a Learning Event for its emergency response in Serbia. The event was attended by SCRM, UNICEF, SOS Children's Villages and WV staff from the Regional Office and European Offices.
- UNICEF-supported mother-and-baby space in Miratovac (operating in partnership with the Danish Refugee Council) became operational on December 17.
- UNICEF continued to support the deployment of accredited nurses to support breastfeeding mothers and counsel them on infant feeding in Preševo. Mothers can use these spaces to take care of their babies, access necessary hygiene items, and ensure their children above 6 months old receive age appropriate food.
- UNICEF supported 558 babies and 164 mothers in the three mother-and-baby spaces between 14 and 20 December.

- UNICEF organised an orientation session for all organisations working in Preševo and Šid (NGOs, health centres, etc.) about infant and young child feeding.
- UNICEF organised a training for nurses who will work in the mother-and-baby space in Adaševci. Nurses will be deployed as of 21 December 2015 in Adaševci 24/7 in the mother-and-baby space.
- In partnership with Group 484, SC organized distribution of cold food parcels and NFIs in Šid area in the buses, in the presence of at least one representative of Red Cross Serbia as required by the SCRM.
- CARE International distributed 1,165 food packages, 54 baby food packages, 366 hygiene packages for children in Šid and 1,350 food packages in Preševo.
- Caritas continued, in cooperation with the Red Cross, to provide food parcels daily in Preševo, Adaševci and Belgrade, based on the needs. During this week Caritas provided more than 5,550 food parcels. Caritas is also providing hot tea and soup portions at the RC in Preševo, together with the local organization “Life Aid” from Vranje. During the week, 8,600 portions of soup and 600 cups of tea were distributed.
- NSHC and CARE provided 1,465 food packages, hygienic items, and winter items to 1,900 refugees in Adaševci. During night shifts, NSHC and International Rescue Committee (IRC) provided food (1,800 sandwiches and 1,600 fruit juices) to refugees who arrived to Adaševci.
- World Vision distributed 4,282 food packages and hygiene items (tooth brush, tooth paste, wet wipes, and dry tissues) in Adaševci and Šid train station.
- Operation Mobilization (OM) partnered with Remar in running a soup and tea kitchen in Adaševci 24/7.
- UNHCR, HCIT and EHO distributed 4,519 bottles of water, 808 kgs of WFP high-energy biscuits (HEBs) and 33 kgs of biscuits in Preševo and Šid.
- The Red Cross, UNHCR IP Sigma Plus, Amity, ADRA and the Divac foundation distributed food, water, clothes and blankets at the border with Bulgaria.
- Red Cross and Mikšalište distributed food and clothes/shoes to refugees in Belgrade.

Identified Needs and Remaining Gaps

- NTR



Water and Sanitation

Achievements and Impact

- UNICEF’s expert on Water, Sanitation and Hygiene was deployed to assess the situation Dimitrovgrad.
- UNHCR was providing for the rental and maintenance of mobile toilets at Miratovac, Preševo, Šid and Adaševci.
- UNDP continued to rent a garbage truck on behalf of the Preševo municipality from Vranje PUC, which served to keep Miratovac and Preševo litter-free.
- UNHCR handed over the waste disposal activity in Miratovac to CARE International as of 15 December.
- Caritas-CRS bathroom container with showers, located in Mikšaliste in Belgrade, was used to provide refugees a chance of taking a free shower during their travel.
- Operation Mobilization (OM) were cleaning the motel/petrol station in Adaševci 24/7 and were on garbage duty 4 times a day.
- OM distributed (130 l) garbage bins in Adaševci.

Identified Needs and Remaining Gaps

- NTR



Shelter and NFIs

Achievements and Impact

- New RAP in Miratovac has been fully operational as of 17 December. It consists of 29 containers and one heated communal REMAR tent.
- Two Remar tents in Preševo were 100% winterized, with waiting capacity of 98 people; three UNHCR rub halls were 85% winterized, with waiting capacity for 360 people; floors of three rub halls were finished, heating installed and tested; MSF erected three tents outside RC, with waiting capacity for 67 people; in the pre-security area, concrete



Preševo - Final works on winterization of UNHCR rub halls were ongoing, Photo@UNHCR

works were finished 60% by DRC/UNHCR and steel roof is being installed; roofed pathway phase-1 foundation work was finished.

- UNHCR was working on winterization and electrification of 35 RHUs in Preševo.
- UNHCR and Medical Doctors' containers in Miratovac were connected to electric supply and are now heated, owing to the efforts of the authorities.
- MSF erected a heated tent near the bus stop in Miratovac village for the refugees to shelter.
- IRC undertook to fund three months' cost of fuel (including for all the UNHCR rub-hall heaters and generators) in Preševo RC, with monthly cost of around 20,000 EUR.
- Central heaters were installed in each of the five MSF rub halls at Adaševci RAP.

- UNHCR provided 60 bunk beds for Šid RAP, while ECHO donated 150 bunk beds for Adaševci and Principovac.
- Remar opened their tent and were serving tea to refugees at Adaševci 24/7.
- UNICEF, through its partners DRC and HCIT, distributed the following items in Preševo and Šid: 1,328 pairs of winter socks, 159 baby changing mats, 6 baby carriers, 407 baby blankets, 389 pairs of winter shoes/boots, 297 overall outerwear for babies, 852 winter jackets, 1,052 thermal underwear sets, 2273 sets of hats, scarves and gloves, 60 thermal cover baby sets, 17 pairs of women's tights and 72 pairs of winter trousers.
- UNFPA distributions of dignity items in cooperation with DRC were ongoing in Preševo as per local needs.
- UNFPA procured additional sets of underwear as these items proved very much needed by the refugees. Additional sets of underwear are to be distributed in cooperation with the Red Cross.
- Mercy Corps protection team in Preševo, together with MSF, put up 2 containers at Preševo train station. One container is used as heated shelter, while the second one is to be used as office/distribution centre.
- Mercy Corps-funded mobile team of Divac Foundation continued NFI distribution and provision of information in Šid and Dimitrovgrad. Total number of refugees assisted over the past week exceeded 4,400.
- CARE International distributed 268 units of NFIs i.e. 28 pairs of socks and 240 packages of bandages in Šid.
- Caritas continued, in cooperation with the Red Cross, to provide hygiene packs for women and babies daily in Preševo, Belgrade, Bosilegrad and Adaševci. During the week, Caritas distributed 1,495 hygiene packs for women and 470 baby hygiene packages. Caritas also distributed 744 fleece jackets, 534 rain jackets, 935 winter hats, 2,298 pairs of socks and 1,084 pairs of winter shoes for children and adults in Preševo, Adaševci and Belgrade.
- Operation Mobilization (OM) partnered with Remar in running a heated tent and provided two Arabic interpreters at Adaševci RAP.
- UNHCR distributed 3 wheelchairs in Preševo and Šid.
- UNHCR and partners DRC and HCIT distributed 432 blankets, 130 jackets, 177 pairs of footwear, 46 hygiene gels, 650 bags and 50 pairs of socks in Preševo and Šid.
- DRC distributed winter clothes in Miratovac, Dimitrovgrad, Adaševci and Šid RAP on a needs basis.
- In Zaječar, local authorities agreed with the Bus Station there to allocate one room for temporary use by the refugees and migrants



Miratovac – Refugees and migrants arriving to the new RAP, Photo@UNHCR

while waiting for registration at the police station some 500 meters away. Red Cross will be in charge of distributing assistance at this RAP.

- Asylum Info Centre in Belgrade distributed clothes and hygienic packages.

Identified Needs and Remaining Gaps

- NTR



Support to local communities

Achievements and Impact

- NTR

Identified Needs and Remaining Gaps

- NTR

Working in partnership

- The internal coordination mechanism of the UN system in Serbia is the **UN Refugee Theme Group (RTG)**, which meets every Friday under UNHCR chairmanship. RTG coordinates the 4 sectorial working groups (WGs): a) Refugee Protection WG (Co-chaired by the Ministry of Labour, Employment Veteran and Social Policy (hereinafter: MoL) & UNHCR), b) the WG on Shelter/NFI/WASH (Co-chaired by Serbian Commissariat for Refugees and Migration (SCRM), MoL & UNHCR), c) WG on Health/Food/Nutrition (Co-chaired by the Ministry of Health & WHO) and d) WG on Local Community Support (Co-chaired by the Ministry of Local Self-Government & UNDP), which meet on a fortnightly basis. RTG meeting took place on 18 December.
- Field coordination group meetings take place every second day in Preševo (chaired by UNHCR) and Šid (chaired by SCRM).
- **Refugee Protection Working Group (RPWG)**, co-chaired by the UNHCR and the MoL, currently makes for the key coordination mechanism for agencies/NGOs operational in the country, as well as a source of information for donors/diplomatic missions who also attend its meetings largely as observers. RPWG has over 150 members, and is constantly growing. Under UNHCR lead, RPWG has given rise to three sub- working groups (SWGs) on: a) Information for Refugees, b) Child Protection and c) Non-Food Items (NFIs). The RPWG last met on 17 December in Belgrade. UNICEF continued to co-chair with the Ministry of Labour, Veterans, and Social Affairs the Sub-working group on child protection. The 5Ws for child protection was completed. UNICEF supports a specific Task Force on unaccompanied and separated children. The Task Force includes Governmental authorities, national and international civil society organizations as well as UN agencies. The Task Force is focusing on the following main objectives: (1) Develop a concrete, practical framework to address the issues of identification, care and protection of unaccompanied and separated children; (2) Develop instruments and tools to assist in early identification and rapid assessment of vulnerabilities and assist in determining the child best interest; (3) Define clear procedures to ensure practical coordination and collaboration between state, national and international actors supporting unaccompanied and separated refugee/migrant children.
- A **Partners' Briefing** where the UNHCR, UNRC, Ministry of Foreign Affairs & MoL/Chair of Government WG on Mixed Migration update the diplomatic corps/donors and NGOs on the current refugee situation and the response of the UN agencies in the previous period, took place on 9 November. Partners Briefing takes place every first week of the month and the last meeting took place on 9 December.
- The **Serbian European Integration Office (SEIO)** hosts **Donor Coordination Meetings** every first week of the month. The last Donor Coordination Meeting took place on 9 November in Belgrade.

Contacts:

Ms. Indira Beganović, Reporting Officer, E-mail: beganovi@unhcr.org, Tel: +381 (0) 63 431 886

Ms. Vera Dragović, Information Management, E-mail: dragovic@unhcr.org, Tel: +381 (0) 63 343 521

Links:

<http://www.unhcr.rs/>