

## Athens CWC Working Group Meeting

<b>Date:</b>	6th April 2016	
<b>Participants:</b>	UNHCR (Timo, Ben, Arwen, Nadia), Internews (Matt, Rachel, Avra), EASO (Celine, Hege), IRC (Barbara), Solidarity Now (Alexandra, Vaso), MDM (Anna), Save the Children (Tamara), Greek Forum for Refugees (Ismini, Elena), DRC (Maria)	
<b>Chair:</b>	UNHCR	
<b>Agenda</b>	<b>Action points</b>	
<b>Review of pending action points</b>	Correction from previous meeting minutes: Solidarity Now - training partner: ORAM International. Organisation for Refuge, Asylum and Migration.	
<b>Agenda</b>	<b>Discussions</b>	<b>Action points</b>
<b>Recap</b>	Internews overview <ul style="list-style-type: none"> <li></li> </ul>	
<b>Meeting Time</b> <b>Working Group TOR</b>	Conflicting meetings <ul style="list-style-type: none"> <li>Child Protection meeting is possibly happening at the same time.</li> <li>NFI Coordination meeting is definitely happening at the same time (Salvation Army attended that instead)</li> </ul>	<b>UNHCR: Follow up with Emily from Salvation Army to find out whether the NFI meeting will be recurring / take note of possible conflicts.</b>
<b>Introductions</b>	UNHCR welcomed Timo as new National CwC Coordinator Save The Children - new representative attended, who shared that they will be getting a dedicated Accountability/CWC role soon. This person will attend CWC Working Group in future.	
<b>CWC Coordination Group</b>	<ul style="list-style-type: none"> <li>TOR <ul style="list-style-type: none"> <li>Some changes to Core Functions &amp; Expected Results</li> <li>Call for input - will be shared via email to the group. <ul style="list-style-type: none"> <li>What are the indicators to measure success on expected results?</li> <li>UNHCR will share ideas for feedback</li> <li>Deadline for feedback: Sunday next week (17 April)</li> </ul> </li> </ul> </li> <li>Co-Chair <ul style="list-style-type: none"> <li>Solidarity Now confirmed request for more details about requirements before confirming.</li> <li>Internews confirmed that they have withdrawn their application for co-chair.</li> </ul> </li> </ul>	<b>All: Provide feedback on indicators by 17 April.</b>  <b>UNHCR: To discuss expectations with Timo Luege.</b> <b>Solidarity Now: to set appointment with Timo</b>
<b>Inter-Sectorial WG Feedback</b>	<ul style="list-style-type: none"> <li>Host Communities <ul style="list-style-type: none"> <li>Peaceful Co-Existence was raised as a serious gap that needs addressing.</li> <li>UNHCR: who is working specifically with Host Community relations throughout the country?</li> <li>Internews: Lesvos facilitate a Greek language program with representatives of Greek speaking representatives of different agencies. Challenge: there is funding for communication with Host Communities, since all the funding is towards PoCs (DFID, ECHO).</li> </ul> </li> </ul>	<b>UNHCR: MDM, Internews, IRC</b>

	<ul style="list-style-type: none"> <li>○ Internews: All NewsThatMoves.org content is translated into Greek. Limited outreach.</li> <li>● Health Working Group - upcoming Vaccination Campaign <ul style="list-style-type: none"> <li>○ Will be offered in line with the recommended immunization schedule as set by and coordinated with the Greek Government (ie: which ages to receive which immunizations)</li> <li>○ High Risk areas identified for campaign: <ul style="list-style-type: none"> <li>■ Eidomeni</li> <li>■ Piraeus</li> </ul> </li> <li>○ Measles, Polio, Meningitis</li> <li>○ Currently seeking funding for vaccinations</li> <li>○ Interested to hear if any organisations would be interested in taking a lead on CWC for this program.</li> <li>○ MDM are aware of the program and have expressed an interest in being further involved.</li> <li>○ Internews: Can we have a focal point who can answer questions? Can give exposure on Social Media and other existing platforms. Perhaps via online Q and A and other feedback mechanisms through social media.</li> <li>○ Solidarity Now: Mobile Blue Dot in Piraeus with UNICEF and National Center for Solidarity and UNHCR soon to launch. So also interested.</li> </ul> </li> <li>● “Breast is Best” breastfeeding campaign <ul style="list-style-type: none"> <li>○ UNHCR: call for interest and/or existing CWC awareness efforts on this topic?</li> <li>○ Save: we have developed key messages through an expert. Will be put up at Mother and Baby Areas (MBA) and Child friendly Spaces (CFS).</li> <li>○ Save: we would like to share these key messages for feedback.</li> <li>○ Solidarity Now: Mobile Blue Dot in Piraeus with UNICEF and National Center for Solidarity and UNHCR soon to launch. So also interested.</li> <li>○ IRC: have also been partnering with Save the Children. Would also like to be kept in the loop for dissemination.</li> </ul> </li> <li>● Ongoing CWC representation at Inter-Sector WG <ul style="list-style-type: none"> <li>○ Representation will result from the CWC Working Groups. Please contribute any key points that members would like brought up at the next Inter-Sector meeting.</li> </ul> </li> </ul>	<p><b><i>UNHCR: Put interested organizations in touch with UNHCR’s Public Health Officer for further involvement</i></b></p> <p><b><i>UNHCR: Put interested organizations in touch with UNHCR’s Public Health Officer for further involvement</i></b></p>
<b>Security Updates</b>	<ul style="list-style-type: none"> <li>● New UNHCR security alerts and advisories. <ul style="list-style-type: none"> <li>○ External eg. strikes, demonstrations.</li> <li>○ Mailing list</li> <li>○ Focal Points for some NGOs are already included on the list. Other confidential information can not be shared via the list. Jose offered to organise a session on security and</li> </ul> </li> </ul>	<p><b><i>ACTION: UNHCR to provide emails of CWC Working Group members for inclusion on relevant</i></b></p>



	<ul style="list-style-type: none"> <li>■ Collaborating with CARE to provide Telecom/Internet equipment</li> <li>■ Information Sharing</li> <li>■ Mobile Unit with Internet and charging centers. Require staff with the mobile units.</li> <li>■ Existing Blue Dots in Attica (Piraeus) already has staff. Psycho-social, Social Workers, Interpreters, Street Workers, NFI, Information provision (with UNICEF, UNHCR, Greek social center for solidarity). Identify vulnerable cases and children. Based in Piraeus.</li> <li>■ Mobile Blue Dot: Referral mechanism. Refer back to Solidarity Now fixed center. Service ~300 people per day.</li> <li>■ Mobile Blue Dot starting operations soon. Planned to commence in the next 10 days.</li> <li>■ UNHCR: Are there QandA's being compiled?</li> <li>■ Solidarity Now: We can compile from the various reports</li> </ul> <ul style="list-style-type: none"> <li>● <b>EASO</b> <ul style="list-style-type: none"> <li>○ Inundated with registrations, but can't access the Asylum Service. Referrals to AS have been slowed down. Focus on extremely vulnerable.</li> <li>○ Relocation is still working. It has just slowed. (despite rumors to the contrary).</li> <li>○ Visiting the identified Hotels as being places where a lot of refugees &amp; migrants are staying, as well as Piraeus.</li> <li>○ Main Concern: What will happen when people are moved out of Piraeus?</li> <li>○ As long as we have their phone number we will be able to reach them. Problem being that a lot of them have given their Turkish SIM card and we are having issues contacting them.</li> <li>○ Hotline. Reports from Thessaloniki that the line for that area is congested, people not able to get through. The hotline is well known.</li> <li>○ Hotline Number for EASO in Athens (only): +306944829138 Mo-Fr: 09.00 - 17:00</li> <li>○ Working through the backlog. Currently several hundred. In cooperation with UNHCR.</li> <li>○ Another challenge - people from Samos and Chios were relocated to the mainland. Those who had appointments on these islands had to change their appointment to Athens. No central relocation register. We have limited resources.</li> <li>○ Internews: want to help EASO overcome rumours. Great we know about the hotline. Important information: let people know that the system is working, but that it is</li> </ul> </li> </ul>	
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	<p>overburdened due to demand and the backlog. Can you provide 'how many have you processed?' 'An estimate of how long the process may take' eg. 6 months, 12 months.</p> <ul style="list-style-type: none"> <li>○ A lot of uncertainties, there are more experts coming. EASO also helping with the Registration processes.</li> <li>○ The Asylum Service website has figures on relocation/pledges. Last update was 26th March.</li> <li>○ Internews: it would be great to have someone helping us interpret this info for NewsThatMoves..</li> <li>○ ~4 week delay from registration to interview. But the backlog is now greater and the duration has likely now increased.</li> <li>○ It is very hard to predict.</li> <li>○ There are more experts coming this month. We don't yet have office space for the new team. These details will be available in the future.</li> <li>○ For those who have registered with EASO, there is no need to make a Skype appointment - as their names have already automatically been put on the waiting list for an appointment with the Asylum Service (Skype calls are to apply for that waiting list). They then just need to wait for the phone call from EASO - and, if they change their phone number in the meantime, need to remember to call the hotline to update their phone number in EASO's records (this is where there has been a bit of an issue, with people changing numbers and then EASO can't get in touch with them to inform them about their AS appointment).</li> <li>○ We are not really supporting the Asylum Services' Skype program.</li> <li>○ This week new staff have joined AS and the Skype service.</li> <li>○ Special hours in Sorani and Kurmanji have been added this week.</li> </ul> <ul style="list-style-type: none"> <li>● Internews <ul style="list-style-type: none"> <li>○ Greater presence on the mainland. Increased presence in the north (now 4 people team there - including an interpreter). Working with 5 sites. Eidomeni, Nea Kavala, Cherso and others. So currently, Internews has teams based in - Athens, Thessaloniki, and Lesvos.</li> <li>○ North Greece: Offline focus.</li> <li>○ UNHCR: decision made at Eidomeni: CwC is now a permanent agenda item within the Protection Meeting. This will feed back from other sites into this National CWC Coordination Meeting. Eidomeni met yesterday. Weekly coordination meetings. Open line of communication with focal points attending the National CWC meeting. Counterparts in central</li> </ul> </li> </ul>	
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	<p>and north were feeding information through focal points based at the National CWC.</p> <ul style="list-style-type: none"> <li>○ Waiting for decision on START funding. This funding will then give potential to greatly boost activities. Will report back on this next week.</li> <li>○ Editorial: newsthatmoves.org and Rumors. Rumors will continue, team will relocate to Athens. Print and distribute. Use social media, CWC groups to get accurate info. Outreach from sites indicates need for information: don't have, don't know or can't provide. We are particularly interested in working with partners to help disseminate their information and materials.</li> <li>○ Media summary: greek and international. Not opinion and advice. Focus on round-up. Clear balance between analysis. We depend on you for that information. We are keen to publish what you provide. The more contacts we have in Athens the better. The more people who can pick up the phone to answer our questions and assist us the better.</li> <li>○ Materials available in English, Farsi, Arabic and Greece. Online, auto-PDF function.</li> <li>○ Focus on QandA. We are interested in dispelling the frustration. What can we reasonably tell people to let them feel less anxious about the entire process?</li> </ul> <ul style="list-style-type: none"> <li>● DRC <ul style="list-style-type: none"> <li>○ Have started work in Elliniko this week. Still early days - not much to report.</li> </ul> </li> <li>● IRC <ul style="list-style-type: none"> <li>○ Refugeeinfo.eu</li> <li>○ Provide information on humanitarian info. Service mapping/directory at each site.</li> <li>○ Legal aspects (valid and confirmed!)</li> <li>○ Scaling up to more of an Athens presence <ul style="list-style-type: none"> <li>■ Soon to have an Athens based staff who will attend the CWC Working Group.</li> </ul> </li> </ul> </li> </ul>	
<b>Security Briefing</b>	<ul style="list-style-type: none"> <li>● UNHCR: Could UNHCR organise a security briefing with CWC actors in the field? <ul style="list-style-type: none"> <li>○ Share best practices or tips.</li> </ul> </li> <li>● GFR: Informal sites workers are particularly at risk.</li> </ul>	<b><i>UNHCR: Follow up &amp; help compile a list of best practices / tips for security of CWC actors in the field sites. Discuss possibility of short training session as well.</i></b>
<b>Pireaus</b>	<ul style="list-style-type: none"> <li>● Questions from group: What do we know about the intended movement of people from the Port area?</li> <li>● Today there have been protests at the camp. People are unaware of the conditions at the sites.</li> <li>● UNHCR: Government wants the people to be moved to formal sites. They have requested UNHCR support. They should inform refugees where they are going and what conditions. Some refugees have heard rumours that they will be in closed facilities and will be deported. We</li> </ul>	

	<p>will support with info sessions to help inform refugees on where they are going and what conditions they will be met with. The information being provided in the past by the Government was incomplete. Sometimes groups have refused to leave the buses. Going to be problematic in the coming days. Government has the right to move people. The lack of information is due to a lack of resources and coordination NOT intention. Something similar is planned for Eidomeni.</p>	
The next meeting will be held on: <b>20th April 2016</b>		