

Shelter + NFI Sector WG: Athens Hub

Date:	11 May 2016	
Participants:	Apostoli/IOCC, Catholic Relief Services (CRS), Hellenic Red Cross (HRC), IFRC, International Medical Corps (IMC), IOM, Salvation Army (Salvos), Samaritan's Purse (SP), UNHCR	
Chair:	Phoebe Goodwin (goodwin@unhcr.org), UNHCR	
Agenda	<ol style="list-style-type: none"> 1. Introduction and Welcome. 2. Samaritan's Purse overview on blanket NFI distributions across mainland sites. 3. 4W updates + news from the field. 4. Presentation of draft Terms of Reference for the full Shelter + NFI WG (inclusive of all sub-national 'hubs'). 5. NFI Distribution monitoring systems – what could be applied to the islands where populations are less transitory post-March 20th. 6. Update on communal kitchens WG proposal in sites. 7. AOB. 	
Key	CWC = Communication with Communities. CWG = Cash Working Group. PoC = people of concern (refugees + migrants). SMS = Site Management Support. ToR = Terms of Reference.	
Agenda item	Discussions	Action points
Welcome / Introduction	No items to add/subtract/amend to meeting agenda. Participants filled attendance sheet for contact list record.	WG Chair to update contact list with new participants' details.
Samaritan's Purse overview on blanket NFI distributions across mainland sites.	<p>SP has almost finished all distributions to the following sites: (red remain to be completed)</p> <ul style="list-style-type: none"> - Attica: Eleonas, Elliniko 1-3, Malakasa, Skaramangas, Schisto, Lavio, Aigos Andreas, Ritsona. - Central Greece: Larisa + Thermopolis - Northern Greece: Pieria Nireas, Iraklis, Petra Olympus, Nea Chrani, Veria, Alexandria, Giannitsa, Chalkero, Thessaloniki Port, Diavata, Drama, Eko + Eidomeni. <p>Approaches used: Queues at one distribution point or tent to tent deliveries. SP completed initial rapid needs assessments in Attica + Central to determine final kit compositions but due to ensuing delay of distributions (10-15 days later) these outdated assessments were no longer accurate or useful. Thus, site managers informed UNHCR focal points of overall PoC needs + signed off final NFI item approval/rejection.</p> <p>Challenges:</p> <ul style="list-style-type: none"> - Access to sites + ability for SP to accurately assess the PoC NFI needs. Initially in Attica + Central Greece, SP was completely blocked from entering sites by the military management. Then for the distribution activities SP could only enter with a UNHCR focal point + were forbidden to speak to PoC or visit accommodation areas. Some distributions even had to be done outside site boundaries. 	<p>SP to share final kmz google earth file once all distributions completed.</p> <p>OXFAM to update on distributions in the West.</p> <p>PARTIALLY ACTIONED: See ANNEX 1 below for latest summary available.</p> <p>WG Chair will follow up with Oxfam to provide more details.</p>

	<ul style="list-style-type: none"> - Tent to tent distributions, although ideal for PoC, were time-consuming + more difficult for SP staff, especially where lack of translators. - Some PoC didn't wish to show their expired registration papers but that was the only means for SP to understand the family size + need for certain NFI items (e.g. number of ponchos or sanitary items necessary). - PoC did not receive enough detailed information/sensitisation for the eligibility criteria for certain items. E.g. baby kits could only be given to infants under 1 year of age + at some sites UNHCR focal points reported back to SP that women felt unfairly treated because their toddlers did not receive these kits. <p>Positives:</p> <ul style="list-style-type: none"> - In Cherso (a site of recent internal tensions + malcontent among PoC- especially young single men), SP distributed to single adults on day 1 + then families on day 2. No security issues occurred + process ran smoothly. Structuring distributions by separate demographic groups may work well only if a good, clear information campaign precedes + accompanies the process. - Having learnt that a mass information campaign prior to distributions for Southern sites would have minimised number of families off-site during those distributions, SP organised flyers (Arabic, Farsi etc.) for Northern sites that we displayed a few days in advance + explained a blanket distribution was to occur (without listing specific items). There is always the risk that agencies cannot deliver on the flyer date (due to unforeseeable delays/problems etc.) + so it is a fine balance to determine how far in advance of distributions the actor should disseminate the flyers. <p>Kit compositions:</p> <ul style="list-style-type: none"> - All sites received plastic buckets with lids. - Hygiene kits were the most popular + well-received items, although PoC expressed desire for hair shampoo (only hand/body soap provided). - At several sites, PoC did not want any sleeping mats or blankets. - Ritsona (Attica) was the only site to approve the distribution of kitchen sets. All other site managers refused due to fire safety concerns + the fear of knives being used as weapons. - Mosquito nets for PoC in tents were accepted at Schisto thanks to UNHCR Focal Point campaigning to Air Force management. - Solar lamps + torches were distributed only to sites without electricity – one item per HH. They were warmly received by PoC. <p>Surplus items:</p> <ul style="list-style-type: none"> - Handed over to either the existing distribution booths, the site manager or UNHCR focal point. Where feasible, tracking sheets were filled for families off-site during SP's distribution so that they could then be prioritised with leftover items once available to receive them. 	
--	--	--

<p>4W updates + news from the field</p>	<p><u>IOM:</u> Currently procuring 11 000 NFI kits to distribute to Oinofyta, Malakasa, Ritsona + 3 x northern camps (where they are executing ongoing site assessments). IOM is encountering difficulties with Greek suppliers – lack of offers from companies with ability to provide specific items needed + to pre-pack the kits. Plus IOM currently has no storage capacity in Greece. Thus, kit components TBC – likely to contain mosquito repellent, sunscreen, towels, soap etc.</p> <p>Malakasa concerns – Despite Greek law ensuring free public transport for all PoC, the police are currently forcing these people off trains, buses etc. One train ticket from Malakasa to central Athens = 8 Euros. The camp also requires special permits for PoC to leave before 10am or return after 10pm. Medecins Dans le Monde (MDM) are setting up a full time medical unit on site.</p> <p>Oinofyta – currently sheltering 80 PoC + expecting to reach an estimated 1000 PoC with upcoming transfers from Piraeus Port. Interestingly, owner of nearby organic cosmetics factory pressured the local major to support the establishment of this PoC site, resulting in the electricity + water supply being installed in 1 day.</p> <p><u>IMC + Praksis:</u> Recently distributed hygiene kits to PoC at Piraeus Port, Athens.</p> <p><u>IFRC + Hellenic Red Cross:</u> Currently operating in Diavata, Nea Kavala, Cherso, Oreokastro, Skaramagas + Ritsona. Providing health services, improving sanitation conditions, working in hygiene promotion + distributing NFIs. Red Cross is exploring transition to cash-based NFI transfers where programmes will target 80% PoC community + 20% vulnerable/impoverished Greek community.</p> <p><u>Salvos:</u> Due to recent strikes in Athens, the Victoria Square team was able to register how many PoC are living in the area- 70 people registered with addresses + telephone numbers. Average 4-5 people per family with approx. 60% Syrians + 40% Afghanis. Salvos are now preparing food packages (rice, lentils etc.) for these families. Salvos will also complete an in-depth assessment of PoC in Victoria Square area to evaluate all types of living conditions (renters, squatters etc.), a breakdown of demographics + vulnerable cases.</p> <p>Still a huge need for PRAMS in Athens – Salvos have a list of 40 people requiring these items.</p> <p><u>UNHCR:</u> Athens site Eleonas had an electricity power cut on May 5th + HCR brought generators from Elliniko to Eleonas to at least enable the fridges (with medical supplies + stock etc.) to function. Solar lamps</p>	<p>WG members to share with IOM contacts of appropriate NFI suppliers + vendors ASAP.</p> <p>Iro Pappa of IMC to provide WG Chair with number of kits distributed ASAP.</p> <p>Salvos will share shelter + NFI related results of in-depth assessment with WG when finalised.</p> <p>WG members to continue advocacy for pram distributions. ACTIONED: WG Chair discussed issue with Emily Carlsson (Salvos Program Coordinator) directly after meeting + she will ask British</p>
--	---	---

	<p>were also distributed by 4-5 staff – 1 per container (2 families per container). If families living in the same container refused to share a lamp then they didn't receive one. Alongside delivery, staff gave a presentation on how to use lamps with aid of translators.</p>	<p>Parliament MPs to consider including prams with their upcoming donations.</p>
<p>Presentation of draft Terms of Reference for the full Shelter + NFI WG</p>	<p>The ToR is for the full Shelter + NFI Sector Working Group in Greece, with the intention that a government partner leads this group + UNHCR co-leads.</p> <p>The Inter-Sector WG has encouraged the creation of national and sub-national WGs. However, to avoid creating unnecessary hierarchy, duplication of efforts, communication complications and extra meeting load, we've proposed an organisational structure whereby all WG "hubs" (Thessaloniki, Athens, Lesvos, Chios, Leros, Kos + Samos) combine to equal the national-level Shelter + NFI Sector WG. Thessaloniki to cover all North & North-Western sites, Athens to cover all Central Greece & Attica region, then 5 x islands to cover their respective landmasses.</p> <p>National-level operational coordination = regular information sharing (meeting minutes, 4Ws, alerts & gaps etc.) between all WG hubs.</p> <p>National-level strategic coordination = Strategic Advisory Group; representatives from each area of operation (North, West, Islands and Attica) to provide strategic direction for WG.</p>	<p>WG Chair to disseminate draft to all members for crucial inputs.</p> <p>ACTIONED: ToR attached with meeting minutes.</p> <p>Government lead is still in process of identification. WG Chair to keep members up to date of progress.</p>
<p>NFI Distribution monitoring systems</p>	<p>In past, SP has used a printed checklist of NFI items per PoC – attached to their printed police notes. Although there is a risk of losing such documents, it enables distributors to tick + date the items these PoC have received.</p> <p>Accountability + Program Monitoring Tool: Red Cross (RC) is using an open data smartphone application (includes household PoC survey) to monitor beneficiary satisfaction with their hygiene kits + WASH services. Tool began use on islands + is in pilot phase at Skaramagas + Piraeus, with aim to use for all RC projects in Greece. The tool allows monitoring of distributed hygiene items by using a RC system of PoC identification. RC exploring whether to modify ID system after pre-registration exercise to use the new asylum application numbers per PoC or to harmonise numbers with CWG's choice for pre-paid debit cards. Results of surveys are uploaded to database + certain information can be published publically.</p>	
<p>Update on communal kitchens WG proposal in sites.</p>	<p>Design meeting held yesterday (11 May) between NRC, DRC, IFRC, SP + UNHCR.</p> <p>Preliminary draft strategy for communal kitchens in PoC sites across Greece will be developed by the Shelter + NFI WG, to then strive for inter-sector contributions + approval, followed by necessary inputs from government before final validation.</p> <p>This strategy and design approach guidance is broadly conceptual, without delving into detailed bills of quantities and material specifications. It needs governmental support and agencies with the capacity to implement such projects will be able to adapt this flexible approach to their chosen site/budget/government agreement etc. The strategy will provide the framework to ensure all</p>	<p>WG Chair to share preliminary draft strategy + annexes with all members for crucial inputs.</p> <p>ACTIONED: Documents attached with meeting minutes.</p>

	<p>necessary technical elements and multi-sectorial factors for communal kitchen programming are considered and justifiable. To list a few such cross-cutting issues that must be considered within the framework; phasing project implementation (slowly replacing the catered meals over X amount of time), relationship to cash-based food and kitchen NFI assistance and to combinations of providing mobile food vendors with kitchen spaces at appropriate sites; site management engagement for maintenance, security, fire safety and kitchen space operation; health, nutrition and WASH for safe cooking practices etc.</p> <p>As long as the Shelter + NFI WG has set some agreed and validated important minimum standards (i.e. stove to PoC ratios, sinks, distances from WCs, ventilation, fire safety etc.), following collaboration and endorsement from the other relevant sectors, then implementing agencies may pursue their desired contractors to determine energy loading, labour and material costing etc.</p> <p>The Shelter + NFI WG can promote desirable modular units with a 'pool' of appropriate construction materials to choose from (as the word document and pdfs of diagrammatic plans illustrate).</p> <p>NB: Inevitably these prototypes will not be appropriate in certain site conditions – especially those of commercial and industrial buildings.</p>	
AoB	<p>The Military/Air Force site managers across the mainland have a total ban against any razor distributions (Source: Hellenic Red Cross).</p> <p>Ritsona – Recent hunger strike led to Air Force management providing 1 x electric stove (2 hot plates) in communal Rub hall. Commander on site doesn't want army tents to be upgraded (e.g. with flooring) because they are waiting for ISOBOX container delivery in October (Greek government's pledge for onset of autumn/winter) + fear improvements will put Ritsona at bottom of waiting list. Electricity should be installed on 16 May with water trucking continuing (25 – 27 Euros each water supply delivery). Parts of surrounding pine forest is being cleared for a vegetable garden.</p>	
<p>The next meeting will be held on THURSDAY 19 May 2016 at 10:00 hrs.</p> <p>Venue = Samaritan's Purse Office; 1st Floor Conference Room, 15 Kleisthenous, Athens 105 52</p>		

ANNEX 1: OXFAM UPDATE ON BLANKET NFI DISTRIBUTIONS

- Katiska** – NFIs delivered to Oxfam warehouse in Ioannina. Hygiene kits reassigned to Tsepelovo. Distribution scheduled for week of May 2nd – 6th with local volunteer groups.

- 2. Filipiada** – NFIs delivered to the Greek military, who has begun distributions on a need-per-need basis.
- 3. Doliana** – NFIs delivered to the Greek military. Oxfam organized distribution on 26 April. Slippers from Oxfam stock delivered on same date.
- 4. Konitsa** – NFIs delivered to camp management. Delivery allegedly begun but Oxfam needs to confirm.
- 5. Tsepelovo** – Hygiene kits delivered from Katsika stock.