

## PWG MEETING NOTES

Protection WG Meeting	
Meeting Subject	Protection Working Group Meeting
Date, Time & place of meeting	26/07/2016, 09:00-10:30, UNHCR Athens Office
Meeting Chair	Josep Herreros (UNHCR) Tigist Girma (UNHCR)
Meeting Co-Chair	Federica Battistelli (Danish Refugee Council)
Minutes/notes prepared by	Marion Huot (UNHCR)
Present organizations	ActionAid, CARE, Danish Refugee Council, Ecumenical Refugee Program, International Medical Corps, International Rescue Committee, IsraAID, METAdrasi, MSF, Network for Children's Rights, Nostos, Refugees Support Platform, Salvation Army, Samaritan's Purse, Solidarity Now, UNICEF, UNHCR.
Next Meeting	23/08/2016

### Agenda:

#### 1. Review of the previous PWG meeting minutes

Point/details	Details/Going forward/Action points	Status/Deadline
- Participatory Assessment	<ul style="list-style-type: none"> <li>The PA exercise is ongoing and the preliminary results show : <ul style="list-style-type: none"> <li>Many complains came out about the services, especially the food (quality, not distribution).</li> <li>Gap in the follow up on medical cases regarding the connection between primary medical services on site and hospitals.</li> <li>Minority groups describe a strong perception of discrimination</li> <li>Problem of communication and difficulty for the residents to reach information</li> <li>Issue of sexual harassment, especially verbal and psychological. Women strongly recommend us to work with boys and men.</li> </ul> </li> <li>More results will come soon from Chios and the exercise is planned in Attica for the month of August.</li> <li><b>Action</b> : UNHCR to share key findings as soon as outlined.</li> </ul>	Pending
- Transfer of people from the islands to the mainland	<ul style="list-style-type: none"> <li>The PWG is trying to address the issues of absence of organized response system and lack of accommodations for the people coming from the islands to the mainland (including numerous vulnerable persons). There is a serious lack of response capacity, especially regarding accommodations.</li> <li>DRC circulated a table mapping services available for people coming to the mainland in order to allow PWG members to include their own provided services. However, few inputs are received by PWG members so far (METAdrasi, Children Rights Network, Lighthouse Relief, MSF) which does not allow systematic compilation. The only systematized document continues to be the one finalized by the Salvation Army and referring to Victoria Square map of services.</li> <li><b>Action</b> : It has been emphasized that the PWG needs to plan ahead an organized response in two manners :</li> </ul>	Ongoing

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	<ol style="list-style-type: none"> <li>1. Drafting of an informational document mapping the services available on the mainland, to be shared at the arrival and on the islands</li> <li>2. Writing of a letter to the authorities explaining the need of information in particular to where asylum seekers may be referred for accommodation.</li> </ol> <p>- <b>Action</b> : The Health Working Group is now working on SOPs on how to provide health services at the arrival at the mainland.</p>	Ongoing
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### 2. SMS Working Group : presentation on feedback mechanisms on site

Point/details	Details/Going forward/Action points	Status/ Deadline
- Tools development for feedback mechanisms	<p>- The Site Management Support Working Group has been developing tools, amongst them the SoPs feedback mechanism (still on progress). Such mechanisms allow site managers to assess services provided on site, collect feedbacks and provide a sense of participation to communities.</p> <p>- <b>Action</b> : UNHCR will share a package on feedback mechanisms to PWG members for inputs.</p> <p>- In Greece, they could be two options for managing overall site management feedback :</p> <ol style="list-style-type: none"> <li>1. Feedback collected, recorded and confidentially shared by the authorities, with facilitation by SMS agencies where there is one, for follow up and actions when possible and required</li> <li>2. If not possible, feedback collected, recorded and confidentially shared for follow up and actions by SMS agencies where there is one</li> </ol> <p>- The setting of a feedback mechanism by an SMS organization doesn't exclude the setting of another mechanism in the same camp by another organization (Protection, WASH, etc...), as partners and donors have to enhance their accountability.</p> <p>- <b>Action</b> : The inclusion of referral pathways and case management in these mechanisms has to be discussed within the PWG and with a member of the SMS WG.</p>	<p>Done</p> <p>Pending</p>
- Community committees	<p>- Discussions were held on the communities' representation and participation. If the ideal system is the election of representatives by the community members, in some sites it is not implemented and community leaders may propose themselves. There is a need to develop mechanisms in order to reduce the role of such self-proposed leaders, by conducting more Focal group discussions for example.</p> <p>- <b>Action</b> : UNHCR will draft SOPs on community mobilization and participation in order to put tools from both PWG and SMS working groups together.</p>	<p>Pending</p> <p>Pending</p>

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	<ul style="list-style-type: none"> <li>- <b>Action</b> : It has been proposed to : <ul style="list-style-type: none"> <li>o Appoint Community Engagement Officers to attend camp managers' meetings</li> <li>o Invite representatives of the Community Committees to attend such meetings</li> </ul> </li> </ul>	
<ul style="list-style-type: none"> <li>- Providing feedback to the communities</li> </ul>	<ul style="list-style-type: none"> <li>- It has been emphasized that feedback to the communities requests have to be part of the mechanisms. Once the community needs are assessed thanks to feedback mechanisms, responding by setting up systems and channels is a key protection priority.</li> <li>- Communities must be aware of our capacity to respond in order not to raise false expectations.</li> <li>- In order to take action, strong coordination between partners in the protection response must be ensured : <ul style="list-style-type: none"> <li>o Through coordination tools : use of services mapping such as the 4Ws</li> <li>o Through communication : use of national and local working groups, direct and interpersonal information-sharing</li> </ul> </li> </ul>	

### 3. Revision of sector indicators on ActivityInfo

Point/details	Details/Going forward/Action points	Status/Deadline
<ul style="list-style-type: none"> <li>- Revision of sector indicators</li> </ul>	<ul style="list-style-type: none"> <li>- A table including the indicators that partners will have to report against on ActivityInfo was circulated and inputs were received by the PWG members.</li> <li>- The indicators were reviewed again during the meeting.</li> <li>- <b>Action</b> : UNHCR to share the finalized version of the table as soon as ready.</li> </ul>	Pending

### 4. AoB

Point/details	Details/Going forward/Action points	Status/Deadline
<ul style="list-style-type: none"> <li>- Pre-registration exercise</li> </ul>	<ul style="list-style-type: none"> <li>- As of Tuesday 26th June, 27,428 people were pre-registered. 601 unaccompanied minors were identified, including 492 separated.</li> <li>- The pre-registration exercise is officially closed as the registration of urban cases could not be conducted with security safeguards, only the cases already fixed that due this situation were not registered, will be completed. The pre-registration through Skype interviews is still ongoing.</li> </ul>	

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<ul style="list-style-type: none"><li>- Relocation</li></ul>	<ul style="list-style-type: none"><li>- According to Eurostat data, starting from the 16th of June, the eligibility list for relocation will change:<ul style="list-style-type: none"><li>○ Iraqis pre-registered before the 16th of June are still eligible for relocation</li><li>○ The situation of Iraqis that entered the country before 20 March 2106 and registered after June 16<sup>th</sup> is still under discussion</li><li>○ Iraqis that entered Greece after the 16th of June are not eligible anymore</li></ul></li></ul>	
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