

Inter-Sector meeting

7 April, 2017



**Inter-Agency
Coordination**
Lebanon

AGENDA

- 1- Emergency Response Preparedness and contingency plan next steps
- 2- M&E framework next steps
- 3- Protection : Referral track system
- 4- Cross-sectoral matrix
- 5- AOB
 - Job creation tracking
 - LHF allocation

M&E WAY FORWARD



1. Draft M&E framework to be finalised

- Requires inter-sector collaboration to establish assumptions and targets for inter-sectoral impacts and outcomes
- Inter-sector workshops and sector consultations scheduled for May
- Final alignment of logframes during planning process for 2018
- Final approval by LCRP Steering Committee as part of 2018 planning process

WAY FORWARD

2. Ensure alignment of existing survey tools

- Up-to-date results required by August 2018 to inform impact/outcome level indicators for mid-term review

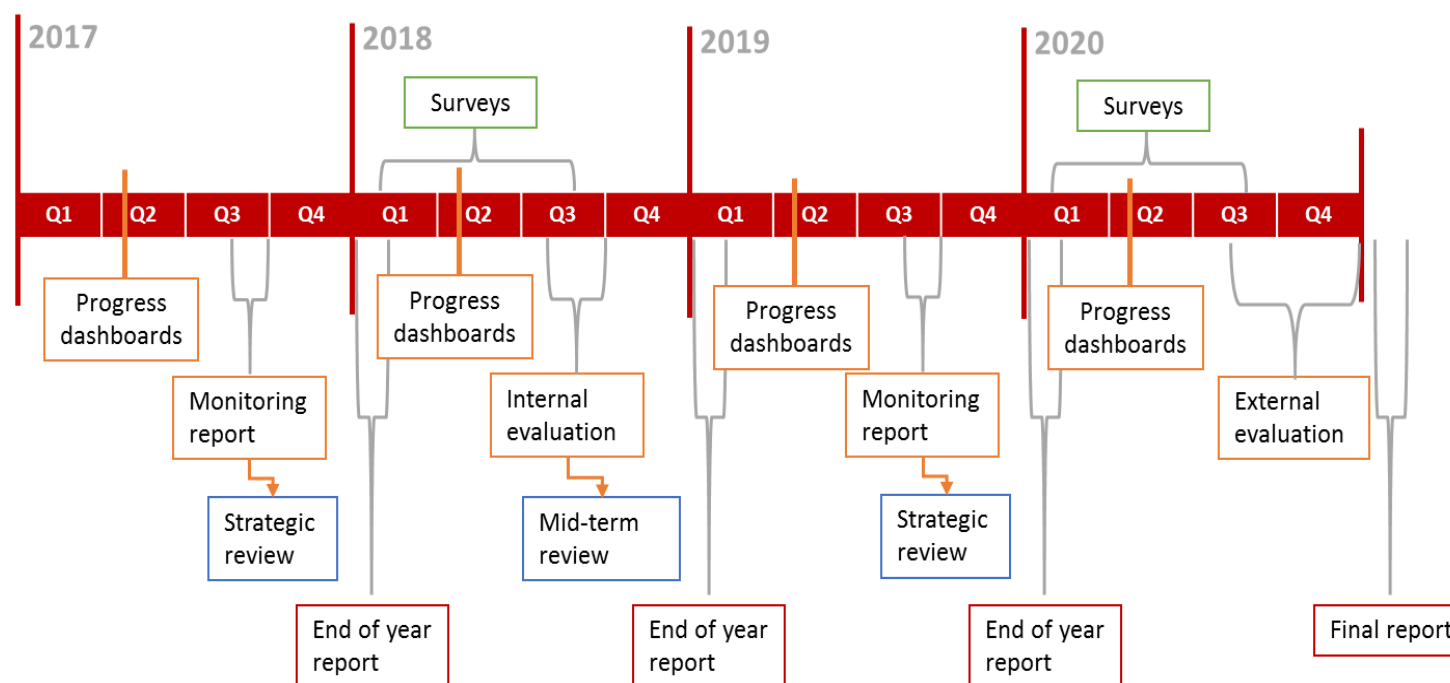
WAY FORWARD

3. Ensure dedicated inter-sector M&E capacity

- Short term – support: finalise review process and support sector working group of alignment of log frames in May
- Long term – **dedicated staff**: planning and maintenance of M&E framework, ensure implementation of M&E activities according to time line, provide technical support and capacity to sectors/GoL (improved log frames for 2018-2020)
- Inter-sector agencies agree to cost-share post to allow for immediate recruitment of dedicated M&E expert.

WAY FORWARD

- Agree on calendar of M&E activities as proposed





Referral Tracking System

Protection Working Group

Lebanon



Inter-Agency Referral Mechanism –Protection

Package of tools:

- Inter-Agency Referral Form
- Minimum Standards and Procedures for Individual Referrals
- Database in Activity Info
- Guidelines on the use of the database



Scope of the system

- **Covers** any form of referral involving a request for action from one service provider to another (i.e. a service provider is asked to take action on behalf of an individual)
- **Does not cover** provision of information to an individual and/or general information on services provided
- **Does not** track the status of individual referrals
- **Complements** sector specific standards for referrals



Purpose of the system

- Provides guidance and procedures for referrals
- Standardizes the way feedback is provided and classified
- Captures referrals made within Protection and from Protection to other sectors
- Allows analysis of status of referrals per governorate/sectors



Communication

Individual

1. After obtaining consent for referral, informs individual that referral will be made.

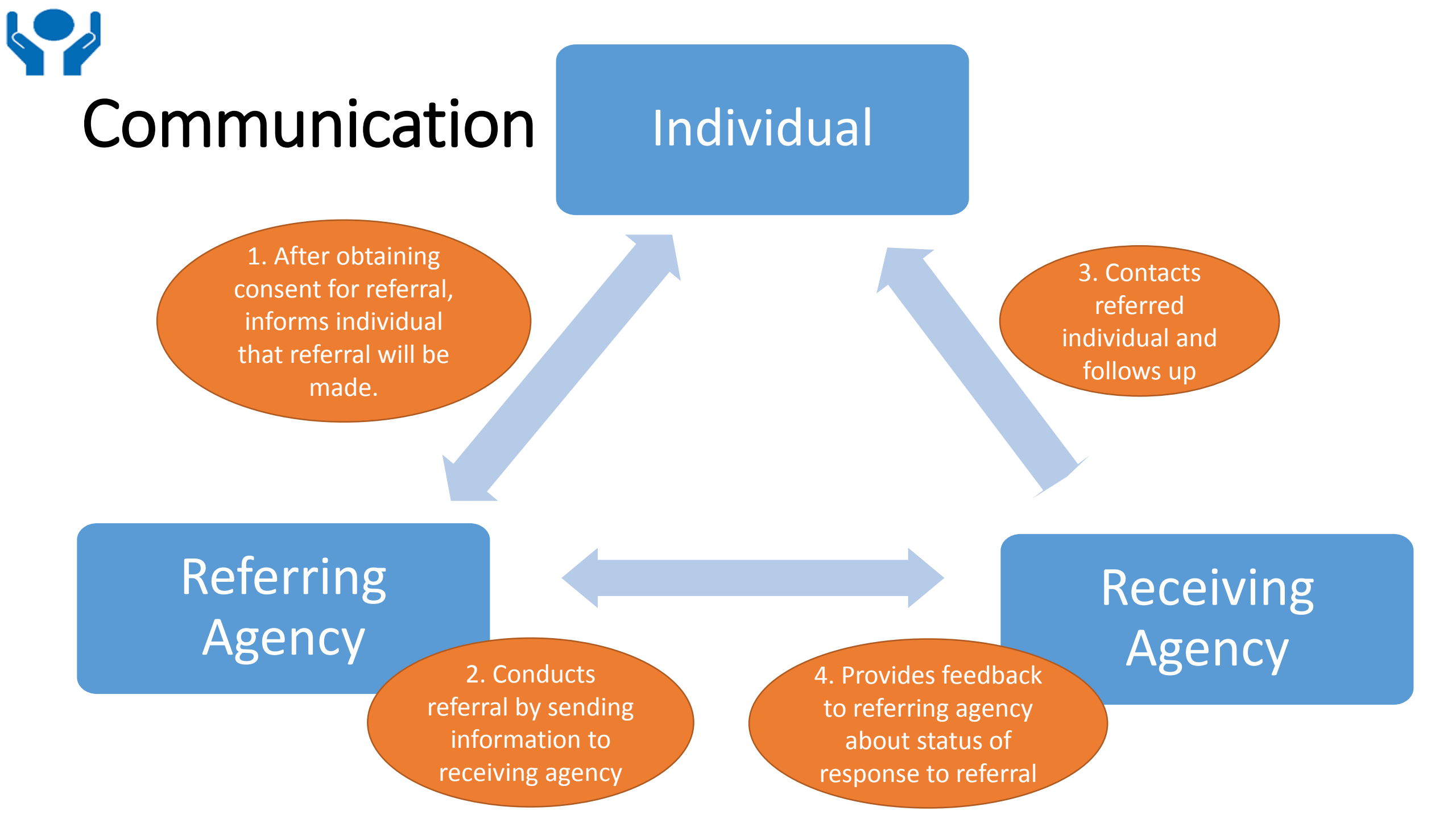
3. Contacts referred individual and follows up

Referring Agency

2. Conducts referral by sending information to receiving agency

4. Provides feedback to referring agency about status of response to referral

Receiving Agency





Responsibilities

Receiving Agency

Acknowledges receipt of referrals

Provide Feedback to Referring agency

- 14 days normal cases
- 48 hours urgent cases

Referring Agency

Documents feedback

- Date
- Type

Records referral tracking in the AI database on a quarterly basis



Types of feedback to be reported in AI Database

- Received: receiving agency indicated that referral has been received but no further action has been taken in response to the referral.
- Pending: when no feedback has been received from the receiving agency on the referral made.
- Accepted/successfully closed: confirmation from the receiving agency that they have taken action in response to the referral received.
- No services delivered: confirmation is received from the receiving agency that no action was taken in response to the referral, or when no feedback was provided regarding the referral within the reporting timeframe. If the service is not provided because of lack of capacities of service providers this has to be specified.
- Not eligible: referral was received, but no action was taken because of eligibility criteria.



Types of feedback to be reported in AI Database

Dashboard **Data Entry** **Reports** **Design**

LCRP-2017-R Protection - Referrals

Grouping:

Partner	Governorate
UNHCR	Bekaa

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Monthly Reports

Save Month:

Indicators	Jan 17	Feb 17	Mar 17	Apr 17	May 17
Total Referrals to Basic Assistance	10	15			
BA Status: Received	2	5			
BA Status: Accepted/Successfully closed	2	0			
BA Status: No Service Delivered	2	5			
BA Status: Pending	2	5			
BA Status: Not Eligible	2	0			

Job creation under LCRP 2016



Job creation under LCRP 2016 - Background

- **Job creation tracking exercise** launched by Livelihoods sector in January 2017, as a result of:
 - The increased focus on economic growth & employment generation following **London Conference** (February 2016).
 - The **LH sector's steering committee** request to better monitor the overall impact of hum./dev. assistance on job creation in Lebanon.

Job creation under LCRP 2016 – Sources/inputs

- **E&W sector:** UNICEF, WVI, UNRWA, SCI, Solidarites, UNDP, NRC, MC, Concern, ACF, Intersos...
- **Shelter sector:** UNHCR, UN-Habitat, ACTED, CISP, TdH-Italy, Solidarites
- **Livelihoods sector:** ACTED, ARCS, AVSI, DRC,GVC, IOM, IRC, PU-AMI, SCI, TDH, UNDP, WVI.
- **Social stability sector:** B&Z, DRC, IOM, LOST, MC, PU-AMI, UN-Habitat, UNDP, UNHCR.
- **Food security sector:** WFP/FAO & partners
- **Education sector:** UNICEF
- **UN agencies:**
 - 10 agencies: UNICEF, UNHCR, WHO, UNDP, UNFPA, FAO, WFP, UNRWA, ILO, UNV
- **I/LNGOs:**
 - 22 INGOs (amongst LHIF members)
 - 3 LNGOs (ALEF , Caritas, Amel)

Job creation under LCRP 2016 – Key findings

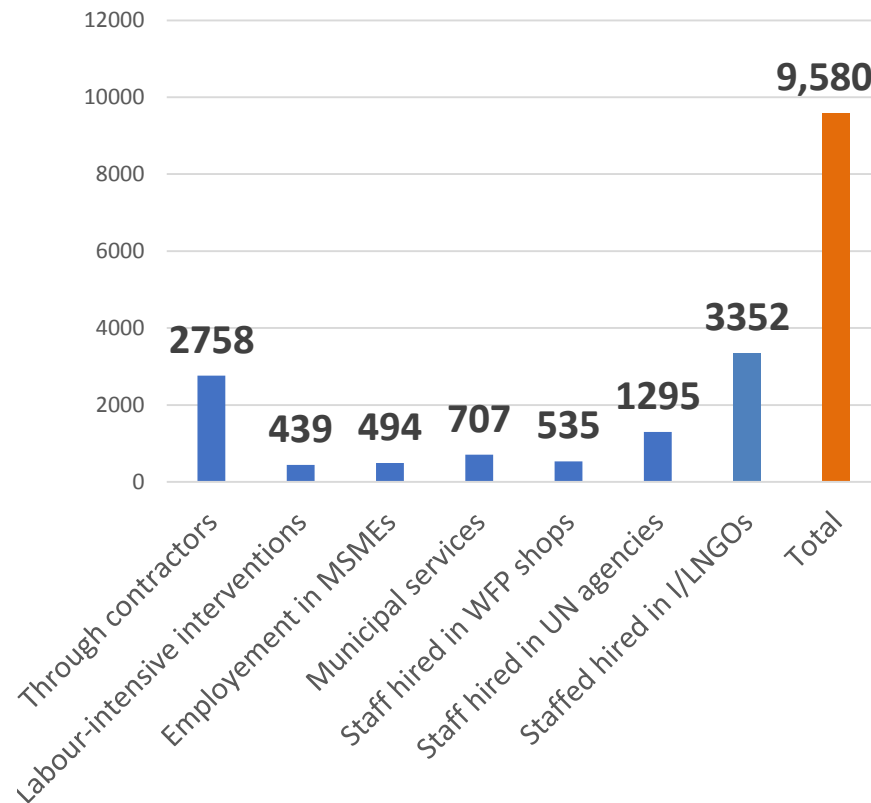
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- Overall, **21,901 jobs** were supported under LCRP 2016, including:
 - **9,580** full-time positions (=> 3x annual number of jobs created by the Lebanese economy pre-crisis).
 - **12,321** temporary / part-time positions.

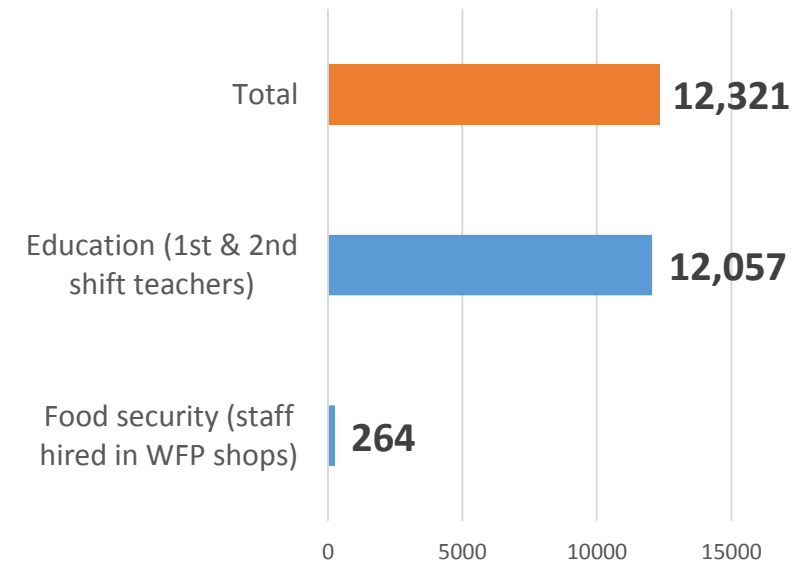
Job creation under LCRP 2016 – Key findings

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Full-time job equivalent



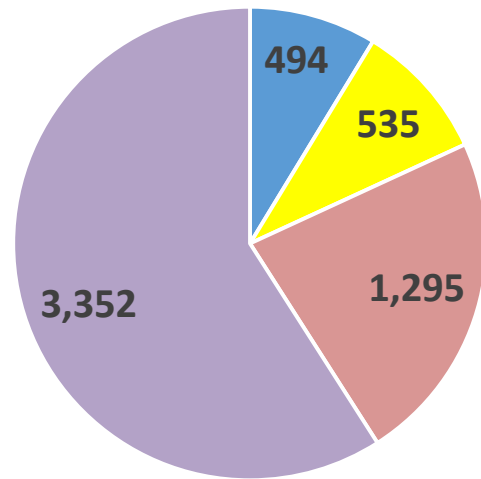
Temporary / part-time positions



Job creation under LCRP 2016 – Key findings

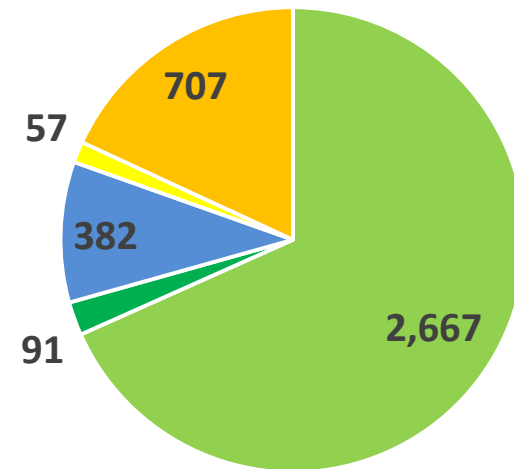
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Actual full-time jobs provided



- Livelihoods
- Food security sector (WFP shops)
- UN agencies
- International/National NGOs

Temporary/part-time jobs
(converted in FTE)



- Energy & Water sector
- Shelter sector
- Livelihoods sector
- Food security sector
- Social Stability sector

Job creation under LCRP 2016

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THANK YOU!