



BetterWork



International
Labour
Organization



**International
Finance
Corporation**
WORLD BANK GROUP

Better Work approach

Continuous improvement



Factory services package

Overview



Learning

Advisory Service	8 days in-factory visits (cycle 1) 6 days in-factory visits (cycle 2 onwards)
Industry Seminars	4 per cycle
Training	Up to 25 person days per cycle

Assessment

2 people for 2 days,
1 time per cycle



Assessment

- ◆ Unannounced
- ◆ 2-person, 2-day
- ◆ An overview of factory performance in meeting national laws and international labour standards and using effective management systems. An assessment report is released roughly one month after the assessment



Compliance Assessment Tools

International Labour Standard	National Labour Standard
Child Labour	Compensation
Discrimination	Contract and Human Resources
Forced Labour	Occupational Safety and Health
Freedom of Association and Collective Bargaining	Working Time



Compliance Assessment Tools

209 Questions with the legal reference

<http://betterwork.org/Jordan>

<http://betterwork.org/blog/portfolio/jordans-compliance-assessment-tool/>



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Better Work Jordan

Since 2009, Better Work Jordan (BWJ) has joined forces with workers, employers and the government to improve working conditions and boost competitiveness of the garment industry. [Learn more about our programme](#)

30

BRANDS AND RETAILERS

73

FACTORIES

65,000

WORKERS

Our partners



Brands and retailers

Our leading Brands & Retailers are integral partners in realising workers' rights and gaining a competitive edge for firms



Governments

We collaborate with national government bodies to help create effective labour regulation for a sustainable impact



Factory Owners

Enterprises are a key partner in our efforts to create better conditions for garment workers in ways that also support business



Workers and Unions

We help workers to realize their rights and enhance their ability to engage in productive dialogue with employers

Our services

In Jordan, we offer a full set of services spanning advisory assistance, assessment and training, which are developed by the Better Work global programme and adapted to the local garment sector. [Learn more](#)

Upcoming events

There are no events scheduled

[See all events](#)



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Resources



Jordan's Compliance
Assessment Tool

Resources, Resources for Jordan



Public Reporting
Issues list

Resources, Resources for Jordan

Our publications





Jordan's Compliance Assessment Tool

Better Work's Compliance Assessment Tool (CAT) is used by Better Work Enterprise Advisors to assess compliance with core international labour standards and national labour law.

The CAT covers core international labour standards and working conditions.

The structure of the CAT has three levels:

- ◆ Level 1: Clusters (four on core international labour standards and four on working conditions)
- ◆ Level 2: Compliance Points (each cluster comprises a set of compliance points)
- ◆ Level 3: Questions (each compliance point has a set of associated questions).

The first two levels—clusters and compliance points—are set globally. The third level consists of questions that reflect the local context. This classification structure allows for a consistent approach globally, while ensuring that questions address compliance with national legal requirements and established benchmarks.

[DOWNLOAD RESOURCE](#)



[Read more](#)

Sample of Questions with legal reference



Compensation	
Paid Leave	
Q 77 (CQ)	Does the employer pay workers correctly for paid public holidays?
Legal Reference:	Jordanian Labour Law, Arts. 60, 61, as amended by Law No. 26/2010, Art. 21; Standard Contract for Non-Jordanian Workers in the Textile, Garment and Clothing Industry, para. 8
Q 78 (CQ)	Does the employer pay workers correctly for annual leave (14 or 21 days)?
Legal Reference:	Jordanian Labour Law, Art. 61, as amended by Law No. 26/2010, Art. 21; Addendum to CBA between J-GATE, AOFWG and GTUWTGCI, dated 8 Nov 2014; Standard Contract for Non-Jordanian Workers in the Textile, Garment and Clothing Industry, para. 8
Q 79 (CQ)	Does the employer pay workers correctly during sick leave?
Legal Reference:	Jordanian Labour Law, Art. 65, as amended by Law No. 26/2010, Art. 22; Standard Contract for Non-Jordanian Workers in the Textile, Garment and Clothing Industry, para. 8
Q 80 (CQ)	Does the employer pay workers correctly for maternity leave?
Legal Reference:	Jordanian Labour Law, Art. 70
Q 81 (CQ)	Does the employer pay workers correctly during breastfeeding breaks?
Legal Reference:	Jordanian Labour Law, Art. 71