

KEY FIGURES

(JUNE 2017)

5,800

Estimated # of new
refugees/migrants/asylum-seekers

5,500

of which accommodated

700

of which unaccompanied or separated
children

329

Registered intentions to seek asylum

50

Applications for asylum

0

Persons granted refugee status

0

Persons granted subsidiary protection

PRIORITIES

- Ensure that urgent humanitarian and protection needs of refugees and migrants are being met
- Assist the Government to strengthen the asylum and migration management system in line with applicable international standards

SERBIA

INTER-AGENCY OPERATIONAL UPDATE

JUNE 2017

Highlights

- At end-June, some 80% of residents in governmental centres were from so-called refugee-producing countries: Afghanistan (62%), Iraq (13%) and Syria (5%). 12% were from Pakistan and 8% from other countries. 40% were children, 12% adult women and 48% adult men.
- Two tragic accidents led to the demise of one and hospitalization of two refugees/migrants. On 23 June, a 15 y.o. Afghan unaccompanied or separated child (UASC) was killed on the motorway near Adaševci TC, while his 13 y.o. friend was severely injured and hospitalized. On 24 June, a man from Algeria was hit by a train and seriously injured while trying to cross railway tracks near Šid.

SOUTH EAST EUROPE



- Many humanitarian partners adjusted their distribution times and working hours to the holy month of Ramadan, celebrated by many refugees/migrants.
- On 6 June, 64 asylum seekers went from Subotica Transit Centre (TC) to Horgoš border site and on 9 June, some 50 residents of Krnjača Asylum Centre (AC) gathered in front of government offices in Belgrade to express frustration about the management of the so-called “waiting lists” for admission to Hungary.
- As overall number of residents in 18 governmental shelters decreased from 6,200 to 5,800, the Transit Centres of Adaševci, Principovac, Sombor and Kikinda continued using rub halls and tents. For a detailed overview of conditions and services per site see <https://data2.unhcr.org/en/documents/details/55034>.
- On 19 June, the Government, UN Resident Coordinator, IOM, and UNHCR presented and discussed the process, as well as possible Serbian contributions to the forthcoming preparations of the two Global Compacts stemming from the New York Declaration of September 2016: the Global Compact for Safe, Orderly and Regular Migration and the Global Compact for Refugees
- World Refugee Day of 20 June was marked by a number of events, including a reception for refugees, authorities, donors and civil society in Belgrade, various performances and photo exhibitions in a number of centres, marking of the second anniversary of Preševu RC, etc.
- On 22 June, authorities transferred 91 men and boys, mostly from Afghanistan, who had been sleeping rough in/near Šid, to Preševu Reception Centre (RC).

UPDATE ON ACHIEVEMENTS

Operational Context

The number of refugees, asylum-seekers and migrants continued to slowly decline, with just over **5,800** counted in Serbia on 30 June. 93% of them were accommodated in 18 governmental shelters.

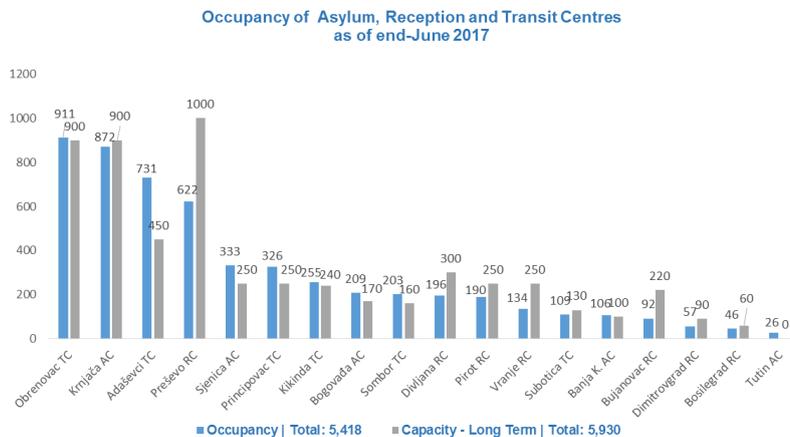
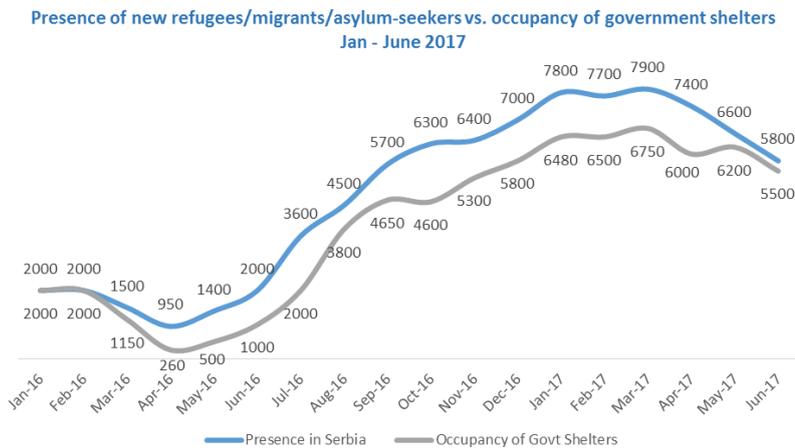
A total of 212 asylum-seekers were admitted into Hungary in June.

During the same period, 335 asylum-seekers informed UN and partners to have been denied access to asylum procedures in Hungary (compared to 137 in May), 371 stated to have been denied access to asylum procedures in Croatia (372 in May) and 21 to have been denied access to procedures in Romania (58 in May), but instead been collectively expelled back into Serbia, with many alleging maltreatment.

Some 700 unaccompanied and separated children (UASCs) were sheltered in government centres on 30 June (down from 1,000 at end-May).

UNHCR and partners met and assisted 126 new arrivals (compared to 222 in May), including 23 UASCs, of which 65% reported to have arrived from Bulgaria and 35% to have arrived from the former Yugoslav Republic of Macedonia.

In June, 329 individuals registered their intention to seek asylum in Serbia. 52% were made by men, 6% by women and 42% were registered for children, including 21 applications by UASC. Most applications were made by citizens of Afghanistan (55%), Pakistan (15%), and Iraq (12%). Asylum applications were submitted by 50 individuals. The Asylum office rejected two asylum applications during the month. Since the beginning of the year, the Asylum Office has not yet made any positive decisions on granting refugee status or subsidiary protection.



Achievements



Achievements and Impact

- Over 20 UNHCR staffers and over 100 staff members of its protection partners conducted protection monitoring at 23 sites throughout Serbia. They informed refugees/migrants of their rights and of services available, including of the risks associated with trafficking and smuggling. Through protection monitoring, data is gathered on individual cases, irregular population movements, push-backs and collective expulsions, as well as protection incidents.
- UNHCR staff identified protection needs and gaps in all accommodation facilities and informal sites.
- UNHCR and its partner the Belgrade Centre for Human Rights (BCHR) monitored asylum applications and decisions, and BCHR provided free legal aid to all those interested in applying for asylum in Serbia. As part of its capacity-building efforts, UNHCR is procuring equipment for the Asylum Office and conducting training for judges and lawyers.
- UNHCR conducted screening to assess international protection needs with the aim to identify potential solutions. In June, UNHCR identified 19 cases with protection and other needs, for potential screening of protection risks/vulnerabilities. UNHCR continues to roll out of the proGres v4 database for individual case management. 42 accounts for UNHCR staff and 35 accounts for partner staff have been created to date.
- UNICEF and UNHCR supported authorities in child protection. Through protection monitoring, UNHCR and partners continued to identify UASC (195 identified in June) and addressed immediate risks, including through transfer to another location as well as provision of assistance. In order to assess immediate risks and to identify potential cases for resettlement or family reunification, UNHCR has been carrying out systematic best interest assessments (BIA) in Preševo. In June, in coordination with the Centre for Social Welfare (CSW) and CRPC, UNHCR started a BIA exercise in the Obrenovac reception centre, covering 200 children.
- SGBV cases are routinely identified and reported by UNHCR and partner staff through protection monitoring. In June, UNHCR followed up on 18 SGBV cases countrywide.



Celebration of Eid holiday in Obrenovac Transit Centre, @IRC/Divac, June 2017

- In June, the UNHCR Protection Unit organized 7 trainings / refresher courses for its staff and that of partners, including on proGres v4 and screening of protection risks/vulnerabilities.

- Belgrade Center for Human Rights (BCHR) conducted five monitoring visits to each of the following asylum and reception centers (RC): Preševo and Bujanovac RC, Banja Koviljača AC, Tutin AC and four monitoring visits to asylum centers (ACs) in Bogovađa and Sjenica. Krnjača AC was visited 12 times. BCHR also visited Adaševci TC, Obrenovac TC, Šid and Shelter for Foreigners in Belgrade. BCHR provided legal counselling to 252 persons (189 male, 63 female; Afghanistan 98, Iraq 43, Cuba 22, Iran 14, Pakistan five, Syria 18, Ghana 15, former Yugoslav Republic of Macedonia eight, Russia seven, Comoros six, Nigeria four, Sudan three, Cameroon, Ghana and Kazakhstan two each, Egypt, Uzbekistan, Somalia, Mexico and Ukraine one each).

- To support their integration into Serbian society, BCHR assisted

clients who have obtained asylum and are searching for employment. Three persons found employment in June. Furthermore, BCHR provided assistance to secure work permits and in the creation of an NGO for one of the clients.

- In coordination with UNHCR, BCHR organized a seminar in Niš, on refugee law and counseling for judges of Administrative Court and Supreme Court of Cassation on international standards of refugee protection.
- International Rescue Committee (IRC)/Divac Foundation team continued running social cafés in Krnjača AC and Obrenovac RC. In June, the following workshops were organized in Krnjača: 12 arts and crafts workshops, 23 sewing courses, 8 IT courses, 12 sports matches, 12 English classes for women and boys, 8 English classes for men, 12 movie projections, over 120 board game “matches”, and over 5,000 cups of coffee and tea served, benefitting more than 300 persons.
- In Obrenovac TC, IRC/Divac Foundation team organized 17 movie projections, 15 musical workshops/DJ days, four ecological workshops, eight art workshops, 15 cricket trainings in cooperation with Serbian Commissariat for Refugees and Migration (SCRM) and the Serbian Cricket Federation and over 120 board game “matches”, and served over 3,000 cups of coffee and tea. A library also became operational in the social café in Obrenovac. On Eid holiday, a music workshop was organized for refugees/migrants, with participation from 300 persons. Overall, 700 persons benefited from services provided in June.
- In Belgrade, IRC’s partner Info Park continued to run an information hub on Gavrića Principa St., where German and English lessons, recreational activities, and free access to Internet are provided.

- IRC and the Novi Sad Humanitarian Center (NSHC) conducted protection monitoring in Belgrade and Šid, reaching out to refugees/migrants outside of official accommodation centres, providing information, referrals and assistance. IRC also co-supported the NSHC's Mother and Baby Corner (MBC) in Miksalište, as well as a series of occupational workshops for women in Adaševci, including a tailoring course.
- In coordination with IRC and SCRM, BCHR's mobile team visited the centres in Dimitrovgrad, Bosilegrad, Pirot and Bela Palanka at the Serbia-Bulgaria border, monitoring access to asylum procedures and providing assistance.
- IRC and Mercy Corps continued providing refugees with information online via the Refugee.Info platform/project.
- Catholic Relief Services (CRS)/Divac Foundation continued running child-friendly spaces (CFSs) in Tutin and Sjenica ACs five days a week. In both centers, language workshops, creative workshops, musical workshops, projections of movies for children and sports activities were organized.
- Caritas provided activities for adults and children as well as psycho-social support (PSS) in Preševo, Bujanovac, Bogovađa, Krnjača and in the centre of Belgrade five days a week. PSS was also provided in the women's corner Preševo, as well as socializing and counseling, sewing machines, computers and some musical instruments. In order to appease social tensions in Krnjača AC, Caritas organized sports activities for men and boys in the camp. In Principovac TC, Caritas organized recreational and sports activities for children and adults.
- In June, Initiative for Development and Cooperation (IDC)/Arbeiter-Samariter-Bund (ASB) volunteer teams conducted 44 field visits, to provide support to medical teams and in other activities. Additionally, integration workshops in Serbian language were organized in Miksalište.
- In June, Save the Children (SC) and partners reached a total of 335 beneficiaries, including 111 children. SC/Centre for Youth Integration (CYI) provided PSS in the Preševo RC, and a 24/7 support in the drop-in centre in Refugee Aid Miksalište in Belgrade through the CFS and the Youth Corner. In June, SC/CYI started running activities for children and UASCs in the centres in Vranje (two days per week) and Obrenovac (five days per week). In Bogovađa AC, SC/Group 484 ran a CFS and a Youth Corner, provide PSS to children and parents.
- SC/Praxis ran outreach teams providing protection, monitoring, and legal assistance in parks and public places in Belgrade, focusing on UASCs.
- On 14 June, SC and IRC organized a conference entitled "Good Practices and Challenges in Supporting Children in Migration", gathering 75 professionals involved in supporting UASCs and decision-makers who discussed good practices and the remaining challenges in the provision of support to children, especially UASCs.
- ADRA's Community Centre (CC) in Borča, Belgrade, was visited by 293 individuals, with an average of 62 daily visits. Among these, 47 individuals (mostly children) visited the CC regularly Monday to Friday and attended educational and occupational activities such as Serbian, English and French language classes, IT lessons, arts and crafts workshops and music lessons, and sports activities. Additionally, 78 children were supported with transport to nine public schools (46 children) and assistance in communication in five public schools (57 children). In June, 6 were assisted with legal advice, 9 with medical referrals. A child friendly space was renovated in the Borča CC.
- In June, DRC teams continued their protection activities in Preševo, Vranje, Krnjača, Obrenovac, Sombor, Kikinda and Eastern Serbia (Dimitrovgrad, Divljana, Bosilegrad and Pirot). Throughout the month, protection-related information was provided to 966 beneficiaries, with 175 internal referral and 177 external referrals made.
- DRC in cooperation with key stakeholders assessed the needs for additional cash assistance to refugees/migrants/asylum-seekers.
- Praxis continued providing information to refugees/migrants/asylum-seekers in Belgrade on the current situation, available legal pathways and services, reaching a total of 279 newly arrived refugees/migrants/asylum-seekers (184 adults and 95 children) in June. 55 children were identified as potential UASC (58%). A total of 235 referrals were made in June. Praxis also provided escort to 80 persons to the Police Station for registration and transportation assistance to a total of 122 refugees/migrants/asylum. Additionally, Praxis conducted protection monitoring and recorded cases of violation of refugees' rights along the route.
- Humanitarian Center for Integration and Tolerance (HCIT) continued assisting refugees/migrants/asylum-seekers in the North and in the West with protection border monitoring, especially in the "transit zones" at the border with Hungary, as well as counselling, information-sharing, referrals and identification of extremely vulnerable individuals. HCIT provided 630 persons likely in need international protection with practical and legal information.
- HCIT continued to encounter/record cases of violent expulsions from Hungary and Croatia, noting higher numbers of expulsions from Hungary in June, in comparison with previous months. HCIT teams collected testimonies of these persons and assisted the injured. Recorded injuries included heavy bruises, open wounds, as well as head traumas.



World Refugee Day performances by refugees, Belgrade (Serbia), @UNHCR, 19 June 2017

- HCIT documented 52 cases in total where groups of asylum-seekers were collectively expelled – 34 cases from Croatia relating to 284 persons and 18 incidents in the north where reportedly 211 persons were expelled from Hungary. Additionally, HCIT identified 148 new in the north and west of Serbia UASCs in June. HCIT identified 59 new arrivals to the North in June (43 men, 5 women and 5 children). Forty asylum-seekers were referred by HCIT to local medical teams and 2 men were assisted with registration.
- In June, UNICEF-supported CFSs were operational in Krnjača, Bujanovac, Preševo and Dimitrovgrad, while a new CFS became operational in Vranje, all in cooperation with DRC. A CFS in Kikinda and a youth centre in Obrenovac became operational, in cooperation with SOS CV, while a CFS in Sjenica, run by the Divac Foundation, is supported by UNICEF. Since the beginning of 2017, 2,004 children received assistance in the UNICEF-supported family support hubs, CFSs and MBCs.
- UNICEF continued to support the social welfare system in Preševo, Bujanovac, Belgrade, Šid area and Subotica. CSW continued to provide support to refugee/migrant children and to ensure identification and protection of UASCs. UNICEF supported CSWs to identify and support 287 UASCs in June. Social workers interviewed the identified children and made necessary referrals to the police (to obtain intention to seek asylum certificates - ISACs), health services when necessary, and for accommodation in relevant facilities, including children's homes.
- In June, CRPC provided information dissemination (in Pashto, Arabic, Farsi, Urdu, English, French and Spanish), interpretation, cultural mediation and orientation, PSS, identification and referrals of persons with specific needs, advocacy and referral to legal, medical and other assistance, as well as escort and transport to different facilities. Services were provided both independently and in cooperation with other actors, and with support from UNHCR and UNICEF. In June, CRPC reached close to 3,700 beneficiaries/visits in Belgrade and other locations. A total of 56 potential cases of UASC were identified and referred to the CSWs.
- In coordination with UNHCR, CRPC assisted 20 ISAC beneficiaries in logistics, transport and escort for to Bogovađa and Sjenica ACs. In coordination with CSW, IOM, DRC/UNHCR in Obrenovac TC, CRPC assisted in escort, cultural mediation and support for PoCs accommodated in this RC. In coordination with UNHCR, CRPC conducted a total of 62 assisted and independent visits to centres in Serbia (Krnjača AC, Obrenovac TC, Bogovađa AC, Banja Koviljača AC, Principovac TC, Adaševci and Kikinda TCs). As a partner of UNHCR, CRPC provided interpretation and cultural mediation services to beneficiaries in governmental centres (Bogovađa, Krnjača, etc.), to SCRMs, medical staff and representatives of other local institutions.
- CRPC team referred a total of 4 assisted voluntary return (AVR) cases to IOM in June. In cooperation with UNHCR, UNICEF, DRC, CRPC, on-site medical teams, CSW and SCRMs, interpretation/CM, escort, advocacy and transportation to secondary medical, children's and other facilities were provided to 88 cases.



SOS CV Workshop for teenagers, Kikinda Transit Centre (Serbia), @UNHCR, 27 June 2017

- With the help of UNICEF and International School of Belgrade (ISB), and in order to promote intercultural communication and cultural mediation, CRPC assisted boys from Krnjača AC to take part in joint sports activities organized at ISB. With the help of UNICEF and CRPC, 30 UASCs from Krnjača AC participated in a cricket workshop at the Serbia Cricket Federation's pitch, and 8 UASCs from "Vasa Stajić" participated in arts and crafts workshops organized in June.
- Through outreach activities supported by CRS, Atina's mobile team provided assistance and support to 135 women and girls in the field, while 72 women, girls and boys were assisted through long-term support program which includes GBV case management, safety and individual planning through counselling and full participation of beneficiaries, referral, follow-up, PSS and protection monitoring.
- Atina organized trainings for 68 professionals in Vranje and Bujanovac on human trafficking and GBV in the refugee crisis. Under this project, 247 participants (129 from government institutions and 118

from civil society organizations) in 8 cities were trained since the beginning of the project.

- Psychosocial Innovation Network (PIN) provided psychological first aid (PFA) in 415 instances as well as PSS and mental health counselling to 184 refugees/migrants/asylum-seekers (119 males and 65 females; 127 minors and 57 adults).
- PIN provided PSS and conducted psycho-educational as well as occupational workshops in different locations in Belgrade – Centre for Minors "Vasa Stajić", Primary School "Branko Pešić" in Zemun, Belgrade city centre (Park area, Miksalište), at PIN premises as well as their offices near the Sjenica and Tutin ACs. Musical workshops were concluded with a performance at the World Refugee Day event organized by UNHCR.
- In June, the Group for Children and Youth "Indigo" continued activities in Niš, Bujanovac, Preševo, Vranje, Pirot and Divljana. In Preševo, Bujanovac and Vranje, Indigo worked mostly with unaccompanied and other vulnerable children, providing PFA, identifying and referring them to other actors, organising educational and recreational activities and monitoring their involvement in everyday life in the camps. Indigo provided 361 services to children in Vranje RC, 322 services to children in Bujanovac RC and 1,018 services to children in Preševo. Indigo continued providing interpretation services (for Arabic, Farsi and Urdu) in the centres in Preševo and Bujanovac (interpretation was provided to 4,579 adults and 2,024 children).

- The number of UASCs accommodated in Preševo RC increased in June due to four relocations from the North. In the first group arriving from Obrenovac on 10 June there were 103 persons, including 35 UASCs. On 17 June, a group of 148 people arrived from Sombor. In this group, Indigo identified 28 UASCs. On 22 June, 91 people were brought from Šid to Preševo RC. In that group, there were 52 UASCs. On 28 June, 59 people arrived to Preševo RC from Šid, including 31 UASCs. Some of them left the camp the same day. At the end of June, there were 84 UAMs and 12 separated children present in Preševo, among them one 10-year-old boy, three 13-year-old boys and seven 14-year-old boys.
- The Balkan Centre for Migration (BCM)/CRS provided legal assistance to 23 refugees/migrants/asylum-seekers in Šid, Belgrade, Bujanovac, Preševo and Vranje.
- In Adaševci, SOS Children's Villages (SOS CV) supported 37 families and children at risk including through translation, information dissemination, PSS and referrals to other institutions or organizations. Indigo supported 56 families and children under risk in Principovac and 50 families and children at risk with 482 services in Krnjača. In Preševo and Bujanovac, 49 families and children were supported.
- In coordination with CRS, Philanthropy distributed 2,007 cash cards worth 5,000 RSD for families and 1,399 cash cards worth 3,000 RSD for vulnerable individuals, benefitting a total of 3,532 persons in Preševo, Bujanovac, Dimitrovgrad, Bosilegrad, Pirot, Divljana, Tutin, Sjenica, Krnjača, Šid, Adaševci, Principovac and Bogovađa. Philanthropy also organised distributions for women and children, victims of trafficking and/or GBV as well as UAM in the "Vasa Stajić" institute and the Jesuit Refugee Service's Integration House in Belgrade. 134,700 USD were distributed in total. Additionally, in coordination with Christian Aid, Philanthropy continued course on sewing and animated movies in Preševo and Bujanovac.
- Refugees and migrants continued arriving to Serbia, though on a lesser scale. In June, Info Park registered 168 new arrivals who used the Info Park Hub in Belgrade. Many of them decided not to register or go to state-run accommodation centres, but rather to squat in abandoned locations in the city center. Info Park field team is on the lookout every day for new locations where migrants and refugees spend time, offering protection and information. After Ramadan, Info Park switched to summer working hours, opening its doors to refugees and migrants 9 am - 9 pm.
- Info Park made available new equipment for outdoor activities: rollers, roller skates, tricycles and scooters. They can be rented free of charge for an afternoon, a whole day or several days. They are aimed for the younger population to enjoy, as well as adults with smaller shoe sizes.



Advising and assisting persons expelled from Hungary, Horgoš (Serbia), @UNHCR, 24 June 2017

Identified Needs and Remaining Gaps

- Enhanced identification of specific needs and vulnerabilities is required in accommodation centres and informal settlements. UNHCR is exploring ways to enhance its support to the authorities in this regard.
- More support is needed to accelerate national refugee status determination (RSD) procedures for those who are interested in seeking asylum in Serbia.
- Cases of SGBV continue to be reported by UNHCR and partners. Further support is required to ensure provision of timely and adequate response to SGBV incidents.
- Depression and stress are widespread amongst refugees, asylum-seekers and migrants. More recreational and occupational activities, as well as psychosocial support (PSS), are required in accommodation facilities.
- Alternative care arrangements and enhance services for unaccompanied and separated minors should be strengthened.
- Continued irregular departures and presence in Belgrade city centre expose refugees/migrants to various heightened protection risks including robberies, abuse by smugglers, as well as accidents.

Achievements and Impact

- UNICEF-supported Toy Libraries for children from 3 to 6 years of age continued to be operational in Bujanovac RC (in cooperation with DRC) and in Principovac TC (in cooperation with SOS CV), providing additional early learning opportunities for children on a daily basis.
- UNICEF programmes for the development of digital competencies for youth continued to be implemented in Principovac, Adaševci, Bujanovac and Preševo (in cooperation with SOS CV).
- UNICEF programmes supporting the development of communication in foreign languages, basic math and science skills, civic and cultural awareness and expression competencies for children aged 7 to 14 years were being implemented in cooperation with DRC in Preševo, Bujanovac and Vranje, and with SOS CV in Kikinda.
- Two UNICEF education field experts provided on-the job support for the quality development of non-formal education programmes in cooperation with all organisations present in the RC/TCs in Preševo, Bujanovac, Šid (until its closure), Adaševci, Principovac and Kikinda.
- Refugee children aged 7-18 attended nine primary schools and one secondary school in Belgrade in June 2017. Since the beginning of 2017, 867 children participated in structured educational activities.
- SC/CYI ran a non-formal educational programme in Preševo RC, Vranje RC, Refugee Aid Miksalište and Obrenovac RC, while the non-formal educational programme in Bogovađa AC was conducted in partnership with Group 484. The teams taught mathematics, geography, biology, and Serbian, English and German languages. In Bogovađa AC, SC/Group 484 team worked with the local schools to support enrolment of refugee children and develop joint activities.
- SC launched in Serbia a global partnership initiative with Coursera, providing refugees and migrants 13+ years of age with an opportunity to learn on the move by using an e-platform to access courses designed especially for them. Participation in the courses is free of charge and verified certificates are provided upon completion; 35 minors and youngsters have already enrolled in the courses. In the reporting period, a beneficiary accommodated in Vranje RC completed the course and received a certificate from Stanford University.
- SC/ADRA continued supporting the transportation of children accommodated in Krnjača AC to primary schools in Belgrade until the school year ended on 13 June. Transportation support improved attendance and prevented early drop-outs.
- ADRA/IRC/StC organized transport for 46 school children to nine public schools. ADRA interpreters were present in five public schools, serving a total of 57 children.
- CRPC continued assisting CSW in providing escort for Krnjača's UASCs to schools and back until the end of the schoolyear in June.
- Life-skills educational workshops, supported by CRS and conducted by Atina NGO, represent comprehensive non-formal education classes created in line with the interests of young people, in the form of mixture of natural and social science classes. The classes are providing the beneficiaries with the basic knowledge of math, chemistry, biology and geography, giving them a chance to learn about major historical events and personages, and also about natural phenomena. Education is adjusted to gender, age, culture, and survived experiences of the beneficiaries, and, therefore, same activities are carried out in several sessions. In June, 17 life-skills workshops for 111 girls and 9 boys were conducted by Atina in Preševo and Bujanovac. In addition, 16 individual classes were conducted for 3 girls (2 Ghana, 1 Cameroon) and 2 boys (1 Iran, 1 Afghanistan) at Atina's Reintegration Center.
- PIN continued conducting Serbian language classes at PIN's premises for Arabic-speaking beneficiaries (twice per week), Farsi-speaking beneficiaries (once per week) and Spanish-speaking beneficiaries (once per week). English language classes for Spanish-speaking beneficiaries continued regularly once a week. In addition, PIN introduced English language classes on a weekly basis for Farsi-speaking boys and girls in order to provide them with additional activities during the summer school break.
- PIN also conducted various educational (IT literacy, English café) and psycho-educational workshops at PIN's premises in Belgrade, Sjenica and Tutin, with the aim of expanding the knowledge and developing different practical, intrapersonal and interpersonal skills of children and minors. In order to address the lack of structured educational activities during the summer school break, PIN introduced individual and group math classes for minors in Belgrade on a weekly basis.
- In Bujanovac, Preševo and Vranje, BCM/CRS team provides an educational course entitled "Serbian Language and Euro-Balkan culture and traditions", and lessons are provided three times per week in Bujanovac and Preševo, while in Vranje they are held five times per week.
- SOS CV continued organizing sewing workshops in Preševo RC and Principovac TC, as well as English classes in Adaševci TC, Principovac TC and Preševo RC.
- Within the CFS in Adaševci TC, SOS CV Serbia delivered 807 services to children and youth including recreational, creative and educational activities; within the MBC, SOS CV Serbia delivered 1,053 services to mothers and babies. Within the Youth Corner in Adaševci TC, SOS CV delivered 195 services to 2,248 participants, youth and adolescents, and the SOS CV ICT spot provided 1,694 Wi-Fi connections and served 409 charging station users; ICT spot was visited by 2,104 participants, both adult and children, which included the participants of IT workshops.

- Within the CFS in Principovac TC, SOS CV provided 337 various activities, including recreational, creative and educational activities; within the MBC, SOS CV Serbia delivered 615 services to mothers and babies.
- Within the Family Room in Principovac TC, SOS CV Serbia delivered 165 services to 1,691 participating children, youth and adults. SOS CV ICT spot Principovac provided 1,673 Wi-Fi connections and 413 device charging services; ICT Corner Principovac had 1,451 visits by adults and children, which included the use of basic IT workshops.
- SOS CV ICT spot Krnjača provided 2,729 Wi-Fi connections and 317 charging services, and had 2,422 visits by adults and children, which included the use of basic IT workshops.
- SOS CV ICT spot in Belgrade - Miksalište provided 1,940 Wi-Fi connections.
- Within the Family Room in Preševo, SOS CV Serbia delivered 224 services to 1,429 participating children, youth and adult mothers. Within the Youth Corner in Preševo, SOS CV delivered 114 services to 666 youth and adolescents. ICT spot Preševo provided 2,760 Wi-Fi connections and assisted 212 charging station users. ICT Corner Preševo had 2,295 visits by adults and children, which included the use of basic IT workshops. In Bujanovac RC, 988 connections were provided and 110 charging station users were assisted; ICT Corner Bujanovac had 3,056 visits by adult and children, which included the use of basic IT workshops.
- SOS CV provided Internet in Kikinda TC and had 406 Wi-Fi connections; in Obrenovac TC, SOS CV had 1,076 Wi-Fi connections.
- Through the Super Bus project, SOS CV mobile team organized outdoor educational, recreational and creative activities for children and youth in Divljana, Bosilegrad, Dimitrovgrad and Pirot RCs.
- Indigo continued with educational activities in Divljana and Pirot RCs. The activities with the younger group were focused on the knowledge of the world around us and lessons in Serbian and English languages. Lessons in Serbian and English languages, geography, biology and communication skills were organized for the older group.

Identified Needs and Remaining Gaps

- The education component of the Regional Refugee and Migrant Response Plan ([RRMRP](#)) remains unfunded, while preparation for schools should be initiated during the summer of 2017 for schools to be ready for the school year 2017/2018.
- There is a strong need for informal educational activities during the summer school break in order to provide children with continuous education and the opportunity to catch-up to their peers and to compensate for the inaccessibility of education opportunities in their home countries or during travel.



Health

Achievements and Impact

- UNICEF-supported MBCs were operational in Belgrade city centre (with NSHC), Preševo, and Bujanovac, and the recently opened MBCs in Vranje RC and Krnjača AC (with DRC), as well as in Kikinda TC (with SOS CV). Technical support and support in food items was provided to children in MBCs established and run by SOS CV in Adaševci and Principovac TCs. Support to infant and young child feeding in emergencies (IYCF-E) has been extended to Adaševci and Principovac TCs in the form of supervision.
- In accommodation centres where only a few children were present, support to the development of different modalities of IYCF-E support, through medical teams providing health service for the whole population, was on-going.
- Since the beginning of 2017, 742 infants (under 2) accessed UNICEF-supported mother and baby care corner services, including health and nutrition services.
- Since the beginning of 2017, 471 mothers benefited from UNICEF-supported IYCF-E counselling at MBCs.
- In centres where support to IYCF-E is ensured by UNICEF, the screening of all children aged 6-59 months with Mid-Upper Arm Circumference (MUAC) for undernutrition is part of routine work.
- UNICEF continues to have consultations with partners on reviewing currently distributed food in order to have age-appropriate food for children, according to national recommendations.
- The national recommendations for nutrition of children older than 2 years of age have been finalised by the Institute of Public Health of Serbia and their formal release and distribution is expected soon.
- IRC supported HCIT to provide orthopedic devices (wheelchairs/crutches) to refugees in need of such devices.
- UNFPA/DRC project “Strengthening access to and quality of family planning and reproductive health services for all” resumed as of end-June. Reproductive health services were again made available in Principovac, Adaševci, Vranje, Bujanovac and Preševo.

- In June, Atina GBV mobile teams, supported by UNFPA, had 11 urgent interventions in the field – 8 cases of GBV were identified - 7 women, 3 girls and 4 boys who survived physical, psychological, sexual violence, and/or forced marriage.
- Atina's mobile teams supported by UNFPA provided assistance and support to 72 women and girls in the field, while 21 women, girls and boys were assisted through long-term support program which includes GBV case management, safety and individual planning through counseling and full participation of the beneficiaries, referral, follow-up, PSS, and protection monitoring.



MDM Medical Container at Sombor Transit Centre (Serbia), @UNHCR, 21 June 2017

- In June, 23 workshops supported by UNFPA for 239 beneficiaries were conducted in four locations – Krnjača AC, Bogovađa AC, Preševo and Bujanovac RC.

- A research on “Violence against women and girls among refugee and migrant population in Serbia” was conducted through a joint project of Atina/UNFPA and its results were presented on 29 June in Belgrade. A pilot survey was conducted in accommodation centers - Preševo, Bujanovac, Bogovađa, Banja Koviljača, Adaševci, as well as the Maternal Home and Miksalište in Belgrade. The survey included 162 women and girls, mostly from Afghanistan, Syria and Iraq, who resided in Serbia in the period from 1 May to 1 June 2017.

- IDC/ASB medical teams were covering daily shifts in Principovac TC

seven days a week, Subotica TC five days a week and Dimitrovgrad RC five days a week. The teams provided medical treatment for 1,396 patients in total in June.

- UNHCR/DRC medical teams engaged through Primary Health Centres provided 9,988 services in the following centres: Krnjača AC (three medical teams), Bogovađa AC (one medical team), Preševo RC (two medical teams), Bujanovac RC (one medical team), Obrenovac TC (two medical teams), Divljana RC (one medical team), Pirot RC (one medical team), Bosilegrad RC (one medical team) and Vranje RC (one medical team since 31 May). Health-care services in Banja Koviljaca AC (one medical team) will be provided upon the MoH approval for the extension of the engagement of the medical team. In the meantime, PoC get medical assistance in the nearby (500m) local health center.
- UNHCR/DRC medical teams also conducted referrals and follow-up of 452 individual cases in need of specialized health-care services, in close cooperation with the DRC Medical Officer based in Preševo and the DRC medical team in Belgrade. In addition, the medical teams conducted screening of all refugees for body lice and other infectious diseases, as well as for chronic diseases. Medications, both basic and advanced, were regularly provided through contracted state pharmacies in the above mentioned centres, as well as in Tutin and Sjenica ACs.
- Médecins du Monde (MDM) activities in Šid TC were discontinued with the closure of this centre. MDM continued to provide primary health care in Adaševci TC (1,179 consultations in June), as well as to fund dental care for all refugees/migrants in Šid catchment (Principovac and Adaševci TCs). MDM MHPSS team (psychologists and a translator) work full time in Adaševci TC as the needs are significant. MDM has also been providing primary health care and MHPSS in Sombor TC since May 2017 (a total of 979 consultations, of which 642 in June) and in Kikinda TC since April 2017 (a total of 1,111 consultations, of which 534 in June).
- A Primary Health Care mobile unit is still covering the Northern Border area (81 consultations in June), in coordination with a network of stakeholders working in the border zone; as the population present in the “transit zones” decreased in June, MDM medical team was present twice a week in Horgoš and Kelebija.
- MDM is involved in protection as a medical actor and continued to monitor and document cases of violent pushbacks, in coordination with the Sub-Working Group on Collective Expulsions and Ill Treatment members, and provides care to the victims of violence, regardless of their administrative status and/or origin.
- MDM and Atina conducted a GBV workshop on identification of cases, and case management, targeting all actors working with refugees/migrants.
- CRPC assisted in referral and logistics activities concerning Krnjača AC's medical cases, providing further escort, advocacy, interpretation and other services, including mediation in use of public transport and orientation in the city.
- Real Medicine Foundation (RMF) provided medical consultations and treatment to 1,397 refugees and migrants in Obrenovac TC, 134 medical consultations and treatment in Belgrade city centre and 1,543 medical consultations and treatment to refugees/migrants in Adaševci TC.
- RMF medical teams are located in the medical unit at Adaševci TC 4pm-12pm. RMF's mobile medical clinic located in Obrenovac TC is operational 3pm-11pm, with one referral team and vehicle operating in Belgrade 7am-3pm and a second referral team and vehicle working from 3pm-11 pm in Obrenovac TC, 7 days a week.
- CRS doctors provided medical assistance in Šid, Belgrade, Bujanovac, Preševo and Vranje in 6,074 instances. In these same locations, CRS interpreters provided translation assistance (for Arabic and Farsi) to refugees/migrants/asylum-seekers and partner organisations (Philanthropy, Save the Children, Atina, UNHCR, DRC, UNICEF, IOM, MDM and IDC) and authorities (Clinical Centres of Belgrade and Niš, Health Centre (HC) Šid, General Hospital (GH) Sremska Mitrovica, HC Bujanovac, HC Preševo, GH Vranje and IPH Vranje, Belgrade Police, Šid Court, Šid Police inspectors, Police inspectors and BIA Preševo and Centre for Social Welfare Bujanovac) in 3,188 instances.

- In Šid, Bujanovac and Preševo, BCM/CRS provided psychological assistance to 86 refugees/migrants/asylum-seekers, while interpreters for Arabic and Farsi provided translation on 419 occasions.
- SOS CV Serbia continued supporting a psychiatrist in Šid Health Centre, to provide care to those in need identified by SOS CV in Principovac and Adaševci TCs.

Identified Needs and Remaining Gaps

- NSTR

Food Security and Nutrition

Achievements and Impact

- In Preševo and Bujanovac RCs, Caritas provided 19,738 portions of cooked lunch, 19,510 breakfasts, 5,285 cups of yogurt and 15,000 cups of tea. Food distribution was performed in partnership with Philanthropy, who were covering the distribution of dinner.
- In Krnjača and in Belgrade, Caritas provided 20,400 fresh breakfast pastries, 1,440 litres of milk for children, 10,200 portions of warm soup and 1,200 cups of tea.
- ASB provided cooked meals for refugees/migrants in Dimitrovgrad RC.
- On 26 June, IDC honored Eid holiday by distributing 1,800 packages of dried fruits to refugees/migrants accommodated in Adaševci TC.
- Within the Family Room, SOS CV Serbia in Preševo distributed 1,862 food items, juice, biscuits and sweets.
- SOS CV provided 120 meals a day (breakfast and lunch) in Bosilegrad RC, on a daily basis. On 25 June, SOS CV food/catering supplier organized a celebration of Eid at the reception centre, by providing barbecue for all beneficiaries. The Mayor of Bosilegrad and a local traditional dancing group attended the celebration.
- Philanthropy provided 19,835 hot meals for dinner in Bujanovac and Preševo RCs, for around 860 refugees/migrants accommodated in these two centers.
- Philanthropy continued with joint cooking events in Bujanovac. During Ramadan, these events were organized twice per week.
- During Ramadan, Info Park in Belgrade distributed over 1,500 Iftar packages to those refugees/migrants fasting, but also to all those in need of food aid.
- DRC and HCIT distributed 301 kg of high-energy biscuits and 1,601 litres of water, mainly in the north and in the south.



Distribution of dried fruits for Eid holiday, Adaševci TC, Šid (Serbia), @IDC, June 2017

Identified Needs and Remaining Gaps

- NSTR

Water and Sanitation

Achievements and Impact

- Activities were initiated on the installation of water pump with supporting equipment at the water intake Čukarka in Preševo. UNHCR/DRC will ensure a stable and secure supply of water for Preševo RC and its local community.

Identified Needs and Remaining Gaps

- Due to overcrowding, issues arose with the sewage system in Kikinda and Sombor TCs. Even with regular collection of wastewater, bad odours and flooding around septic tanks represent one of the major challenges in these centers, especially in Kikinda.

Achievements and Impact

- UNHCR continued the assessment of reception conditions in accommodation centres. An update of results as at end June is available on: <https://data2.unhcr.org/en/documents/details/55034>.



UNICEF provided summer clothes and playground equipment for refugee/migrant children at Banja Koviljača AC. Amir (4) and Sana (11), wearing new T-shirts and shoes, are happy playing with their friends. © UNICEF/UN070106/Vas

- UNHCR and SCRM agreed on priorities for rehabilitation works by DRC in Obrenovac TC, including accommodation and sanitary facilities. Besides technical and procurement preparations, the reporting period was used for obtaining the necessary administrative and legal documents. Rehabilitation works will start in the first half of July.

- ECHO/DRC conducted additional rehabilitation works in Vranje RC, concerning the refurbishment of balcony fences, construction of lightning protection and setting up of electric installations and connections for laundry premises.

- CRS/Divac Foundation completed the reconstruction of the fourth barrack in Krnjača AC, making a total of 12 barracks, thus providing safe and dignified conditions in line with international standards for more than 700 persons. All 12 barracks have been reconstructed the same way, rooms have been adapted, common space remodeled, toilets and showers are separated for men and women, toilets for persons with disabilities have been built, and all barracks are now accessible to

persons with disabilities. Works on the last, 13th barrack, will be completed in July, resulting in all accommodation units in Krnjača being reconstructed.

- In Tutin, reconstruction works are ongoing, and are expected to be completed on time. CRS/Divac Foundation will, besides the accommodation rooms, adapt the child-friendly space and the dining area in the new centre. Upon completion of works, furniture will be provided.
- CRS/Divac Foundation team started with the placement of a prefabricated house within Vranje RC, which will serve as a child-friendly space. This prefab house will have space for both CFS and MBC. Completion of works is expected in mid-July.
- With support from CRS, NGO Atina runs 3 shelters for refugees/migrants/asylum-seekers who have been identified as survivors of GBV and/or human trafficking, or are particularly vulnerable. During the month of June, NGO Atina provided shelter for 5 persons in total.
- SCRM, CRPC, HCIT and Amity/Sigma plus distributed 227 blankets, 434 plastic bags, 794 hygiene kits, 623 pairs of socks, 764 adult T-shirts, 160 pairs of footwear, 9 baby kits, 20 raincoats, 29 tracksuits, 709 pairs of underwear, 580 items of women's and men's clothing (Zara), and 1,600 liters of water provided by UNHCR.
- Since the beginning of 2017, UNICEF, in cooperation with SCRM, and through its partners DRC, HCIT, SOS CV and NSHC, reached 7,304 children with basic supplies and health and hygiene items through direct distribution.
- Divac Foundation, supported by IRC, distributed clothes to refugees accommodated in government centers.
- ECHO/DRC provided NFI for 199 residents of Preševo RC and in Sombor as well as for 164 residents of Pirot, Dimitrovgrad and Divljana RCs. DRC provided NFIs for 238 persons.
- HCIT continued with humanitarian aid distribution in the "transit zones" in the North.
- For the Eid holiday, SOS CV distributed NFI packages to all children aged 13-18 in Adaševci, Principovac, Kikinda, Preševo and Bujanovac. The package included: 2 pairs of underwear, 2 T-shirts, crocs shoes and shorts.
- Within the CFS and MBC in Adaševci TC, SOS CV Serbia distributed 12,998 hygiene items and diapers. Within the CFS and MBC in Principovac TC, SOS CV Serbia distributed 3,291 hygiene items and diapers. Within the Family Room in Preševo and in Bujanovac RC, SOS CV Serbia distributed 17,287 mainly hygiene items and diapers.



Reconstruction of new accommodation facility in Tutin Asylum Centre, @CRS/Divac, June 2017

Identified Needs and Remaining Gaps

- Residents complained about overcrowding in the Transit Centres of Adaševci, Principovac, Sombor and Kikinda, where temporary emergency shelters such as rub halls and tents remained in use to accommodating both families and single men, including unaccompanied minors.



Support to local communities

Achievements and Impact

- On 19 June, following the success of previous joint volunteering actions with local residents and refugees/migrants in Šid, Preševo and Belgrade, UNDP organized joint refurbishment of sports fields and organised a sport tournament in Kikinda. Volunteers from UNDP joined local children, members of “Jezero” tennis club, their parents, and families from the local transit centre for a makeover of tennis courts within the Sports Centre “Jezero”, in Kikinda. State Secretary of the Ministry of Public Administration and Local Self-Government (MPALGS) and a member of Kikinda City Council joined the volunteers. While adults were engaged in cleaning and painting, youngsters played games and exchanged tennis and badminton shots, in the course of a friendship tournament. This was an opportunity for local residents and migrants to get to know each other better, to overcome prejudices and fear of the unknown, and focus on commonalities rather than on differences. The Transit Centre in Kikinda is one of the newly opened ones, which in April this year welcomed approximately 300 displaced individuals, including 120 children.



Local youth and refugees/migrants take part in a Friendship Tennis Tournament, Kikinda (Serbia), @UNDP, 19 June 2017



Artwork jointly created by local and refugee/migrant children, participants of the Friendship Tournament, Kikinda (Serbia), @ UNDP, 19 June 2017

- UNDP procured water meters for two local springs and is currently undertaking regeneration of five wells, in order to improve the supply of clean water in Preševo municipality. This intervention is expected to increase the water supply in Žujince community by 20%. Water supply is a long-standing issue in Preševo municipality, now aggravated with the prolonged stay of refugees and migrants in the local Reception Centre.
 - To enable the construction of much needed new 1,000 m³ water reservoir in Preševo municipality, UNDP allocated USD 200,000, and has now ensured municipal cost-share in the amount of RSD 18 million.
 - UNDP commenced local public services improvement-focused activities: a) in Lajkovac, a construction of a multifunctional sports fields is agreed, b) in Tutin, technical documentation is being finalized for the construction of a new 200 m³ water reservoir in Velje Polje which will provide a sufficient quantity of water for uninterrupted supply of the future Asylum Centre and entire Velje Polje community.
- In partnership with ASB, NSHC and the Macedonian Helsinki Committee, Ana and Vlade Divac Foundation organized a training on protection of migrants’ human rights. UNHCR and the national Ombudsman Office participated in the training and supported the work of a network of 15 CSOs from Serbia and 5 CSOs from Macedonia. This training was organized within the project “Help on the Route - Fostering Protection of Human Rights of Migrants Passing through Macedonia and Serbia”. The “Help on the Route” Network of 20 CSOs from Serbia and former Yugoslav Republic of Macedonia, will work in the next 18 months on the development and deployment of Network’s Quick Response Mechanism, defining a set of rules and procedures for CSOs by which to act when approached by refugees/migrants in need of protection and to enable efficient cooperation with local governments, national and international institutions.
- Divac Foundation donated equipment to the humanitarian organization “Gajret” from the Bajrakli Mosque in Belgrade. Total value of donated equipment is USD 7,200. This equipment will strengthen the capacities of Gajret team for providing hot meals and clean clothes to refugees and migrants in need who seek support in the mosque.
- Divac Foundation organized two voluntary actions within the Support to Local Communities in Response to Refugee Crises Project. On 7 June, planting of 50 trees was organized in Krnjača AC. Besides Divac Foundation staff and USAID representatives, representatives of CRS, IRC, SOS CV, Ministry of Labor, Employment, Social and Veteran Affairs, SCRМ and residents of Krnjača AC also participated. From 12-19 June, volunteers planted 160 tree seedlings in Miratovac village, Preševo municipality, in front of the kindergarten, the football field and in other locations in the village. Divac staff and the local Public Utility Company staff, as well as local NGO Youth for Miratovac, local volunteers and residents of Preševo RC, participated.
- On 19 June, Foundation Divac organized a Round Table in Belgrade to mark the World Refugee Day. Divac Foundation and USAID presented results of the third public opinion survey on attitudes towards the ongoing migrant and refugee situation.
- Within the Support to Local Communities in Response to Refugee Crises project, Divac Foundation delivered furniture and computer equipment to 7 elementary schools which are accepting children from refugee accommodation centres in

the municipalities of Belgrade, Sjenica, Tutin, Šid, Bogovađa, Subotica and Dimitrovgrad, Within the same Project, 6 ECG machines were donated to Health Centres in Lajkovac, Šid, Dimitrovgrad, Preševo, Tutin, and Sjenica.

- Philanthropy completed the refurbishment of a gym in a primary school in Sot village (near Principovac TC). The school gym is going to be used jointly by local and by refugee children.
- SOS CV organized two exhibitions of paintings and photos entitled “Colours of Life” in Šid and in Belgrade. Exhibitions featured refugee works produced at workshops organized in Principovac and Adaševci TCs. In Šid, the exhibition was visited by all school and kindergarten children from Šid, as well as by residents of two reception centers in Šid area. In Belgrade, the exhibition was part of an event organized on the occasion of World Refugee Day.
- On 23 June, SOS CV organized a number of events celebrating the International Day of SOS Children’s Villages. Events were organized in SOS CV target reception centres and in Belgrade’s city park Tašmajdan, where the SOS Super Bus team implemented workshops and creative activities for the local children.
- SOS CV provided equipment for the sports hall in the primary school in Sot village, municipality of Šid.
- In cooperation with UNDP and SCRМ, SOS CV participated in the event of cleaning and organizing the tennis court and tennis games between refugee and local children and youth in Kikinda.

Identified Needs and Remaining Gaps

- Protracted stay of refugees and migrants is an ongoing challenge to the quality and coverage of local services.
- There is an increased need for implementation of intercultural exchange activities to bridge the distance among local and refugee/migrant communities.



Livelihoods

Achievements and Impact

- ADRA-organized vocational trainings were regularly attended by 17 unaccompanied minors (2 girls and 15 boys), as well as 2 extremely vulnerable females. They were enrolled in the following training programs: aeromechanic (5), tailoring (7) and beautician (4). The trainings took place at Borča Community Centre in Belgrade, vocational training organizations and businesses/companies (praxis).
- UNHCR and BCHR assisted four refugees to get seasonal job in ice cream factory “Froneri” in Stara Pazova.

Identified Needs and Remaining Gaps

- NSTR

Working in partnership

- The internal coordination mechanism of the UN system in Serbia is the **UN Refugee and Migrant Theme Group (RMTG)**, which meets weekly under UNHCR chairmanship. The RMTG coordinates the 4 sectorial working groups (WGs): a) Refugee Protection WG (Co-chaired by the Ministry of Labour, Employment, Social and Veteran Affairs (hereinafter: MoLESVA) & UNHCR), b) the WG on Shelter/NFI/WASH (Co-chaired by SCRМ, MoLESVA & UNHCR), c) WG on Health/Food/Nutrition (Co-chaired by the Ministry of Health & WHO) and d) WG on Local Community Support (Co-chaired by the Ministry of Local Self-Government & UNDP). The RMTG met on 9 and 30 June.

Contacts:

Ms. Indira Beganović, Reporting Officer, E-mail: beganovi@unhcr.org, Tel: +381 (0) 63 431 886
Ms. Vera Dragović-O'Donnell, Information Management, E-mail: dragovic@unhcr.org, Tel: +381 (0) 63 343 521

Links:

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