



HWG Meeting, 07th of June 2017

Minutes

1. Update from KEELPNO for the Epidemiological Surveillance

Presentation of Epidemiological Surveillance & Evaluation

- The aim is to identify diseases and collect epidemiological data.
- Methodology. Trained nurses will be present at the camps to monitor the procedure and conduct clinical evaluation. The evaluation includes identification of existing problems during the interaction between patients and health personnel like time pressure, workload etc. Nurses will only observe and not intervene or judge the personnel's performance. The aim of this action is to identify the barriers and to propose solutions for better performance.
- Duration: It will start at the end of June and the whole process will be completed after 6 weeks.
- Protocols: KEELPNO will send specific protocols that can be used during the evaluation and also a written consent form to participant NGOs.

2. Update on PHILOS program

- KEELPNO has already hired new personnel with some new specialties. Problems exist especially with dentists that don't have the necessary equipment.
- Moreover, there are 5 more intercultural mediators in Scaramanga, Ritsona, Andravida, Eleona and Schisto.
- There's a certain thought of setting up a tri-lingual (Arabic, Urdu, Farsi) call centre at EKEPY in order to help PHILOS personnel that do not have intercultural mediator.

3. Problems from the field (provision of services, organization and communication)

- Some NGO representatives expressed their reservation about the capability of Philos program employees to work adequate on the field due to their lack of experience, if the NGOs will leave.
- EKEPY encourages all the NGOs representatives to report any problem with the PHILOS employees
- Once again the signing of an MoU that will describe the terms and condition of work between NGO and PHILOS employees, was a main issue.

4. Update from the MHPSS sub-group

There have been some issues of coexistence of mental illness and drug use.

5. Other issues

- UNFPA informed that will continue to provide services till December.
- Red Cross representatives highlighted that there are lack of medical materials/ medicines. EKEPY suggested the NGOs to send an email with all the detectable drug deficiencies