# The Importance of A Valid And In-Date Asylum-Seeker Card For Syrians (Yellow Card)

## UNHCR Yellow Card Is Valid For 18 Months

## What happens if I do not renew my UNHCR Yellow Card within the 18 months time-frame?

- You and your family will not be entitled to receive services and assistance from UNHCR and its partners or WFP food assistance.
- Your case will be inactivated until the moment you approach UNHCR again.

## How do I renew my UNHCR Yellow Card?

**APPOINTMENT NEEDED:** Please contact the dedicated helpline on **01222449279.**

Renewals will be done from Mondays to Thursdays at UNHCR Zamalek Office. Only those who come **with a confirmed appointments made by telephone** will be seen.

**FOR RENEWAL**: All family members with the same case number need to be present. Please bring originals of UNHCR Yellow Cards, Passports including any expired passports, Birth certificates, and all documents related to previous registration in other countries. You also need to provide originals and copy of family documents such as your Family book, Birth certificate, Marriage/Death certificates, Identity Cards, Military book and Military ID, Disability ID and Driving license should you have them.

**ALL UNHCR SERVICES ARE FREE OF CHARGE**


UNHCR
The UN Refugee Agency
مفوضية الأمم المتحدة للاجئين

**United Nations High Commissioner for Refugees**
Address: 5 Michel Lotfallah Street, Zamalek, Cairo
Telephone: 01285571167 / 01285568823 / 01285570084
**EGYPT**

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