

Jordan Operational Update

September 2017

10,785 patients have been received at the health clinic at the north east border since it opened in December 2016.

32,800 families benefitted from cash assistance across Jordan, including 30,000 Syrian families and 2,800 other nationalities including Iraqi.

199 Government officials, lawyers and university students were trained by UNHCR staff on global trends, law and rights for refugees.

733,607

Refugees in Jordan as of end of September 2017

80.9%

Refugees living outside camps in urban areas, equal to four out of five refugees in Jordan

29,698

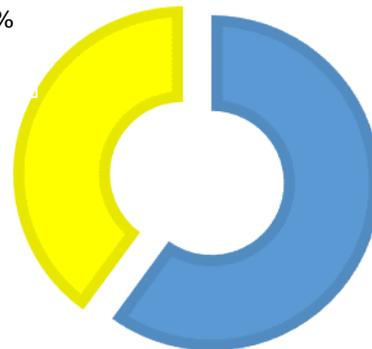
Work permits for refugees issued in 2017 to the end of September.

FUNDING (AS OF 1 OCTOBER 2017)

USD 277.2 M

requested for the Jordan situation

Unfunded 40%
\$111.8 M



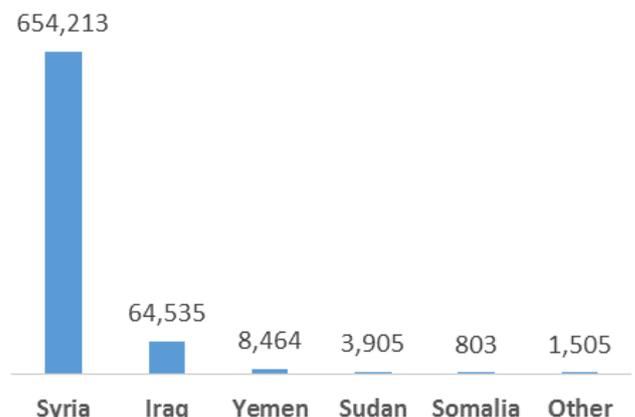
Funded 60%
\$165.4 M



DAFI students celebrating their selection ©UNHCR/Elfayez El-Fayez

POPULATION OF CONCERN

Countries of Origin



Update on Achievements

Operational Context

The situation of Syrians stranded at the north eastern border remained challenging, with approximately 50,000 people still residing in Rukban. The last partial distribution of assistance took place between May and June, reaching 35,000 people. Movements by the Syrian Arab Army to regain control of all southern border areas with Jordan continued, causing ongoing interruptions to supply routes. The Jordanian Foreign Minister Ayman Safadi was noted in the press as stating that aid to Rukban would be best served through Syrian territory, with the Government of Jordan ready to assist the international community in this endeavor.

On 24 September 2017 the Prime Minister of Jordan, Hani Mulki, approved a directive to allow Syrian children to enroll in school even if they possess no Government identity card. Previously Syrians would have to present a Ministry of Interior identity card to be able to join formal education in Jordan. An estimated 26% of Syrian refugee children do not access formal education, with one of the potential barriers being the needed identity card. Jordan currently undertakes double shifts in schools to accommodate refugee children, as part of its commitment to aim that all children in Jordan attend formal school; education formed a key component of the *Jordan Compact* unveiled in early 2016.



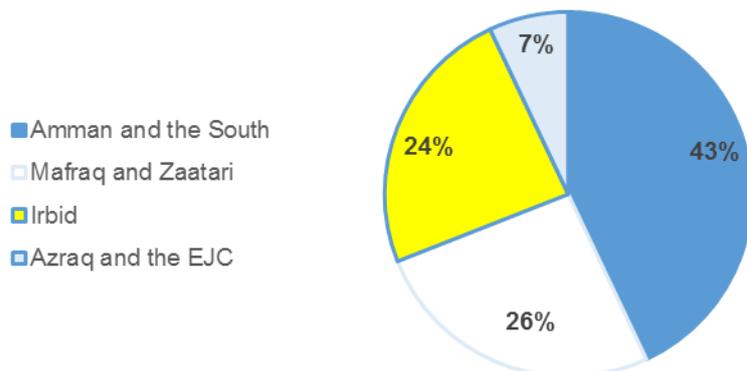
PROTECTION

- UNHCR conducted ten trainings in the month of September, reaching just under 200 participants, principally Government departments, including the Syrian Refugee Affairs Directorate (SRAD), the Ministry of Interior (MoI), the Ministry of Labour (MoL) lawyers, NGO workers and university students. The trainings covered the key topics of UNHCR's mandate, global displacement trends, International Refugee Law, detention, the rights of refugees, durable solutions and statelessness.
- 32,800 families (153,575 persons) received cash assistance for September 2017, of which 30,000 families were Syrians. The [Post Distribution Monitoring Report](#) for the first quarter of 2017 was also published, along with the [Winterization 2016 report](#).


EDUCATION

- As part of its commitment to refugees made during the Leaders' Refugee Summit convened under the auspices of the 71st United Nations General Assembly in September 2016, Hewlett Packard (HP) opened its first Learning Studio in Jordan as part of its overall effort to bring Learning Studios to the Middle East. A Learning Studio is a place where learners define the problems they want to solve and design solutions to address them. This could for example involve learning innovations to be more inclusive of those with disabilities. Leveraging powerful technology, students engage in activities and projects that expose them to skills and concepts such as design thinking, three dimensional design, and social entrepreneurship. There are currently over 60 studios in schools across the US, Canada, Europe, Australia and New Zealand. This is the first in a series of three to open in Jordan, with training provided to refugee youth, in addition to a range of cutting edge technology and equipment being made available for their use.
- The selection of 220 refugee students for the DAFI scholarship programme took place in September; 55% of those selected were women, with 81% of students overall from outside camps.

About 2,000 applications were received, double the number received for the last academic year. The scholarship, which covers all tuition fees, and comprises standard allowances for living, transportation and books, continues to draw a lot of interest with youth wishing to pursue higher education in Jordan; many see this as an opportunity to build their future, give back to the community and enhance their ability to help rebuild their country.

Geographical breakdown of students

HEALTH

- 250 Syrian refugees benefitted from cash for essential health services in September. Cash is used as part of a wider programme of referral services, and allows UNHCR to serve more people of concern with the same level of resources – Syrian refugees are eligible to pay the Jordanian uninsured rate in Ministry of Health facilities if they pay directly, while if UNHCR refers patients through the referral system, they pay foreigner rates which are three times as much. Since the project began in November 2015, almost 6,000 Syrians have benefitted from cash assistance to pay for healthcare.
- UNHCR continues to operate a clinic on the north east border, providing services to those Syrians currently stranded at the berm in conjunction with partner Jordanian Health Aid Society (JHAS). The clinic opened on 15 December 2016, and had received 10,785 patients for consultation, management and treatment up to the end

of September 2017. There has been a net increase of approximately 70% in the number of health consultations at the Rukban clinic since August. The number of patients accessing the clinic per day increased in the final week of September with an average of 146 patients, above the recorded average of 116 per day in the preceding weeks of September. In the last week of September, 22 patients with critical health conditions were admitted to Jordanian hospitals, again an increase in comparison to a weekly average of 16 in August and 15 in the preceding weeks of September.



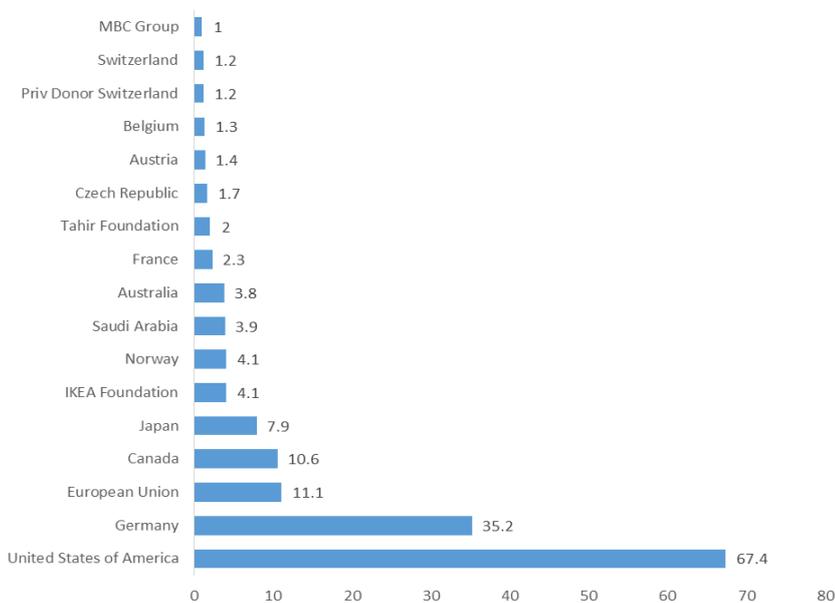
COMMUNITY EMPOWERMENT AND SELF RELIANCE

- The joint UNHCR, World Bank and International Labour Organization (ILO) survey “Periodic analysis of Syrian workers in Jordan”, the results of a survey conducted through the UNHCR helpline in July and August 2017, was published with the key finding that “Increased awareness of employer sponsorship is key to formalization of Syrian workers in Jordan. The periodic analysis survey found that the majority want work permits, but say that their employers are currently unable or unwilling to sponsor them. Among Syrians currently working without work permits, 89 percent said that they want a work permit. However, only 26 percent believe their employers would sponsor them.
- A delegation from the Ministry of Planning and International Cooperation (MOPIC) and the World Bank visited Zaatari refugee camp on 28 September. The delegation was received by UNHCR colleagues for a briefing before carrying on to the Zaatari Office for Employment (ZOE) to observe progress on investment from the World Bank Programme for Results (PforR) funding platform to improve economic opportunities for Jordanians and Syrian refugees. The mission also met UNHCR as part of their regular work monitoring challenges and achievements of the Jordan Compact.
- As of 30 September, the Zaatari Office of Employment (ZOE), inaugurated in August 2017, had recorded a total of 3,125 work permit holders (94% male, 6% female). Following agreement with the Syrian Refugee Affairs Directorate, work permits issued to camp refugees enable them to leave the camps for up to one month at a time, in order to pursue employment. In September alone, ZOE recorded 1,725 additional work permits on the system - 87% of the total recorded work permits are in the agricultural sector.
- 66,488 work permits have been issued cumulatively to Syrian refugees since the introduction of permits in early 2016; 29,698 of these were issued since the beginning of 2017.
- On 12 September, UEFA Foundation for Children, supported by the Asian Football Development Project (AFDP) and Lay's, the official sponsor of the UEFA Champions League final since 2015, opened the “Dream Football Pitch” in Zaatari refugee camp. His Royal Highness Prince Ali Bin Al Hussein of Jordan, AFDP Founder and Chairman Aleksander Čeferin, and UEFA President Mustafa ShamselDin, were among the attendees at the opening event, along with UNHCR Jordan Representative Stefano Severe. The Dream Football Pitch will provide an opportunity for Syrian boys and girls living in the camp to engage in sports activities in a safe and supervised environment. In addition, Syrian football coaches and referees will be able to learn skills such as how to run football coaching sessions, organise a league and run football clubs.

Financial Information

Total recorded contributions for the operation amount to **US\$ 165.4 million** as of end of September 2017, covering **60%** of overall needs for refugees in Jordan. The Syrian refugee response is **63%** funded, while response for other refugee populations remains only **12%** funded. UNHCR is grateful for the critical support provided by donors who have contributed to this operation as well as those who have contributed to UNHCR programmes with unearmarked and broadly earmarked funds.

Funding received (in million USD) over \$1 million



External / Donors Relations

Special thanks to the major donors of unrestricted and regional funds in 2017

United States of America (266 M) | Sweden (76 M) | Netherlands (52 M) | Norway (41 M) | Priv Donors Spain (41 M) | Japan (25 M) | Denmark (23 M) | Priv Donors Republic of Korea (20 M) | Australia (19 M) | Canada (16 M) | Switzerland (15 M) | France (14 M) | Priv Donors Italy (12 M) | Germany (12 M) | Priv Donors Japan (12 M) | Priv Donors Sweden (10 M) | Italy (10 M) |

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