

International Orthodox Christian Charities



Health Working Group
November 2017

About IOCC

- IOCC is a U.S.-based INGO that was established in 1992
- IOCC's headquarters is in Baltimore, MD, USA
- IOCC offers emergency relief and development programs to those in need worldwide without discrimination
- Since its founding, IOCC has worked in more than 50 countries
 - Current focus areas include: Syria, Jordan, Lebanon, Greece, Jerusalem, West Bank, Gaza, and the United States
- IOCC responds to those who are suffering and in need to enable them to continue to improve their own lives and communities and to have means to live with dignity, respect, and hope

IOCC in Jordan

- IOCC began working in Jordan in 2005
- IOCC's work has focused on those most in need, including Jordanians, Palestinian refugees, Iraqi refugees, and Syrian refugees who require assistance
- IOCC has implemented projects in Jordan in relief, early recovery, and development -- including projects in the protection, health, shelter, agriculture/food security, basic needs/non-food items, WASH, and livelihoods sectors
- IOCC's Jordan office is located in **Amman** and with a second office in **Azraq refugee camp** and a Livelihood Resource Center in **East Amman**

Health & Protection:
Persons with
Disabilities

Health & Nutrition

IOCC's Sector
Focus

Shelter: Cash,
Rehabilitation, and
Livelihoods

Agriculture and
Food Security

Basic Needs

IOCC Health Activities in Jordan



Relief for Hearing Impaired and Disabled Syrian Refugees in Jordan

- Continuation of activities from 2015 – 2016, which reached more than 4,500 people
- **Dates:** September 25, 2016 – December 31, 2017
- **Areas:** Amman, Irbid, Mafraq, & Balqa Governorates
- **Targeted Beneficiaries:** 7,500 people
- **Implementation:** Direct in coordination with local disability actors/CBOs
- **Funded by:** U.S. State Department Bureau for Population, Refugees, & Migration (BPRM)



IOCC's Community-based Approach



Training
Community
Volunteers

Providing Diagnosis &
Rehabilitation
Services

Follow-Up and
Education

Distributing
Assistive Devices

Raising Awareness
in Communities

Supporting
Parents &
Caregivers



Support for Refugees with Impairments & Disabilities in Azraq Refugee Camp

- Officially opened in July 2017
- Selection volunteers through incentive-based volunteering (IBV)
- Training of volunteers in community-based rehabilitation in coordination with Al Hussein Society
- Weekly visits from optometrists and audiologists to camp for diagnosis and treatment
- Ongoing screening and assessment of potential cases by volunteers
- Raising community awareness
- Coordination to address more complicated medical issues



Health & Nutrition

- **Community awareness sessions** for men, women, and adolescents on infant and young child feeding (IYCF), anemia prevention, healthy lifestyles, non-communicable diseases, and other nutrition-related topics
- Distribution of **personal hygiene kits**
- **Screening** for malnutrition
- **Referral** of cases of malnutrition for follow-up assistance and treatment, if identified
- Amman, Irbid, Mafraq, and Zarqa governorates
- **3,224 people reached in 2015-2016;**
4,000 people targeted in 2016-2017



Challenges

- Addressing more complex and expensive medical issues, particularly in the camp setting
- Longer-term support and ongoing care needed for severe cases
- Need for new and/or modified assistive devices as children age
- Ongoing care and maintenance for assistive devices after project ends
- Follow Up with Year 1 Cases (Host Community)



Best Practices + Incorporating Lessons Learned

- Utilize feedback mechanisms to ensure beneficiaries' devices are maintained
- Training of caregivers and regular follow up to ensure that effective use of assistive devices
- Link beneficiaries with supplier for guarantee in Jordan and also inside Syria
- Build capacity of local disability actors and CBOs supporting PWD
- Leverage other programming with PWD to provide more holistic support to households that include a PWD (i.e. cash-for-rent and winterization)



Thank you!



Referrals to IOCC



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