

Serbia

December 2017

KEY INDICATORS

497

Registered intentions to seek asylum in Serbia

33%

of registered refugees and migrants were minors

28

Applications for asylum

0

Persons granted refugee status

1

Persons granted subsidiary protection



- Authorities and humanitarian partners provided New Year's parcels for children accommodated in governmental centres, with participation from the local community and the private sector, and organized activities, New Year's parties and plays for children.
- With support from the Serbian Commissariat for Refugees and Migration (SCRM) and partners, refugee women from Adaševci Transit Centre (TC) displayed handcrafts from their sewing/knitting workshop at New Year's and Christmas fairs in Belgrade.
- On 25 December, authorities - notwithstanding interventions by UNHCR and UN Committee Against Torture – extradited an asylum-seeker to his country of origin before completion of the asylum procedure.
- On 26-27 December, 150-170 refugees and migrants staged a peaceful protest in the area of Sid on the Western border with Croatia. The protest aimed at putting pressure on Croatian authorities to allow access to their territory.
- The number of encountered new arrivals decreased to 364 in December (as compared to 643 in November). 60% were adult men, 13% adult women and 27% children, incl. 58 unaccompanied or separated children. 26% came from Iran, 21% from Afghanistan, 17% from Pakistan, 14% from Iraq, 12% from Syria and 10% from other countries. 38% arrived to Serbia from Bulgaria, 39% from the former Yugoslav Republic of Macedonia, and 23% from other countries.
- The number of testimonies of collective expulsions into Serbia also decreased slightly - to 793 in December (as compared to 929 in November). 384 were from Croatia, 267 from Romania and 142 from Hungary, with many alleging to have been denied due access to asylum procedures and some to have been maltreated.

Update on Achievements

Operational Context

4,314 new refugees, asylum-seekers and migrants were counted in Serbia on 31 December, out of which 4,060 (94%) were housed in 18 governmental centres. Another 150 refugees/migrants were reportedly staying rough in Belgrade city centre, up to 50 in the Western border area and up to 50 in the North.

Over 63% of residents in governmental centres were from so-called refugee-producing countries: Afghanistan (49%), Iraq (13%) and Syria (1%). 35% were children, 15% adult women and 50% adult men.

According to available information, 280 unaccompanied and separated children were accommodated in governmental facilities, comprising 7% of the total number of refugees/migrants/asylum-seekers in governmental shelters.

In December, 497 individuals registered intentions to seek asylum in Serbia. 55% were made by men, 12% by women and 33% were registered for children. Most applications were made by citizens of Pakistan (30%), Iran (30%), Afghanistan (18%) and Iraq (12%), as well as other nationalities (10%). Three persons' asylum claims were rejected, and one person was awarded subsidiary protection. This brought the total number of positive first-instance decisions by the Asylum Office in 2017 to 14 (11 persons were awarded subsidiary protection and 3 were given refugee status), compared to 42 positive decisions in 2016 (23 persons were given subsidiary protection and 19 were granted refugee status in 2016).

199 asylum-seekers were admitted into procedures in the so-called "transit-zones" of Hungary in December. Eight migrants were assisted through assisted voluntary return (AVR) in December.



*In Bujanovac, refugee and migrant children participated in a football tournament together with their peers from Serbia. The score wasn't important because everyone was a winner.
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Achievements



PROTECTION

Achievements and Impact

- More than 20 UNHCR staff and 100 partner staff continued conducting protection monitoring activities covering 23 sites throughout Serbia. They informed refugees/migrants of their rights and of services available, including of the risks associated with trafficking and smuggling. Through protection monitoring, data is gathered on individual cases, irregular population movements, push-backs and collective expulsions, as well as protection incidents.
- UNHCR continues to strengthen its individual case management system. To date, 47 accounts for UNHCR staff and 56 accounts for partner staff have been created.
- UNHCR conducted screening to assess international protection needs with the aim to identify potential solutions. In November, UNHCR identified 19 cases with protection needs and vulnerabilities.
- SGBV cases are routinely identified and reported by UNHCR and partner staff through protection monitoring. In December, UNHCR identified 3 new cases followed up on 11 SGBV cases countrywide.
- In order to assess immediate risks and potential durable solutions, UNHCR has been supporting the national authorities with carrying out systematic best interest assessments (BIA), with 2 children covered in the Preševo Reception Centre (RC) in December.
- Supported by Catholic Relief Services (CRS), Philanthropy distributed cash cards for families and vulnerable individuals, benefitting a total of 2,059 persons in the following centres: Preševo, Bujanovac, Vranje, Dimitrovgrad, Bosilegrad, Piroć, Divljana, Tutin, Sjenica, Krnjača, Adaševci, Principovac, Bogovađa and Kikinda. Philanthropy also organised distributions for Atina's beneficiaries (women and children, victims of trafficking and/or GBV) and unaccompanied minors in the "Vasa Stajić" institute and the Jesuit Refugee Service's Integration House in Belgrade. The total amount of distributed assistance was approximately USD 81,593.
- Around 240 children and youth were included in outdoor activities led by NEXUS and CARE in Preševo RC, including outdoor sports and games.
- NSHC team, supported by CARE, organized recreational activities in "Miksalište" (Belgrade daily integration centre). During December, between 60 and 120 beneficiaries, mostly teenage boys and men, were included in these activities on average.
- HCIT assisted during the birth registration of two new born babies in Subotica Registrar Office.
- Psychosocial Innovation Network (PIN) worked with 130 refugees/migrants (70 males, 60 females; 67 minors and 63 adults). Majority of beneficiaries were from Afghanistan, followed by Iran, etc.
- PIN provided psychosocial support (PSS) and organised psychoeducational, creative and occupational workshops in different locations in Belgrade – at PIN premises, at the Centre for Minors in Vodovodska street, "Pedro Arrupe" Integration House, as well as in PIN's premises in Sjenica and Tutin, nearby the asylum centres (ACs). PSS services were regularly provided once per week to beneficiaries accommodated in Banja Koviljača and Bogovađa ACs.
- PIN organized examinations and accompanied beneficiaries to psychiatric examinations on four occasions and continued organizing art workshops for groups of male and female beneficiaries, resulting in a public exhibition of their artwork on 28 December in Belgrade.

- Humanitarian Center for Integration and Tolerance (HCIT) were present in the North, Northwest and Northeast of the country, providing legal advice, practical information, protection border monitoring, identifying vulnerable individuals likely in need of international protection, filling out Protection Incident Reports on collective expulsions, monitoring the admission process into Hungary, deportations, cases of denied access to territory and/or asylum procedure, etc.
- HCIT supported persons of concern (PoCs) in accessing local institutions, such as Health Care Centres, Municipal Offices (for registration of new born babies), and with transportation services in those cases, especially for identified extremely vulnerable individuals, etc.
- HCIT interpreters (free of charge) provided translation services (free of charge) to doctors in Hospitals, Health Care Centres, Police stations and Misdemeanor Courts.
- HCIT ensured referrals to appropriate institutions and other NGOs (e.g. referrals to centres for social welfare of UASCs).
- HCIT provided 225 persons likely in need of international assistance with legal advice (126 in the North, 99 in the West/East). They were counseled about their legal options in Serbia. In addition, 568 PoCs received practical service/information, were advised, referred and assisted through various activities.
- HCIT documented 50 expulsion incidents (relating to 467 PoCs), of which six were violent (two from Hungary, four from Croatia). HCIT assisted expelled PoCs, documented their testimonies, and provided them with practical and legal information and referral to appropriate institutions/organizations. There were 5 reported cases of collective expulsions relating to foreigners who had never previously passed through Serbia.
- HCIT encountered (identified for the first time) 40 UASC, among them 18 unaccompanied minors. (37 in the North, three in the West), referred eight foreign nationals referred to IOM for AVR, referred seven UASCs to centre for social welfare and transported 42 PoCs to different institutions.
- HCIT interpreters provided translation services in 18 instances to local institutions in North-West-East.
- UNICEF-supported child-friendly spaces (CFS) in Krnjača, Bujanovac, Preševo, Vranje and Dimitrovgrad remained operational, in cooperation with DRC. CFS and Youth Corners were operational in Kikinda, Obrenovac and Divljana, in partnership with SOS CV. In addition, Divac Foundation was operating a CFS in Sjenica, supported by UNICEF.
- In 2017, 3,558 children received assistance in UNICEF-supported CFS and mother and baby corners (MBC).
- UNICEF continued to support the social welfare system in Preševo, Bujanovac, Belgrade, Šid area (covering Adaševci and Principovac), Kikinda, Sjenica and Kanjiža.
- UNICEF continued to work with centres for social work (CSW) to identify and support UASCs, as well as other at-risk children.
- Activities aimed at enhancing the range of GBV prevention, mitigation and response services were initiated by UNICEF in close coordination with other actors and will start in early 2018.
- In 2017, social workers identified and interviewed 4,717 at-risk children, including UASCs, and made the necessary referrals to the police (to obtain intention to seek asylum certificate), health services when necessary, and for accommodation in relevant facilities, including children's homes.



Assisting with birth registration of a newborn in Subotica Registrar Office (Serbia), @HCIT, Dec 2017

- Praxis continued providing information to refugees/migrants/asylum-seekers in Belgrade about the current situation, available legal pathways and available services (accommodation, transportation to asylum/reception centres, legal assistance, medical care, food, NFIs, etc.). In December, Praxis provided support to a total of 544 newly arrived refugees/migrants/asylum-seekers, 361 adults and 183 children in Belgrade and Obrenovac. Of the total number of children, 124 were potential UASC. In the cases of 74 UASC, Praxis referred them to social workers via Centre for Youth Integration.
- Praxis also identified vulnerable cases and referred them to other organizations for targeted assistance (total of 820 persons, of which 258 new arrivals and 562 beneficiaries identified earlier). Praxis also provided protection by presence and escorted refugees to the Police Station for registration (139 persons, who were all registered and referred to reception and asylum centres in Preševo, Vranje and Sjenica). When there was no organized transportation provided, Praxis also provided transportation assistance to a total of 145 refugees/migrants/asylum-seekers by covering the costs of train/bus tickets to asylum/reception centres, mainly bus tickets for Banja Koviljača, Dimitrovgrad, Vladičin Han, Bujanovac, Sombor, Vranje, Sjenica, Subotica, Niš and Pirot, train tickets for Preševo and Vranje and taxi to police station in Belgrade. Praxis was also doing protection monitoring and recording the cases of violation of refugees' rights along the route (287 refugees/migrants reported being expelled from neighbouring countries, of whom 91 minors including 58 UASC; 87 refugees/migrants, of whom 31 minors including 29 UASC, reported excessive use of force by the police preventing them to cross the border and/or pushing them back).
- On 12 December, Refugee Aid Serbia (RAS) organised its first football session for refugees at Krnjača AC. RAS volunteers gathered 11 interested persons and arranged an hour-long session at the nearby 'Balon Brazil' in Palilula. RAS is planning regular football sessions in the same facility in January.



New Year's party in Principovac TC,
@Caritas, Dec 2017

- Jesuit Refugee Service (JRS) continued to provide accommodation for 13 unaccompanied and separate children (11 Afghan and 2 Iranian, aged 9-16) in the "Integration House for Vulnerable Groups of Refugees "Pedro Arrupe"" in Belgrade. JRS' partner organization Philanthropy continued to provide the 12 protégés of "Pedro Arrupe" who are attending school with cash cards.
- Atina's mobile teams supported by UNFPA had three urgent interventions in the field when two cases of GBV were identified (two women, one girl and one boy who had survived physical, psychological and sexual violence). Through SDC/UNFPA/Atina project, Atina organized four outreach/community sessions, which were attended by 27 participants.
- IOM mobile teams were present in all reception/transit centres – Subotica, Sombor, Kikinda, Principovac, Adaševci, Belgrade area, Obrenovac, Divljana, Dimitrovgrad, Bosilegrad, Pirot, Preševo, Vranje and Bujanovac, and touring all five asylum centres, providing information and counselling on assisted voluntary return (AVR), as well as raising awareness of risks of human trafficking and migrant smuggling. All necessary technical and logistic support was provided to migrants who expressed their willingness to return to the country of origin (CoO) - contacts with relevant embassies of CoOs, transfer of migrants to the embassies, assistance provided for the issuance of travel documents, travel arrangements, assistance for movement, including the transit airport assistance and assistance upon arrival to CoO.

- In the scope of the IOM project *Support to strengthening migration and asylum management in Serbia*, the following activities were organised concerning the area of asylum: 1) online individual mentoring provided by experts, and 2) group mentoring sessions including guest speakers. In the area of capacity building, the Handbook on Migrant Protection was developed, and a Panel discussion on migrant protection was organized, aimed at facilitating dialogue on particular issues and challenges important for ensuring efficient migrant protection mainstreaming in the national response.
- IOM finalized the reconstruction and refurbishment of Migration Training Centre in Plandište in December, to be managed by SCRM.
- The AVR framework was coordinated between IOM and the SCRM, with a detailed outreach plan for information and individual counselling in all accommodation centres. In December 2017, eight migrants returned to their CoO (Iran, Algeria, Tunisia, Pakistan and Afghanistan). In total, 234 migrants returned to their CoO in 2017.
- SOS CV Child Protection team continuously supported 15 families and children under risk in Adaševci and 17 in Principovac with 664 direct services in total through case management procedures and preventive workshops including services of translation, practical information, psycho-social support and referrals to other institutions or organizations.
- SOS CV Child Protection team in Preševo supported 12 families and children with 326 direct services through Case Management procedures and preventive workshops.
- On 10 December - International Human Rights Day – SOS CV organized a number of workshops on human rights in SOS CV target centres.
- On 18 December - International Migrants Day - SOS CV organized a number of events in its target centres (workshops, discussions, etc.).
- On 20 December - International Human Solidarity Day - SOS CV organized workshops highlighting the need for solidarity, fight against poverty, hunger and terrorism in target centres.
- SOS CV mobile team visited "Dušan Radović" Primary School in Pirot and organized educational, creative and entertaining activities for refugee/migrant and local children attending this school.
- SOS CV provided New Year's presents for all the children/minors accommodated in Adaševci, Principovac, Preševo, Divljana, Bosilegrad and Kikinda centres. A number of New Year's events was organized, including workshops on making New Year's cards and decorations. In Preševo and Principovac, events included participation from local children. In Kikinda TC, the children were able to see *Snow White and the Seven Dwarves* play on New Year's Eve. Mothers made costumes and a local ballet coach provided dancing lessons, and the stage was decorated through creative workshops.
- Within CFS in Adaševci TC, SOS CV Serbia provided 2,058 services to children and youth and 1,209 services within MBC in Adaševci. Within the Youth Corner in Adaševci, SOS CV delivered 217 services and had 1,513 participants and the SOS CV ICT spot provided Wi-Fi connection and charging stations and had 1,783 participants to ICT activities. Principovac TC ICT spot had 1,441 visits. Within CFS in Principovac TC, SOS CV had 1,539 participants and within MBC Principovac SOS CV delivered 540 services.



*New Year's Play for children in Kikinda TC, (Serbia),
@SOS CV, Dec 2017*

- Within the Family room in Preševo, SOS CV Serbia delivered 352 services throughout the month. SOS CV ICT Corner Preševo received 2,010 beneficiaries. The ICT spot in Bujanovac and Krnjača AC received 2,633 and 1,902 beneficiaries respectively.
- The tent in Adaševci TC ran by the Operation Mobilization (OM) acted as a community spot where men, women and children felt safe and protected, enjoyed the communal atmosphere and received gifts from OM's volunteers from Serbia (six permanent) and abroad. The OM tent can hold up to 120 people at a time to relax, play, talk, play table tennis, etc. The tent is open every day from 8:30 am to 09:00 pm.
- ECHO/DRC teams continued their protection activities in Preševo, Vranje, Bujanovac, Krnjača, Obrenovac, Sombor, Principovac, Adaševci, Kikinda and Eastern Serbia (Dimitrovgrad, Divljana, Bosilegrad and Pirot). Information was provided to 1,393 beneficiaries and protection response for 252 beneficiaries.
- DRC organised a set of vocational/occupational activities (sports activities, hairdresser and sewing) in the following centres: Principovac, Adaševci, Kikinda, Sombor, Divljana, Pirot, Krnjača, Obrenovac, Preševo and Vranje. In the reporting period, 2,470 persons were reached through vocational activities and 576 persons were reached through occupational activities.
- In Obrenovac TC, ECHO/DRC provided cash cards for 609 persons, and in Sombor TC 112 persons received cash cards.
- Group for Children and Youth "Indigo" implemented its project activities in Niš, Bujanovac, Preševo, Vranje, Pirot and Divljana (Bela Palanka). Indigo worked with unaccompanied and other vulnerable children (children with disabilities, children from single-parent households, children in need of psychological support, etc.), providing psychological first aid (PFA), identifying and referring them to other actors, organising educational and recreational activities and monitoring their involvement in everyday life in accommodation centres. In all the above centres, Indigo focused on working with families, as it was decided that the parents needed parenting support, especially after their children started school. Indigo developed a programme for strengthening family links and enhancing parenting skills and piloted a series of eight workshops with parents in Preševo, with a plan for extension to other centres.
- In total, Indigo provided 5,942 services to children accommodated in Preševo, Bujanovac, Vranje, Niš, Bela Palanka and Pirot (including information, PFA, NFIs, referrals, interpretation, non-formal educational activities, PSS workshops and recreational activities). Together with UNHCR and CSW in Preševo, Indigo conducted two BIA interviews.
- Caritas teams for psychosocial support provided assistance to refugees in Preševo, Bujanovac, Bogovađa and Krnjača, on a daily basis, Monday to Friday. The teams provided animation activities for children, occupational activities for adults and psychosocial counselling.
- In Bogovađa, Obrenovac and Krnjača, Caritas organized animation and sports activities for children and adults. In Obrenovac TC, Caritas equipped a gym for the use of the refugees/migrants. In Bogovađa AC, Caritas ran a social cafe, where refugees came to spend time, drink coffee/tea and enjoy occupational activities. In Preševo RC, Caritas started regular aerobic and fitness activities for women and ran a sewing corner. In Principovac TC, Caritas organized creative workshops for children, occupational activities for women (sewing classes three times per week) and sports activities for children and adults. Caritas also organized an activity of making New Year's decorations with children refugees, as well as decorating a Christmas tree and a room where they spend their free time with activities organized daily by Caritas.
- In December, 396 refugees visited the safe and protected space of ADRA's Community Centre (CC) in Borča, Belgrade. Seventy-five was the number of average daily visits, with 50 regular participants in organised workshops (PSS, legal, creative, recreational, etc.). 40 children (including from the local

community) regularly attended trainings within the Group484/Norwegian embassy Football School. Women's Centre continued providing specialized and customized programmes in a separate safe space (UN Women), creative workshops, legal advice, PSS (PIN), recreation, vocational trainings, and awareness on GBV (with both females and males).

- Crisis Response and Policy Centre (CRPC) provided the following services in Belgrade and other locations: information dissemination (in Pashto, Arabic, Farsi, Urdu, Kurdish, English, etc.), interpretation, cultural mediation and orientation, psycho-social aid, identification and referrals, escort and transport to different facilities etc. Services were provided both independently and in cooperation with other actors and with support from UNHCR and UNICEF (4,265 in total).
- CRPC identified 64 possible UASC cases who were referred to CSW.
- CRPC provided escort for medical cases in Obrenovac TC, with support from UNHCR.
- CRPC conducted a total of 49 assisted and independent visits to centres in Serbia (Krnjača, Bogovađa, Banja Koviljača, Tutin, Sjenica, Obrenovac, Adaševci, Principovac, Subotica, Sombor and Kikinda).
- Supported by UNHCR, CRPC provided interpretation and cultural mediation services to beneficiaries in Bogovađa and Krnjača ACs, to SCRM, medical staff and representatives of other local institutions and organisations.
- In coordination with UNHCR, CRPC provided assistance in logistics, transport and escort for 3 asylum-seekers to Bogovađa AC.
- Supported by UNHCR and UNICEF, and in cooperation with UNHCR/DRC, on-site medical teams, SCRM, CSW and other actors - CRPC team provided interpretation/CM, escort, advocacy and transportation to secondary medical, children and other facilities in 110 instances.
- With the help of UNICEF and CRPC, UASCs from Krnjača AC were involved in sports activities.
- CRPC facilitated two arts & crafts workshops for UASCs from Vodovodska Centre for Minors in Belgrade and three arts & crafts and four outdoor cultural mediation sessions for pupils of "Branko Pešić" Primary School and UASCs from Krnjača AC.
- In December, Save the Children (SC), together with partner organizations, reached a total of 567 new beneficiaries (including 206 children, of which 128 UASCs). Since the beginning of the response, SC in Serbia reached 84,257 beneficiaries, of which 34,518 children.
- SC continued running CFSs and Youth Corners, working with Group 484 in Bogovađa AC and with Centre for Youth Integration in Refugee Aid Miksalište, Obrenovac TC, Preševo and Vranje RCs. Experienced teams provided psychosocial support through tailor-made, innovative activities, information, referrals to services of NGOs and/or state-run institutions and through direct assistance.
- In Belgrade, together with Praxis, SC continued running outreach teams providing protection, monitoring, legal assistance and referrals in parks and public places, focusing particularly on the protection of UASC.
- Representatives from SC and the Ministry of Labour, Employment, Veteran and Social Affairs (MoLEVSA) completed field visits related to joint child safeguarding assessment of refugee-hosting sites (centres in Subotica, Sombor, Kikinda, Principovac, Adaševci, Obrenovac and Krnjača were visited). The assessment aims to help create a safer environment for child refugees and migrants in Serbia. Report on the assessment, including recommendations, is expected to be finalised and shared with relevant actors in February 2018.
- In Belgrade, IRC's partner Info Park continued to provide protection monitoring of most vulnerable groups of refugees/migrants in the city centre. Various occupational activities were made available to refugees/migrants, and they used the cyber zone to access the Internet. Women and girls benefitted from empowerment activities and workshops. By using its vulnerability fund, Info Park covered

transportation cost for the new arrivals from Belgrade to appointed camps and addressed other urgent needs.

- Supported by IRC, Belgrade Centre for Human Rights' (BCHR) mobile team was present in Eastern Serbia's centres in Dimitrovgrad, Bosilegrad, Pirot and Bela Palanka, in order to monitor the situation related to access to the asylum procedure and to provide information and legal counselling. In cooperation with SCRM, BCHR regularly provided aid to vulnerable refugees sheltered in these four reception centres.
- Divac Foundation and IRC ran two social cafés in Krnjača AC and Obrenovac TC in Belgrade. Refugees joined various workshops (arts and crafts, sewing, IT, English, music, environment and geography), indoor occupational (board games, movie projections) and outdoor sports activities and to enjoy coffee and tea. Over 200 people participated in board games and sports activities organized inside the social cafe in Krnjača, and over 300 in Obrenovac.
- In Krnjača AC, Divac Foundation offered arts & crafts workshops for women twice a week, with around 30 participants on average per workshop.



Refugee women displaying/selling their handicraft at New Year's Bazaar in Belgrade, @UNHCR, Dec 2017

- In Obrenovac TC, Divac Foundation organized arts & crafts workshops three times per week. Participants learned how to craft different useful objects from wood, and produced a large billiards table by themselves. An average of 20 people attended the workshops. Music workshops were organised once per week, with 20 participants on average. Courses and quizzes in geography were held twice per week, with an average of 20 participants each time. Eco workshops were held once per week, where 15 participants on average each time learned about

and practiced reusing/recycling items, through a creative process. Movie projections were organized three times per week, including an evening projection once a week which attracted over 150 people each time.

- In Tutin, Divac Foundation started using the gym in Tutin high school as of 19 December, something that was looked forward to eagerly by the refugees/asylum-seekers. At present, approximately 80% of those participating in sports activities in the gym are male, but Divac is planning to organize exclusively female sports days as of January. Sixty-eight people participated in sports activities in Tutin in the reporting period.
- In Sjenica AC, Divac Foundation organised 13 arts & crafts workshops, benefitting 241 participants.
- On 18 December, Divac Foundation started organising sports activities in the Sports Hall in Sjenica, benefitting 112 people throughout the month.
- PIN and IRC organized a set of individual and group PSS sessions and provided psychological support via workshops, counselling and psycho-educational workshops in Belgrade. They also organized trainings for frontline workers in contact with refugees/migrants.
- IRC supported NSHC to deploy mobile teams trained in protection monitoring in Šid, reaching out to refugees outside official centres and providing them with information, referrals and basic aid. IRC also coordinated a series of occupational workshops for women in Adaševci TC, including a tailoring course.
- IRC and Mercy Corps continued providing refugees with information online via the Refugee.Info project.

Identified Needs and Remaining Gaps

- Increase in tensions at community, family and individual level, relating to inconsistent information and slowness of regular admissions into EU.
- Up to 250 refugees/migrants in total were sleeping rough in different locations in Belgrade city and the border areas in the West and in the North, giving rise to concerns about their health, their well-being and safety.
- There was a gap in safe accommodation of vulnerable unaccompanied minors, since the Centre for Minors in Vodovodska Street was closed till further notice, and “Pedro Arrupe” Integration House could not accommodate new UASCs as it had reached its full capacity.
- The infiltration of some reception facilities by smugglers remains a concern, with increasing numbers of thefts, fights and drug abuse reported.



EDUCATION

Achievements and Impact

- Supported by Christian Aid, Philanthropy continued with sewing courses in Preševo and Bujanovac. Philanthropy also continued with animated movie courses and computer workshops in Preševo RC.
- The three-month course in carpentry, held in Preševo RC, led by Narodni univerzitet Vranje and supported by CARE, was successfully finished. Five refugees/migrants will be receiving their certificates in the beginning of January 2018.
- PIN continued organising Serbian language classes at PIN’s premises for Arabic-speaking beneficiaries as well as for Farsi- and Spanish-speaking beneficiaries. English language classes for Spanish-speaking beneficiaries continued regularly once per week.
- PIN conducted regular IT and psychoeducational workshops at PIN’s premises in Belgrade, Sjenica and Tutin, with the aim of expanding the knowledge and developing the different practical, intrapersonal and interpersonal skills of children and young refugees. In addition, PIN organized 21 classes with beneficiaries enrolled in Elementary school “Ivo Andrić”, in view of assisting them with different school subjects and with the adaptation process.
- UNICEF provided support for the capacity building of education institutions, support to coordination and monitoring and contributed with material and logistical support.
- “Education for diversity - Teachers as carriers of quality education for all children” training was organised for 200 employees in national schools attended by refugee/migrant children.
- Guidebook for Schools attended by refugee and migrant children was prepared and will be printed in the beginning of 2018.
- A web platform <http://remis.rs/> was launched in order to facilitate exchange of experiences and good practices of schools and teachers.
- In cooperation with Ministry of Education, Science and Technological Development (MoESTD), Faculties of Philology from four universities (Belgrade, Niš, Novi Sad and Kragujevac) and DRC,



Visit to the Science Museum of youth from Krnjača AC (Belgrade), @IDC, Dec 2017

UNICEF provided support to schools for the implementation of accelerated learning of Serbian language through development of Training of Trainers, establishment of a pool of trainers consisting of university teachers and experienced school teachers, implementation of training for 220 school teachers and provision of supervision in cooperation with the Faculties of Philology from Belgrade and Niš.

- “Education of Refugee and Migrant Children” roundtable was organised in cooperation with MoESTD, KulturKontakt and the Centre for Education Policy. Austrian, Bulgarian and Serbian experiences and issues related to education of refugee and migrant children were exchanged.
- Ten school mentors from nine Regional School Administrations were supported through provision of fuel coupons. Together with regional pedagogical advisers they monitor the performance of schools attended by refugee and migrant children, support them and collect information on attendance. Based on their reports, MoESTD and UNICEF take concrete steps and respond when necessary.
- Since the beginning of 2017, a total of 2,035 children, including adolescents, participated in structured education activities: 835 children were reached directly through non-formal education, 680 children were reached directly through formal education, and 520 children were indirectly reached through technical assistance provided by UNICEF to CSOs running non-formal education programmes.
- RAS and North Star continued offering English and Serbian classes to beneficiaries at 'The Workshop' in Belgrade city centre. In order to provide support with schoolwork and due to popular demand, the facility extended its opening hours for Maths and Art classes, whilst German classes begun on a regular basis during regular hours. The Workshop continued to offer up to 3 classes per hour between 14h-19h every working day, in addition to recreational workshops organised on an ad-hoc basis.
- Twelve out of thirteen UASC protégés of “Pedro Arrupe” JRS Integration House in Belgrade attending three Belgrade’s national schools regularly.
- IOM continued assisting with transportation of refugee/migrant children to schools. This assistance included escorting/transportation of children residing in targeted reception locations to and from school and facilitation of communication among parents, teachers and social workers/psychologists employed in their respective schools. IOM teams were conducting this activity in five locations: Dimitrovgrad, Pirot, Divljana, Bujanovac and Vranje. The total number of children transported/escorted to their respective schools was 85 (17 from Divljana, 13 from Bujanovac, 26 from Vranje and 26 from Pirot centre).
- SOS CV continued the sewing and carpentry (in Principovac and Adaševci TCs), sports activities (in Principovac, Obrenovac, Preševo and Divljana), English lessons (in Adaševci, Principovac, Preševo and Obrenovac) and informal education classes in geography, biology and mathematics (in Adaševci, Principovac, Preševo, Kikinda, Divljana and Obrenovac), as well as sculpture workshops (in Obrenovac TC).
- Indigo continued with non-formal educational activities in Divljana and Pirot RCs. These activities were focused on assisting the children with homework and with the ability to follow the school curriculum, as well as on enhancing Serbian and English language skills. In Divljana, on average, 11 children attended the non-formal educational activities, and in Pirot, on average, the number of children was 10.
- Indigo helped with interpretation services in targeted schools, according to the needs. It focused on working with refugee schoolchildren’s families, providing them with support and explaining the importance of education and of regular school attendance.
- Initiative for Development and Cooperation (IDC)/Arbeiter Samariter Bund (ASB) volunteers marked 5 December International Volunteer Day by taking a group of peers from Krnjača AC to visit the Museum of Science and Technology in Belgrade.

- IDC/ASB volunteers marked the international Human Rights Day by organizing a special workshop for children and youth in Principovac TC, dedicated to promotion of basic principles of the Universal Declaration of Human rights claiming that all the people in the world are born free and equal in dignity and rights.
- IDC/ASB volunteer teams delivered a total of 121 volunteer days through carpeting, tailoring, creative, computer skills, learning support and other workshops.
- Caritas organized a workshop on children's rights for school-aged children accommodated in Bujanovac RC.
- Caritas organized extra curricular activities (supplementary lessons and assistance with homework) for children attending national schools and accomodated in Krnjača, Preševo, Bujanovac and Bogovađa centres.
- Caritas organized Serbian and English lessons for men and adolescents accomodated in Krnjača AC.
- IRC/ADRA transported daily 84 children to 10 public schools in Belgrade. Eighty-one children, attending seven public schools, were accompanied by interpreters and educational psychologists. Daily assistance in learning was provided in the Community Centre for interested children. Informal education was organized in CC for young girls not enrolled in public schools and for women (English and Farsi lessons and mathematics).
- SC/Group 484 continued with the activities of providing psychosocial, educational, and legal support in Bogovađa AC, through organizing a range of educational, psychosocial and protection activities for children and their parents/caregivers. Activities were organised six days per week (Monday to Saturday). One cultural mediator and a pupil support assistant were engaged daily to accompany 16 children who attended the local school in Bogovađa, also to remain with them during the whole school day, ensuring that all children felt safe and secure and also helping them to understand school tasks and fulfil teacher's requests. Joint extracurricular activities for refugee/migrant and local school children were organized: a science workshop delivered by the scientists from Department of Physical Chemistry "Vinča" Institute of Nuclear Sciences, University of Belgrade, was held in the local school, and a joint sports event in the Sports Centre in Lajkovac, supported by the Serbian Olympic Committee, which involved Serbian Olympic representatives and athletes residing in Bogovađa AC.
- Joint capacity building training on pedagogic profiles and planning of the individualization of the teaching process for teachers from the local school and Group 484 facilitators (particularly pupils' assistants) and cultural mediators, was organized by Group 484 in the local school in Bogovađa.
- CRPC continued providing escort for Krnjača AC's schoolchildren in the new schoolyear.
- To support the inclusion of refugee and migrant children into the official education system, SC funds an additional professional engaged to assist the Ministry of Education, in coordination with all relevant education actors, to support school administrations in improving the quality of education provided to these children.
- With the local partner Centre for Interactive Pedagogy, and in cooperation with the Ministry of Education, SC conducted a research on inclusion of refugee and migrant children into schools (five targeted schools; focus group discussions with peers of refugee/asylum-seeking children, V to VIII grade).
- In targeted centres, SC and partners adjusted the non-formal education programme in support to children enrolled in schools to adapt and overcome challenges they might have, and continued running a non-formal education programme for those who have not started attending school.
- SC continued supporting refugees and migrants to learn on the move by providing free access to Coursera, an e-platform offering a variety of courses.

- In Krnjača AC, Divac Foundation was offering lessons in English three times per week, with 5-6 attendees to each lesson. Lessons in Serbian were available once per week, with 5-7 participants. Sewing lessons were available five times per week, with 8-15 participants in each session. IT workshops were held once per week, with 5 participants on average in each session.
- In Tutin AC, Divac Foundation offered a total of 8 Serbian lessons, with 11 adults and 5 children now participating.

Identified Needs and Remaining Gaps

- Additional efforts focused on assistance with learning and facilitation of the adaptation process are required in order to support the integration of children enrolled in national schools and to prevent dropouts.



HEALTH

Achievements and Impact

- Within the project “EU support to Serbia and the Former Yugoslav Republic of Macedonia in Managing Refugees/Migration Crisis/ Balkan Route”, CRS doctors provided medical assistance in Šid, Belgrade, Bujanovac, Preševo, Vranje and Sjenica in 4,718 instances, while, in the same locations, CRS cultural mediators / interpreters provided translation assistance (Arabic and Farsi) to refugees/migrants/asylum-seekers and partner organizations (Philanthropy, Save the Children, Atina, UNHCR, DRC, UNICEF, IOM, MDM and IDC) and authorities (Clinical Centres of Belgrade and Niš, Health Centre (HC) Šid, General Hospital (GH) Sremska Mitrovica, HC Bujanovac, HC Preševo, GH Vranje and IPH Vranje, Belgrade Police, Šid Court, Šid Police inspectors, Police inspectors and BIA Preševo and Centre for Social Welfare Bujanovac) in 3,501 instances. CRS legal adviser provided legal assistance in the aforementioned locations in 21 instances. The project is funded through the MADAD RTF which is implemented by IOM with CRS as implementing partner for the health component within the project.
- From 1st to 11th December, BCM/CRS provided psychological assistance 96 times to refugees/migrants/asylum-seekers in Šid, Bujanovac, Preševo and Vranje.
- Médecins du Monde (MDM) continued to provide Primary Health Care in Adaševci TC, seven days a week, from 08:00 hrs to 16:00 hrs. MDM team consists of a medical doctor, a nurse, a psychologist and a cultural mediator, complemented by a driver and a car for the referrals.
- MDM continued its fruitful partnership with Public Health Centres (PHC) in Kikinda and Sombor. Medical assistance was provided by a medical team (doctor and nurse) from the public health centres, with support from MDM in Sombor and Kikinda TCs, five days a week (Mon-Fri), while the weekend was covered by the PHC emergency department.
- At the Northern border, MDM was outreaching in both “transit zones” in Horgoš and Kelebija, with its mobile clinic (doctor, nurse and driver), two times per week (Tuesday and Friday), in coordination with other stakeholders.
- MDM provided 825 consultations in December (Adaševci TC: 479; Kikinda TC: 176; Sombor TC: 114; Horgoš & Kelebija: 56), making a total of 28,455 consultations in 2017.
- MDM teams provided Sexual Reproductive Health (SRH) and Family Planning (FP) counselling for 93 patients, 24 ante-natal care (ANC) and 69 referrals to primary and secondary health institutions.
- 321 patients from Šid, Adaševci and Principovac TCs received dental care from the dentist in Šid PHC with support from MDM in 2017. This support will continue in 2018.

- MDM Mental Health and Psychosocial Support (MHPSS) teams, composed of psychologists and cultural mediators, were present in Adaševci, Sombor and Kikinda TCs (five days per week). Psychologists assisted 52 new refugees/migrants (23 women, 29 men) in December, providing PFA and first assessment of their overall condition, and 85% were assessed to be in need of follow-up and continuous psychological support. In total, psychologists provided 55 individual counselling sessions, monitored five patients previously referred to psychiatric care and organized eight group psycho-education and support sessions involving 61 participants.
- Fifty-five persons participated in Health Promotion Sessions (in Arabic and Farsi) in Adaševci TC, twice per week. Refugees and migrants showed great interest and motivation to participate in these concise but interesting sessions, tackling the issues of hand hygiene, dental hygiene, body & head lice and healthy environment.
- Medical assistance was available on a daily basis for the beneficiaries of “Pedro Arrupe” JRS Integration House through the primary health care centre, as well as through secondary health institutions for those in need of such services. Established cooperation with International Aid Network (IAN) who were providing psychiatric support to “Pedro Arrupe” beneficiaries was functioning well.
- DRC, with the support of UNFPA, distributed 23,774 condoms, from dispensers available in sanitary blocks and in medical areas.
- SEM/SCO/UNFPA, through the joint project “Empowering national/local institutions and strengthening gender sensitive inter-sectoral response to refugee crisis and protection of the most vulnerable refugees/migrants and asylum-seekers”, organized “Boys on the move” life skills training for civil societies, with the goal of familiarizing CSOs with the programme and strengthening delivery of effective protection for adolescents at risk by means of adoption of sexual and reproductive health and rights (SRHR) and GBV prevention, combined into a life skills-based course using relevant non-formal peer methodology. Seventeen participants attended the training.
- SOS CV Serbia continued supporting a psychiatrist deployed by the Šid Health Centre.
- UNHCR/DRC medical teams engaged through nine Primary Health Centres provided 7,882 health-care services, including curative medical examinations, entry medical check-ups and screening for body lice and other infectious diseases in the following 10 centres: Krnjača AC (two medical doctors and three nurses), Bogovađa AC (one medical team), Banja Koviljača AC (one medical team), Preševo RC (two medical teams), Bujanovac RC (one medical team), Vranje RC (one medical team), Obrenovac TC (two medical teams), Divljana RC (one medical team), Pirot RC (one medical team) and Bosilegrad RC (one medical doctor). UNHCR/DRC medical teams also conducted referrals and follow-up of persons of concern (PoCs) in need of specialized health-care services, in close cooperation with the DRC Medical Officer based in Preševo and DRC Medical Team in Belgrade. Medications, both basic and advanced, were being provided through contracted state pharmacies to PoCs in the centres mentioned above, as well as to PoCs in Tutin AC.
- Two psychologists were engaged by UNHCR/DRC through Primary Health Centres in Obrenovac and Pirot in order to provide mental health support to PoCs residing longer within Obrenovac TC, Pirot RC, Divljana RC and Dimitrovgrad RC. Psychologists also conducted referral of PoCs in need to the institutions of the national system, in close cooperation with UNHCR/DRC medical teams.
- IDC/ASB medical teams realized a total of 1,132 medical interventions.
- CRPC assisted in referral and logistics concerning Krnjača AC’s medical cases, by providing further escort, interpretation and other services.
- IRC continued supporting HCIT to provide orthopaedic devices (wheelchairs/crutches) to refugees/migrants who needed them.

Identified Needs and Remaining Gaps

- NSTR

**FOOD SECURITY AND NUTRITION****Achievements and Impact**

- Philanthropy provided 16,340 hot meals for dinner in Bujanovac and Preševo. Food distribution was organized in partnership with Caritas who were managing the distribution of breakfast and lunch.
- Philanthropy completed the “Joint Cooking” project in Bujanovac, which had been supported by Christian Aid.
- ECHO/CARE continued with provision of cooked meals in Adaševci and Principovac. 43,207 cooked meals (breakfast, lunch and dinner) were distributed. Distribution was supported by CARE’s partner organization NSHC.
- In partnership with NSHC, and through START Network, DFID/CARE also provided supplementary food (fruit, milk, cookies, baby food in jars – for toddlers and biscuits enriched with vitamins), for vulnerable groups of migrants as additional nutrition. NSHC delivered: 7,360 cartons of milk (250 ml), 8,196 packs of cookies (50/75 gr), 7,732 pcs of fruit and 1,420 jars of baby food in Adaševci, Krnjača, Principovac and Belgrade centre (Miksalište).
- In partnership with NEXUS, CARE also provided supplementary food for vulnerable groups of migrants, as additional nutrition, in Piroć, Bosilegrad and Divljana centres. NEXUS delivered: 4,614 pcs of fruit, 730 packs of cookies (250 gr), 2,544 cartons of milk (250 ml) and 334 jars of baby food.
- In partnership with IMPULS, CARE provided supplementary food for vulnerable groups of migrants, as additional nutrition, in Sjenica and Tutin centres. IMPULS delivered: 185 jars of baby food, 1,900 cartons of milk (250 ml), 1,904 packs of cookies, 2,588 pcs of fruit and 1,527 bottles of water (0.5 l).
- UNHCR’s partner HCIT distributed 564 litres of water in the North.
- UNICEF-supported MBCs were operational in Belgrade city centre (with NSHC), Preševo, Bujanovac, Vranje and Krnjača AC (with DRC), in Sjenica (with the Balkan Center for Migrations), as well as in Kikinda and Divljana TCs (with SOS CV). Technical support, in the form of supervision and support in food items, was provided to children in MBCs established and run by SOS CV in Adaševci and Principovac TCs.
- In accommodation centres where only a few children were present, support to the development of different modalities of infant and young child feeding in emergencies (IYCF-E) assistance, through medical teams providing health services to the whole population, was on-going.
- In centres where support to mothers and children is ensured by UNICEF, the support to IYCF-E, early childhood development, as well as screening of all children aged 6-59 months for undernutrition, is part of routine work.
- UNICEF continued to have consultations with partners on reviewing currently distributed food in order to have age-appropriate food for children, according to national recommendations.
- In 2017, 1,540 infants (under two) accessed UNICEF-supported MBC services, including health and nutrition services. 1,000 mothers benefited from UNICEF-supported IYCF-E counselling at MBCs.
- SOS CV was providing 120 meals per day (breakfast and lunch) in Bosilegrad RC on a daily basis.
- OM were providing hot drinks (coffee and tea) for the refugees/migrants every day from 9:30 am to 09:00 pm in their tent in Adaševci TC.
- ASB provided 5,506 cooked meals and delivered 156 parcels of milk and 312 parcels of fruit and vegetable mash for babies and children in Dimitrovgrad RC.

- In Preševo and Bujanovac, ECHO/Caritas provided 17,290 portions of cooked lunch, 17,290 breakfasts, and 2,180 cups of yogurt, 24,350 cups of tea, 41,760 fruit portions and 2,800 bottles of yogurt. Food distribution was organized in partnership with Philanthropy, who were covering the distribution of dinner. In December, 17,170 dinners were distributed.
- In Vranje RC, Caritas provided 1,410 portions of cooked lunch, 1,410 breakfasts, 1,390 dinners, 600 fruit portions and 230 bottles of yogurt.
- In Krnjača AC, Caritas provided 18,900 fresh pastries, 1,560 litres of milk for children, 6,300 portions of warm soup and 8,250 cups of tea.
- In Adaševci and Principovac TCs, Caritas provided 4,560 bottles of water.

Identified Needs and Remaining Gaps

- NSTR



WATER AND SANITATION

Achievements and Impact

- Philanthropy provided hygiene for facilities in Bujanovac.
- OM took over the run of the laundry system in Adaševci TC. For seven hours each day, OM was facilitating the refugees' washing their laundry.
- Caritas was providing regular laundry service to refugees/migrants/asylum-seekers accommodated in Krnjača, Preševo, Adaševci, Kikinda and Obrenovac. In December, Caritas provided another washing machine for Adaševci TC.

Identified Needs and Remaining Gaps

- NSTR



SHELTER AND NFIS

Achievements and Impact

- The Joint Assessment of Government Centres, available as pdf on the global UNHCR website as well as interactive link on the UNHCR Serbia website, is also available in Serbian language on the website of SCRM.
- UNHCR and partners continued comprehensive distribution of winter and other Non-Food Relief Items in 15 government centres. UNHCR, in coordination with SCRM, directly and with partners CRPC, HCIT and Amity/Sigma plus distributed 340 blankets, 9 backpacks, 127 plastic bags, 451 hygiene kits, 26 rubber mats, 1,077 pairs of socks, 449 adult T-shirts, 536 pairs of footwear, six raincoats, 244 winter jackets, 283 tracksuits, 271 pairs of gloves, 244 winter hats, 278 scarves, 14 items of women's clothing, 171 items of men's clothing, 1,431 pairs of underwear, 17 rechargeable torches and 520 refugee housing units (RHU).
- Philanthropy provided 15 tons of pellet and euro-diesel for Preševo RC.
- Philanthropy and CRS provided 8,000 RSD for each family and 3,000 RSD for vulnerable individuals for winterization assistance. Total amount of distributed assistance was approx. USD 26,139.

- With support from UNHCR, CRS/Divac Foundation were working on the reconstruction of the kitchen in Vranje RC. Works are to be finalized in January 2018.
- Divac Foundation completed works on the construction of the new Asylum Centre building in Tutin, expected to be opened by the end of January.
- HCIT was distributing NFIs provided by UNHCR and UNICEF in the “transit zones” with Hungary. 119 persons benefited from distributed NFIs.
- In cooperation with SCRM, UNICEF reached 9,473 children with basic supplies and health and hygiene items in 2017, both through its partners DRC, HCIT, SOS CV and NSHC and through direct distribution.
- RAS launched its second 'Shoebbox Project,' collecting gifts for underage refugees/migrants around the holiday period. RAS hosted drop-in sessions at its Workshop in Belgrade city centre, and facilitated collection of gifts at its offices. The project is ongoing until after Orthodox New Year.
- On 6 December, RAS organised NFI distribution in Belgrade city centre near Brankov Bridge, distributing 300 hygiene packs that included a toothbrush, toothpaste, wet wipes, shampoo, soap, razors, tissues, one t-shirt, three pairs of socks and two pairs of underwear, along with handing out



Children's playground in Vranje RC (Serbia), @CARE, Dec 2017

200 jumpers, 200 jackets and 150 pairs of trousers. This distribution also gave RAS an opportunity to provide tokens for shoes for those most in need. Accordingly, RAS went on to distribute 100 pairs of shoes the following Wednesday 13 December.

- DRC, with the support of UNFPA, distributed 191 hygiene kits to refugee/migrant women accommodated in Kikinda and Krnjača.
- IOM continued with improvement of standards in targeted reception/asylum centres. The works were ongoing in Tutin AC and Kikinda TC through the implementation of “EU support to Serbia and fYRoM in managing migration/refugees crisis / Balkan route” project under MADAD RTF. IOM finalized construction works in Tutin AC related to the construction of Annex B to the existing building. Procurement of furniture/supplies was finalized, along with exterior/landscape works which were being carried out and included: access roads and paths, the fence, street lights and reception office at the entrance to the Centre.
- Refurbishment of the dining room in Kikinda TC by IOM was finalized in December. Procurement of furniture/supplies and the warm line for food distribution were ongoing.
- Within CFS and MBC in Adaševci TC, SOS CV Serbia distributed 6,740 hygiene items and diapers, 3,132 items were distributed in Principovac TC, 169 in Preševo RC and 4,421 in Kikinda TC.
- SOS CV donated laminate flooring for two rooms in Adaševci TC which were damaged by fire back in November.
- ECHO/DRC completed the works and the handover of renovated pavilions KN 6 (social activities, warehouse), KN 36 (dining room) and KN 101 (infirmary) in Obrenovac TC. Also, the windows were replaced on pavilion no.12.
- In Adaševci TC, DRC started the construction works on the fence around the TC, pedestrian and motorway gates as well as installation of outdoor lighting.
- Upon SCRM request, ECHO/DRC provided hygiene packages for 199 persons in the centres in eastern Serbia, NFIs and hygiene packages for 465 persons in Preševo RC, hygiene packages for

50 persons in Sombor TC, adequate NFIs for 250 persons and 800 hygiene packages in Krnjača AC and hygiene packages for 250 persons in Sjenica AC.

- ASB distributed a total of 7,464 hygiene parcels in five centres (Principovac, Sombor, Dimitrovgrad, Pirot and Obrenovac).
- In Preševo and Bujanovac, Caritas provided 520 litres of detergent, 2,000 litres of liquid disinfectant, 200 pairs of sanitary gloves for single use, 120 cleaning rugs, 4,000 small bottles of shampoo, 1,200 bars of soap, 1,200 toothpastes, 1,200 toothbrushes and 200 garbage bags.
- In Adaševci TC, Caritas distributed 268 adult sweat suits.
- In Krnjača AC, Caritas provided 70 packs of diapers for babies, 250 baby creams, 250 baby shampoos, 250 baby soaps, 210 women's sanitary napkins, 200 toothpastes and 600 soaps.
- In Adaševci and Principovac TCs, Caritas provided 488 soaps, 1,000 shampoos, 260 packs of wet wipes and 264 disinfection gel bottles.
- In collaboration with SCRM, Caritas organized the painting and arrangement of common spaces in the Principovac RC, in which the refugees/migrants also took part. Caritas provided paint and other materials.
- 223 beneficiaries from Krnjača AC received NFIs and handmade Christmas presents (Children helping children) sponsored by IRC/ADRA.
- CRPC continued with NFI distribution for newly arrived PoCs and EVIs in Belgrade.
- SC provided New Year's gift parcels for children accommodated in centres in Bujanovac, Vranje, Pirot and Bogovađa.
- Caritas organized the arrival of Santa Claus and distribution of presents to refugee children accommodated in Principovac and Adaševci. These presents were donated by OMV Serbia and the people from local church communities.

Identified Needs and Remaining Gaps

- NSTR



COMMUNITY EMPOWERMENT AND SELF RELIANCE

Achievements and Impact

- Supported by Christian Aid, Philanthropy organized eight joint sports workshops for local children from the village Sot near Šid and refugee/migrant children from Principovac TC.
- On 2 December, Refugee Aid Serbia, in collaboration with Baštalište, hosted its final gardening session before the winter. Six residents of Krnjača AC partook in this session, preparing the garden for winter and ensuring that it is ready for regular tending to in the spring.
- Within the third component for Social Cohesion under the joint EU/UN project *Open communities – successful communities*, IOM implemented a series of 19 focus group discussions with both refugees/migrants and staff/local practitioners in accommodation centres on 17 different



Ceremonial Opening of the newly constructed reservoir at "Losi izvori" Water Spring, Mr Arifi, Ambassador Scott, Minister Ruzic, Mr Petrovic and Commissioner Cucic, @UNDP, 5 Dec 2017

locations between October and December 2017. Focus groups were followed by preparation of detailed reports, the findings of which were used in the preparation of the following activities: adaptation of the training curriculum on cultural sensitivity with service providers and the design of interactive workshops with refugees/migrants in accommodation centres in Serbia, organized to facilitate intercultural dialogue and understanding in a way that corresponds to the given setting.

- On 5 December, ceremonial opening of the water reservoir “Losi izvori” of the capacity 1,000 m³ and reconstruction of the existing one of 800 m³ took place in Preševo. The ceremony was attended by: H.E. Mr. Kyle Scott, Ambassador of the United States of America, Mr. Branko Ružić, Minister of Public Administration and Local-self Government (MPALSG), Mr. Vladimir Cucić, Commissioner for Refugees and Migration, Mr. Shqiprim Arifi, Head of the Interim Body of Preševo Municipality and Mr. Žarko Petrović, UNDP Programme Analyst. The event attracted wide media coverage and spread the message of international community’s solidarity with the citizens of Preševo and the migration-related water supply challenges. Due to USAID/UNDP extensive hydrogeological researches and development of General Water Supply Master Plan, USAID support and financial contribution of Preševo administration, Preševo now has sufficient quantities of water for uninterrupted supplies to local residents and refugee/migrant Reception Centre.



Bosilegrad ER handover Ceremony, @ UNDP, Dec 2017

- On 6 December, H.E. Mr. Kyle Scott, Ambassador of the United States of America, Mr. Ivan Bošnjak, State Secretary of MPALSG, Ms. Svetlana Velimirović, Deputy Commissioner for Refugees and Migration, Mr. Vladimir Zaharijev, Mayor of Bosilegrad and Mr. Žarko Petrović, UNDP Programme Analyst, ceremonially opened the newly constructed Block of Emergency Department of Bosilegrad Primary Health Care Centre. Within the scope of the USAID/UNDP “Enhancing local resilience to the migration crisis” Project, UNDP developed technical documentation, constructed a new ER block and furnished the facility, improving the responsiveness of medical teams and quality of urgent medical services for both local and refugee/migrant population. Overall value of the investment amounts to 119,000 USD.
- Within the “Open Communities – Successful Communities” (OCSC) Project, Component Two – Communal Infrastructure and Local Services - UNDP continued with full intensity of construction works implementation with the completion of roof cover replacement on the City of Subotica Centre for Social Welfare, with the adaptation of Dimitrovgrad CSW and commencement of reconstruction works on Voždovac CSW (98,000 USD) and Bogovađa village Infirmary (58,000 USD).
- In support to quality of local health care and communal services, UNDP engaged three technical/maintenance staff for Sjenica PHC and a Hydro-Construction Engineer for Preševo public utility company “Moravica”.
- UNDP supported the Water Treatment Plant “Zabrežje” in Obrenovac with equipment that will increase the quantity of filtered water from 50 l/sec to 100 l/sec, improving the quality and pressure of potable water in local households.
- Within the OCSC Project, UNDP refurbished the Primary School “Radoje Domanović” in Vranje, benefitting 931 local and 12 refugee/migrant from Vranje RC attending the school.
- On the occasion of International Volunteer Day, SOS CV supported a Šid Red Cross event which took place on 5 December, involving joint activities among the children from Adaševci TC and children from the local community.

- On 12 December, SOS CV organized an exhibition in Kikinda entitled “Colours of Life”, supported by Centar za omladinski rad, Kulturni centar Kikinda and Kancelarija za mlade Kikinda. The exhibition featured paintings and photos from art workshops held with refugees/migrants, which were thus presented to the local community in view of promoting refugees’ skills and artwork and bringing the two populations closer.
- Caritas involved 60 people from the local church communities in Šid and Sot to prepare New Year's parcels for refugee children. Distribution of parcels was organized in Principovac TC on 29 December with the arrival of Santa Claus, played by one of the refugees.
- Within the joint initiative of ADRA/Swiss Solidarity/UN Women, a total of 20 males (unaccompanied minors) and 27 women (10 from the refugee/migrant and 10 from the local community) completed vocational courses (auto mechanics, sewing and make up) after internships in local businesses.
- As a part of the EU/Divac Foundation “Buddy Programme”, refugee/migrant and local children visited performances in Belgrade downtown and organized a New Year`s concert in ADRA`s CC.
- SC/Group 484 provided New Year`s gift parcels, both for children residing in Bogovađa AC and for local schoolchildren.



New roof of Subotica Centre for Social Welfare, @UNDP, Dec 2017

Identified Needs and Remaining Gaps

- NSTR



DURABLE SOLUTIONS

Achievements and Impact

- NSTR

Identified Needs and Remaining Gaps

- NSTR

Working in partnership

The **Refugee Protection Working Group (RPWG)**, Co-chaired by UNHCR and the Ministry of Labour, Employment, Social and Veteran Affairs (MoLESVA), met on 13 December in Belgrade. It is the key coordination mechanism for protection agencies/NGOs operational in the country. RPWG has over 80 members and meets on a monthly basis. Under UNHCR lead, RPWG has given rise to six sub-working groups (SWG) on: a) Child Protection, b) Communication with Communities, c) Non-Food Items (NFIs), d) Smuggling/Trafficking, e) Sexual and Gender-Based Violence (SGBV), and f) Collective Expulsions and Ill-Treatment of Refugees.