

Cash for Work in Zaatari Camp

Basic Needs and Livelihoods Working Group

March 2017

As a result of the lack of livelihoods opportunities in Zaatari camp, UNHCR and partners have focused their efforts on providing a significant number of services through Cash for Work (CfW); an initiative in which refugees are remunerated for supporting partner programming in the camp. CfW activities are coordinated by the Basic Needs and Livelihoods Working Group (BNLWG) and partner members, who during 2015 developed CfW guidelines that aim to promote equal CfW opportunities to all refugees in the camp, and improve information management about the active cash for workers by harmonizing the CfW approach of humanitarian actors. To facilitate the continuous development of the CfW guidelines and increase the transparency of CfW activities in the camp, the BNLWG has developed a CfW factsheet. This factsheet is based on the information that humanitarian actors in the camp provide to the BNLWG about their CfW activities at the end of each month.

Key Figures for March 2017

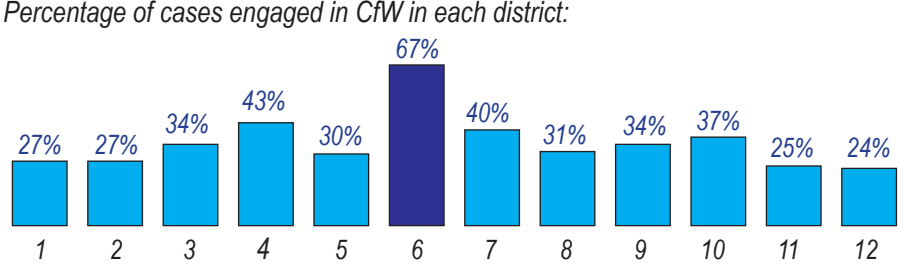
Total camp population (18+): 32,610

Total camp cases: 17,355

Total number of cash for workers:	6,322
Percentage of cash for workers:	19%
Total number of cases engaged in CfW:	5,922
Percentage of cases engaged in CfW:	34%
Total amount spent on CfW activities:	787,942 JD
Total number of cases with more than one cash for worker: **	400
Total number of vulnerable cash for workers:	910
Total number of cash for workers who have vulnerable family member:	965
Number of duplications identified *:	121
Number of duplications resolved *:	111

*Duplications indicate that an individual was selected to be engaged in CfW activities by two different organisations during the same period.
 **A total of 89 cases had more than one cash for worker during the same time period (Duplication) while 311 cases had more than one cash for worker during the same month but on different dates.

District of residence



Participating agencies

Number of cash for workers by camp partners:

1596	ACTED
1374	OXFAM
659	UNOPS
646	JEN
421	UNICEF
388	SCJ
251	Relief International
243	IRD
226	UNWOMEN
518	Other

BNLWG response to community feedback:

In March, CfW was discussed at 6 community gatherings* held across the camp. The following feedback was provided:

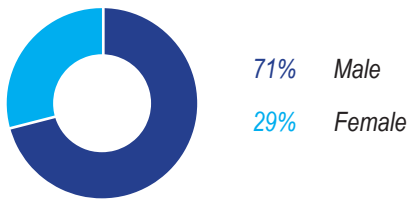
- Many refugees raised their concerns regarding the CfW system, they reported that they were not hired since they have been in the camp.
- Participants raised a concern about the lack of CfW opportunities for women.
- Participants raised a concern about the lack of CfW opportunities for residents in the age group that is above 50 years old.

*Community gathering are a two-way communication forum between Syrian refugees and camp partners to find solutions to community problems in Zaatari camp. Each gathering hones in on one primary topic.

*All reported figures and analysis on this factsheet are based on the cash for work data submitted by humanitarian actors in Zaatari camp for March, and are therefore not representative of the cash for workers who were employed by agencies who did not submit their data or have submitted incomplete data. Further, the analysis covers the total individual cash for workers reported as active during March, rather than the number of positions filled.

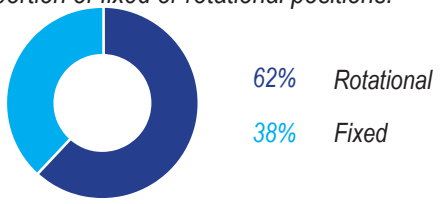
Gender of cash for workers

Proportion of cash for workers by gender:



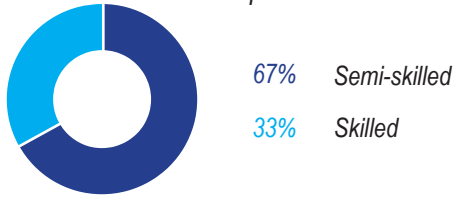
Position type

Proportion of fixed or rotational positions:



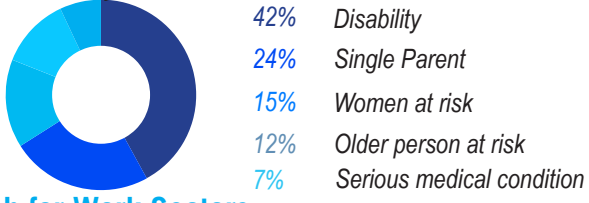
Skill level

Proportion of cash for work position skill level:



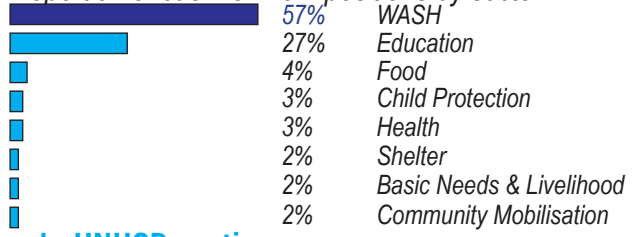
Vulnerabilities

Proportion of vulnerabilities identified for cash for workers and their family members:



Cash for Work Sectors

Proportion of cash for work positions by sector:



Feedback: UNHCR section:

In March, UNHCR CfW data management team provided the following feedback regarding CfW activities:

- Agencies should share the list of volunteers with UNHCR to check their eligibility before engaging them in any activity.
- Agencies should submit the total amount spent on CfW activities at the end of each month.
- Agencies must adhere to the rotation mechanism that outlined in the SOPs.
- UNHCR should be informed immediately when fixed or rotational cash for workers cease to be employed by agencies.

