

MAIN DEVELOPMENTS, RESPONSE AND ACHIEVEMENTS

UNHCR supported Serbia *inter alia* in the following fields:

- a) Asylum System Development and response to the European Refugee and Migration Situation
- b) Prevention and Reduction of Statelessness
- c) Support to Solutions for Internally Displaced Persons
- d) Support to Solutions for Refugees from former Yugoslavia

From January through June 2018, UNHCR expended USD 5, 4 million through partnership with the following 15 partners:



Over 30 UNHCR and 100 partner staff conduct regular protection activities in over 25 sites and missions to many more sites throughout Serbia.

ASYLUM SYSTEM DEVELOPMENT AND RESPONSE TO EUROPEAN REFUGEE AND MIGRATION SITUATION



Protection

Information, identification and referrals of Persons with Specific Needs (PSN):

- In over 39,360 instances relevant information provided to refugees/migrants.
- In more than 18,900 instances translation services provided.
- Over 2,700 new arrivals were profiled.
- Over 1,980 PSN identified and referred to appropriate services, incl. 74 cases of gender based violence.
- Over 600 protection interviews conducted.

Unaccompanied and Separated Children (UASC):

- In over 6,600 instances, children, including UASC, received psychological support, assessment and counselling.
- Over 800 UASC were identified, assisted, counselled and/or referred (incl. 10 girls).
- 32 UASC were provided legal representation in the asylum procedure.
- Safety and wellbeing of some 100 UASC improved through an MOU with the Ministry of Labour, Veteran and Social Affairs that supported adequate accommodation and care.

Asylum/Integration:

- Over **2,000** instances of asylum/legal counselling provided.
- Over **1,500** asylum-seekers assisted with registration and transport to government centres.
- Over **260** monitoring visits to Asylum Centres conducted.
- **147** asylum-seekers gave power of attorney for representation in asylum procedures.
- **66** asylum-seekers represented in asylum procedure, of which **3** granted refugee status and **1** subsidiary protection.
- **20** asylum seekers supported with appeal before the Commission for Asylum, Administrative Court and Constitutional Court.
- IT & registration equipment delivered to Ministry of Interior and the Serbian Commissariat for Refugees and Migration.
- Organised a Conference on “**10 Years of the National Asylum System in Serbia and the Way Forward**”
- **4** cultural events organised; **34** joint activities of refugees and the local population facilitated; Serbian language lessons provided.
- **3** asylum seekers supported to do on-the-job-training in a local restaurant in Belgrade in cooperation with GIZ YEP.
- **23** refugees supported in securing employment.
- **One** appeal on discrimination in granting tax relief on a basis of place of residence and refugee status launched with the Constitutional Court.

Resettlement:

- **21** particularly vulnerable refugees resettled to third country
- **22** more refugees accepted for resettlement, awaiting departure.

Education

- **660** educational workshops for children and **250** involving both adults and children organized.
- **403** recreational workshops for children, incl. UASC, and **95** workshops for adults (of which 4 specifically designed for women) organized.
- School enrolment and attendance of refugee children of school age, including UASC, supported by:
 - Transport to medical examinations of children in Belgrade, South and East;
 - Provision of school supplies for students of “Jovan Ristić” Primary School in Borča, Belgrade;
 - Provision of non-food items and furniture to “Branko Pešić” School in Zemun, Belgrade;
 - Provision of school equipment for Primary School “Ljupče Španac” in Bela Palanka;
 - Provision of sports equipment for Primary School “Vuk Karadžić” in Pirot;
 - Enabling access to running water for “Vuk Karadžić” Primary School in Preševo, through construction of a new well;
 - Over **3,500** items of clothes distributed to children aged 13-18 in all government centres;
 - Transportation of children to/from schools in **3** locations in the north, west and central Serbia and in Belgrade.
- **240** children assisted in attending and adapting to formal primary education and school environment.
- **124** children assisted with homework and better understanding of school subjects.

- **21** children assisted in enrolling in and attending secondary schools.
- **36** workshops organized for refugee parents, aimed at strengthening their parenting skills.
- With the support of Ministry of Education, Science and Technological Development (MoESTD) and UNICEF, trainings on Cultural and Educational Characteristics of Countries of Origin of refugee/migrant/asylum-seeking children, organized for teachers and school staff of schools in Belgrade, Novi Sad, Vranje, Pirot and Novi Pazar.
- Supported by MoESTD and UNICEF, **2** trainings were conducted (one in Belgrade and one in Niš) for UNHCR-funded educators, employed by social-welfare institutions working with refugee/migrant UASC.
- Supported local and refugee students from "Branko Pešić" school to run in the **31st Belgrade Marathon**.

Shelter and Non-Food Aid

- Joint [assessment](#) of all 18 shelter sites in Serbia against applicable UN, EU and national reception standards regularly updated and posted online. 35,000 views
- Close to **60,000** non-food items distributed in 18 accommodation centres – clothing & hygiene parcels, bed linen, bunkbeds, etc.
- Kitchen in Vranje Reception Centre refurbished/equipped.
- Internet and/or IPTV services provided in Vranje and Dimitrovgrad Reception Centres.

Medical support

- Funded public primary Medical Teams in **9** centres (Krnjača, Banja Koviljača, Bogovađa, Preševo, Pirot, Bela Palanka, Obrenovac, Bosilegrad & Vranje).
- Provided **35,000** medical services, including medications, to over **3,300** refugees, asylum-seekers and migrants.
- Filled transportation gaps to medical facilities in Belgrade, in the South and East.
- Mental Health & Psychosocial Support (MHPSS) to refugees/migrants:
 - **1,064** immediate first psychological/psychiatric aid interventions;
 - **785** individual psychological/psychiatric counseling sessions/psychotherapy;
 - **262** creative and occupational workshops.
 - **136** beneficiaries participated in a research on mental health;
 - **118** educational and psycho-educational workshops;
 - **60** group psychological/psychiatric counseling sessions/psychotherapy;

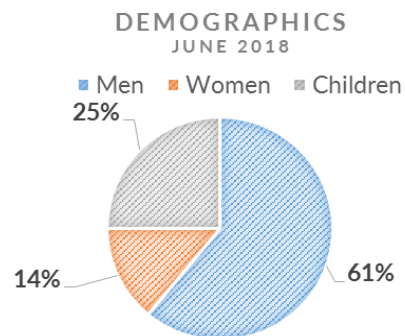
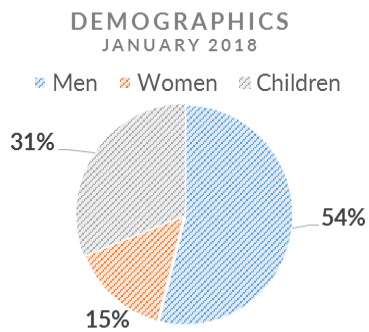
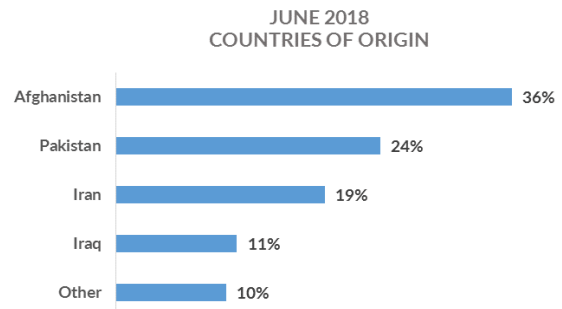
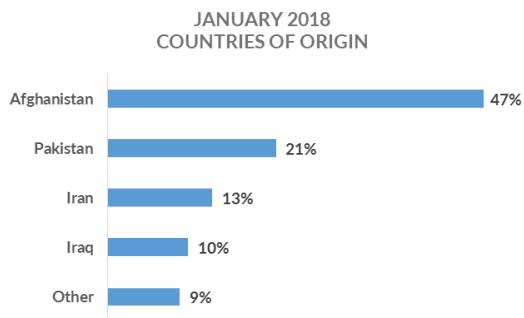
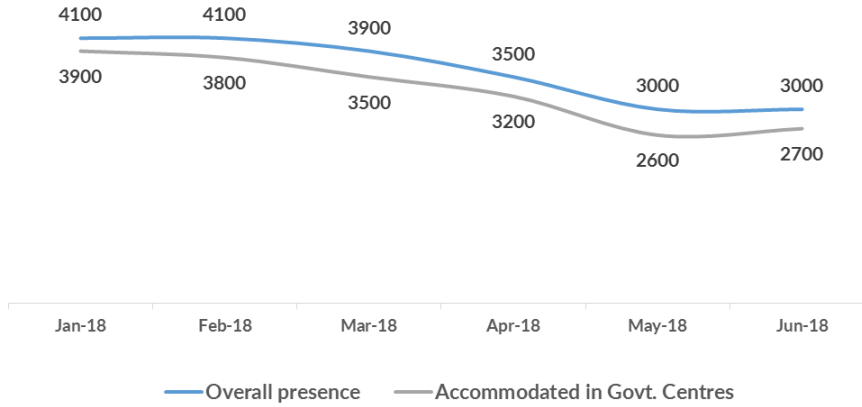
Coordination Support

- Under the **Refugee Coordination Model**, UNHCR Serbia:
 - co-chaired **6 UNCT Refugee and Migrants Theme Group** meetings;
 - co-chaired **2 Refugee Protection Working Group** meetings, as well as several more sectoral, Belgrade and other local coordination meetings.
- Produced over **50** weekly and monthly **updates** on UNHCR operation in Serbia.
- Compiled **2** Serbia **Interagency Operational Updates**.
- Undertook **5** Cross Border Missions with UNHCR colleagues and partners in Croatia, FYRoM, Montenegro and Hungary.

Main trends

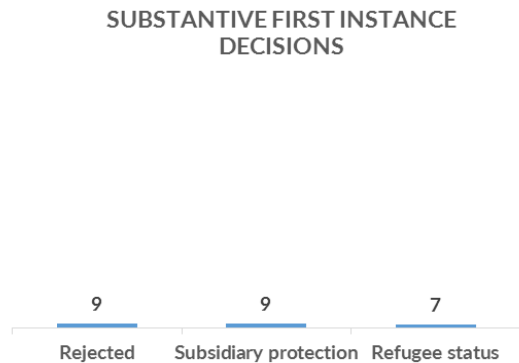
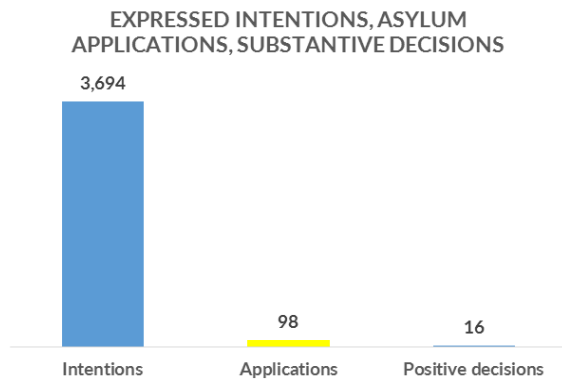
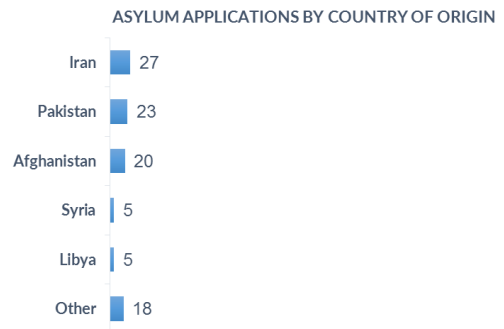
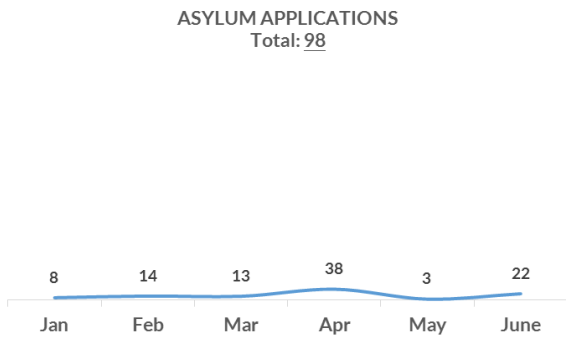
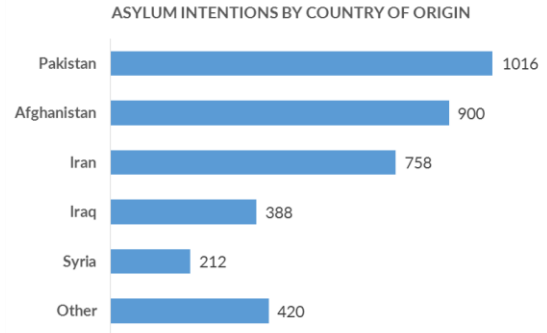
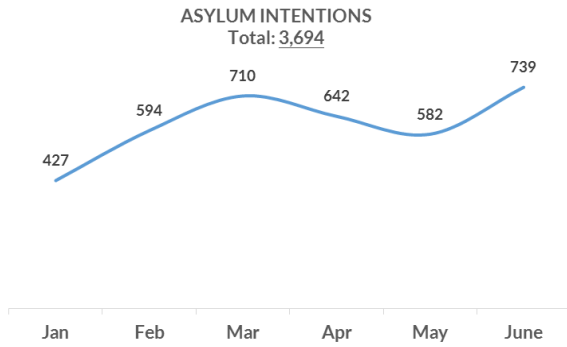
Presence and Profile of new Refugees, Asylum Seekers and Migrants

PRESENCE AND SHELTER



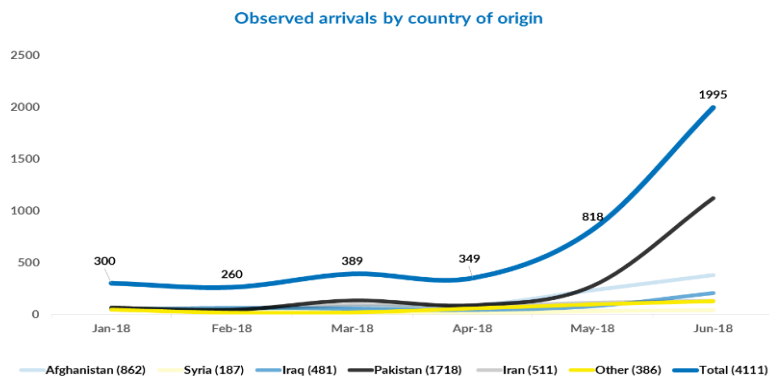
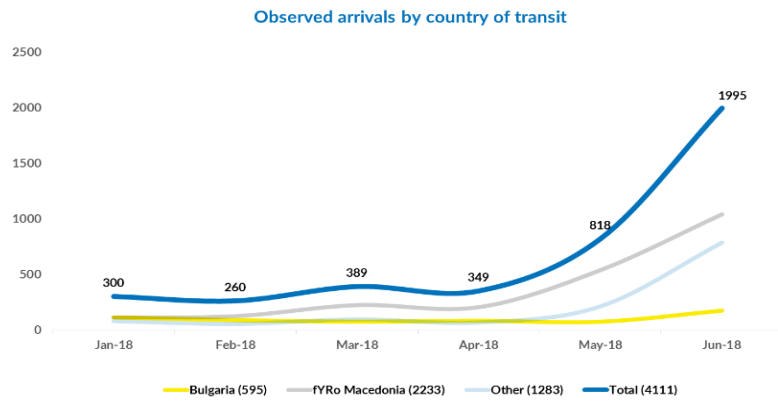
Asylum

(* official data provided by the Ministry of Interior)



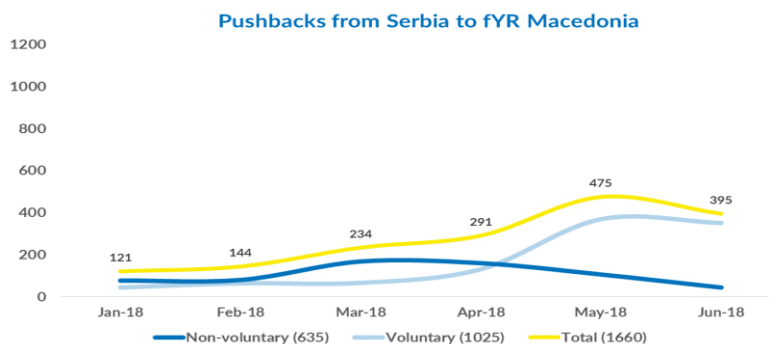
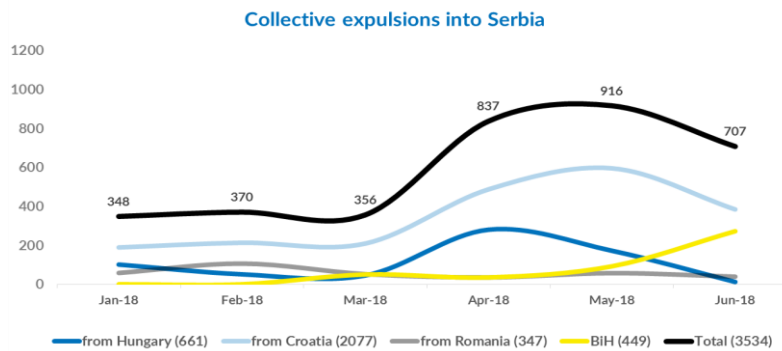
New Arrivals

(as observed by UNHCR and partners)



Pushbacks

(as reported to UNHCR and partners)



PREVENTION AND REDUCTION OF STATELESSNESS

Some **2,200** Roma at risk of statelessness, approx. **300** lacking birth registration (down from 30,000 in 2004)

Free legal aid

- **1,313** ID cards obtained,
- **246** registry certificates obtained,
- **127** administrative/court procedures, including **3** with cross-boundary cooperation

Capacity building

- **9** activities on the prevention and elimination of child, early and forced marriages (CEFM) organized (1CEFM consultative meeting with representatives of the competent authorities, **7** workshops for school children and 1 meeting of the Working Group)

Birth registration

- Monitoring and supporting implementation of legislation and procedures of birth registration and registration of residence
- Ongoing advocacy for closing of remaining gaps on immediate birth registration of children of parents without personal documents

SUPPORT TO SOLUTIONS FOR INTERNALLY DISPLACED PERSONS (IDPS)

201,047 IDPs in Serbia, **68,514** still with serious displacement-related needs.

Voluntary Return

- **4** Go and See Visits and **3** return-informative meetings
- Continued cross-boundary cooperation on returns

Improved local integration of IDPs through enhanced access to social rights

- **193** IDPs provided with free legal aid
- 3 trainings for **67** local officials on “Integration of refugees and internally displaced persons” organized in Kuršumlija, Niš and Smederevo
- **Tripartite MOU** on “Support to the Local Integration of Internally Displaced Persons and Refugees from the Former Yugoslavia” with MOLESVA and NGO Amity to support access of vulnerable refugees and IDPs to the social protection system of ten key municipalities.
- **10** staff engaged in 10 Centres for Social Work since 01 May 2018 and technical equipment (PC and printer) purchased for the 10 CSWs.

Awareness raising on discrimination against Roma and Roma IDPs

- **30** young Roma trained in 5 two days workshops and employed for 6 months in local-self-governments to enhance their capacities to proactively contribute to improved living conditions of the representatives of their communities
- **4** seminars on the first module of the “Institutional and Strategic Framework of Roma Inclusion in Serbia” held for representatives of local self-governments
- Pedagogical assistant engaged to work with **83** Roma pupils in elementary school “Sveti Sava” in Vladičin Han

Support to inclusion of Roma IDP children

- **8** contracts on cooperation signed with educational institutions (2 preschool, 5 elementary and 1 secondary school) in 4 towns (Novi Pazar, Kraljevo, Bujanovac, Bela Palanka), attended by 309 children
- **6 associates, 3 outreach assistants and 17 volunteers** (teachers, professors) engaged to follow up on school attendance and prevention of dropout
- **352** classes of learning support held (256 elementary, 96 secondary)

- **56** children supported to participate in outings/ outdoor activities (9 preschool, 47 elementary)
- **229** children (72 preschool, 155 elementary, 2 secondary school children) provided daily school snacks
- **20** teachers from 2 elementary schools in Kraljevo supported to attend "Work with children from marginalized groups" seminar
- **161** parents attended **11** and **89** pupils attended **5** workshops on parenting skills, support to children's education, promotion of further education, rights of children (students' parliament), creative inter-cultural workshops, etc.
- Classroom in elementary school "Branko Radičević" in Bujanovac renovated

SUPPORT TO SOLUTIONS FOR REFUGEES FROM FORMER YUGOSLAVIA

Total 27,802 refugees (19,038 from Croatia and 8,764 from Bosnia and Herzegovina)

Legal Aid

- **296** refugees assisted in matters related to housing care in CoO such as: legal advice, power of attorney for acquisition of documents, compiling of documents and submitting demands for housing care, drafting replies to authorities and other.
- **44** Roma refugee families provided with information and counselling to facilitate their access to RHP and other housing programs
- **72** Roma refugee families assisted in obtaining documents necessary for applying for accessing various rights in their place of residence (labour, social and status rights) and various submissions for implementation of their rights
- **156** documents obtained free of charge for the most socially vulnerable refugees
- Monitoring of **RHP** beneficiary selection process together with OSCE (housing solutions for **370** families)

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Thanks to donors of broadly earmarked contributions accessible to the Serbian Operation | USD

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Notes: 1. The total amount of unearmarked contributions is shown for donors who have contributed \$10 million and more. 2. The broadly earmarked contributions listed are those which can potentially be used for South East Europe Region due to their earmarking to a related situation or theme, or to the region or sub-region. The total amount of the contributions is shown for donors who have contributed \$2 million and more. For more information: <http://reporting.unhcr.org>