

Jordan

September 2018

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Inauguration of new extension of the **solar power plant** funded by the IKEA Foundation in Azraq refugee camp.

758,392

Refugees in Jordan as of 15 Sep 2018

83%

Refugees living outside camps in urban areas

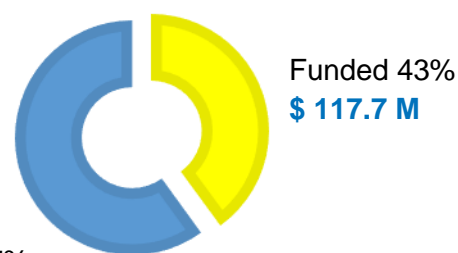
125,618

Refugees living in three camps in Jordan – Azraq, Zaatari and The Emirati Jordanian Camp

FUNDING (AS OF 24 SEPTEMBER 2018)

USD 274.9 M

requested for the Jordan situation



Unfunded 57%
\$ 157.2 M

POPULATION OF CONCERN

Countries of Origin



**PROTECTION**

- On 20 September 2018, UNHCR inaugurated a new extension of the solar power plant in Jordan's Azraq Syrian refugee camp with the support of EDCO (Electrical Distribution Company). Funded by the IKEA Foundation, the first phase of a 2 megawatt solar photovoltaic (PV) farm was inaugurated in May 2017 and brought renewable power to a population that lived for two and a half years without electricity. This 1.5 MW addition takes the overall camp renewable generation to 3.5MW which will cover 55% of shelter electricity needs by the end of October 2018. Thanks to the newly constructed solar plant and electricity grid extension (funded by the Saudi Fund for development), the whole camp population will now benefit from regular access to clean energy; this shall eventually be diverted to the local grid for the benefit of host communities once the camp eventually shuts down. Prior to the construction, the lack of electricity made even daily activities difficult, such as cooking, washing clothes, studying or walking safely to the washroom at night. Now, solar power provides affordable and sustainable electricity to at least 40,901 Syrian refugees living in up to 10,470 shelters. Each family can have light inside the shelter, connect essential appliances such as fridges and fans, and charge their phones, an invaluable resource to keep in touch with relatives and friends abroad.
- Monthly Cash Assistance was distributed to 31,667 families (142,677 persons) in August, of which 134,591 persons were Syrians, 6,256 persons were Iraqi and 1,830 persons were of other nationalities. Cash assistance is meeting the majority of beneficiaries' basic needs by helping them afford rent and pay monthly bills. It is also improving their lives by having a positive impact on beneficiaries' psychological well-being, food security, health and educational access, and financial stability. In reviewing how families spend cash assistance through the [Post Distribution Monitoring Report \(PDM\)](#), positive results can be observed. Cash assistance improves refugee families' housing situations, and is shown to reduced beneficiaries' reliance on negative coping strategies and debt accumulation to finance their basic needs.
- In August 2018, UNHCR provided counselling to approximately 503 beneficiaries at UNHCR's registration centre in Amman. Also, UNHCR assessed 99 vulnerable cases of various nationalities (Syrian, Iraqi, Yemeni, Sudanese, and Somali etc.) concerning their eligibility for Urgent Cash Assistance (UCA). 82 cases for the UCA were approved.
- UNHCR runs helpdesks across the country as part of community outreach, where refugees are able to approach UNHCR with any legal or protection issues they may have – they can also approach our registration centre in Amman. During August, 684 refugees were assisted with issues ranging from lack of documentation, gender based violence, regularization of status, and resettlement.
- UNHCR Jordan has one of the largest refugee helplines in the world, answering nearly 150,000 calls per month. Since its inception in 2008, UNHCR staff on the helpline have responded to over 1.7 million calls. The system uses Interactive Voice Response (IVR) technology, where automated information is delivered on key topics, while 14 dedicated staff are available for emergency calls. Overall, the Helpline answered 147,879 calls in August.
- The Japan International Cooperation Agency (JICA), an implementing agency of Japan's official governmental assistance, selected 8 Syrian students for the JICA scholarship scheme who departed to departed to Japan in September. The students will attend different universities in Japan for a period of 12 months, in fields including Engineering and Computer Science.

**HEALTH**

- 5,341 patients were received at Rukban clinic on the North East border of Jordan during the month of August. Acute health conditions such as upper respiratory infections accounted for 94% of the total consultations, and 73 secondary and tertiary referrals to Jordanian hospitals were made; 60% of the referrals were for obstetrics and gynaecology. Upper respiratory tract infections constituted the majority of acute health conditions (24%). The watery diarrhoea proportion has decreased compared to last month. Hypertension constituted 40% of all chronic consultations and increased compared to last month. Trends in chronic health conditions varies due to clinic accessibility. Management of chronic diseases requires regular periodic visits to monitor diseases and evaluate therapeutic outcomes which necessitates enhanced accessibility of those morbid diseases to the health care facility.
- 252 vulnerable beneficiaries have received the cash assistance for essential health services with a total amount JOD 61,313. 40% of the cash assistance was for the purpose of emergency lifesaving assistance, the 38% was for thalassemia/blood transfusion cases, and the 22% was for reproductive health care services.
- Caritas mobile clinic funded by UNHCR started the new provision of medical services in Ramtha and Jarash two times per week. The mobile team provides primary health care services including prescription of medications, and the team consists of a general practitioner, a nurse, a pharmacist and a receptionist.

**COMMUNITY EMPOWERMENT AND SELF RELIANCE**

- 4,067 refugees resident in Azraq camp registered for a work permit at Azraq Camp Employment Office (ACE) by the end of August. A total of 886 work permits, out of the 4,067, were issued through the Azraq Centre for Employment Office in August - the majority are in agriculture (752), and construction (134) sectors.
- In Zaatari camp, there were 10,592 work permits registered at the Zaatari Office of Employment by the end of August; over 100,000 check-in check-out instances were recorded overall at the gate indicating that work permits continue to be important to mobility. The system works well and refugees are informed by sms when work permits are ready.
- The Government once again extended the grace period for work permits to be issued to Syrian workers for free until 31 December 2018. This decision falls under the National Empowerment and Employment Programme NEEP - which aims to limiting the recruitment of non-nationals through a system of closed sectors, closed occupations, quotas, and permit fees – from which Syrian refugees are now confirmed to be excluded.
- The International Labour Organization (ILO) and the UNHCR signed a Letter of Understanding (LOU) in Amman in July, aiming at further promoting decent work opportunities for Syrian refugees and host communities in Jordan. The LOU focuses on long-term solutions for refugees and others displaced.

Donor and High Profile visits to UNHCR Jordan

- Between 26 to 28 August, the UNHCR High Commissioner Filippo Grandi and UNHCR MENA Bureau Director Amin Awad travelled on mission to Jordan and met a government and international community stakeholders to discuss the current regarding Syrian refugees in the region . The High Commissioner held an audience with His Majesty King Abdullah II and met with the Prime Minister, Minister of Foreign Affairs and Minister of Planning and International Cooperation. The High Commissioner also held separate meetings with ambassadors, key UN Heads of Agencies and the ICRC, and representatives of national and international NGOs to brief on the outcome of his meetings with the government and discuss current issues of concern before proceeding to Syria and Lebanon.
- On 27 August, US Citizen and Immigration Services (USCIS) Director Frank Cissna and an accompanying delegation visited the Jordan Country Office where they toured the registration area and were briefed by UNHCR Jordan and the UNHCR MENA Regional Office on national and regional resettlement needs and protection activities with a focus on our integrity measures. Later in the week, the US Secretary of State set the U.S. resettlement quota for FY 2019 at 30,000 refugees worldwide, a sharp decrease from 45,000 in FY 2018.
- On 26 and 27 August 2018, MENA Sustainability Board visited UNHCR; the board is committed to financial sustainability and create long-term solutions for refugees through engaging a network of executive and philanthropic leaders of the private sectors. Board members visited Jordan to meet with refugees in the urban setting and in Zaatari refugee camp to draw inspiration for future projects of the Board.
- As part of the Syria Top Donors Group mission to Jordan between 4 - 5 September the UNHCR Representative briefed and accompanied the delegation to Azraq, which consisting of 28 donor participants, the UN Assistant Secretary-General and Special Humanitarian Envoy, Ahmed Al-Meraikhi and the Assistant Secretary-General for Humanitarian Partnerships with the Middle East and Central Asia, Rashid Khalikov.
- As part of a week-long mission to Jordan in connection with the Syria Top Donors Group meeting, on 3 September, the U.S. Bureau for Population and Migration (BPRM) Principal Deputy Assistant Secretary Carol T. O'Connell and accompanying Washington and Amman Embassy staff were briefed by the UNHCR Jordan Representative and toured the Branch Office Amman registration area.
- Following participation in the Syria Top Donors Group mission, on 6 September, the UNHCR Jordan Representative briefed the Director of the Saudi Fund for Development, the largest contributor to UNHCR's solar energy project in Azraq camp, followed by discussions with Jordanians and refugees of all nationalities at a community support committee in Amman. The Director also visited the solar energy project in Azraq camp.
- On 6 September 2018, Zain Group based in Kuwait visited UNHCR to gain greater understanding of refugee services provided by UNHCR. This included face to face meetings with refugee committee members as well as home visits to refugees benefitting from UNHCR's monthly cash assistance.
- On 10 September, Global Affairs Canada visited UNHCR Jordan where they toured the registration area, helpline centre and were briefed by Cash-Based Interventions (CBIs) Unit, Senior Inter-Agency Coordination Officer and Senior Protection Officer in UNHCR Jordan.

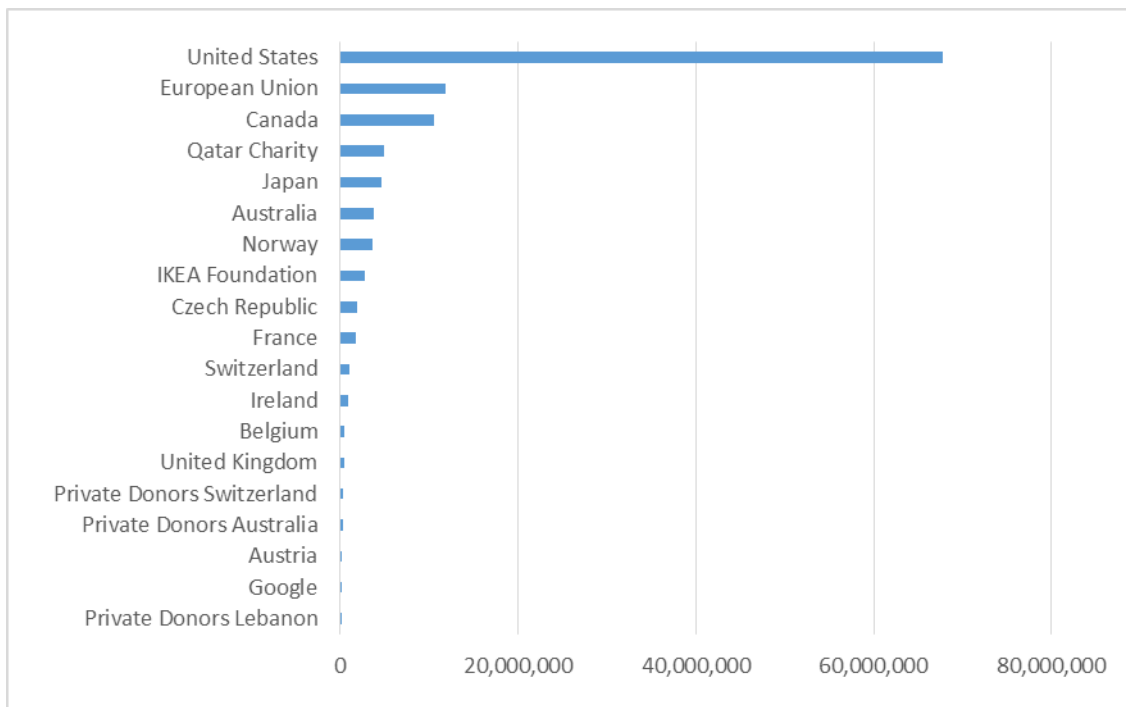
- Between 17 to 19 September, H.E. Dr. Abdullah Al-Rabaih, Supervisor General of KS Relief, visited Jordan accompanied by UNHCR Regional Representative to the GCC where he traveled to Zaatari camp and was briefed by the Jordan Deputy Representative, a.i. and senior staff. On 19 September, a symposium and signing ceremony were held on account of KS Relief's USD \$500,000 project – its first in Jordan – to support 132 patients in Jordan and Lebanon with lifesaving dialysis treatment.
- UNHCR's new Senior Advisor on Private Sector Partnerships, HRH Mr. Jaime de Bourbon de Parme, visited UNHCR Jordan between 16 to 19 September on his first familiarisation trip. His mission involved meetings with HRH Prince Hassan Bin Talal, the Director of International Organizations and Cooperation at the Ministry of Foreign Affairs and Expatriates, the Dutch Embassy, and a roundtable with key civil society and private sector actors with involvement by the UNHCR MENA Regional Office. Additionally, he met with refugees both in Azraq and Zaatari camps as well as in urban settings.
- From the 19 to 21 of September UNHCR hosted an I-Witness group of 8 people: 4 from IKEA Netherlands and 4 from IKEA Spain. I-Witness is a global initiative by IKEA which sees selected staff visit field locations where they can learn about the projects funded through the IKEA Foundation. Accompanied by UNHCR PSP colleagues from Denmark, Spain and the Netherlands, this group visited Amman BO and registration centre, Irbid office and Azraq camp, specifically the markets, solar plant and hospital. In each location they had a chance to visit home of Syrians supported through IKEA Foundation Better Lighting For Refugees (BLFR) and Renewable Energy for Refugees (RE4R) programmes.
- On 23 September, two Members of the House of Councillors of The National Diet of Japan Mr. Nakanishi and Mr. Motoe undertook a visit to Zaatari camp. During the visit, the two politicians were able to visit the Office of SRAD Civil Defence Force, the medical clinic of UNHCR partner International Medical Corps and the community centre activities run by International Relief and Development.
- On 25 September, the Canadian Deputy Director for Humanitarian Assistance Operations (Asia, North Africa, Middle East and Europe) met with UNHCR Jordan senior staff to discuss priority needs and challenges and assess UN forward planning to ensure Canada's humanitarian response in Jordan remains fit for purpose as Canada moves into the last year of a three-year funding engagement.

Financial Information

Total recorded contributions for the operation amount to **\$117.7 million** as of September 2018, covering **43%** of overall needs for refugees in Jordan. UNHCR is grateful for the critical support provided by donors who have contributed to this operation as well as those who have contributed to UNHCR programmes with unearmarked and broadly earmarked funds.

The 2017 Annual Report of the Jordan Response Plan for the Syria Crisis (JRP), is finalized and can be downloaded through [Syria Regional Refugee Response](#) portal and [JRPSC](#) website. The achievements presented in the report could have not been obtained without the critical financial support of the donor community, which has provided actual contracted funding to the JRP for about USD1.7 billion in 2017, corresponding to 65% of funding requirements.

EARMARKED CONTRIBUTIONS OVER USD 100,000:



BROADLY EARMARKED CONTRIBUTIONS

Germany 45.4 million | Private donors Australia 9.9 million | Private donors Germany 6.4 million | Denmark 5.7 million | United States of America 5.5 million | Sweden 4.4 million | Finland 4.3 million | Private donors Republic of Korea 3.3 million | Norway 3.2 million | Private donors Switzerland 3.2 million
 Holy See | Iceland | Liechtenstein | Malta | Romania | Russian Federation | Slovenia | Private donors

UNEARMARKED CONTRIBUTIONS

Sweden 98.2 million | Private donors Spain 52.8 million | Norway 42.5 million | Netherlands 39.1 million | United Kingdom 31.7 million | Denmark 25.5 million | Private donors Republic of Korea 25.4 million | Switzerland 15.8 million | France 14 million | Germany 13.7 million | Private donors Italy 13.5 million | Private donors Japan 13 million | Italy 11.2 million | Private donors Sweden 11.2 million

Algeria | Argentina | Austria | Belgium | Bosnia and Herzegovina | Bulgaria | Canada | Chile | China | Costa Rica | Estonia | Finland | Iceland | India | Indonesia | Ireland | Israel | Kuwait | Liechtenstein | Lithuania | Luxembourg | Monaco | Montenegro | New Zealand | Philippines | Portugal | Qatar | Republic of Korea | Russian Federation | Saudi Arabia | Serbia | Singapore | Slovakia | Sri Lanka | Thailand | Turkey | United Arab Emirates | Uruguay | Private donors

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